

Amadeus Cryptic Entries Reference Guide

May 2019

This guide includes functional updates up to May 2019.

YOUR USE OF THIS DOCUMENTATION IS SUBJECT TO THESE TERMS

Use of this documentation

You are authorized to view, copy, or print the documentation for your personal use only.

The content included in the documentation may not be sold, transferred, redistributed, retransmitted, published or commercially exploited in any way without the express advance written permission of Amadeus.

This documentation is provided on an "AS IS" basis and Amadeus makes no representations or warranties regarding the content of the documentation, and hereby disclaims all warranties, including without limitations, those of accuracy, non-infringement, condition, merchantability and fitness for a particular purpose. Also, Amadeus does not provide any maintenance or support in using this documentation.

Data ownership

This documentation and all related Intellectual Property rights are the exclusive property of Amadeus. A limited licence is hereby granted to you to use the documentation and the related Intellectual Property rights for the sole purpose indicated above. You acknowledge that the documentation contains valuable information which constitutes Intellectual Property of Amadeus and that if you use, modify or distribute the documentation for unauthorized purposes, you will be liable to Amadeus for any damages it may suffer.

The examples in this document are for illustrative purposes only. The naming of particular airlines, hotels, car rental agencies, or other companies in these examples does not constitute an endorsement, express or implied, of Amadeus by these companies or of these companies by Amadeus.

Product offers, prices, terms and other information provided herein are subject to change without notice. You should determine the appropriateness of any product for your intended purpose and needs.

© 2019 Amadeus s.a.s.

All Rights Reserved.

Edition 10.0

Published by:

Amadeus Learning Services

May 2019

Contents

Introduction.....	7
Amadeus Information Pages	8
Signing In and Signing Out	10
Agent Preferences.....	10
Amadeus Training Environment (Skilling).....	10
Amadeus Security.....	11
Local Security	11
Identifiers	15
Calculating, Encoding and Decoding	17
Calculating	17
Encoding And Decoding.....	17
Converting	17
Dates, Days, and Times.....	17
Check Digit.....	18
Amadeus Passenger Name Record (PNR)	19
PNR Name Element.....	19
PNR Flight Segments	19
Auxiliary Segments.....	21
PNR Contact Element.....	21
PNR Ticketing Arrangement	22
PNR Received From.....	22
PNR Service Elements	22
PNR Remarks	24
PNR Queue Option.....	24
Mailing and Billing Addresses	25
Frequent Flyer	26
Seat Maps, Seat Characteristics and Seat Requests	26
PNR FK Element.....	27
PNR Keywords Element	27
PNR Accounting Element.....	27
Miscellaneous Charges and Documents.....	27
Multiple PNR Element Entry.....	28
Ending a PNR Transaction.....	28
Ignoring a PNR Entry	29
Checking if a Flight is Eligible for Secure Flight Program	29
Retrieving a PNR.....	29
Changing and Rebooking Elements.....	31
Cancelling and Deleting Elements.....	32
Copying a PNR	32
Splitting a PNR	33
Printing a PNR	33
Listing PNRs	34
Recalling a Purged PNR.....	36
Claiming a PNR	38
PNR Security	38
Transferring Ownership (Responsibility)	39
PNR History.....	39
Group PNRs	40

Non-Commercial PNRs	41
Amadeus Air	42
Availability And Schedules	42
Timetable.....	45
Direct Access	47
Flight Information	48
Negotiated Space	50
Amadeus Hotels	52
Information About Hotel Chains	52
Hotel Codes	52
Hotel Location List	54
Hotel Availability	54
Hotel Rate Change	55
Hotel Features.....	55
Hotel Pricing & Features.....	56
Hotel Terms	56
Hotel Inventory	56
Hotel Sell.....	57
Resend or Regenerate Hotel Documents by Email	60
Hotel Display Options	60
Biased Displays	63
Amadeus Rail	64
Availability and Schedule Display	64
Segment Sell From Availability	64
Fares	64
Pricing Options	65
Ticketing	65
Additional Entries.....	65
Amadeus Rail Complete Access in Air-Rail Display.....	65
Amadeus AccesRail (9B)	66
Amadeus Cars.....	67
Information on Car Companies	67
Car Availability	67
Car Codes.....	69
Car Location List.....	72
Car Location Policy.....	72
Car Sell	73
Car Terms	76
Car Rate Features.....	76
Car Voucher.....	77
Car Auxiliary Segment.....	78
Car Easy Shopper	78
Amadeus Insurance.....	79
Displaying Information.....	79
PNR Element.....	79
Certificates and Vouchers.....	80
Amadeus Offers/Offer Proposal	82
Creating Offers	82
Displaying Offers and Prices	82
Creating Offers Proposal.....	82
Emailing Offers or Offers Proposal Notices	82

Verifying and Confirming Offers or Offers Proposal	82
Cancelling Offers or Offers Proposal.....	82
Amadeus Customer Profiles	83
Entering and Exiting Profile Mode	83
Ending Transaction or Ignoring a Profile.....	83
Management Profiles	83
Creating a Profile.....	83
PNR Transferable Elements	83
Travel Management Section	85
Travel Policies.....	85
Hotel Biasing Entries	87
Prestored Entries	87
Creating and Updating Profiles	87
Profile Notes.....	89
Displaying a Profile.....	89
Modifying a Profile.....	91
Creating a PNR from a Profile.....	92
Transferring from a Profile to a PNR.....	92
Blind Transfer to a PNR.....	92
Profile List Generation	93
Global Search	93
Profile History.....	94
Deactivating and Reactivating a Profile	94
Printing a Profile.....	94
Amadeus Travel Preferences Manager.....	95
Amadeus Fares and Pricing.....	97
Currency Conversion.....	97
List of Bankers Rates	97
IATA Rates of Exchange	97
Calculating Mileage.....	97
Charges	98
Fare Display	98
Fare Notes	100
Informational Notes.....	101
Routing Information.....	101
Informative Pricing.....	102
Itinerary Pricing.....	103
Amadeus Best Pricer	104
Amadeus Master Pricer Expert	106
Amadeus Airline Ancillary Services	107
Airline Ticketing Fees (OB Fees).....	109
Amadeus Ticket Changer	111
Amadeus Service Changer	112
Ticket Type Option	113
Encoding/Decoding Corporate Contracts.....	113
Historical Fare Records	113
Fare Discount Element.....	114
Fare Codes.....	114
Amadeus Tax Analytics	115
Amadeus Ticketing	116
PNR Elements.....	116
Amadeus Information Pages	119

Settlement/Reporting Plan, Interline Agreement, GSA, and Electronic Ticketing Carrier Tables.....	120
Credit Card Check	120
Form of Payment	120
Temporary Ticketing	123
Amadeus Time Limits (ATL)	123
Issuing Tickets	124
Reprinting Accounting Coupons - ATB Coupon Regeneration	125
Reprinting Accounting Coupons on Blank Paper.....	126
Issuing Miscellaneous Paper Documents	126
Reprinting EMD Accounting Coupons.....	127
Advance Boarding Passes	128
Transitional Stored Ticket (TST)	129
Transitional Stored Miscellaneous Documents (TSM)	132
Amadeus Bypass Ticketing (ATS)	136
Amadeus Central Ticketing Platform	139
Amadeus Automated Refunds	144
Amadeus Ticket Changer Refund	147
Amadeus Remote Ticketing	150
Amadeus Electronic Ticketing	152
Issuing Electronic Miscellaneous Documents (EMD)	154
Amadeus Light Ticketing	158
Amadeus Invoice	161
Amadeus Itinerary	164
Wallet Itinerary	166
ATB Mini-Itineraries	166
Remarks	167
Office Profile.....	168
E-Ticket Itinerary Receipts (ITRS)	168
Amadeus Fax	169
Amadeus Email	171
Amadeus Queues	174
Amadeus Total Travel Record (TTR)	182
Amadeus Extended Travel Record (ETR)	182
TTR History	182
Amadeus Interface Record	183
Working with the Applications Queue.....	183
Transmitting Amadeus Interface Records	183
Voiding and Restoring.....	183
Manually Creating an Amadeus Interface Record	183
Shadow and Mirror Destinations	183
Timatic	185
Amadeus Service Fee Manager	187
Agent Entries	187
Price Scheme Administrator Entries	188
Index	189

Introduction

Welcome to the 2019 version of the *Amadeus Cryptic Entries Reference Guide*. This edition replaces all previous editions.

Scope and Purpose of this Document

The *Amadeus Cryptic Entries Reference Guide* is intended for travel and airline office agents who use the Amadeus central system. It provides a comprehensive list of the entries and options available through the cryptic interface to the Amadeus central system. Spaces used in the entries shown in this guide are for illustration purposes only.

Some entries described in this guide are not available to all agents, all markets, or all airlines.

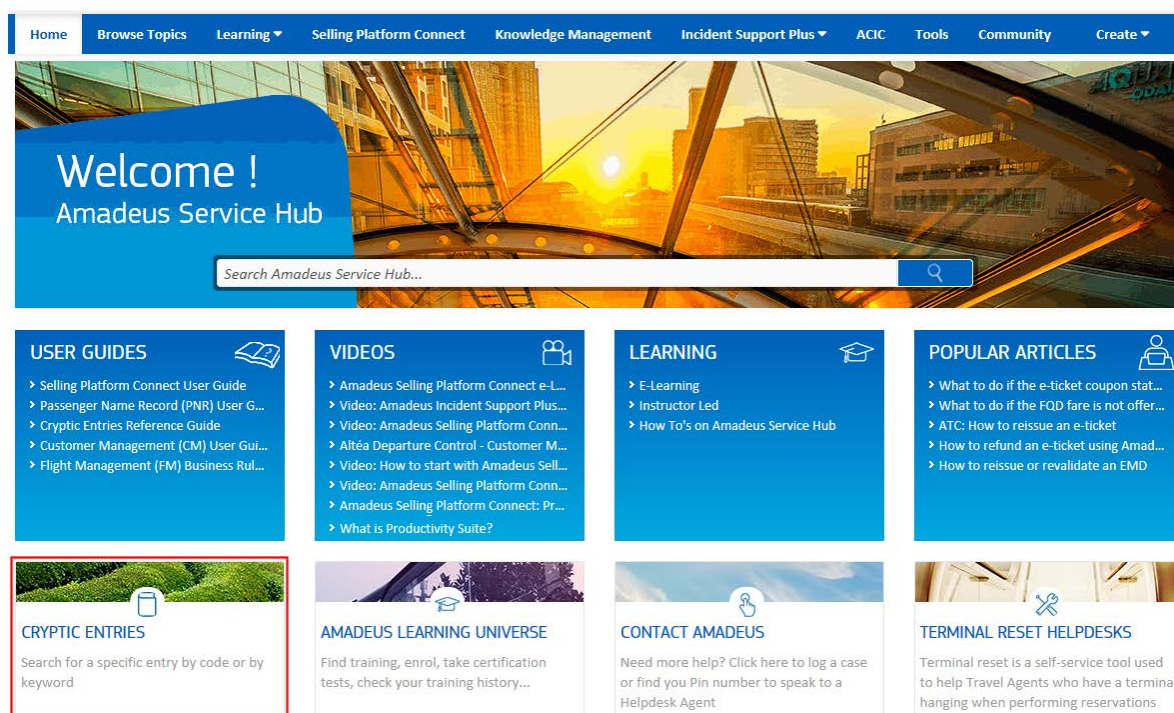
- Entries not supported in all markets are indicated as market-specific.
- Entries not supported by all airlines are indicated as airline-specific.

This version of the guide does not include entries that are for airline agent use only.

Finding Help in Amadeus

For help on any subject that you find in the *Amadeus Cryptic Entries Reference Guide*, enter **HE** followed by the relevant transaction code, always shown in bold. You can also enter **HELP** for other ways to find information.

Note: You can also quickly search for any of the cryptic entries in this guide using the link on the Amadeus Service Hub home page. <https://servicehub.amadeus.com>



Amadeus Information Pages

Category list	GO
Online Help subject list	GO/HEL
Car page list	GO/HEL/CAR
Main topic list	GG AIS
Index	GG A
Airlines in Amadeus	GG PCA
Airlines in Amadeus: access levels	GG PCALACC
Airlines in Amadeus: function levels	GG PCALFUN
Amadeus functions supported by a specific airline	GG PCA LH
Airlines supporting Electronic Ticketing	GG PCALETT
Airlines “on request”	GG PCA, GPREQ
Airlines recently removed from availability displays	GG PCA, GPCNL
Airlines with rate desk pricing	GG PCA, GPRDP
List of airlines having their own Information Pages	GG AIR AIS
Information provided by a specific airline	GG AIR LH
Airline’s city information	GG AIR LH JNB
Air alliances index	GG ALLIANCE
Display a page in your language	GG AIRAFBAGS;FR
Amadeus training schedule	GG TRAINING
Information about Amadeus Car Reservation	GG CAR
Information about a specific car company	GG CAR ZE
Information about car company’s facilities at airport	GG CARZI LHR
Information about Amadeus Hotel Reservation	GG HTL
Information about a specific hotel chain	GG HTL SI
Information about Amadeus Rail Reservation	GG RAIL
Information about Amadeus Ferry Reservation	GG FERRY
Product announcements in Amadeus	GG NEWS
Weather forecast for a specific city	GG WEA NCE
Information about a specific airport	GG APT NCE
Information about a specific country	GG COU IE
Information from a specific Amadeus ACO	GG AMA GB
Information about Amadeus input and output codes	GG CODE

Office Briefing Pages

Display your office briefing page	GD
Display another office’s briefing page	GD/NCE1A0900
Edit your office briefing page	GMD

Displaying the Amadeus Information Pages Update Summary Panel

Updated today and yesterday	GN
Updated during the last xx days (up to 59 days)	GNxx
Updated during a specific date range	GN 15AUG-30AUG

Printing, Scrolling, and Searching in Information Pages and Online Help

Print an Amadeus Information Pages page	GL
Print a line	GL5

Print a range of lines	GL7-19
Print the first 10 lines	GL/10
Search for text on an Amadeus Information Pages page	GSL/fares/
Move to a page within the same subject, by keyword	GP COR
Redisplay the last Amadeus Information Pages screen	MPGG
Move to a line within the page	MS22
Move down, move up, move top, move bottom	M or MD, MU, MT, MB
Return and move down	MDGG
Return and move up	MUGG
Return and move to the bottom of the page	MBGG
Return and move to the top of the page	MTGG
Display current page in another language	GP;SP
Recall last entry	RE
Recall entry before last	RE2

Updating Amadeus Information Pages

These entries are dependent on security.

Edit an Amadeus Information Pages page	GMP
Edit a language version of a page	GMP;FR
Modify keywords for a page	GMI
Create a page	GAI
Delete a page	GDI
Delete a language version of a page	GDI;FR
Insert a number of blank lines in a screen	I08
Delete a number of blank lines in a screen	D12
Copy and add lines within a page	GCC 1-3.106
Copy and replace lines within a page	GCO 1-3.106
Move and add lines within a page	GMM 1-3.106
Move and replace lines within a page	GMO 1-3.106
Copy and add lines from one page to another	GCO 1-3.106 SUB/PGE 12
Copy and replace lines from one page to another	GCO/CAT/SUB/PGE 1-3.CAT/ SUB/PGE 12
Display first occurrence of a text string in a page	GSL/TRAINING MANUAL/
Display all lines in a page that contain a text string	GAL/CAR VOUCHER/
Display instant marketing messages	GG AIM
Globally find and replace text	G@C/OLDTEXT/NEWTEXT/**
Explanation of how to edit Amadeus Information Pages	HE AIS EDIT

Amadeus Online Help Pages

Main subject index	HE
Help on help	HE HE
Help on a specific transaction	HE NM
Help on a specific topic	HE PNR NAME
Step-by-step instructions for common tasks	HE STEPS
Help on the last transaction entered	HE/
List of updates to online help	HE UPDATES
Move to the table of contents for the current subject	GP IND
Redisplay the last help screen	MP HE

Signing In and Signing Out

Basic sign-in entry to the first available work area	JI 2345XY/GS
Sign in to work area A	JI A2345XY/GS
Sign in to multiple work areas	JI A/B/C/D2345XY/GS
Sign in to all work areas	JI* 2345XY/GS
Sign in to another work area	JXB
Redisplay the sign-in screen	JB
Display the work environment	JBT
Display the status of work areas	JD
Move to a specific work area	JMB
Move to a work area by agent sign	JMXY
Suspend a work area temporarily	JS
Sign out of the current active work area	JO
Sign out of multiple work areas, with the same agent	JOB/C/D
Sign out of all work areas	JO*
Remote sign-out	JUR 1234XY.NCE7X0950
Remote office jump	JUM/0-AMS1A2100/ JUM/0-AMS1A2100/1234AB/SU
Remote office sign-in	JUI/O-NCE1A0900
Remote office sign-out	JUO

AGENT PREFERENCES

Depending on the security settings for your office, you may be able to set and change some system attributes such as your preferred insurance provider, whether you want to see distances in miles or kilometers, and in which language you want to see information. See *Preferences Attributes* on page 14 for a list of attributes and the possible values.

Display agent preferences	JGD
Update agent preferences	JGU/LNG-SP/RAI-2V
Reset preferences to office defaults	JGR/ALL

AMADEUS TRAINING ENVIRONMENT (SKILLING)

Amadeus Training Environment is a reproduction of the distribution system. All Amadeus cryptic transactions can be used in this environment.

Sign in to Training Environment	JI 2345XY/GS
Sign out of Training Environment	JO

Amadeus Security

LOCAL SECURITY

Agent Entries

These entries will usually be performed by agents. However, the local security administrator may restrict their usage. See the list of preferences in Preferences Attributes on page 14.

Display your preferences	JGD
Update your preferences	JGU/LNG-FR/QCT-22
Reset a preference to the office defaults	JGR/LNG

Local Security Administrator Entries

The local security administrator may perform the entries below, in addition to the agent entries.

Display your own profile	JGD
Display an agent profile in your own office	JGD1234AB
Display an agent profile in another office	JGD1234AB.NCE1A0TRN
Display the sign bank for your own office	JCD
Display the security attributes of the sign bank for your own office	JCD/S
Display the rights and duties of the sign bank for your own office	JCD/R
Display the preferences of the sign bank for your own office	JCD/P
Display the sign bank for another office	JCDNCE1A0TRN
Display the security attributes of the sign bank for another office	JCDNCE1A0TRN/S
Create an agent sign and profile: for your own office for another office	JGA1234AB/DUTA-SU/QCT-21 JGA1234AB.NCE1A0TRN/DUTA-SU/QCT-21
Copy an agent sign and profile for your own office to create three new signs	JGC1234AB-9876ZY/1357AC/2468BD
Copy an agent sign and profile, from an agent in your own office to agents in another office	JGC1234AB-9876ZY/1357AC /2468BD.NCE1A0TRN
Update an agent profile for your own office	JGU1234AB/PTI-Y/LNG-FR
Update an agent profile for another office	JGU1234AB.NCE1A0TRN/PTI-Y/LNG-FR
Reset an agent profile in your own office: one attribute all attributes	JGR1234AB/LNG JGR1234AB/ALL
Reset all agent profiles in your own office: one attribute all attributes	JGRALL/LNG JGRALL/ALL
Reset an agent profile in another office: one attribute all attributes	JGR1234AB.NCE1A0TRN/LNG JGR1234AB.NCE1A0TRN/ALL
Reset all agent profiles in another office: one attribute all attributes	JGRALL.NCE1A0TRN/LNG JGRALL.NCE1A0TRN/ALL
Delete an agent sign in your own office	JGX9876ZY
Delete an agent sign in another office	JGX9876ZY.NCE1A0TRN
Display sign history for your own sign	JGH

Sign history:	
for a sign in another office	JGH1234AB.NCE1A0TRN
for a specific section	JGH1234AB.NCE1A0TRN/R
before a specific date	JGH1234AB.NCE1A0TRN-01JAN04
for a specific section before a specific date	JGH1234AB.NCE1A0TRN/R-01JAN04
Display the office defaults for your own office	JTD
Display the office defaults for another office	JTDNCE1A0TRN
Update the office defaults:	
for your own office	JTU/RMO-Y/R/LNG-SP/B
for another office	JTUNCE1A0TRN/RMO-Y/R/LNG-SP/B
Reset the office defaults for your own office:	
certain attributes	JTR/RMO/LNG
all attributes	JTR/ALL
Reset office defaults for another office:	
certain attributes	JTRNCE1A0TRN/RMO/LNG
all attributes	JTRNCE1A0TRN/ALL

Local Security Attributes

The local security attributes are divided into four sections: Security Profile, Rights and Duties, Preferences, and Currency Preferences.

Security Profile Attributes

Attribute	Identifier	Possible Values
Security level	LEV	ASA, 2HD, 1HD, or NONE
Lower password change limit	LOW	1-255 or NONE
Upper password change limit	UPP	1-255 or NONE
Allowed password attempts	PAT	1-255 or NONE
Password required	PWR	Y (Yes)
Multiple signs allowed	MUL	Y (Yes) or N (No)
Automatic time-out period (minutes)	ATO	1-1440, followed by comma (,) followed by SUS (Suspended) or OUT (Signed Out)
Automatic deletion period (days)	ADP	1-255
Remote sign-out	RSO	Y (Yes) or N (No)
Prohibited primary action code	PAC	A (Add) O (Override) or X (Remove) followed by dash (-) followed by one or more letters, separated by commas (,), e.g. PACA-X,S
Day and time restriction start times and end times (with day of week)	RE1 RE2 RE3	(Start time),(end time):(days of week, 1=Monday, 2=Tuesday, and so on) For example: JGU/RE1/0815,1845:23456 JGU/RE2-0845A,0630P:234567
User identification	UID	1-10 characters (for Customer Profiles)
Profile staff number	PSN	Last 6 characters of UID attribute
User name	USN	5-10 characters
User phone contact	UPC	1-15 characters
User department/company	UDC	1-15 characters
Bypass password in RMO jump	BPJ	Y (Yes) or N (No)
Preferences acceptance testing	PFU	Y (Yes) or N (No)
Agent lock	LOC	Y (Yes) or N (No)
Password lock	PLC	Y (Yes) or N (No)
Password	PWD	Five to eight characters
Unique initials	UNI	Y (Yes) or N (No) (office level only)

Rights and Duties Attributes

Attribute	Identifier	Possible Values
Duty code	DUT	A (add), O (override), or X (remove), followed by dash (-) followed by two-letter duty codes (AS, GS, PD, TR, RC, SU, PR or CE), separated by commas (,) For example: DUTA-SU,GS
Local security administrator	LSA	Y (Yes) or N (No)
Password officer	POF	Y (Yes) or N (No)
Remote office	RMO	Y (Yes) or N (No)
Training environment instructor	PTI	Y (Yes) or N (No)
Customer profile re-association	CPA	Y (Yes) or N (No)
Customer profile modification	CPM	Y (Yes) or N (No)
Customer profile renaming	CPN	Y (Yes) or N (No)
Customer profile deletion	CPX	Y (Yes) or N (No)
Profile responsibility change	PRC	Y (Yes) or N (No)
Profile security matrix name	PST	1-10 character matrix name
Keep security matrix	KSM	Y (Yes) or N (No)
Profile management retrieval	PMR	Y (Yes) or N (No)
Extended ownership security	EOS	Y (Yes) or N (No)
Force PNR creation from CP	PNC	Y (Yes) or N (No)
Negotiated space maintenance	NEG	Y (Yes) or N (No)
Ticketing in remote office	RMT	Y (Yes) or N (No)
Broadcast messages	BMG	Y (Yes) or N (No)
Ticket stock maintenance	TSM	Y (Yes) or N (No)
Office profile maintenance	PVM	Y (Yes) or N (No)
Overwrite affiliation number	OAN	Y (Yes) or N (No)
Tour operator level access	TLA	Y (Yes) or N (No)
Call centre country	CCY	2-letter country code, or ANY
Remote office jump	RMJ	Y (Yes) or N (No)
Force booking rule	FBR	All agent sign duty codes (for example RC, SU, or GS) or NONE.
Force group rule	FGR	All agent sign duty codes (for example RC, SU, or GS) or NONE.
Inhibit traveller profile creation	ITC	Y (Yes) or N (No)
Seating override (protected seats)	NOP	Y (Yes) or N (No)
Seating override (unsuitable seats)	NOS	Y (Yes) or N (No)
Confirmed seat number	NOA	Y (Yes) or N (No)
Manual PNR view	MVI	S (Standard) or M (Manual View)
Departure control data in PNR	DCS	Y (Yes) or N (No)
Sign-in messages	SIM	Y (Yes) or N (No)
Past date records	PDR	Y (Yes) or N (No)
Credit card display	CCD	Y (Yes) or N (No)
Profile Credit Card Display	PCD	Y (Yes) or N (No)
Concealment Category x Display	CD1 CD2 CD3 CD4 CD5 CD6	Y (Yes) or N (No)
Group PNR name change	GNA	Y (Yes) or N (No)
Group PNR name cancel	GCA	Y (Yes) or N (No)

Preferences Attributes

The Preferences in this section may be displayed, updated, and reset by the agent.

Attribute	Identifier	Possible Values
Language preference	LNG	CA (Catalan) CZ (Czech) DA (Danish) DU (Dutch) EN (English) FR (French) FI (Finnish) GE (German) HU (Hungarian) IT (Italian) NO (Norwegian) PL (Polish) PO (Portuguese) RO (Romanian) SP (Spanish) SW (Swedish)
Rail preference	RAI	Two- or three-letter rail code
Ferry preference	FRR	Two- or three-letter ferry code
Queue sortation category	QCT	Number from 20 to upper queue limit
Time preference	TCM	12 (12-hour) or 24 (24-hour)
Distance unit	DIS	K (kilometers) or M (miles)
Preferred TST mode	TST	P (Panel) or C (Cryptic)
Hotel alternate cities	AAR	Y (Yes) or N (No)
Hotel distance search	ADI	Number, K (kilometers) or M (miles), comma, R (random display) or S (sorted display). Example: 12K,R
DAN display non-IATA locations	DNI	Y (Yes) or N (No)
HTL all availability statuses	HST	Y (Yes) or N (No)
Hotel special rates	HSR	None, or hotel rate codes
Exclude flight details from Hotel segment	EFI	Y (Yes) or N (No)
Ticketing default	TKD	E (Electronic) or P (Paper)
Assistance-insurance provider	IPV	None, or three-letter company code
Assistance-insurance product	IPD	None, or three-letter product code
Automatic insurance proposal	AIP	None, or three-letter company code and country of the agent's office ID
Assistance-insurance currency	CIS	Three-letter currency code or * (default office currency)
Tour operator preference	TUR	None, or two- to three-letter tour operator codes
Header for hardcopy printouts	IHW	Y (Yes) or N (No)
Profile display order	PDO	P (by PNR element types), A (by travel activities), or T (by transfer indicator)
Profile merge display	PMG	C (with company only), A (with all associated profiles), G (with guest company) or N (no merged display)
Profile activity list	PAL	Y (Yes) or N (No)
Hotel travel choice display	CSH	E (Enriched neutral display) or P (Preferential display)
Merge hotel biasing profiles in Travel Choice	MBP	Y (Yes) or N (No)
Car travel choice display	CSC	E (Enriched neutral display) or P (Preferential display)

Attribute	Identifier	Possible Values
Air travel choice display	CSA	E (Enriched neutral display), P (Preferential display), or T (Twin display)
Rail travel choice display	CSR	E (Enriched neutral display) or P (Preferential display)
Cruise line preference	CRU	3-character cruise line code
Cruise currency	CRC	3-letter currency code
Default stock reference	DSR	Stock reference code
Broadcast printer reference	BPR	None - not currently used.
Time window for availability	TWA	Minus sign (-), number of hours before time in your entry, slash (/), plus sign (+), number of hours after time in your entry. Example: -1/+2
True rate range	TRR	None, RAC, NORAC, or NO

Currency Attributes

The Currency Preferences in this section are relevant for countries that are part of the European Monetary Union (EMU) and that are not currently using the euro.

Attribute	Identifier	Possible Values
Default currency preference	CUR	L (Local Currency) or E (Euro)
Ticketing Fares Currency	CTF	L (Local Currency) or E (Euro)
Hotels currency	CHT	L (Local Currency) or E (Euro)
Cars currency	CCA	L (Local Currency) or E (Euro)
Rail currency	CRA	L (Local Currency) or E (Euro)
Tour currency	CTO	L (Local Currency) or E (Euro)
Ferry currency	CFR	L (Local Currency) or E (Euro)

IDENTIFIERS

Display your terminal ID, office ID and status of all work areas	JD
Display your terminal's LNIATA and associated default city / airport code	JV
Display all terminal numbers associated to your office ID	JVD
Display all terminal numbers associated to a specific office ID	JVD/NCE1A0900

Terminal ID

The terminal ID appears at the top left-hand corner of the work area status display, after a JD entry.

The terminal ID 09B00866 is broken down as follows:

09	B0	08	66
Network Id	Line number	Interchange address	Terminal address

Office ID

The Office ID appears in the top-centre of the work area status display. It is used in many security entries.

The office ID NCEAF0100 is broken down as follows:

NCE	AF	0	100
City or Airport code	Corporate code	Corporate qualifier code:	Office number
		0 Airline using Amadeus Altéa Reservation and Amadeus offices	
		1 Participating airline	

		2, 3 Travel agency	
		4 Hotel provider	
		5 Car provider	
		6 Tour provider	
		7 Surface provider	
		8 Other provider	
		9 Wholesaler	

Calculating, Encoding and Decoding

CALCULATING

Add	DF 50 ; 40	Divide	DF 40 / 20
Subtract	DF 20 - 10	Multiply	DF 20 * 30
Divide, then divide again	DF 40/4/2	Add then multiply	DF (8;3)*4
Decimal to hexadecimal	DKDH 103	Tax base and totals	DF 386P10

ENCODING AND DECODING

Find code for a location	DAN CHICAGO	Decode a nationality code	DC NOR
Code from part of name	DAN CIN*	Decode a country	DC GB
Show associated locations	DAN PARIS/S	Decode the EMU	DC EMU
Encode a country, find a nationality code	DC FRANCE	Decode a state	DNS USFL
Encode a state	DNS FLORIDA	Decode an airline code	DNA LF
Encode an airline	DNA DELTA	Decode an airline number	DNA 057
Encode an aircraft	DNE AIRBUS	List the boarding points for a city	DB LON
Encode a hotel	DNH RAMADA	Decode an aircraft type	DNE M54
Encode a car company	DNC AVIS	Decode a hotel chain	DNH RA
Encode a hotel rate	DNN AMERI	Decode a car company	DNC ZI
Encode tour or rail provider	DNP AMTRAK	Decode a hotel rate	DNN AMX
List connect points	DXCCDANC	Decode a tour or rail provider	DNP 2V
Find location for a code	DAC CHI	List the states or provinces for a country	DNS US DNS CA
All associated locations	DAC CHI/ALL		

CONVERTING

Converting Between Metric and Imperial

Miles to kilometers	DKMK 50	Kilometers to miles	DKKM 80
Celsius to Fahrenheit	DKCF 32	Fahrenheit to Celsius	DKFC 90
Pounds to kilograms	DKPK 20	Kilograms to pounds	DKKP 9

Converting Currency

See *Currency Conversion* on page 97.

DATES, DAYS, AND TIMES

Display current system day/date/time	DD
Day for a specific date	DD 19JUL05
Date a number of days earlier	DD 15MAR/ -35
Date a number of days later	DD 12APR/21
Dates earlier and later	DD 15MAR/ -23/14
Days between dates	DD 3MAR/15APR
Days between dates in different years	DD 3MAR08/12FEB09
Current time in a city	DDPAR

Compare times in different cities	DD PAR1800/NYC
Elapsed journey time	DD FRA2125/SYD0535+2
Elapsed journey time allowing for US time zones	DD P0640/E2229

CHECK DIGIT

(OP)ATB Tickets

(OP)ATB tickets: all coupons except flight coupons	DG 057 2190154701/7
(OP)ATB tickets: specific flight coupons	DG 3 057 2190154701/7
(OP)ATB tickets: all unused flight coupons	DG 1 057 2190154701/7
(OP)TAT tickets: all coupons except flight coupons	DG 1234567890/7
(OP)TAT tickets: specific flight coupons	DG 1 1234567890/7

Amadeus Passenger Name Record (PNR)

PNR NAME ELEMENT

Create Name Element

Add a name element	NM1SMITH/JOHN MR
Multiple passengers with the same surname	NM3LEE/SAM MR/JOAN MRS/TOM MR
Multiple passengers with different surnames	NM2SCHWARZ/MANFRED MR/SABINE MISS1BLACK/ANDREW MR
Passenger with ATPCO passenger type code	NM1JONES/TOM(YTH)
Multiple passengers with passenger types	NM2COX/BOB MR/GUS(YTH)
One passenger with infant	NM1LEAVEY/KIM(INF/MICHAEL/18MAY08)
One passenger with infant, different surname	NM1BROWN/SIOBHAN(INFTROY/HANNAH/10SEP08)
One passenger with infant, no name	NM1BROWN/SIOBHAN(INF//10SEP08)
Add an infant with seat	NM1WATSON/JANE(INS)
Add a child passenger	NM1SIMPSON/MAGGIE(CHD/01JAN06)
Passenger with an ID code	NM1CASEY/BILL(ID123456)
Child with an ID code	NM1GERBER/TERRY(CHD)(ID234567)
Passenger with ID code and with infant	NM1ERICSON/ANITA(ID3214)(INF/HANS/08)
ID code for date of birth	NM1SMITH/JOHN MR(IDDOB15JAN1960)
ID code for stretcher passenger	NM1SMITH/JOHN MR(IDSTCR)
Extra seat for comfort	NM2ADAMS/ARTHUR MR(IDEXST)/EXST
Extra seat for cabin baggage - airline requires only one ticket	NM2ADAMS/ARTHUR MR(IDCBBG)/CBBG
Cabin baggage - airline requires two tickets	NM2ADAMS/ARTHUR MR/CBBG
One bookable staff passenger	NM1SMITH/JOHN MR(BKB)
One standby staff passenger	NM1SMITH/JOHN MR(SBY)

Modify Name Element

Update a family name and a given name	NU1/1SMITH/JOHN MR
Update a given name only	NU1/JAMES
Update multiple family names, given names and passenger type	NU1-3/5/4COX/DAN/ROSA/JIM/BETTY (CHD/03JUL06)
Update a family name for a passenger with cabin baggage	NU1-2/2SMITH/ARTHUR MR(IDCBBG)/ CBBG
Change a family name and a given name	1/1SMITH/JOHN MR
Change a given name only	1/JAMES
Change or add an ID code	3/(ID123456)
Change or add a passenger-type and ID code	3/(CHD/03JUL06)
Delete an ID code or passenger type	3/
Add infant after e-ticket issuance	2/(ADT)(INFMILLER/TIM/21OCT10)

PNR FLIGHT SEGMENTS

Segment Sell - From Availability

Sell one seat on line 2 in C class	SS1C2
Sell two seats on line 1, in C class for first flight, remaining flights in B class	SS2CB1
Sell seats from dual availability display, same class	SS1Y2*11

Sell seats from dual availability display, different class	SS1Y3*C12
Selected passengers	SS3L2/P1,4-6
Unaccompanied minors	SS3L2/UM5,6,9
Stretcher	SS2C3/ST
Interline passenger with a reservation	SS2C3/ID
Waitlist	SS1D3/PE
Reconfirm segment booked in Amadeus	3/RR

Segment Sell - Long Entry

Sell one seat	SSEI154C12JULDUBLHR1
When flight number contains numbers and a letter	SSAF950A/M12DECCDGBRU3
Departure date is today	SSBA352C/LHRNCE1
Selected passengers	SSAF2402C10JULNCEORY3/P1,4-5
Unaccompanied minors	SSBA343L10JULNCELHRUM2/5,6
Stretcher	SSBA343L10JULNCELHRST2
Interline passenger with a reservation	SSAF2402C10JULNCEORYID1
Waitlist	SSAZ321D1FEBCPHEWRPE1
Reconfirm segment booked outside Amadeus	SSDL071C12JUNCPHJFKRR1
Cancel a segment booked outside Amadeus	SSAC111C19DECYULYVRIX1
Sell to non-participating airline	SSXX57A/J16JUNLHRJBNNN2 /05001500

Ghost, Service and Passive Segments

Create passive segment	SS1G2/PK/ABC123
Create service segment	SS1G2/HK/ABC123
Create ghost segment	SS1G2/GK/ABC123
Change ghost to passive or service segment	4/PK
Change segment status and modify flight times	2/PK13001500
Create passive segment from dual city pair display	SS1L5/PK/ABCDE*12/PK/ABCDE
Add airline record locator to passive segment	3/*ABC123
Change airline record locator	3/*DEF456
Delete airline record locator	3/*

Information Segment

Create flight segment for information	SIKL171C28JUNAMSCPHHK2/08501120
Arrival unknown	SIARNK
Arrival unknown, with date and passenger association	SIARNK16MAY/P2

Open Segment

Create open segment specifying only airline, class, departure and arrival cities, for one passenger	S0BAC25NOVLHRJFK/P2
Two airline codes	S0SKBA/C20SEPSTOLHR

Display Flight and Itinerary Details

Display flight details for the whole PNR	RTSVC
Display flight details for a single flight segment	RTSVC4
Display itinerary details (air, access rail and express rail segments) in the PNR, tabular format	RTSVI
Display itinerary details for one segment, tabular format	RTSVI6
Display planned flight information for a segment (<i>airline-specific</i>)	DO4

AUXILIARY SEGMENTS

Create air-taxi segment	AU IBNN1SCQVGO21JUL/TEXT
Car auxiliary segment (<i>airline-specific</i>)	CU LH NN1 FRA 12SEP-14SEP ECAR/TEXT/P1
Car booked outside of Amadeus	CU 1A HK1 BWN 14AUG-18AUG ECAR/CF-210/P1
Hotel auxiliary segment	HU RG NN1 REC 12SEP-14SEP/TEXT
Hotel auxiliary segment for long connections	HU AF NN1 PAR 10JUL-11JUL/SI-STPC TEXT
Hotel booked outside of Amadeus	HU 1A HK1 MOW 14AUG-18AUG/ROOM BOOKED AT PLAZA HOTEL
Tour auxiliary segment	TU RG NN1 REC 12SEP-14SEP/TEXT
Memo auxiliary segment	RU 1A HK1 BWN 12SEP/FREEFLOW TEXT
Customized auxiliary segment	RU 1A HK1 MAD 12SEP*LIMOUSINE/NEED LIMO WITH FRENCH SPEAKING DRIVER
Manual auxiliary segment for services that are not associated to an air segment	IU BA NN1 LOUS JFK MIA/15APR-VIP IBM/P2
Auxiliary form of payment	RIU CHECK/P2
Cancel auxiliary segment	XE4
Delete auxiliary segment	DL4

PNR CONTACT ELEMENT

Add business phone number	AP FRA 6969876543-B
Add home phone number, associated with one passenger	AP DUB 76666-H/P3
Add agency phone number, associated with multiple passengers	AP PAR 81229823-A/P1,3-5
Modify contact information	3/DALLAS 2233456-B
Modify passenger association	7/P2
Add agency information from the office profile	AP
Agency phone number	APA -LON(0208)8778787
Business phone number	APB -FRA69686869
Home phone number	APH -FRA69686869
Email address	APE -MBAUER@YKT.COM
Fax number	APF -GB1715869652
Information phone number	API -FRA69686869
Mobile phone number	APM -FRA69686869
Exclude AP from teletype to airline when office profile indicator APO is set to Y	APX -NCE0492940005-B
Include AP in teletype to airline when office profile indicator APO is set to N	APS -NCE0492940005-B

Passenger Contact Notification Information (for Altéa Airlines only)

Add contact for mobile phone number	APN -M+3369686869/P1
Add contact for email address	APN -E+MBAUER@YKT.COM/P1
Add airline specific contact for mobile number	APN -6X/M+3369686869/P1
Add airline specific contact for email address	APN -6X/E+MBAUER@YKT.COM/P1
Add contact with security parameters (read only access)	APN -***AC2***/M+3369686869/P1
Add contact with security parameters (read and update access)	APN -***AC2***-W/M+3369686869/P1
Add contact with language preference	APN -M+3369686869/EN/P1
Add passenger's friend contact	APN -M+3369686869/F/P1

Manual Notification Information (for Altéa Airlines only)

Create a manual notification about segment 1 of a retrieved PNR, to be sent to the mobile phones of passengers 1 to 3 if they have specified English as their preferred language.

**MAN/R/M/EN/POSSIBLECANCELLATION+STRIKE
AT AIRPORT/S1/P1-3**

PNR TICKETING ARRANGEMENT

See Ticketing Arrangement on page 116.

PNR RECEIVED FROM

Add a received-from element	RF MRS HENDERSON
Change the queuing office to another office	RF JOHN SMITH/MUC1A0702
Change the queuing office to current office	RF JOHN SMITH/Q
Specify the agent sign/queue category	RF JOHN SMITH/-0001AB
Specify the queuing office and agent sign	RF JOHN SMITH/CPHSK0002-0001AB

PNR SERVICE ELEMENTS**OSI**

Create an OSI element	OS QF VIP COMPANY CEO/P2
Create an OSI for specified passengers	OS KL TEXT/P1,3-6
Change the message text	6/LH TEXT
Add or change the passenger association	6/P1-3
Change the text and the passenger association	3/AF TEXT/P4
Delete passenger association	6/P
Send ticket number in OSI	OS 2S TKNO 579-12345678901 /P1
OSI for adult collecting unaccompanied minor on arrival	OS DL ARR CTCH JOE SMITH SFO 415 555 1234

Create SSR

Create an SSR for all segments, all passengers	SR LSML
Create an SSR for explosion at EOT or manual explosion	SR* LSML
Explode SSRs manually before the end of the transaction	EX
Create SSR for a specified airline, all passengers	SR VGMLLH
Specified airline, selected passengers	SR VGMLIB/P1-3
Specified segments, all passengers	SR VGML/S10-11
Specified segments and passengers	SR VGML/S10-11/P1-4
Create more than one SSR per passenger	SR BIKENN2/P1
Create SSR for a group PNR	SR GRPFYY-VEGETARIAN MEAL
Create an SSR for an unaccompanied minor	SR UMR - UM05
Create an SSR for an infant, entry option 1	SR INFT-JONES/TOM 02FEB06/P2
Create an SSR for an infant, entry option 2	SR INFTLH-JONES/TOM 02FEB06/P2
Create an SSR for an infant, entry option 3	SR INFT- OCCUPYING SEAT/P2
Create an SSR for cabin baggage	SR CBBG-CELLO/P1
Create an SSR for an extra seat	SR EXST-PERSONAL COMFORT/P1
Create an SSR with free-flow text	SR OTHS-FREEFLOW TEXT/P2
Display the required free-flow text format for an SSR code	SRE /UMNR/6X
Modifying free-flow text	11/-PASSENGER TRAVELING ALONE

Create an SSR for emergency contact name and number	SR PCTC USHK/EDWARD LEWIS/US8000325234.FREEFLOW TEXT
Create an SSR for APIS passport information	SR DOCS BA HK1-P-GBR-012345678-GBR-30JUN73-M-14APR09-JOHNSON- SIMON-PAUL-H/P1/S3
Create an SSR for APIS primary travel document with partial information only	SR DOCS BA HK1-----30JUN73-M--SMITH-DAVE/P1
Create an SSR for APIS visa/secondary travel document	SR DOCO BA HK1-MANCHESTER GBR-V-17317323-LONDON GBR-18JUN04-USA/P1/S3
Create an SSR for APIS address information	SR DOCA BA HK1-D-USA-301 PARK AVENUE-NEW YORK-NY-10022/P1/S3
Create an SSR for goods and services tax (GST) number	SR GSTN - IND/22AAAAA0000A1Z5/IBM/P1
Create an SSR for goods and services tax (GST) business address	SR GSTA - IND/11 FLOOR ONE HORIZON CENTER/SECTOR 43 DLF PH V/CHENNAI/TAMIL NADU/603024/P1
Create an SSR for goods and services tax (GST) business phone numbers	SR GSTP - IND/9103345229023/9107582221443/P1
Create an SSR for goods and services tax (GST) business email	SR GSTE - IND/GST.INFO//IBMGST.IN/P1
Create an SSR to secure payment for a ticketless booking	SR EPAY X3 NN1-CC/AX371449635311004/EXP08 05-JODIE PARKER
Create an SSR for a cruise passenger	SR CRUZ DLHK /FREEFLOW TEXT/S1/P2
Create an SSR for form of ID (FOID) for one passenger	SR FOID BA HK1-DL12345678/P1
Create an SSR FOID for all passengers	SR FOID IB -DL12345678
Create an SSR FOID for multiple passengers	SR FOID IB HK3-DL12345678/P1-2,4
Create an SSR FOID using a credit card stored in the FP element	SR FOID LH HK2-CC-L3
Create an SSR FOID using an FF number stored in the FP element	SR FOID AF HK1-FF-L7/P1
Create an SSR for weapons, firearms or ammunition carried as checked baggage	SR WEAP NN1 - AIR RIFLE/P1/S3
Create a manual SSR to accrue mileage for a frequent flyer	SR FQTV KL-KL FREEFLOW TEXT/P1
Create a manual SSR to redeem miles for a frequent flyer	SR FQTR BA NN1-BA1234563/FREEFLOW TEXT/P2
Create an SSR to obtain a class upgrade	SR FQTU LH-LH FREEFLOW TEXT/P1
Create an SSR for the passenger to be recognized as a frequent traveller on one airline, while accruing miles on another	SR FQTS BA-BA FREEFLOW TEXT/P3
Create an SSR for the passenger to be recognized as a corporate traveller	SR * CLID 6X HK/ -6X12345678

SSR Meal Codes

AVML	Vegetarian Hindu Meal	LSML	Low salt meal
BBML	Baby meal	MOML	Moslem meal
BLML	Bland meal	NFML	No fish meal (LH specific)
CHML	Child meal	NLML	Low lactose meal
DBML	Diabetic meal	OBML	Japanese Obento meal (UA specific)
FPML	Fruit platter meal	RVML	Vegetarian raw meal
GFML	Gluten intolerant meal	SFML	Sea food meal
HNML	Hindu (non-vegetarian) meal specific	SPML	Special meal, specify food
IVML	Indian vegetarian meal (UA specific)	VGML	Vegetarian vegan meal
JPML	Japanese meal (LH specific)	VJML	Vegetarian Jain Meal
KSML	Kosher meal	VOML	Vegetarian Oriental meal
LCML	Low calorie meal	VLML	Vegetarian lacto-ovo meal
LFML	Low fat meal		

Replicate/Rebook SSR

Replicate one SSR	ECP/SR/L5/S4,P1,2
Rebook one SSR	ECP/SR/L5/S4,P1,2/X
Replicate multiple SSRs	ECP/SR/L5,7/S3,P1
Rebook multiple SSRs	ECP/SR/L5,7/S3,P1/X
Replicate a range of SSRs	ECP/SR/L4-6/S3
Rebook a range of SSRs	ECP/SR/L4-6/S3/X
Replicate all the SSRs of a PNR	ECP/SR/P3/P1,2,4
Rebook all the SSRs of a PNR	ECP/SR/A7X/A6X/X

PNR REMARKS**Confidential Remarks**

Add remark for all passengers	RC REMARK TEXT
Single passenger and segment	RC REMARK TEXT/P1/S4
Multiple passengers	RC REMARK TEXT/P2,4
For other offices to read	RC MUC1A0702,MUC1A0703/REMARK TEXT
For other offices to read, giving write access to one of the offices	RC PARAF0100-W/PARAF0200/REMARK TEXT
For other offices, giving write access to all offices	RC PARAF0100-W/PARAF0200-W/REMARK TEXT
Extend access to any office that has an Amadeus Extended Ownership agreement with a designated office	RCF-PARAF0100,F-PARAF0200/REMARK TEXT
All Air France AFO offices in Paris	RC PARAF0*** REMARK TEXT
All Lufthansa LH0100 offices worldwide	RC ***LH0100 REMARK TEXT
All Lufthansa LHO offices	RC ***LH0*** REMARK TEXT

Corporate Remarks

Add corporate remark for all passengers	RX REMARK TEXT
Single passenger	RX REMARK TEXT/P1

General Remarks

Add general remark for all passengers	RM REMARK TEXT
Single passenger	RM REMARK TEXT/P1
Range of passengers	RM REMARK TEXT/P1-5
Multiple segments	RM REMARK TEXT/S4,6
Create remark in a category	RMX/TEXT
Multiple-categories remark	RM C,H/TEXT
Remark for quality control	RQ REMARK TEXT
Remark for Amadeus Interface Record (A.I.R.)	RM* REMARK TEXT/P1
Remark for A.I.R. with account number	RM*ACC12345/S3/P1
Modify the remark text (where 5 is the element number)	5/NEW REMARK TEXT
Use time stamps in remarks	RM/T//FREE-FLOW TEXT
Remark for a restricted list of PNR offices	RM/L-***-W//FREE-FLOW TEXT
Give access to offices with EOS	RM/L-F-NCE1A0955//FREE-FLOW TEXT
Create a remark about corporate security	RM/X

PNR QUEUE OPTION

Create option to queue PNR to own office, today	OP/TEXT
---	---------

Queue PNR to own office on a specified date	OP 12AUG/TEXT
Queue PNR to own office on several dates	OP 7JUL, 8JUL, 14JUL/TEXT
Queue PNR to a specific office on a specified date	OP MADIB2176/8JUL/TEXT
Queue PNR to a specified office and queue, on a specified date	OP CPHSK4711/7JUL/20C2/TEXT
Queue PNR to a specified office on several dates	OP STOSK1914/7JUL, 8JUL/TEXT
Queue PNR to multiple offices on several dates	OP CPHSK0914/3JUL/TEXT;OPSTOSK0914/9JUL/TEXT
Queue PNR for specified passengers	OPOS LSK1914/12JUL/TEXT/P1-4
Create a confidential option to automatically cancel all itinerary elements for your airline	OPX -31JUL/CANCEL IF DEPOSIT NOT RECEIVED
Create a confidential option, and allow additional office to view it	OPX -20MAR/CANCEL IF NOT PAID,PARAF0123
Create a confidential option to automatically queue the PNR to a specified office	OPQ -MAN7X0123/12FEB/3C1/CHECK DEPOSIT RECEIVED
Create a confidential option to auto queue the PNR, and allow additional office to view it	OPQ -MAN7X0123/12FEB/3C1/CHECK DEPOSIT RECEIVED, LONQF0123
Modify a queuing date (where 8 is the element number)	8/12JUL
Modify the receiving office ID	8/CPHSK1914
Modify the queue and category	8/20C2

MAILING AND BILLING ADDRESSES

Mailing Address

Add mailing address for all passengers	AM NAME, ADDRESS, CITY
Associate mailing address to one passenger	AM NAME, ADDRESS, CITY/P3
To multiple passengers	AM NAME, ADDRESS, CITY/P1, 2
To a range of passengers	AM NAME, ADDRESS, CITY/P2-4
Specify home mailing address	AM/H NAME, ADDRESS, CITY
Delivery mailing address	AM/D NAME, ADDRESS, CITY
Miscellaneous mailing address	AM/M NAME, ADDRESS, CITY
Modify an address text	6/NAME, ADDRESS, CITY
Create mailing address in structured format	AM //CY-COMPANY/NA-NAME/A1-LINE 1 /ZP-ZIP CODE/CI-CITY/CO-COUNTRY/P1
Specify delivery address in structured format	AM/D //NA-MRS SMITH/A1-4 LONG STREET /ZP-NW1/CI-LONDON
Modify or add option in structured format	4/CI-NEW CITY/CO-NEW COUNTRY

Billing Address

Add billing address for all passengers	AB NAME, ADDRESS, CITY
Associate billing address to one passenger	AB NAME, ADDRESS, CITY/P2
To multiple passengers	AB NAME, ADDRESS, CITY/P3, 6
To a range of passengers	AB NAME, ADDRESS, CITY/P4-6
Modify the text	6/NAME, ADDRESS, CITY
Create billing address in structured format	AB //CY-COMPANY/NA-NAME/A1-LINE 1/ZP- ZIP CODE/CI-CITY/CO-COUNTRY/P1
Modify or add option in structured format	4/CI-NEW CITY/CO-NEW COUNTRY

FREQUENT FLYER

Display frequent flyer agreements for all airlines	VFFD
Display frequent flyer agreements for a specific airline	VFFD IB
Display a frequent flyer name from the airline's database	FFD LH-192010101020813
Create a name element and an SSR element for mileage accrual	FFA AF-MIA0002A
Create a name and SSR element for all airlines having a frequent flyer agreement	FFA AF-12345678,AF,CO,DL
Segment associate an SSR FQTV	5/S3-4
Expand a passenger's name	FFA AF-MIA0002A/IERRE MR
Create a frequent flyer SSR element only	FFN BW-123456789/P1
Create a frequent flyer SSR to redeem accrued miles	FFR IB-331234(HK)-CARDHOLDER JENKINS.A MR/P2
Upgrade a passenger by redeeming miles	FFU IB-331234(HK)-JENKINS.A MR/S5/P2

Manually create an SSR element for a frequent flyer: see *Create SSR* on page 22.

SEAT MAPS, SEAT CHARACTERISTICS AND SEAT REQUESTS

Display Seat Map

Display seat map for a single segment itinerary	SM
For a specified segment	SM 4
For a specified segment and passenger	SM 4/P2
For a specified segment and list of passengers	SM 4/P2/P4
For a specified segment and range of passengers	SM 4/P2-P4
For flight, class, current date	SM LH330/Y/FRAJFK
For flight, class, date	SM IB123/C/14AUGMADCDG
For flight, all classes, date	SM SK862//28SEPSTOLHR
Vertical seat map for flight, class, date	SM BA123/C/14AUGMADCDG/V
Horizontal seat map for flight, class, date	SM BA123/C/14AUGMADCDG/H
For an availability or schedule flight line, all classes	SM/1
For an availability or schedule flight line, specified class	SM/1/Y
For the second flight in flight line 4, specified class	SM/4/2/Y
Display seat map, hide legend	SM RG75/Y/15AUGGIGLHR/NL
Display seat map, show legend	SM RG75/Y/15AUGGIGLHR/L
Display seat map legend showing only those seat characteristics and descriptions that are available	SM RG756/Y/15AUGGIGLHR/SL
Display seat map lateral legend showing only those seat characteristics and descriptions that are available	SM RG756/Y/15AUGGIGLHR/LL
Display seat map, taking into account all restrictions and showing only the seats available for all passengers in the PNR (<i>for airlines participating in Amadeus Altéa Inventory only</i>)	SM/MR
Display seat map, taking into account all restrictions and showing only the seats available for all passengers, for a specified PNR flight segment (<i>for airlines participating in Amadeus Altéa Inventory only</i>)	SM2/MR
Display seat map, taking into account all restrictions and showing only the seats available for all passengers, in vertical mode, for a specified PNR flight segment (<i>for airlines participating in Amadeus Altéa Inventory only</i>)	SM2/V/MR

Display Seat Characteristics

Show seat characteristics for specified seat (from seat map display)	SM/10D
For specified list of seats in the same row (from seat map display)	SM/10ABD

For specified range of seats in the same row (from seat map display)	SM/10A-D
For specified line number in flight availability or schedule display, for specified service class and seat	SM/1/F/10B
For specified line number in flight availability or schedule display, for specified leg, for specified service class and seat	SM/1/2/F/10B
For specified line number in flight availability or schedule display, for economy cabin (Y service class) and specified seat	SM/1//10B
For specified flight number, service class, date and city pair, and seat	SM BA401/C/12JANLHRC DG/20A
For specified segment and seat	SM 8/12A
For specified segment and list of seats in the same row	SM 8/12ABD
For specified segment and range of seats in the same row	SM 8/12A-H
For specified segment, seat and passenger	SM 8/12A/P2 or SM 8/P2/12A

Advance Seating Request

Request seat with area preference (window / bulkhead), for specific passenger	ST/WB/P3
Request seat for specific passenger and segment	ST/12C/P2/S5
Cancel individual seating elements	XE10
Cancel all seating elements	SX
Cancel all seating elements for specific segments	SX/S2,3
Delete seating elements	DL8-11
Modify the advice code for segment 5	5/HK
Request seat within specific range, option 1	ST/12ABCD/S5
Request seat within specific range, option 2	ST/12A-D/S5
Request seat within specific range, option 3	ST/12A/12B/12C/12D/S5
Request specific seat, for passenger and segment	ST/RQST/18B/P2/S5
Seat wish, all passengers, on all or first five segments	ST/NSSA

PNR FK ELEMENT

Add an FK element to define one destination office for Amadeus Interface Records	FK MIAUS2M01
Add an FK element to define multiple destination offices for Amadeus Interface Records	FK MIAUS2M01/LAXUS2CT5

PNR KEYWORDS ELEMENT

Create an SK element	SK PARK QF HK2-SYD.CAR WASH/P1
----------------------	---------------------------------------

PNR ACCOUNTING ELEMENT

See *Accounting Information Element* on page 162.

MISCELLANEOUS CHARGES AND DOCUMENTS

MCO - Miscellaneous Fees

Create an automated MCO element - with all mandatory data	IMCME/IBPAR27FEB/EUR38/P1
Associate MCO element to a specific passenger type	IMCM A/LHFRA22JUN/EUR20/INF/P1
Add an MCO element	IMCM/IB27FEB/P1
Add an MCO element, specifying the city where the service is provided, and currency and total cost of the service	IMCM/AFPAR27FEB/EUR250/P1

Add an MCO element with a reason for issuance code (codes can be market and airline specific)	IMCMC /AFPAR27FEB/EUR250/P1
Add an MCO element, overwriting the description of type of service	IMCMC /IBMAD27FEB/EUR250/*DEPOSIT/P1
Add an MCO element with accounting text	IMCMG /AFPAR27FEB/EUR250/**-ACCOUNTING TEXT/P1
Add an MCO element, overwriting the description of the type of service, and adding accounting text	IMCMC /IBMAD27FEB/EUR250/*DEPOSIT/**-ACCOUNTING TEXT/P1
Modify the type of service description	12/*NEW SERVICE DESCRIPTION
Modify the accounting text	12/**-NEW ACCOUNTING TEXT
Delete an MCO element and the associated TSM	XE12
Display list of 'reason for issuance' codes when an MCO is present in the PNR	TMI /I?

Excess Baggage Charge

Create an automated XSB element	IMCXP /LHFRA27FEB/EUR380/P1
Associate XSB element to a specific passenger type	IMCXP /LHFRA22JUN/EUR200/INF/P1
Create automated XSB and overwrite type of service description	IMCXG /AFPAR14DEC/EUR200 /*GOLF EQPT/P1
Create automated XSB with accounting text	IMCXC /CONYC27FEB/EUR50/**-ACCOUNTING TEXT/P1
Create automated XSB with pricing routing	IMCXB /AYHEL27FEB/PR-HELSYD/P1
Create automated XSB with excess weight or bulk information	IMCXB /AYHEL27FEB/KG-25/P1
Create automated XSB with pricing airline	IMCXB /AYHEL27FEB/PA-AY/P1
Create automated XSB with global indicator	IMCXB /AYHEL27FEB/GI-FE/P1
Add XSB element - minimum entry to create a TSM	IMCX /27FEB/P1
Modify the type of service description	12/*NEW TEXT
Modify the accounting text	12/**-NEW TEXT
Delete the XSB element	XE8

MULTIPLE PNR ELEMENT ENTRY

Enter multiple PNR elements	NM 1KELLY/JOE MR; AP LON 0712723422; TK OK; RF PASSENGER; SS EI374C23FEBSNNLHR1; ER
Enter multiple PNR elements with several family names	NM 2STRONG/MR/MRS 2SMITH/MR/MRS 1WHITE/MR; AP NCE 92993351; TK TL16MAY; RF PSGR
Enter multiple PNR elements with several family names (repeating the transaction code)	NM 2STING/MR/MRS; NM 2JONES/MR/MRS; NM 1WHITE/MR; AP NCE 93224413; TK TL16MAY; RF PSGR

ENDING A PNR TRANSACTION

End the transaction	ET
End the transaction and redisplay the PNR	ER
File the PNR after splitting a party	EF
End the transaction and change advice codes	ETK
End the transaction, change advice codes and redisplay	ERK
Place the PNR on a queue, category, and date range	QE8C1D3
Keep the PNR on the queue and exit queue mode	QES
Remove PNR from the queue, exit queue mode, redisplay PNR	QFR
Remove the PNR from the queue and exit queue mode	QF

IGNORING A PNR ENTRY

Ignore	IG
Ignore and redisplay	IR

CHECKING IF A FLIGHT IS ELIGIBLE FOR SECURE FLIGHT PROGRAM

Verify if the flights booked in a PNR are eligible for the Secure Flight Program	EPD/SFP
Verify if the flight displayed in a specific line of an availability or schedule display is eligible for the Secure Flight Program	DO3

RETRIEVING A PNR

Retrieving a PNR

Retrieve by record locator	RT Q6RBB3
By name	RT/HANUSSEN/J
By partial name	RT/HANU
By name or partial name, active segments only	RT/HANUSSEN*A
By date, name	RT/12AUG-SMITH
By record locator and name	RT-Q6RBB3-JOHNSON
By record locator, name, and ticket number	RT-A1XB4Q-JOHNSON-057-1234567890
By flight, departure date, name	RT KL153/12AUG-JOHNSON
By flight, date, name and city pair	RT KL153/12AUGAMSMAN-BAKER
By flight departure time	RTD-BA1530/01JULHRJFK-WALL
From an availability display line	RT/4-SMITH/A MR
From a branch office, or another office when security allows	RT/LONCT2A99-SMITH
From another office, using wildcards	RT/LONAX2***-PETERS/WILLIAM
From an office with the same corporate ID	RT/***AX2***-PETERS/WILLIAM
Using a ticket number contained in an FA or an SSR element of the PNR	RT TKT/016-1234567890
Prime PNRs on a specific flight (not on a commercial duplicate of the flight)	RT BA1485/9MAY-MCINTOSH*P
Operating PNRs on a specific flight (only commercial duplicates of the flight)	RT BA1485/9MAY-MCINTOSH*C
By customer or product number stored in an FD element of the PNR	RTM/AF-123456789
By frequent flyer number or bonus number	RTM/KL-386427991
By MCO element and name	RT/MCO-JOHNSON
By XSB element and name	RT/XSB-JOHNSON
<i>Amadeus Central Ticketing users only</i>	
By a car pick-up date, for the current date	RTCCR-JOHNSON
By a car pick-up date	RTCCR/12MAR-JOHNSON
By a hotel (car, tour, cruise or insurance) segment, for the current date	RTHHL-JOHNSON
By a hotel segment, for the specified date	RTHHL/12MAR-JOHNSON
By hotel chain in/out dates	RHTL HI/01APR-04APR-LEAVY
By hotel property and rate codes	LH/HLLON211/24FEB/PRO-WKD-SRS
By account number entered as an RM*ACC element	RTY/AN1234
By a customer profile record locator	RTU/QW23RE
From a displayed customer profile	RTU
Retrieve a PNR from an e-ticket record	RT*E

By insurance provider and partial name	RT/INSAXA-J
By insurance confirmation number and name	RT/INS/1234321-JOHNSON
By third-party record locator (in another system)	RTOA/1G-APRNSZ
By marketing airline record locator	RTOA/NW-NNN222
Retrieve group PNR and display all names	RTW-Q6RBB3
Retrieve from a PNR list	RT 2
Redisplay the PNR list	RT 0
Display all queues PNR is placed on	RTQ

Retrieving and Servicing a PNR

Note: Amadeus PNR Servicing is available only for airline agents using Altéa. The use of this function is subject to a contract being signed and the activation of dedicated parameters.

Retrieve a PNR by airline and record locator, and service it	RW8ZABCDEF
Retrieve a PNR by flight, date, boarding point and name, and service it	RW8Z1234/20SEPNC-E-SMITH/JOHN
Retrieve a list of PNRs with similar names, by flight and date	RW8Z1234/20SEP-SMITH
Retrieve and service a PNR from a list	RW2

Retrieving PNR-related Data

Display other (airline) record locator	RL
Resend record locator to third party	RLS
Display the customer profile record locator	RLP
Display the AXR for the current PNR	RTAXR

Displaying a Partial PNR

Display PNR elements for one passenger only	RT/P1
Display PNR air segments only	RTA
Display air segments only, showing married segment indicators	RTAM
Display air segments only, showing married segment events	RHAM
Invoice and itinerary remarks only	RTB
Car segments only	RTC
Extended ownership agreements only	RTE
Fare elements only	RTF
General facts only (SR, OS, SK)	RTG
Hotel segments only	RTH
Itinerary only	RTI
Phone, address and credit card check elements only (AB, AM, AQ, AP)	RTJ
Ticketing elements only	RTK
MCO and XSB elements only	RTM
Names only	RTN
Names only (as originally entered in the PNR)	RTNR
Option elements only (including OP, OPQ, OPX)	RTO
Segments and segment owner only	RTOS
Passenger info only (all except name, itinerary and option)	RTP
General, confidential and corporate remarks only	RTR
Remarks per category	RTRH, RX
Remarks including specific text	RTR/TEXT
Corporate remarks only	RTRRX
Keyword elements only	RTS
Tour segments only	RTT
Active ticket numbers only (FA and FH)	RTTN

Active and historical ticket numbers only	RTTN/H
Individual names in a group PNR with full PNR data	RTW
Auxiliary segments only (air taxi, car, hotel, tour, memo)	RTX
Amadeus Interface Record remark with account number	RTY/AN1234
Rail segments	RTZ
Display multiple options	RTN,A,G
Insurance element details	ID

CHANGING AND REBOOKING ELEMENTS

Changing Elements

Change the remark text	5/NEW REMARK TEXT
Change the passenger association, one element	5/P2,3
Change the text and the passenger association	5/NEW REMARK TEXT/P2,3
Change the passenger association, several elements	5,10-14/P1
Cancel the passenger association	4/P
Cancel the segment association	4/S
Change the time limit in the TK element	8/10JUL
Change the number of seats in an air segment	4/2

Segment Statuses

Reconfirm air segment	5/RR
Change an individual segment status to holding confirmed	2/HK
Change the segment status to notify acceptance of waitlisting	2/HL
End the transaction, change the segments with KL and KK status to HK and move the segments with NO, UN, and UC status to history	ETK
End the transaction, redisplay the PNR, change the segments with KL and KK status to HK and move the segments with NO, UN, and UC status to history	ERK
Cancel segment containing negative response advice code	DL/2

Rearranging Segments or Elements

Rearrange itinerary or auxiliary segments in a specified order	RS 2,5-8
Rearrange non-itinerary elements	RS 5,9,6-8
Insert a new PNR element at a specific location	RS 5,SR VGML/P2
Rearrange a customer profile element	RS 7,9,11-14

Rebooking Segments

Rebook one segment, change the class	SB Y 6
Rebook all segments, change the class	SB F
Rebook one segment, change the date	SB 12APR 7
Rebook all segments, change the date	SB 15AUG
All segments, change the date and the class	SB Y 16SEP
One segment, change the flight number	SB BA194*3
Multiple segments, change the flight number	SB BA193*3/BA194*4
One segment, change the class and date	SB M 28NOV7
Multiple segments, change the class and date	SB F 9/03DEC10
One segment, change the class and flight number	SB AA101*C4
Multiple segments, change the class and flight number	SB AA100*6/C4
One segment, change the date and flight number	SB AA101*21APR4

Multiple segments, change the date and flight number	SB AA100*6/30OCT5
One segment, change class, date, and flight number	SB AA101*Y21APR4
Multiple segments, change class, date, and flight number	SB AA100*6/C4/30OCT5
Change flight number from Availability	SB 4*5
Change flight number and class from Availability	SB 4*C5
Change flight number from dual city Availability	SB 1*2/11*3

CANCELLING AND DELETING ELEMENTS

Cancelling Elements

Cancel a single element	XE 4
Cancel multiple elements of the same type	XE 5,7-11
Cancel sub-element of an MCO element	XE 4.1
Cancel whole itinerary	XI
Cancel seating elements for a single segment	SX/S3
Cancel all seating elements	SX
Cancel the itinerary for all PNRs linked by the AXR	ERX or ETX

Deleting Elements

Delete a single element	DL4
Delete multiple elements	DL4,5,7-11

COPYING A PNR

Copy the PNR	RRN
Copy the PNR and change the number of passengers	RRN/6
Copy the PNR and move the date to seven days later	RRN/DP7
Copy the PNR and move the date to three days before	RRN/DM3
Copy the PNR and change the class to Y	RRN/CY
Copy the PNR for a range of passengers only	RRN/P2-5
Copy the PNR for specified passengers only	RRN/P2,4,6
Copy the PNR, excluding a passenger	RRN/PX3
Copy the PNR with specific segments only	RRN/S2,4
Copy the PNR with a range of segments only	RRN/S3-5
Copy the PNR, excluding segments	RRN/SX6
Copy the PNR, changing the date for a specific segment	RRN/S4D3JUN
Copy the PNR, changing the date range for a specific car or hotel segment	RRN/S6D1AUG-4AUG
Copy the PNR, changing the class for a specific segment	RRN/S4CV
Copy the PNR, changing the hotel or car option for a specific segment	RRN/S7,DP-CASH
Copy the PNR for specified passengers only, changing the dates for specified segments, excluding other segments	RRN/P1,2/S4D1NOV/S7D18NOV/SX5,6
Copy the PNR and create an AXR record	RRA
Copy the PNR for six passengers, and create an AXR record	RRA/6
Enter the airline record locator for copied passive segment	3/*ABC123

Copying Itinerary Elements Only

Copy itinerary elements only	RRI
Copy itinerary elements only, changing the number of passengers	RRI/5

Copy itinerary elements only, moving the date forward	RRI/DP13
Copy itinerary elements only, moving the date backward	RRI/DM7
Copy itinerary elements only, changing the class	RRI/CL
Copy specific segments	RRI/S3,5
Copy itinerary elements only, changing the date for a specific segment	RRI/S4D13SEP
Copy itinerary elements only, changing the class for a specific segment	RRI/S5CY
Copy itinerary elements only, changing the hotel or car option for a specific segment	RRI/S7,DP-CASH

Copying Passenger Data Only

Copy the passenger data only	RRP
Copy the passenger data only, for specific passengers	RRP/P2,4

SPLITTING A PNR

Split one name from a non-group PNR	SP 7
Split multiple names	SP 3,4,5-7
Split unassigned names from a group PNR	SP 0.10
Split unassigned names and individual name elements	SP 0.15,2-4,6
Split group PNR containing partially confirmed space	SP 0.2,1,2,3.2,4.2
Split a PNR and retain auxiliary segments in the parent PNR	SP 2,10.0
Split a PNR and transfer some auxiliary services to the associate PNR	SP 2,3,4-6,12.5
Split a PNR and retain elements with no action/status code in the parent PNR	SP 2,3,4-6,10.0
Split a PNR and move elements with no action/status code to the associate PNR	SP 2,3,4-6,10.1
End the transaction and file the associate PNR	EF
Retrieve an AXR for the displayed PNR or group PNR	RTAXR
Retrieve an AXR by passenger or group name	RTAXR/DEMPSEY/A
Retrieve an AXR by record locator	RTAXR ER32AA
Retrieve a PNR from an AXR	RT1

PRINTING A PNR

Print the entire displayed PNR on the default printer	WRA/RT
Print a PNR by record locator	WRA/RT1C2D3A
Print the entire PNR on a specific LNIATA printer	WRA P67547306/RT1C2D3A
Print entire PNR queue-to-queue to a national system print mnemonic	WRA N547306/RT
Print the entire PNR at another Amadeus office	WRA OMADRW2743/RT1C2D3A
Print the entire PNR on a TTY printer, by record locator	WRA TMADRRAF/RT1C2D3A
Print the entire PNR history	WRA/RH
Print a queue message	WRA/QU
Print a purged PNR (PDR)	WRA/RPP
Print the first screen of the displayed PNR	WRS/RT
Print the first screen of a PNR, by record locator	WRS/RT1C2D3A
Print the first screen of a PNR on a specific LNIATA printer, by record locator	WRS P67547306/RT1C2D3A
Print the first screen of a PNR at another Amadeus office	WRS OMADRW2743/RT1C2D3A
Print first screen of a PNR, queue-to-queue to a national system print mnemonic	WRS N547306/RT
Print the first screen of a PNR on a TTY printer, by record locator	WRS TMADRRAF/RT1C2D3A

Printing a Purged PNR

Purged PNRs are also known as Past Date Records (PDRs)

Print a PDR to the printer cross-referenced to your office ID	RPPP
Print a PDR to the printer cross-referenced to your terminal <i>Prints first 999 lines of the face of the PDR if only one PDR is retrieved, otherwise prints the list of PDRs</i>	WRA/RPP
Print the PDR history to the printer cross-referenced to your terminal	WRA/RPP/RH
Print the TST information to the printer cross-referenced to your terminal	WRA/RPP/TST
Print the TSM information to the printer cross-referenced to your terminal	WRA/RPP/TSM
Print the PTA data to the printer cross-referenced to your terminal	WRA/RPP/PTA

LISTING PNRS

List PNRs by Flight

List PNRs for a specific date	LP/2X933/18AUG
Note: To list PNRs containing segments flown more than 3 days ago you must specify the year the segment was flown (DDMMYY format).	LP/2X933/10AUG17
List PNRs with a specified off-point	LP/6X031/20DEC/**SYD
By leg flown (instead of segment)	LP/6X123/20JUN/L
By leg for a specific segment	LP/6X123/01JAN/L (LHRSYD)
List PNRs for multi-dated flights	LP/2X18/28MAR
By a search option code (*S)	LP/*S/6X123/25SEP
By a combination of options	LP/IE/2X026/12SEP
List PNRs with connecting flights only	LP/+TE/6X7311/23MAY
List PNRs for specified options only	LPC/IE/7X008/1DEC
Negative search of PNRs	LPN/P/6X033/30MAY
Print passenger lists	LP/2X026/19AUG-P
Queue passenger lists	LP/2X026/19AUG-Q
Display counters by group	LP/PG/6X031/30MAY/T
Retrieve a PNR from the passenger list	LP4
Redisplay the passenger from the PNR	LP0
Move to previous multi list	MPLM

List PNRs by Flight - Options

List PNRs with an AXR tag	B
By class, for classes M or G	C(M,G)
By class, for classes M and G	C(M-G)
List PNRs with an AP phone element	*D
List PNRs with outbound connections	E
List PNRs with outbound connections on a specific carrier	E(7X)
List PNRs with outbound connections with connecting time of up to three hours	*E(3)
List PNRs with a fare element	F
List PNRs with Frequent Flyer, priority code 1	*F(1)
List PNRs with Frequent Flyer, gold tier description	+F(GOLD)
List group PNRs	G
List group PNRs, group names only	G(C)
List group PNRs, including individual name elements	G(N)

List PNRs booked within the last 12 hours	H(12)
List PNRs with inbound connections arriving 24 hours before departure time	I
List PNRs with inbound connections on a specific flight	I(7X123)
List PNRs with inbound connections, connecting time of up to four hours	*I(4)
List PNRs with a specific passenger type code (PTC)	J(CHD)
List PNRs owned by an office ID	*J(HELA22915)
List confirmed PNRs	K
List PNRs with keyword elements	*K
List of last five passengers booked	L(5)
By passenger surname	N(JOHNSON)
By surname starting with a specific letter	N(S)
List PNRs with OS elements	*O
List PNRs with specific OS elements	*O(CHD)
List PNRs with assigned seats	P
List of unconfirmed passengers (status HN, TN)	Q
List PNRs with an auxiliary (AUX) segment	R
List PNRs with an option (OP) element	S
List PNRs with SSR elements	*S
List PNRs with specified SSR elements	*S(WCHR)
List PNRs with chargeable SSR elements	+S
List PNRs with specified chargeable SSR elements	+S(XBAG)
List ticketed PNRs	T
List PNRs without ticketing data	V
List PNRs with waitlist status	W
List unticketed PNRs (without TKOK element)	Y

List PNRs by Office

List all PNRs owned by your office	LPO/ALL
List PNRs in your own office using options	LPO/A(AF,BA)B(CPH)
List PNRs owned by another office	LPO/NCE1A0999/A(AF,BA)
List PNRs owned by other offices, using wildcards	LPO/PARAF041*/A(AF,BA)B(CPH)
Display by auxiliary segment	LPO/N(CCREP.1SEPLHR)
List PNRs and print list to default printer	LPO/B(CDG)D(1JAN)-P
List PNRs and print list to specific printer	LPO/B(CDG)D(1JAN)-PSA0216
List PNRs and queue list to default queue (Q0C1), Example 1	LPO/B(CDG)D(1JAN)-Q
List PNRs and queue list to default queue (Q0C1), Example 2	LPO/NCE1A0900/B(CDG)D(1JAN)-Q
List PNRs and queue list to specific queue and category	LPO/B(CDG)D(1JAN)-Q29C2
List PNRs and queue list to default queue of searched office	LPO/NCE1A0900/B(CDG)D(1JAN)-Q0
List PNRs and queue list to specific queue of searched office	LPO/NCE1A0900/B(CDG)D(1JAN)-Q029C2
Display the passenger list status table	LPS/PS
Display the search results	LPS/D3
Display the search results and filter by name	LPS/D3/TAN/B
Retrieve a PNR from the passenger list	LPS23
Redisplay the passenger list from the top	LPS0
Redisplay the passenger list from the last PNR	LPSL
Print the list from the status table	LPS/D3-P
Print the list, on a specific printer	LPS/D3-PSB1234
Print the list, filtered by name	LPS/D3/T-P

Queue list from status table, on default queue	LPS/D3-Q
Queue list from status table, on a specific queue/category	LPS/D3-Q1C3
Queue list from status table, filter by name	LPS/D3/T-Q1C3
Delete specific search request from the status table	LPX/3-5, 7
Delete all search requests from the table	LPX/ALL

List PNRs by Office - Options

By airline code	A(IB, AF, LH)
By board point	B(ZRH)
By board point within a country	*B(US)
By class of service	C(Y, K, *N)
By travel date or date range	D(1JAN, 5JAN-10JAN)
By non-active air segment status code	E(UC)
By flight number	F(AF123, 789)
List group PNRs	G(GROUPNAME)
By ID in a mandatory name field	I(INF, ID123456)
By creation date or date range	K(15MAY)
List PNRs modified after a given date, or within a specified date range	L(2NOV)
By auxiliary segment	N(HHLHI . 12JUNLON)
By off point	O(DUB)
By off point within a country	*O(GB)
By city pair, for non-stop or direct flight	P(MIAHOU)
By OP element containing a date	Q(1JAN, 5JAN-10JAN)
By auxiliary segment status code	U(*N, HK)
By passenger account number	R(4567, ZYX987)
By creating agent sign	S(1234AA)
List ticketed PNRs with ticketing data (TKOK)	T(FA)
List PNRs without ticketing data (FA, FHA, FHE, SSR TKNA, TKNE, TKNM)	V(FA)
By air segment status code	W(*K, HL)
By city pair for non-stop, direct or connecting flights	X(GIGMIL)
List unticketed PNRs (without TKOK element)	Y(TL24MAY)
By frequent flyer number	Z(IB-123456)

List PNRs with Special Meal Requirements

List PNRs with special meal requirements by flight	LG/7X9/03FEB
List PNRs with special meal requirements by leg	LG/7X9/03FEB/SIN
List PNRs with special meal requirements by segment	LG/7X9/03FEB/SINLHR
Retrieve a PNR from passenger list	LG6
Redisplay the passenger list from the PNR	LG0

RECALLING A PURGED PNR

Purged PNRs are also known as Past Date Records (PDRs)

Recalling Off-line, Basic Option (Complimentary)

Recall in deferred mode (basic option) by flight date segment	RPD/AF7708/16JUL08
Recall by hotel segment	RPD/HHLHI/12DEC08-JONES
Recall by car segment	RPD/CCRZE/12DEC08-JONES/PETER*T

Recall by cruise segment	RPD/CRUCCL/26DEC08/BLAX/OACA-ROLF/PAUL*T
Recall by tour segment	RPD/TTOTSFUN/26DEC08/BMIA-ROLF/PAUL*T
Recall by rail segment	RPD/TRN2V/26DEC08/BWAS/OCHI-ROLF/PAUL*T
Recall by surface segment	RPD/SURSK/26DEC08/BBMA-ROLF/PAUL*T
Recall by air taxi segment	RPD/ATXIB/26DEC08/BSCQ/OVGO-ROLF/PAUL*T
Recall by insurance segment	RPD/INSGFAFR/1SEP08-SMITH/PETER*T
Recall by MCO, SVC or XSB segment	RPD/MCOBA/12DEC08/BROM-JONES/PETER*T
Recall by PNR record locator	RPD/RLC-A1B2C3/03JUL08*T
Recall by PTA record	RPD/PTA-0060077000072*T

Recalling Off-line, Premium Option (Chargeable)

Recall in deferred mode (premium option) by airline code and date range	RPD LH/02JUL08
Recall by office ID and date	RPD-AMSAF0100/06JUL08
Recall by frequent flyer number	RPD/FFN-AF233418776
Recall by customer profile record locator	RPD/CUS-C2BGC3
Recall by memo segment	RPD/MIS/12DEC08

Recalling Interactively (Premium Option, Chargeable)

Recall interactively (online mode, premium option) by flight segment	RPP/AF7708/16DEC08
Recall by hotel segment	RPP/HHLHI/16DEC08
Recall by car segment	RPP/CCRZE/16DEC08
Recall by cruise segment	RPP/CRUCCL/16DEC08
Recall by tour segment	RPP/TTOTSFUN/16DEC08
Recall by rail segment	RPP/TRN2V/16DEC08
Recall by surface segment	RPP/SURSK/16DEC08
Recall by air taxi segment	RPP/ATXIB/16DEC08
Recall by insurance segment	RPP/INSGFAFR/16DEC08
Recall by MCO/SVC/XSB segment	RPP/MCOBA/16DEC08
Recall by PNR record locator	RPP/RLC-A1B2C3/16DEC08*T
Recall by PTA record	RPP/PTA-0060077000072*T
Recall by ticket number	RPP/TKT-0060077000072*T
Recall by frequent flyer number and flight date	RPP/FFN-KL233418776/04NOV08
Recall by customer profile record locator	RPP/CUS-C2BGC3/LH183/16DEC08
Recall by travel insurance confirmation number	RPP/INS-AXAFR/351876351*T

Displaying a Purged PNR

Display requests from the office request list	RLD
Display requests submitted interactively	RLD/R
Display requests submitted in deferred mode	RLD/D
Display only requests with online status	RLD/O
Display only processed requests	RLD/S
Display only pending requests	RLD/G
Display only cancelled requests	RLD/C
Display only in process requests	RLD/I
Display only requests that have been redisplayed to terminal	RLD/RT

Display only requests that have been re-queued	RLD/RQ
Display only requests that have been reprinted	RLD/RP
Display a PDR or a PDR list from the office request list	RLD T3
Retrieve a PDR from a PDR list	RLD 4
Queue line 4 of the request list	RLD Q4
Print line 1 of the request list	RLD P1
Cancel pending request from the request list	RLX/5
Clear requests from the request list	RLC/15-20
Partially display a PDR (active TST data only)	RPP/TST
Display a single item from a partially displayed PDR	RPP/TST1
Queue a PDR from a terminal	RPPQ
Print a PDR to the printer cross-referenced to your office ID	RPPP
Print a PDR to the printer cross-referenced to your terminal	WRA/RPP
Print a partial PDR (active TSM data) to the printer cross-referenced to your terminal	WRA/RPP/TSM
Print a PDR from a queue	WRA/QU

Recalling PNRs Purged Before April 2004

By flight number, date, name, and record locator	REP/AF9876/23SEP03-MILLER*QVHA16
By flight, date and name	REP/AF9876/23SEP03-MILLER
By car segment	REP/CARZE/12NOV03-JARVIS
By MCO number	REP/12345678901234
Display the PDR list	REPD
Place the PDR back on queue	REPQ 3
View individual PDR, using record locator	REPDP*AZ2WTH
Requeue an individual PDR	REPDP*AZ2WTH
Print a PDR	WRA/REPDP*AZ2WTH

CLAIMING A PNR

Claim a PNR by record locator	RO C0123ABC
Claim a PNR by flight number, date and name	RO AA15/2APRORDORY-BROWN
Retrieve another system's PNR from a similar name list	RO 3
Return to the similar name list	RO 0
Claim responsibility for the PNR and end the transaction	ET
Claim responsibility for the PNR and redisplay	ER
Reset the 'PNR Pending Claim' tag	R*

PNR SECURITY

Create an individual PNR security element for a single office, with read and write access	ES/GPARWL2123-B
Create a security element with read only access	ES/GPARWL2123-R
Create a security element with no access	ES/GPARWL2123-N
Create a security element for two offices, one with read access, and one with read and write access	ES/GPARWL2123-R, PARWL2124-B
Create a security element for an IATA number (read access)	ES/I12341234-R
Create a security element for a pseudo office (both read and write access)	ES/P7654321-B
Create a security element for all WL2 offices in Paris (read access)	ES/GPARWL2***-R
Create a security element for all WL2 offices (no access)	ES/G***WL2***-N

Modify a security element	ES/G***1A0***-B
Delete a security element	ESX
Display security agreements for the current PNR	ESD
Display security agreements for global core office IDs	ESD
Display security agreements for IATA numbers	ESD/I
Display security agreements for pseudo offices	ESD/P
Display security elements for the current PNR	RTE
Retrieve security element history for the current PNR	RHE

TRANSFERRING OWNERSHIP (RESPONSIBILITY)

Transfer ownership of PNR and its AXR-linked PNRs to a specified office	RP/MUCLH0429
Transfer ownership of current PNR without its AXR-linked PNRs	RPS/MUCLH0429
Transfer ownership of a PNR and change the ticketing office	RP/MUCLH0429/TK
Transfer ownership of a PNR and change the queuing office	RP/MUCLH0429/Q
Transfer ownership of a PNR and change the option element ID	RP/MUCLH0429/OP
Transfer ownership of a PNR and change both ticketing and queuing office	RP/MUCLH0429/TKOP
Transfer ownership of a PNR and change TK, Q and OP	RP/MUCLH0429/ALL

PNR HISTORY

Display entire PNR history without queue history	RH
Entire PNR history with queue history	RH/ALL
Long PNR history, starting at step 49	RH049
Display partial PNR history, for air segments only	RH A
Display partial PNR history, for multiple options	RH A, C, J
Invoice and itinerary remarks	RH B
Car segments	RH C
Individual security elements	RH E
Fare elements	RH F
Historical fare record	RH FR
General facts (SR, SK, OS)	RH G
Hotel segments	RH H
Itinerary segments	RH I
Phone, address and credit card check elements (AB, AM, AQ, AP)	RH J
Ticketing arrangement elements	RH K
MCO and XSB elements	RH M
Name elements	RH N
Option elements	RH O
Passenger information (except itinerary)	RH P
Queue history	RH Q
General, confidential, corporate, accounting and itinerary remark elements	RH R
Category C remarks	RH RC
Segment 3 history	RH S3
Tour segments	RH T
Auxiliary segments (air taxi, car, hotel, tour, memo)	RH X
Accounting remarks (RM*, AI, FZ)	RH Y
Rail segments	RH Z
Airline record locator history	RL H

PNR History Explorer

Display PNR history with date stamp	EHP/D
Display partial PNR history for specified passenger	EHP/P1
Display partial PNR history for specified segment	EHP/S4
Display partial PNR history for specified element	EHP/L17
Specified passenger and date stamp	EHP/P1/D
All elements associated with specified segment	EHP/S4/ALL
Specified flight	EHP/F/FLT-6X1234
Specified flight and date	EHP/F/FLT-6X1234/DT-20OCT
Specified free-flow text	EHP/F/FFT-FREE TEXT

GROUP PNRS**Group Name**

Enter a group name	NG 25 RIVIERA TOURS
Modify a group name before end of transaction	0/NEW GROUP NAME
Display individual names	RTN
Retrieve PNR and display individual names	RTW-AF061/12AUG-HAPPYVALLEYTOURS
Display names as they were originally entered in the PNR	RTNR
Create temporary (unnamed) elements	NP 6
Create multiple temporary (unnamed) elements	NP 5,7,9
Cancel all temporary (unnamed) elements	NP 0
Remove a name and maintain group space	4G
Remove individual names and maintain group size	2-3/5G
Cancel unassigned names and reduce group space	XE 0.5
Cancel individual names and reduce group space	XE 2-4
Transmit group PNR with all individual names to all carriers	NT
Transmit individual names in a group PNR to specified airlines	NT SR,AZ
Transmit individual names in a group PNR to a specific address	NT BRUKPSN
Transmit individual names in a group PNR to specific airlines and addresses	NT AF,SN,MADKRIB
Increase the space booked for a group by seven passengers <i>Airline-specific</i>	INP 7

Group Segment Sell

Sell from availability	SS 12 D 1/SG
Direct sell	SS BA343 L 11JUN NCELHR SG20
Waitlist from availability	SS 12 D 3/PG
Waitlist direct sell	SS SK911 D 1FEB CPHEWR PG12
Group sell for nine or fewer passengers, from availability (Market-specific)	SS 12 D 1/GI
Group sell for nine or fewer passengers, direct sell (Market-specific)	SS UA1061 Q 23FEB ORDMSY GI7
Group waitlist for nine or fewer passengers, from availability (Market-specific)	SS 12 D 3/GW
Group waitlist for nine or fewer passengers, direct sell (Market-specific)	SS UA1061 Q 23FEB ORDMSY GW7

Group Seat Request

Group request for non-smoking seats	STG
Group request for smoking seats on certain segments only	STG/S/S3
Group request, multiple seat range less than total number	STG/R20/27ABCDE/34A-35K/S4

Request a number of non-smoking and smoking seats, less than total number in group

STG/10N5S/S3

Group Fare

Add a group fare

SR GRPF YY-GV10

Miscellaneous for Groups

Retrieve a PNR by record locator

RT A12BD3

Retrieve a PNR by record locator, and display individual names

RTW-A12BD3

Retrieve a PNR by flight, date and group name, and display individual names

RTW-AF061/12AUG-ARMOR TOURS

Retrieve a PNR from an AXR

RT 1
RT ABC123
RT/GROUP NAME

Create an SSR to advise the airline of the complete party size
This is created automatically in the case of non-homogeneous PNRs

SR GRPS AF TCP 11

NON-COMMERCIAL PNRs

Non-commercial PNRs are used only by agents of airlines whose inventory is hosted in Amadeus Altéa Inventory.

Create a non-commercial PNR

NZ 2 STRETCHER/JONESMR

Book a segment - long entry

SS AX123 C 6JUL DUBROM NZ2

Book a segment from an availability display

SS 2 C 1/NZ

Request a seat for a segment

STZ/15A/S1

Request a seat for a leg of a journey

STZ/DUBCDG/15A/S1

End transaction

ET

Reduce number in party

XE 0.2

Change the name

0/NEW NAME

Split the PNR

SP 0.2

Amadeus Air

AVAILABILITY AND SCHEDULES

Availability Display Codes

Neutral Availability	AN
Availability by arrival time	AA
Availability by departure time	AD
Availability by elapsed time	AE

Schedule Display Codes

Neutral Schedule	SN
Schedule by arrival time	SA
Schedule by departure time	SD
Schedule by elapsed time	SE

Unless otherwise specified, these codes can be used with any of the entries and options listed for Availability and Schedules. Since the AN code has been used in all the examples, simply replace it with AA, AD, AE, SN, SA, SD, or SE to request the corresponding display.

Also note that all basic entries can be used in combination with any of the display options.

Basic Entries: One-Way Routing

One-way routing, specified date, city pair, time	AN11JULHOULAX1430
Local time if today is 11JUL, or 0000 in the future	AN11JULHOULAX
Current day departure, specified time	ANMIAATL1130
Current day departure, local time	ANMIAATL
Departure city is the same as the office profile	AN11JULNYC1130
Current location and current day departure, local time	ANATL
Seven-day search	AN/11JULMADNYC1430
Day of the week	ANTU/MIAATL
Carrier-preferred display	ANCO11JULMADNYC1430
Alliance display: Star Alliance (*A)	AN*A15APRAMSBKK
oneworld Alliance (*O)	AN*O15JANLONNYC
Sky Team Alliance (*S)	AN*S15SEPPARMEX
Back to Amadeus display	AN1A11JULMADCPH1430

Basic Entries: Round Trip

Round-trip routing, specified dates and times	AN11JULMADCPH8A*23AUG2P
Round trip, returning on the same day	AN11JULMADCPH*
Departure on current day, local time	ANMADSCL*11JUL1200
Carrier-preferred display	ANCO11JULHOULAS*15JUL2P
Seven-day search	AN/11JULMADBKK*29JUL7A

Basic Entries: Dual City Pair

Dual city pair display, specified dates	AN9JULFRAMAD*23JULBCNDUS
Second pair a number of days later	AN11JULMADCPH*+4STOBCN
Same day availability	AN9JULMADFRA*DUSBCN
Carrier-preferred display	ANTG5OCTBKKJKT*9OCTHKGSIIN
Open-jaw availability	AN12OCTFRAMAD*BCN

Search previous and next days	AN15JULSINBKK/S+2
Seven-day search	AN/8FEBANCNOU*//3MARPTANC

Display Options

Airline preference (maximum six)	AN11JULMADCPH13/ASK, IB
Airline preference for at least one segment	AN11JULDUBMEX/AEI, YY
Availability for a specific flight number (maximum six)	AN11JULATHROM/AAZ717
Include non-participating airlines (schedules only)	SN30SEPLHRJFK/YYY
Operating flights only	AN15JANLONSYD/A+BA
Exclude specific airlines (up to three)	AN11JULMADCPH/A-SK, IB
All airlines in the Oneworld Alliance (*O)	AN15JANLONNYC/A*O
All airlines in the Star Alliance (*A)	AN15JANLONNYC/A*A
All airlines in the Sky Team Alliance (*S)	AN15JANLONNYC/A*S
Number of seats (maximum nine)	AN11JULSINFRA/B3
Specified cabin type	AN11JULSINSYD/KY
Specified cabin type (maximum two)	AN11JULSINSYD/KF, C
Specified classes (maximum three)	AN11JULLHRBOM/CF
Specified classes on at least one segment	AN15SEPJFKAMS/CF, Y, +
Specified classes on all segments	AN15SEPJFKAMS/CF-Y
Group classes	AN12JUNLONSIN/ABA/RGRP
Frequent flyer redemption classes	AN01NOVLONMAN/ABA/RRED
Time window	AN12JUNLHRFRA1000/W2, 3
Connecting city, minimum connecting time	AN11JULMADTYO14/XBKK
Connecting city, specified connecting time	AN11JULMADTYO15/XBKK150
Connecting cities (up to two)	AN11JULLONTYO14/XBKKHKG
Connecting cities, specified connecting time	AN11JULLONTYO14/XBKK150HKG120
Exclude a connecting city (up to two)	AN11JULLONTYO14/X-BKK
Non-stop flights only	AN11JULLAXNYC/FN
Direct flights only	AN11JULLAXNYC/FD
Connections only	AN29APRLAXNYC/FC
Online connections only	AN29APRBRENYC/O
Specific connections (maximum three)	AN15JULPARSYD/XLON, FRA, BKK
Specific connections, all connect points (maximum five)	AN15JULPARSYD/XLONBKKKIN
Flights with meals only	AN29APRNCMRS/FM
Charter flights only	AN29APRYOWFLL/DC
Scheduled flights only	AN29APRYOWFLL/DS
Both scheduled and charter flights	AN29APRYOWFLL/DM
Combination of flight options	AN11JULLAXNYC/FN, D, M
Time in 12-hour clock format	AN29APRJKTPER/T12
Time in 24-hour clock format	AN29APRJKTPER/T24
European Union zone neutral display	AN29APRSYDTYO/ZEU
United States zone neutral display	AN29APRSYDTYO/ZUS
Expand horizontal display (79 characters)	AN29APROSLCPH/H-ON
Reduce horizontal display (64 characters)	AN29APRATHCDG/H-OFF
Expand vertical display (12 flights)	AN29APRCGLIS/V-ON
Reduce vertical display (six flights)	AN29APRCGLIS/V-OFF
Availability with discount (product availability)	AN28APRMPLCAS/RCH
Specified point of commencement (the departure city of the entire journey)	AN15OCTJFKNCE/PCNCE

Scrolling Entries: One-Way Display

Move to the previous screen	MU	Move to the next screen	M or MD
Move to the original screen	MO	Redisplay a cleared screen	MP
Move to the previous day	MY	Move to the next day	MN

Scrolling Entries: Round Trip and Dual City Pair

Move down, first city pair	MDF	Move down, second city pair	MDS
Move up, first city pair	MUF	Move up, second city pair	MUS
Previous day, first city pair	MYF	Previous day, second city pair	MYS
Next day, first city pair	MNF	Next day, second city pair	MNS

Return to Neutral Display or Seven-Day Search

Last screen displayed	MPAN	Original screen displayed	MOAN
Previous screen	MUAN	Next screen	MDAN

Change Entries

To change from an availability display	AC	To change from a schedule display	SC
--	-----------	-----------------------------------	-----------

All the change entry examples below use the AC code: simply replace AC with SC to request the corresponding display.

Change Entries: One-Way Routing

Airline preference (maximum three)	AC/ALH, IB
City pair	ACBCNFRA
City of origin	ACBCN
City of destination	AC//FRA
Continuation from current destination	AC/NLAX
Number of seats	AC/B4
Class of service (maximum three)	AC/CF
Cancel, show all classes	AC/C
Flights with meals	AC/FM
Connecting city, minimum connect time	AC/XLON90
Connecting cities, minimum connect time	AC/XBCN20LON90
Departure time	AC1845
Departure date	AC18MAY
Departure five days earlier	AC-5
Departure three days later	AC3
Change to carrier-preferred display	ACAF/
Change to Alliance display: Star Alliance (*A)	AC*A/
Change to Alliance display: Oneworld Alliance (*O)	AC*O/
Change to Alliance display: Sky Team Alliance (*S)	AC*S/
Change to Amadeus display	AC1A/
Return to last Direct Access display	1YY/
Direct Access for a specified airline by referencing display line	ACL2
Direct Access by referencing display line and connecting flight line	ACL2/3-4
Direct Access to a specified airline and class by display line	ACL2Y
Direct Access for airline/class by display and connecting flight lines	ACL2/3Y
Return routing, date and time specified	ACR24JUL2130
Return routing on the day of arrival after 1800 hours	ACR
Return routing on the day of arrival, time specified	ACR1345

Return seven-day search from the day of arrival	AC/R
Change to a fare display (common fares)	ACFQ
Change to a fare display for the airline on line one	ACFQ1
Change to a fare display, specific airline	ACFQ/ALH
Change to a fare display, specific class of service	ACFQ/CY
Change to a fare display for specific airline and class of service	ACFQ/ALH/CF

Change Entries: Round Trip and Dual City Pair

Departure times, both city pairs	AC0800*1700
Date of travel, both city pairs	AC15NOV*20DEC
Class of service, both city pairs	AC/CC*/CF
Cancel, show all classes, both city pairs	AC/C*/C
Departure date three days earlier, first city pair	AC-3*
Board point, first city pair	ACCPH*
Connection point and connecting time, first city pair	AC/XBRU50*
Display return flights, first city pair	ACR19NOV0800*
Change to single city pair display, using first city pair	ACF
Departure date three days later, second city pair	AC*3
Destination city, second city pair	AC*/FRA
Origin and destination cities, for second city pair	AC*MRSPAR
Change to single city pair display using second city pair	ACS

Change Display Type

Availability by arrival time	ACAA
Availability by departure time	ACAD
Availability by elapsed time	ACAE
Availability by neutral order	ACAN
Schedule by arrival time	ACSA
Schedule by departure time	ACSD
Schedule by elapsed time	ACSE
Schedule by neutral order	ACSN
Timetable by arrival time	ACTA
Timetable by departure time	ACTD
Timetable by elapsed time	ACTE
Timetable by neutral order	ACTN

TIMETABLE

Timetable Display Codes

Neutral Timetable	TN	By departure time	TD
By arrival time	TA	By elapsed time	TE

These codes can be used with any of the entries and options. Simply replace TN with TA, TD, or TE to request the corresponding display.

Basic Entries

One-way routing, specified date, city pair, time	TN11JULCPTCAI0830
Departures from 0000 for a date in the future	TN11JULCPTCAI
Current day, specified time	TNCPTCAI0830
Departure city is the same as the office profile	TN11JULRIO0830

Current day, local time	TN MIARIO
Departure city is the same as the office profile, current day	TN RIO
Carrier-preferred display	TN AF11JULCDGFRA
Alliance display: Star Alliance (*A)	TN *A15APRAMSBKK
oneworld Alliance (*O)	TN *O15APRAMSBKK
Sky Team Alliance (*S)	TN *S15APRAMSBKK
Back to Amadeus display	TN 1A15APRAMSBKK0900

Display Options

Flights operating on a specific day of the week	TN 29AUGHOUDEX1430/WE
Airline preference (maximum three)	TN 29AUGFRAROM/ALH,AZ
Include airlines not participating in Amadeus	TN 11JULLTNCE/AYY

Scrolling Entries

Move to the previous screen	MJ	Move to the next screen	MD
Move to the original screen	MO	Redisplay a cleared screen	MP
Move to the next week	MN	Move to the previous week	MY
Last neutral display viewed	MPTN	Previous neutral display	MUTN
Original neutral display	MOTN	Next neutral display	MDTN

Change Entries

City pair	TC MUCNCE
Only origin city	TC MUC
Only destination city	TC //FRA
Departure time	TC 1845
Date period for a specific date	TC 15JUN
Return routing for same city pair, specify date, time, day	TCR 16JUL1430/MO
Return routing for same city pair and period as arrival, specified time	TCR 1430
Return routing: same city pair and period, arrival after 1800 (6 pm)	TCR
Day of operation	TC /TU
Change to carrier-preferred display	TC AF/
Change to Alliance display: Star Alliance (*A)	TC *A/
oneworld Alliance (*O)	TC *O/
Sky Team Alliance (*S)	TC *S/
Change to Amadeus display	TC 1A/
Timetable by arrival time	TCTA
Timetable by departure time	TCTD
Timetable by elapsed time	TCTE
Timetable by neutral order	TCTN
Availability by arrival time	TCAA
Availability by departure time	TCTD
Availability by elapsed time	TCTE
Availability by neutral order	TCTN
Schedule by arrival time	TCSA
Schedule by departure time	TCTD
Schedule by elapsed time	TCTE
Schedule by neutral order	TCTN

DIRECT ACCESS

These entries are for availability displays in Direct Access. Except for 1XXSCAD (change to availability from schedule display), they also apply to schedule displays in Direct Access; simply replace 1XXAD with 1XXSD, for example. In all cases, replace XX with the two-letter airline code.

To find out if an airline supports Direct Access, enter GGPCA followed by the airline code. Some Direct Access entries are not supported by all airlines. To view online help for a Direct Access airline, enter HEDIRXX, where XX is the airline code.

Availability

Basic entry, current day	1XXADMIALIM
Current day, time specified	1XXADMIALIM0900
Date specified	1XXAD8FEBMEXRIO
Date and time specified	1XXAD8FEBMEXRIO0900
Number of seats (maximum nine)	1XXAD8FEBMEXRIO/B3
Class of service	1XXAD8FEBPENSIN/CY
Class of service and number of seats	1XXAD8FEBPENSIN/CY/B3
Specific flight	1XXAD24JULDFWFRA/AXX2510
Specific flight and class of service	1XXAD26JUNMELSYD/AXX100/CF
Specific flight request for other airline	1XXADXX2345Y8FEBWAWATH
Connect point, today	1XXADATLDUS/XFRA
Departure date and minimum connect time	1XXAD8FEBMIAHAM/XFRA90
Departure date and time, connect point	1XXAD3FEBHOUNUC0700/XFRA
Date, time, connect point and class	1XXAD1FEBMELMNL0700/XSIN/CY
Date, time, connect point and time, class	1XXAD8FEBBJSKKG0700/XSHA90/CY

Change Entries

Change to schedule display	1XXACSD
Change to availability display	1XXSCAD
Change to fare display	1XXACFQD
Departure date	1XXAC24FEB
Departure date and time	1XXAC24FEB1400
Departure a number of days later	1XXAC5
Departure a number of days earlier	1XXAC-3
Departure time	1XXAC1400
Class of service	1XXAC/CM
Connect point	1XXAC/XHKG
Connect point and minimum connect time	1XXAC/XHKG120
City of origin	1XXACDEN
Destination city	1XXAC//SYD
Origin and destination cities	1XXACDENSYD
Return flights, same date and time	1XXACR
Return flights, time specified	1XXACR1400
Return flights, connection point	1XXACR/XATL
Return flights, change of class	1XXACR/CY
Return flights, date specified	1XXACR28FEB
Return flights, date and time specified	1XXACR28FEB1400

Scrolling Entries

Move down	1XXMD	Move up	1XXMU	Last dir access flights display	1YY/
Next day	1XXMN	Previous day	1XXMY		

Fare Display

Basic entry, all fares	1XXFQDHNLLAX
Date specified	1XXFQDHNLLAX8FEB
Airline specified	1XXFQDHNLLAX/ACO
Fare type specified	1XXFQDOSAMNL8FEB/EXCN
One-way fares	1XXFQDOSAMNL8FEB/O
Round-trip fares	1XXFQDOSAMNL8FEB/R
Currency	1XXFQDATLSIN8FEB/EUR
Fares in NUCs	1XXFQDATLSIN8FEB/NUC
Airline and global direction specified	1XXFQDATLSIN8FEB/XX/AT
All fare options combined	1XXFQDATLSIN8FEB/XX/NUC/EXCN/R/AT

Flight Information

Basic entry, current day	1XXD02345
Date specified	1XXD02345/8FEB
By departure or arrival city	1XXD02345SF0
By departure and arrival city	1XXD02345NYCSFO
Airline code, date specified	1XXD0XX2345/8FEB
Airline code, arrival or destination city	1XXD0XX2345/8FEBSF0

Seat Maps

In all cases, replace XX with the appropriate two-letter airline code.

Specific class	1XXSM231/Y/8FEBDUBATL
Class and number of passengers	1XXSM231/Y/8FEBDUBATL/B4

PNR Retrieval

In all cases, replace XX with the appropriate two-letter airline code.

Using the airline's record locator	1XXRTRQB623
Using name	1XXRT100-MILLER
Using date and name	1XXRT100/15JUL-MILLER
Using origin, name and date	1XXRT100/15JULATL-MILLER
Using origin and destination, name and date	1XXRT830A/15JULATLDCA-MILLER
Other airline	1XXRTAF801/15JULMIAJFK-MILLER
Waitlist display	1XXRWL801/15JULMIAJFK-MILLER
Time specified	1XXRT830A/15JULATLDCA-MILLER
Display advance seat request	1XX/*B
Display history	1XXRH
From name list	1XXRT10
Display waitlist segments	1XXRTW

FLIGHT INFORMATION

Search and Display

From an availability or schedule display (line two)	D02
From an availability display, third flight from line one	D01, 3
From a Direct Access display	D021
From a PNR element	D03
By airline flight number, current day (short entry)	D0AF2418
By airline flight number (long entry)	D0AF2418/28NOV/NCECDG

By airline flight number, 12-hour clock format	DOAY831/16JUN/T12
By arrival time	DOAF1430/A/12DECMADCDG
By departure time	DOAF1430/D/12DECMADCDG
Flight information history, if available	DHRG916/10SEP

MCT

Minimum connection time for a specific airport	DMFRA
Minimum connection time for a specific airport, specific date	DMFRA/15DEC
Multiple airport city	DMLON
Multiple airport city, specific date	DMLON/15DEC
Inter-airport connections	DMLGW-LHR
Specific inbound airline	DMBA/LHR
Online	DMCO/IAH/CO
Interline	DMCO/IAH/DL
Interline and inter-airport	DMAF/CDG-ORY/LH
Display a mask for two specific flights	DMS
From PNR flight segments	DM2/4
From availability, dual city pair	DM2*12
Specified arrival terminal	DMCDG2A
Specified departure terminal	DMCDG-2B
Specified arrival and departure terminals	DMCDG2A-2B
Specified airlines and terminals	DMAF/CDG2A-2B/SQ
Specified airlines, airports, and terminals	DMAF/CDG2A-ORYW/AF
Specified terminals at different airports	DMORYW-CDG2B
Check MCT and segment continuity in a PNR	DMI
For a specific segment only	DMI9
For a range of segments	DMI7/9

Display Connect Points

Display neutral connect points for today's date by travel agency	DRTPARSFO
Display neutral connect points for today's date by airline office	DRT1APARSFO
Display neutral connect points for specific date by travel agency	DRT19JULPARSFO
Display neutral connect points for specific date by airline office	DRT1A19JULPARSFO
Specific airline, all legs	DRTPARSFO/AAF
Specific airline, any leg	DRTPARSFO/AAF,YY
Several airlines	DRTPARSFO/AAF,DL
Specific alliance	DRTPARSFO/A*S
Excluding specific airline	DRTPARSFO/A-AF
Specific alliance excluding specific airline	DRTPARSFO/A*S/A-AF
Specific connect point	DRTPARSFO/XNYC
Any connect point	DRTPARSFO/XNYC,LAX,CHI
All connect points	DRTPARSFO/XLONNYCLAX
Excluding connect points	DRTPARSFO/X-LON,NYC,LAX
Excluding connection (through all connect points)	DRTPARSFO/X-LONNYCLAX
Including number of connect points	DRTPARSFO/N3
Including up to number of connect points	DRTPARSFO/N3+
Carrier-preferred connect points	DRTBA19JULPARSFO
Alliance-preferred connect points	DRT*A19JULPARSFO

NEGOTIATED SPACE

This functionality is only available to you if your office has the security agreements in place to use negotiated space for specific airlines.

Requesting Negotiated Space Availability

Negotiated Space display	AT30JUNFRALAX
Amadeus Availability including Negotiated Space	AN30JUNFRALAX
Negotiated Space by event name	AV18MAYJAPANCULTURETRIP
Negotiated Space information from availability	LOTI3

Displaying Negotiated Space

Display current Negotiated Space handling table	LOFDIB
Change to Function 1 display method for a specific airline, at office level	LOFSAF/O/1
Change Negotiated Space display method for specific airline, at agent sign level	LOFSIB/S/1
Display Negotiated Space handling defaults	LOPDAF
Display Negotiated Space handling exceptions, for a specific office	LOPDIB/LOCNMIAIF2100
Display Negotiated Space handling exceptions, for a specific agent	LOPDAF/LOCNMIAIF2100 /SINE0001AA
Display Negotiated Space blocks for a specific flight, all dates	LOTDIB/FLTNIB450
Display Negotiated Space blocks for a specific flight when the display is too long	LOTDIB/FLTNIB450/ITEM37
Display Negotiated Space blocks for a specific flight and date	LOTDIB/FLTNIB450/DATE30JUN
Display Negotiated Space blocks for a specific flight and effective date	LOTDIB/FLTNIB450/FFFD30JUL
Display suspended Negotiated Space blocks, specific flight	LOTDCC/FLTNCC1234-SUSP
Display suspended Negotiated Space blocks, specific date	LOTDCC/DATE12AUG-SUSP
Display suspended Negotiated Space blocks, specific flight and date	LOTDCC/FLTNCC1234 /DATE12AUG-SUSP
Display inactive Negotiated Space blocks	LOTD6X/FLTN6X710 /DATE30AUG08-INAC
View bookings made against a specific Negotiated Space block	LOTB1
Display the history of a specific Negotiated Space	LOTH1
Display the full history of a specific Negotiated Space	LOTH1-ALL
Display flights on which your company owns space	LOTLAF/MAY-CC2

Creating Negotiated Space

These entries are not available to all users.

Display a list of Negotiated Space update entries	LOT
Create Negotiated Space, single date	LOTAIB
Create Negotiated Space, multiple dates	LOTMAF
Change Negotiated Space: number of seats sales start date sales end date seat reduction date percentage amount of reduction multiple parameters	LOTC1/ALOT30 LOTC1/COMM120 LOTC1/EXPY100 LOTC1/REDU10 LOTC1/AMNT50 LOTC1/ALOT30/COMM10/EXPY30
Update number of seats only	LOTS1/ALOT30

Change Negotiated Space:	
Tour reference	LOTU1/TREF0868969677800
Authorisation code	LOTU1/AUTH362538
Airline reference	LOTU1/ALIDJ7G2G
Tour name	LOTU2/TOURBIGAPPLETOURS__
Delete Negotiated Space	LOTX1
Suspend Negotiated Space, single date	LOTQCC/FLTNC1234/DATE18MAY-ON
Suspend Negotiated Space, date range	LOTQCC/FLTNC1234/EF01DEC08/DISC 01JAN09/DAYS67/-ON
Reinstate a suspended Negotiated Space block, single date	LOTQCC/FLTNC1234/DATE18MAY-OFF
Reinstate a suspended Negotiated Space block, date range	LOTQCC/FLTNC1234/EF01DEC08/DISC 01JAN09/DAYS67/-OFF

Amadeus Hotels

INFORMATION ABOUT HOTEL CHAINS

List of hotel chains	GGHTLALL
Chain-specific information	GGHTLXX
Chain-specific contact information	GGHTLCTCX

XX represents sub-chain or master-chain codes. This means you can now search for hotels in a specific group. Do not use master-chain codes for single-property displays. For more information about master-chain codes refer to the Amadeus Online Help by entering: HE HOT

HOTEL CODES

Amadeus Predefined Rate Codes

To decode rate codes, you can use the DNN entry. For information, see: HE DNN

To display and store your preferred rate codes, use the JGD/P and JGU/HSR entries. Enter: HE JGD or HE JGU

Convention	CON	Package	PKG	Travel Industry	TVL
Corporate	COR	Promotional	PRO	Tour	TUR
Family	FAM	Standard RAC	RAC	Weekend	WKD
Government	GOV	Senior Citizen	SRS		
Military	MIL	Stopover	STP		

Rate Code Inclusion and Restriction Indicators

These codes appear on single-property Hotel Availability displays only.

Rate change during stay	*
P.M. hold time (Values 1-9 allowed)	6
Guarantee required	G
Deposit required	D

Access Level Codes

These codes appear on Hotel Availability displays between the hotel chain code and the hotel name.

Dynamic Access	!	Complete Access Plus	+
Complete Access	/	Standard Access	[space]

Availability Status Codes

Available to sell	A	Closed for sale (HA)	C
On request	R	Closed for sale (HI)	. (Period)
Closed to arrival	X		

Room Type Codes

Room with bath	A,B,C,D	Non-smoking room	N
Room with shower only	E,F,G,H	Executive floors	P
Room without facilities	I,J,K	Suites	S,T,U

Number of Beds Codes

Number of beds	1,2,3,4,5,6,7,8,9
----------------	-------------------

Number of beds may vary in a room

* (asterisk)

Bed Type Codes

Double	D	Pull-out	P	Single	S	Water bed	W
King	K	Queen	Q	Twin	T		

Hotel Facilities Codes

You can use these codes to search for hotels with the facilities you want, using the /FF- option followed by 1-3 codes, separated by dashes.

Accessible baths	ABA	Currency exchange	EXC	Adapted telephones	PHB
Accessible wash basins	ABN	Executive floor	EXE	Phone-direct dial	PHO
Adapted bathrooms	ABR	Fax facilities in room	FAX	Pillow alarms available	PIL
Accessible bathing controls	ABS	Fire detectors	FID	Adapted room doors	RDO
Room entry from exterior	AEX	Fire extinguishers	FIE	Restaurants	RES
Staff first aider	AID	Fire safety	FIR	Room service	ROO
Room entry from interior	AIN	Gift shop	GIF	Restricted room access	RRA
Air-conditioning	AIR	Golf	GOL	Bedroom wheel chair access	RWC
Accessible light switch	ALI	Guarded car park	GPk	Safe deposit box	SAF
Audio-visual equipment	AVD	Group rates available	GRP	Sauna	SAU
Accessible elevators	AVE	Hair dryer	HAD	Sightseeing	SIG
Accessible toilets	AWC	Hairdresser	HAI	Ski in/out	SKI
Baby-sitting	BAB	Disabled facilities	HAN	Smoke detectors	SMO
Bar	BAR	Health club	HEA	Special needs menus	SNM
Beach near hotel	BEA	Hearing induction loops	HER	Snow skiing	SNO
Braille/large print menu	BME	Hotspots	HOT	Solarium	SOL
Braille/large print literature	BLI	Handrails in bathrooms	HRB	Spa	SPA
Beauty parlor	BTY	Ice machines	ICE	Sprinklers	SPR
Business centre	BUS	Internet - free high speed	IHF	Video surveillance	SUR
Car rental	CAR	Internet - high speed	IHS	Swimming pool	SWI
Casino	CAS	Jacuzzi	JAC	Teleconferencing	TEC
Children welcome	CHD	Laundry service	LAU	Television	TEL
Children not allowed	CHN	Lounge	LOU	Tennis	TEN
Coffee shop	COF	Massage	MAS	TV subtitles closed captions	TVS
Convention centre	CON	Meeting rooms	MEE	Valet parking	VAL
Disco	DIS	Minibar	MIN	Water sports	WAT
Service dogs allowed	DOG	Movie channels	MOV	Wheelchair access	WCE
Disabled parking	DPA	Non-smoking rooms	NON	Wireless connect in room	WCR
Disability trained staff	DTS	No pornographic tv/films	NPO	Wide entrance	WEN
Disabled emergency plan	EDI	Parking	PAR	Wide corridors	WID
Elevator	ELE	PC hook-up in room	PCH	Women's guest rooms	WOM
Emergency cords/buttons	EME	Pets accepted	PET	Wide restaurant entrance	WRS
Emergency lighting	EML	Pharmacy	PHA		

HOTEL LOCATION LIST

For a list of options, see *Hotel Display Options*.

Multi-company by city or airport code	HLZRH
Multi-company by area code	HLZRH-A
Include hotels in all associated cities and airports	HLZRH-ALL
Single-company display by city	HLXSOSL
From availability, inventory, rate, or features display	HL
From an existing segment (air, car or hotel)	HL52
By company and country	HLBWCH
Display hotel list by territory, province or state code	HLHIUSNY
From Points of Reference list	HLL4

Scrolling

Move previous	MP	Move up	MU
Move down	MD	Move top	MT

You can move to an HL display from another display type and scroll the HL display - enter the scroll command followed by HL. Example: MDHL

Area Identifiers

1-3 identifiers per entry, separated by dashes. Example: HAPAR-N-E

North of city center	N	Airport	A
East of city center	E	Downtown (City center)	D
West of city center	W	Resort	R
South of city center	S		

Transportation Identifiers

Up to 2 identifiers per entry, separated by dashes. Example: HAPAR-F-L

Boat	B	Coach	C
Express train	E	Free transport	F
Helicopter	H	Limousine	L
Plane	P	Rental car	R
Taxi	T	Underground	U
Walking distance	W		

HOTEL AVAILABILITY

For all hotels in the specified city (MAD) for today, one-night stay.	HAMAD
For all hotels in the specified city and date range.	HAMAD10SEP-15SEP
For all hotels within a specific hotel chain (SI) for the specified city (MAD) and date range.	HASIMAD10SEP-15SEP
For a specific hotel (TIE) within a specified hotel chain (UI) for the specified city (ZRH) and date range.	HAUIZRHTIE25MAY-30MAY
For all hotels within a specific hotel chain (BW) within the specified city (ATH) for today, one-night stay.	HABWATH
For a specific hotel (AMB) within a specified hotel chain (UI) in the specified city (ZRH) for today, one-night stay.	HAUIZRHAMB
Refer to an existing flight, car, or hotel segment.	HAS5
Refer to segment, specific hotel chain.	HAXXS5
Display availability for the hotel on the specified line of the HL display (AB) for the given date range.	HAAB25MAY-27MAY

Display availability for the hotel on the specified line of the HL display (AB) for the arrival date and number of nights.	HAAB25MAY-2
For a single-property display from an HF, HR, or HP display	HA

Scrolling

Redisplay the last cleared screen	MP
Move down, Move up	MD, MU
Single-property display for property on line n of multi-property display	HAn
Return to the last multi-property display	MPHM
Return to the last cleared screen and move up / move top	MUHA, MTHA
Return to the last single-property display	MPHA

HOTEL RATE CHANGE

For a list of options, see *Hotel Display Options* on page 60.

For specified chain (MC) and property (LONDTG) for today, one-night stay.	HRMCLONDTG
For specified chain (MC) and property (LONDTG) with date range.	HRMCLONDTG25MAY-30MAY
From a specific line number (n) on a multi-property HA display.	HR2
From single-property HA display (complete/standard access)	HR
Display rates using the 11A prefix on a single-property HA display (CA and CA+).	11AHR
From a specific line number (AB) on an HL display for a specific date range.	HRAB25MAY-30MAY
From an HF display for a specified date range.	HR/DT-25MAY-30MAY
For an existing PNR hotel segment.	HR55

Scrolling

Move previous	MP	Move up	MU
Move down	MD	Move top	MT

You can move to an HR display from another display type, and scroll the HR display - enter the scroll command followed by HR. Example: MDHR

HOTEL FEATURES

Display features for a specific line number (2) on a multi-property HA display	HF2
Display features from an HI, HR, or single-property HA display	HF
Display features for a specific hotel chain (BW) and hotel identifier (BCN054).	HFBWBCN054
Display features for a specific line number (AB) on an HL display	HFAB
Display features for a specified hotel PNR segment (S5)	HFS5
Display features for specified category codes or keywords (max. 3 codes/keywords). Use HF to revert to all categories	HF2-L-DEP-F HF

Codes / Keywords

Location	L - LOC	Min/Max stay	S - STA	Frequent stay	Q - FRE
Category	A - CAT	Facilities	F - FAC	Transportation	T - TRA
Extra charges	E - EXT	Room	R - ROO	Safety features	Y - SFY
Policy	P - POL	Dining facilities	N - DIN	Other	O - OTH
Guarantee	G - GNT	Meeting facilities	M - MEE	-	-
Deposit	D - DEP	Commission	C - COM	-	-

Scrolling

Move previous	MP	Move up	MU
Move down	MD	Move top	MT

You can move to an HF display from another display type, and scroll the HF display - enter the scroll command followed by HF. Example: MDHF

HOTEL PRICING & FEATURES

Available with Complete Access Plus Only.

Entries

For a list of options, see *Hotel Display Options* on page 60.

List prices and features from a single or multiple property HA display. For Amadeus access levels /CO-P and /CO-C.	HP2
List prices and features from a single or multiple property HA display for the specified categories only. For Amadeus access levels /CO-P and /CO-C.	HP2-L-DEP-P
Revert from specified categories to all categories	HP
List prices from a PNR hotel segment	HPS2

Categories

Booking requirements	-B or -BOO	Other / miscellaneous	-O or -OTH
Cancellation policies	-C or -CXL	Rate information	-R or -RAT
Room and rate description	-D or -DES	All known taxes and estimated total amount	-T or -TTX
Rate inclusions/extras	-I or -INC		

HOTEL TERMS

List terms for the hotel on the specified line number (1A) of the Hotel Rate Change (HR) display.	HT1A
List terms for the hotel on the specified line number (1) of the Hotel Inventory (HI) display.	HT1
List terms for hotel specified in the Hotel PNR segment (S3).	HTS3
List terms for selected categories, for the hotel on the specified line number of the Hotel Rate Change (HR) display. Max. 3 categories allowed.	HT1A-D-I-S
List terms for selected categories, for the hotel on the specified line number of the Hotel Inventory (HI) display. Max. 3 categories allowed.	HT1-C-S-I

Categories

Description	-D	Cancellation policy	-C	Sell rules	-S
Rate inclusions/extras	-I	Booking requirements	-B		

HOTEL INVENTORY

The hotel inventory (HI) display gives a 40-day snapshot of room availability by rate at a single hotel - for hotels using standard access and hotel complete access only.

One-night stay, for today, specified property	HISRCPHRIC
From a multi-property availability display	HI2
From a single-property availability display	HI
From a hotel list display	HIAB25MAY-30MAY
By PNR hotel segment	HIS5

Scrolling

Redisplay the last cleared screen	MP
Return to the last cleared screen	MPHI
Return to the last cleared screen and move down	MDHI
Return to the last cleared screen and move up	MUHI
Return to the last cleared screen and move top	MTHI

HOTEL SELL

From a hotel pricing and features display	HS1
From a hotel inventory display (Standard and Complete Access only)	HS2
From a single-property availability display only	HS3
From a rate-change display	HS1A
Direct entry sell	HS HIFRA19815MAR-20MAY
From a hotel location list display (like direct entry, but using property line reference instead of property code)	HS AB5JAN-10JAN/RT-A1D/SR-XXX
Long sell a single-occupancy room, at any rate other than the default public rate.	HS XXPAR1235JAN-10JAN/RT-A1D/SR-XXX
Complete Access and Complete Access Plus override using the 11A prefix.	11A HS HIFRA19815MAR-5/NR-2/RT-2A1D/SR-WKD

Hotel Sell Options

For information about the sell options supported by specific hotel chains, enter HEHTLXX, where XX is the code of the hotel chain.

Internal agency accounting information	/** -TEXT
Amount override for negotiated rate	/AO -EUR131.40
From a single-property display: Include flight details from PNR segment in hotel information	HS1 /ARR-S2
Manual entry of flight details in hotel information	HS1 /ARR-AF7715-NCE-LON-3-0930
From a single-property display Exclude flight details hotel information	HS1 /ARR-
Remove flight details from an existing hotel segment	6 /ARR-
Booking code (Complete Access Plus or Dynamic Access only)	/BC -1234567890
Booking via	/BGV -PHONE MR SMITH
Booking source IATA number (for passive segments)	/BS -12345678
Corporate discount	/CD -543210
Confirmation number	/CF -012345
Infant bed, cot, or cradle (Enter zero for no charge)	/CR -EUR10.00-1 /CR -EUR0.-1
Deposit advice to hotel when using an advanced deposit	/DP -ADVDEP
Deposit advice to hotel when using a credit card	/DP -CCAX371449635311004EXP0512
Change check-in date	/DD -7NOV
Change check-out date	/DT -1NOV-6, or /DT -1NOV-7NOV
Extra person rate: - For currencies with a decimal point - For currencies with no decimal place.	/EX -EUR12.78-1 /EX -JPY2800-1
Frequent traveller	/FT -11A22B33C

Guarantee of payment	
- From a booking source:	/G-BS12345678
- From booking source taken from agency AAA:	/G-BS
- From a company (name and address):	/G-CO IBM 1 NEW ST
- From a corporate account:	/G-CD123456
- From a normal credit card:	/G-CCDC30125647382919 EXP1012
Holding information	/HLD-6PM
Customer ID for hotel chain (max. 20 characters)	/ID-336677
Number of rooms (Standard Access only)	/NR-3
Associate specified passenger for hotel sell on a PNR	/P3
Rollaway bed: for an adult	/RA-USD20.00-1
Rollaway bed: for a child	/RC-USD10.00-1
Rate quote	/RQ-EUR255
Room rate override	/RRO-USD50.00
Room occupancy and room type	/RT-2A1D
Room occupancy and room type, more than one room	/RT-2A1D-3
Room override	/RO-S1K
Saving amount - new entry	HS1A/SAV-USD50.00 HS1A/SAV-20 PCT
Saving amount - updating an existing entry	2/SAV-EUR304.89 3/SAV-30 PCT
Supplementary information (Free-flow text - max 120 characters)	/SI-ROOM WITH SEA VIEW
Special Rate other than RAC (long sell entry only)	/SR-*
American plan - rate per person for three meals a day where (n) is the number of people that need the plan.	/AP-USD80-n /AP-JPY7500-n
Modified American plan - rate per person for two meals a day where (n) is the number of people that need the plan.	/MA-USD60-n /MA-JPY3500-n
Family American plan - rate per person for three meals a day where (n) is the number of people in the family	/FA-USD75.00-n /FA-JPY4500-n
Family Modified American plan - rate per person for two meals a day where (n) is the number of people in the family	/FM-USD50.00-n /FM-JPY4500-n
Manually added voucher options: Billing number	/BN-
Manually added voucher options: Voucher values:	/VV-
Full credit	/VV-FC
As per agreement	/VV-APA
Specific amount	/VV-GBP100.00
Confirmation	/VV-CONFIRMATION

Selling Hotel Room and Settling Bills Using the Billback Functionality

Create hotel bookings settled using the Billback functionality and guarantee of payment, and send to the hotel property default fax number	HS1/G-BBCNAMEXCODE/PI-FREE-FLOW TEXT WITH PAYMENT INSTRUCTIONS
Create hotel bookings settled using the Billback functionality and guarantee of payment, and send to a specific fax number	HS1/G-BBCNAMEXCODE/PI-FREE-FLOW TEXT WITH PAYMENT INSTRUCTIONS/F- 011234567890
Create hotel bookings settled using the Billback functionality and deposit advice, and send to the hotel property default fax number	HS1/DP-BBCNAMEXCODE/PI-FREE-FLOW TEXT WITH PAYMENT INSTRUCTIONS
Create hotel bookings settled using the Billback functionality and deposit advice, and send to a specific fax number	HS1/DP-BBCNAMEXCODE/PI-FREE-FLOW TEXT WITH PAYMENT INSTRUCTIONS/F- 011234567890

Modify/Delete Option Data by Segment Number

To modify option data, give the segment number, then the option and the new data.

Modify deposit for segment 3 from check to cash	3/DP-CHECK
Modify the form of payment from guarantee or hold-time guarantee to Billback guarantee	3/G-BBCNabcde/PI-ROOM MINIBAR LUNCH/F-011234567890
Overwrite existing supplementary information	3/SI-ROOM WITH SEA VIEW
Add text to an existing supplementary information	3/SI-*AND NON SMOKING
Synchronize bookings after changes in other systems	3/HSB

To delete segment data, enter the segment number and one or more of the option identifiers without any updated text. Multiple option identifiers are allowed.

Delete option data for specified segment and the given identifiers (ID- and G-). You cannot delete data for the following identifiers: /AO-, /RG-, /BS-, /RO-, /CF-, /RQ-, /DD-, /RT-, /DT-, /SR-, /NR-	5/ID-/G-
---	----------

Resell Segment by Segment Number

Modify check-in date for one-night stay	2/DT-9MAY
Modify check-in and check-out days	2/DT-1MAY-15MAY
Modify check-in date and number of nights	2/DT-1MAY-15
Modify check-out date	2/DD-15JUN
Modify check-out as number of nights	2/DD-9
Modify the room type and/or rate ID	2/RT-A1T/SR-PRO
Room occupancy, room type, and/or rate ID	2/RT-2A1D/SR-WKD
Special rate to standard rate <i>You cannot use /SR- to change a rate to RAC; you must use /RT- to re-specify the room type</i>	2/RT-A1T
Modify passenger association for the specified segment (Standard Access only)	5/P2

Add Passive Segment (Booking Made Outside Amadeus)

To add the passive segment, make a Standard Access sell entry which includes the /CF- option with the confirmation number. If you do not enter the /CF information, a new booking will be generated.

Remember to use the 11a prefix for Complete Access, and Complete Access Plus chains, and also /SR- identifier for special rate codes.

Room type and rate quote from Amadeus HR display	11AHSXXPAR123 10SEP-5/CF-345670ABC/RT-2B2T/RQ-EUR76.22
Room type and rate quote from Amadeus HA display	HS2A/CF-345670ABC/RQ-EUR76.22
Room type, special rate and rate quote from Amadeus HR display	11AHSXXHMT969 15JUN-3/CF-06151963/RT-2ROH/SR-PRO/RQ-USD96.0
Reference sell from the hotel rate from Amadeus HR display.	11AHS1B/CF-345670ABC/RQ-EUR76.22
Reference sell from the hotel rate (HR) display, adding a special rate code.	11AHS1B/CF-345670ABC/RQ-EUR76.22/SR-ABC
Room type and rate override from Amadeus	HSUIROM34510SEP-15SEP/CF-345670ABC/RT-2B2T/AO-EUR78.00
Room override and rate quote, not booked in Amadeus	HSUIROM34510SEP-15SEP/CF-345670ABC/RQ-EUR78.00/RO-S1K
Room override and rate override, not booked in Amadeus	11AHSXXPAR123 10SEP-5/CF-345670/RO-S1K/AO-EUR76.22
Room override and rate quote, not booked in Amadeus	11AHSXXPAR123 10SEP-5/CF-345670ABC/RO-1B1T/RQ-EUR76.22
Auxiliary PNR segment, HK status, hotel booked outside Amadeus	HU1AHK1 SFO 1SEP-3SEP/SAVOY HOTEL/CF-123456

Cancel Segment

Cancel a confirmed segment	XE4
Cancel segment <i>Note: This entry applies only for grouped multiple-room bookings.</i>	4/XE/HP
Confirm the cancellation of segment <i>Note: This entry applies only for grouped multiple-room bookings.</i>	4/XE/ER

RESEND OR REGENERATE HOTEL DOCUMENTS BY EMAIL

Note: This section applies only for Amadeus Value Hotels, Hotel Aggregators or CRS On-Request Booking users.

Resend voucher and booking confirmation for segment 2 (Amadeus Value Hotels)	HMR2
Resend reservation request reminder for segment 2 (CRS On-Request Booking)	HMR2
Regenerate voucher document for segment 2 (Hotel Aggregators)	HMR2
Resend or regenerate documents for segment 2 and add a message	HMR2/TXT-FREE TEXT
Resend or regenerate documents for segment 2, overriding the email address included in the PNR	HMR2/EML-JOHNSMITH@HOTMAIL.COM
Resend or regenerate documents for segment 2, overriding the email address included in the PNR and adding a message	HMR2/EML-JOHNSMITH@HOTMAIL.COM/TXT-FREE TEXT

HOTEL DISPLAY OPTIONS

For online help for Hotel options, and information on which option is available with which type of hotel display, see: **HE HOTEL OPTIONS**

Search Options

Address (1 to 10 characters)	HALPL/AD-PENNY LANE
Area: list hotels for specified areas of a city list specific areas of a city for a specified hotel chain to change area of initial search (e.g. HAXXMIA-S-E) include all associated cities/airports in search include all associated cities/airport in specific areas reset to default of target city only, all areas <i>Combine -ALL with other search options to avoid long lists</i>	HLPAR-S-W, HLPAR/AR-S-W HAXXMIA-S-E HA/AR-S-W HLPAR-ALL HLPAR/AR-ALL-R HLPAR/AR-* or HA/AR-*
Points of Reference (POR): list hotels near POR for the specified city list hotels near POR in the specified state or country show hotel availability near a POR show hotel availability near a landmark list hotels within specified distance from the POR list all PORs for the specified city and POR category list all categories for PORs <i>For full information refer to HE POR and HE DRP</i>	HLPAR/RP-ATT-CATHEDRALE HL*GB/RP-SPO-QUEENS CLUB HALON/RP-SHO-HARRODS HA*FR/LOC-EIFFEL TOWER HLNCE/DI-8K DRP*/LON-SHO DRP-CAT
Category - List hotels in the specified category. (L-Luxury; F-First class; S-Standard; T-Tourist) Reset to all categories	HL/HC-L HL/HC-*

Postal/zip code: search for hotels with the specified code with specific characters anywhere in the post code starting with specific characters reset to any postal/zip code remove postal code restriction and retain display	HAPAR/ZP-75011 HAPAR/ZP-75 HAPAR/ZP-75* HAPAR/ZP-* HA/ZP-*
Properties in a non-IATA city for geocoded and non-geocoded countries from multi-availability displays only: combine the /CT and /AD options to provide more specific results:	HLNCE/CT-VENCE HL*US/CT-SAN MATEO HA*FR/CT-PARIS/AD-ELYSEE
Transportation type (HL/HA/HR displays only) <i>See Transportation Identifiers on page 54.</i>	HAPAR/TR-F-L
Lowest rates	HANCE12DEC/LOW
Specific chains - list hotels for specified hotel chains Reset to all chains (YY is the <i>all chains</i> indicator)	HL/CO-XX-ZZ HL/CO-YY
Company access level- list hotels by access level: Amadeus Dynamic and Hotel Complete Access Plus Amadeus Dynamic, Hotel Complete and Hotel Complete Access Plus Standard Access only Amadeus Dynamic Access only Display hotel list by city and access level Display hotel availability by city and access level	/CO-P /CO-C /CO-S /CO-D HLPAR/CO-P HAPAR/CO-C
Company code (C1 to C60) list hotel availability for a city and company code	HAPAR/CO-C29
Facilities (max. 3 facility codes) restrict display to hotels with the specified facilities remove facilities search restriction <i>See Hotel Facilities Codes on page 53.</i>	HAPAR/FF-SWI-JAC-CAS HL/FF-*
F.E.M.A. list hotels that meet the FEMA fire regulations. reset to both F.E.M.A. and non-F.E.M.A. properties	HANYC/SF-Y HA/SF-*
Hotel name - for HL/HA/HR displays only full name of hotel minimum of three letters chain code, city and hotel name list hotels in specified city beginning with target letter	HASFO/HN-HILTON HAFRA/HN-STA HAXXPAR/HN-CONCORDE HAPAR/HN-*C
Phone number: list hotels with this string of digits list hotels starting with specific digits reset to any phone number	HAPAR/PH-4412443240 HAPAR/PH-0142* HA/PH-*

Modify Options

For online help for Hotel options, and information on which option works with which display type, see: HE HOT OPT

Availability status override - HA displays only: list available rooms only within the specified city list available rooms only (from single property display) list available and on-request rooms only within target city list all rooms within target city (include closed for sale, closed to arrival) <i>Note: The /ST option does not apply to hotels using Hotel Complete Access Plus.</i>	HAPAR/ST-A HA3/ST-A HAPAR/ST-* HAPAR/ST-ALL
--	--

Bed type - (HA /HR/HI displays - SA/CA only). list hotel availability for the specified city and bed type list hotel availability by line # and bed type (HA display) <i>Note: /BT applies to Hotel Standard, Hotel Complete Access chains only)</i> <i>See also Room Type Codes on page 52.</i>	HAPAR/BT-K HA2/BT-K
Check-in and check-out (as separate entries) check-in on specified date check-out on specified date	HA/DT-1AUG HA/DD-2AUG
Change check-in change check-in to next day (MN) or previous day (MY)	MN, MY
Check -in and check out simultaneously: check-in and check-out on specified dates check-in on specified date and check-out after the number of days specified	HA/DT-31JUL-2AUG HA/DT-31JUL-2
Change check-out: (e.g. for HAPAR30JUL-2AUG)	HA/DD-9AUG
Currency conversion (HA/HR/HP displays only): using 2 or 3-letter ISO country code using an asterisk (*) to display local currency <i>Note: The @ symbol preceding the currency code indicates that the currency displayed has been converted. and is not the loaded currency.</i>	HR2/FC-JP, HA/FC-JPY HR2/FC-*
Segment location override: list availability for an alternative location to that specified in the referenced hotel PNR segment	HAS5/LO-AMS
Occupancy level and room type (HA and HR displays only): double occupancy revert to default of single occupancy specific room type occupancy level and room type <i>Note: Refer to HE HOTEL OPTIONS, GOP2 for room occupancy greater than two.</i>	HA/RT-2, HA2/RT-2 HA/RT-1 HA/RT-A1K HA/RT-2A1K
Rate limit/range (plus/minus 10%. (HA and HR displays only) Rates less than 110 Euro Rates higher than 90 US Dollars Rates between 90 and 165 Euro Rates between 72 and 132 GB Pounds Rate xxx less than 165 US dollars	HAPAR/QU-100 HAMIA/QU-H100 HAPAR/QU-100-150 HALON/QU-80-120/FC-GBP HAPAR/SR-XXX/FC-USD/QU-150
Special rates (HA/HR/HI displays only): single rate code more than one rate code, excluding RAC more than one rate code, including RAC	HAPAR/SR-GOV-XXX HAFA4JUL/SR-HPL /SR-AMX-COR-IBM /SR-TQ3-RAC
When special rates are not available Store eight preferred rate codes in your agent security profile	JGU/HSR-GOV-COR-TQ3

Supplementary Sell Options

For Hotel Availability, Rate Change, and Inventory displays only.

Booking source IATA number	/BS-12345678
Customer ID for hotel chain	/ID-336677
Deposit requirements	/DP-ADVDEP
Guarantee of payment	/G-CCDC30125647382919EXP1012
Supplementary information	/SI-ROOM WITH SEA VIEW

BIASED DISPLAYS

Entries

To add a property to the preference table	HZ* /BI-XXNCEAPT-1A05
To delete a property from the preference table	HZ* /BI-XXNCEAPT-1A00
To view the preference table by city	HZ* /BI-NCE
To view the preference table by property	HZ* /BI-XXNCEAPT
To view biased displays: hotel list	HLNCE
To view biased displays: hotel availability	HANCE

Amadeus Rail

For general information about Amadeus Rail Providers, enter **GGRAIL**.

Find Amadeus code for a provider	DNASNCF
Find provider name for an Amadeus code	DNP2V DNA9B
Set preferred rail provider	JGU/RAI - 2V
Reset rail provider to default	JGR/RAI

If you set your preferred provider, your subsequent rail entries can take the format **R/(Entry)**. If you do not set a preference, or if you want to use a different rail provider, you must use the format **R/-2V/(Entry)**.

AVAILABILITY AND SCHEDULE DISPLAY

Availability by departure time	R/AD 20JULWASNYP5P
Neutral availability	R/AN 20JULWASNYP5P
Change to return display	R/ACR25JUL5P
Class of service	R/AD 20JULWASNYP5P/CP
Display fares from an availability display	R/ACFQ

Scrolling

A semi-colon (;), hash (#), or question mark (?) at the bottom right-hand corner of a display means there is more information which you must scroll down to see.

Scroll down	R/MD	Scroll up	R/MU
		Move to previous availability display	R/MPAD

SEGMENT SELL FROM AVAILABILITY

Sell seat (short sell)	SS1F21
Sell seat (long sell)	SS9B4026Y23JULGOTSTONN2/02400655/P1
Sell open segment	S09B4026Y23JULGOTSTO/P1
Sell accommodation	SS1DS21/P1-2
Sell multiple segments in different classes	SS4YE4Y22
Multiple segments, different number of passengers	SS1DS2Y22
Sell multiple segments with one or more class codes	SS4DS1YE1YF22

FARES

Display fare	R/FQDWASCHI14APR
Display fare rules by line number	R/FQN2
Display fare rules by fare basis code	R//FQ*DRC1
Display accommodation charge	R//FQ*AC
Display by trip dates, totaled for passenger types	R//FQ*24MAY/29MAYCHIOWAS/2F2H
Shortcut from fare display to availability	R/FCAD

Fare Display Codes

OW	One Way	ZN	Zonal
RT	Round Trip	MR	Multi-ride

Fare Basis

1st character	Indicates coach class to book
2nd character	Indicates fare type
3rd character	Indicates combinable with other fare basis containing same 3rd character
4th character	Variable

Passenger Type Codes

F	Adult	E	Senior Citizen (62+)	M	Military Adult
H	Child	W	Disabled Adult	MC	Military Child (2-15)
U	Unaccompanied Child	V	Disabled Child	Q	Travel Agent - AD75 coupon required to ticket

PRICING OPTIONS

If your PNR contains all adult passengers, the system will automatically price at the lowest applicable fare for the inventory class you sell.

Passenger type discount	OS2V TP 2F 2H
Fare basis specified	OS2VTP2F2H-DZ01
Rate desk pricing	OS2V TP-RDPR
AAA discount pricing	OS2V AAA321-45607892
View pricing	FXX/SP2V

TICKETING

Automated ticketing, when PNR contains air segments, so that provider is informed	TTP/SP2V
Automated ticketing (as above) but to issue one ticket per passenger	TTP/SP2V/P1-3
Manual ticketing	FH (preprinted ticket number)

ADDITIONAL ENTRIES

Claim Amadeus PNR	R/RK1AZNUHKV
List of special services you can request (phone only)	R//G/TVL/SSR
Train status information by train number and date	R//TS30/24MAY
On-board service info by train number and date	R//*SVC30/24MAY

AMADEUS RAIL COMPLETE ACCESS IN AIR-RAIL DISPLAY

Fare Display

Origin city different from your location, today	FQDROMMIL
Origin city and your location (same), today	FQDMIL
Specific rail provider only	FQDROMMIL/A-7T
Specific rail provider and common fares	FQDROMMIL/A7T
Specific date	FQDROMMIL/D01SEP
3-month display, starting in April	FQDROMMIL/DAPR
Range of travel start dates	FQDROMMIL/A7T/D21JUL**14AUG
Fares from today's date to a specific date	FQDROMMIL/A7T/D**3MAR
From a specific date to seven days ahead	FQDROMMIL/A7T/D21JAN**7D

From a specific date to three months ahead	FQD ROMMIL/A7T/D21JAN**3M
--	----------------------------------

Fare Notes

Basic entry to display a rule for the fare on line 3	FQN 3
--	--------------

Amadeus Master Pricer Expert

Search for travel recommendations	FXD ROMFLR
Display the recommendations in group 2	FXS 2
Redisplay the groups of recommendations	MPFXD
Date	FXD ROM/D25JUNFLR
Time of departure	FXD ROM/D25JUN/TD1930FLR or FXD ROM/D25JUN/TD730PFLR
Time of arrival	FXD ROM/D25JUN/TA1630FLR or FXD ROM/D25JUN/TA430PFLR

Amadeus Best Pricer

Select a fare and rebook segments, creating a TST	FXU 2
---	--------------

AMADEUS ACCESRAIL (9B)

Amadeus AccesRail does not use Rail Mode. It uses the standard Amadeus Air transactions, as shown below. For full information enter HE ACCESRAIL in the distribution system.

BritRail services are now sold using the AccesRail code.

Availability and Schedule Display

AccesRail and Air services	AN 2JULGOTSTO
Only AccesRail segments	AN 15NOVXEVORB/A9B
Up to a maximum of three providers	AN 2JULGOTSTO/A9B, SK, BU
Access 3-month display of AccesRail fares from November 1	FQD ARNORB/A9B/DNOV

Service Information

For service 9B2071 for the current day	DO 9B2071
--	------------------

Miscellaneous

British Rail Passes (See HE BRITRAILPASS)	AN 10AUGXZRXP/A9B
Access fare notes	FQN 1

Amadeus Cars

INFORMATION ON CAR COMPANIES

List of car companies	GGCAR
Company-specific information	GGCARXX
Company-specific information for specific city	GGCARXXMAD GGCARXXMAD.250
Car dimensions for ferry, where X is the first letter of the car-maker's name.	GPX

CAR AVAILABILITY

Multiple companies by airport	CAZRH15MAR/ARR-1000-1200
Car company specified	CAXXZRH15MAR/ARR-9A-6P
Reference from location list	CAAB30SEP/ARR-9A-6P
Pick-up and drop-off: drop-off as a date	CAFRA26JUN-2JUL/ARR-9A-6P
Drop-off as a number of rental days	CAFRA26JUN-17/ARR-9A-6P
Flight segment reference	CAS2
Segment reference, specific company	CAXXS2
Drop-off as a date	CAS2-15MAR/RT-1800
Drop-off as a number of rental days	CAS2-5/RT-1800
Promotional code	CAHA.../PC-HOLIDAY
Default rental of one day (/RT- needed if there is no follow-on segment, or a different RT is desired)	CAS2/RT-1800
Single-Company Display - Referencing a Car Location List	CAAB 1DEC-4DEC/ARR-0900-1800
Single-Company Display - Direct Entry for Airport Location	CAXX PART01 1DEC-4DEC/ARR-0900-1800
Drop-off time in 12h format	CAS3-3/RT-6P

Options

See also *Extra Options for Modifying CA Display on page 68*.

Drop-off location (if different from pick-up location): IATA airport code Amadeus location code Line reference to current car location list Car company location code (only for locations not stored in Amadeus). <i>The asterisk is mandatory.</i>	/DO-MUC /DO-PARC05 /DO-AB /DO-NCE325*
Foreign currency (/FC-) using: Country code Currency code	/FC-US /FC-USD
Mileage: Show only rates with unlimited mileage Show only rates with mileage charges	/MI-U /MI-M
Rate category and plan (/RC-)	/RC-ID-
Frequent traveller number	/FT-AF12345678
Drop-off date	/DD-3AUG
Pick-up and drop-off dates	/DT-31JUL-3
Drop-off information	/DO-PAR02

Fully inclusive rate	/FIR-Y
Location	/LO-PARC01
Non-airport drop-off location	/PUP-061235*
Vehicle type (/VT- and /VTA-): Specific class of vehicle Specific type of vehicle Specific class and vehicle type, all companies <i>You can specify up to five vehicle types and/or classes, separated by dashes.</i>	/VT-S /VT-IDMN or /VT-**A* /VTA-C-IDMN
All vehicle types	/VTA-E-C-LCMN
Corporate ID and booking source: Specify the customer's corporate ID number Specify the customer's ID number Specify the booking source	/CD-ZI789221S /CO-xx /ID-123245421HG /BS-12345678

CD, CO, FT, ID, LO, RC, VT entries cannot be used in conjunction with Travel Choice.

Extra Options for Modifying CA Display

To modify an existing CA display, enter CA/ then the option and option data. For example, to change the display currency to US dollars, enter: CA/FC-USD. The following options are also available for modifying existing displays:

Single to multi-company (YY for 'all companies')	CA/CO-YY
Multiple to single company using: Line reference Company codes (up to five codes, separated by dashes)	CA3 CA/CO-XX
Rental period and location: Drop-off as a date Drop-off as a number of days Drop-off date Pick-up location	CA/DT-11JUN-16JUN CA/DT-11JUN-5 CA/DD-16JUL CA/LO-GVA

Direct Access

In the following examples, XX is the car company code (ZD Budget, and ZI Avis only). For help, see each car company's AIS pages (GG CAR xx).

Direct entry	1XXCAXXFRA2JUN-4/ARR-1045/RT-1100/DO-FRA*1600/ VT-ECMN/RC-BEST
Referencing a flight segment	1XXCAXXS2-7/DO-FRA*1600/VT-ECMN/RC-EG

Scrolling

You can move to a CA display from another display type, and scroll through the CA display - enter the scroll command followed by CA. Example: MDCA

Display cleared screen	MP
Move down, Move up	MD, MU
Move top, Move bottom	MT, MB
Move to previous Car Availability display	MPCA
Move to previous Car Location List display	MPCL
Move to previous Multi-company display	MPCM
Move next day, Move yesterday	MN, MY

CAR CODES

Access Level Codes

Amadeus Complete Access Plus	+
Amadeus Complete Access	/
Amadeus Standard Access	[space]

Availability Status Codes

Available to sell	A	On request	R
-------------------	---	------------	---

Distance

M = miles, and K = kilometers

No free miles or kilometers	000M	000K
Number of free miles or kilometers	500M	500K
Number of free miles or kilometers exceeds 999	999M	999K
Unlimited free miles or kilometers	UNL	

Car Type Codes (ACRIS Standard Codes)

The codes consist of four letters (for example ECMN) where: E = vehicle class, C = car type, M = manual/automatic, and N = air-conditioning yes/no. For specifying car types, you use the /VT- (vehicle type) option.

Vehicle class	C	compact	I	intermediate	P	premium
	D	compact elite	J	intermediate elite	R	standard elite
	E	economy	L	luxury	S	standard
	F	full size	M	mini	U	premium elite
	G	full size elite	N	mini elite	W	luxury elite
	H	economy elite	O	oversize	X	special
Car type	B	2-door car	K	Commercial van/truck	S	sports car
	C	car (2- or 4-door)	L	limousine	V	van (6 or more passengers)
	D	4-door car	M	monospace	W	wagon
	E	coupe	N	roadster	X	special
	F	4-wheel drive	P	pick-up	Y	2 wheel vehicle
	G	crossover	Q	pick-up extended cab	Z	special offer car
	H	motor home	R	recreational		
	J	all terrain	T	convertible / cabriolet		
Transmission	A	automatic	B	automatic 4WD	D	automatic AWD
	M	manual	N	manual 4WD	C	manual AWD
Air-conditioning	R	unspecified with	E	electric with	M	multi fuel / power with
	N	unspecified without	C	electric without	F	multi fuel / power without
	D	diesel with	L	LPG / compressed gas with	V	petrol with
	Q	diesel without	S	LPG / compressed gas without	Z	petrol without
	H	hybrid with	A	hydrogen with	U	ethanol with
	I	hybrid without	B	hydrogen without	X	ethanol without
Passenger Van	IV	6+ seats	RV	Standard Elite 7-seat	PV	Premium 8-seat
	JV	elite 6+ seats	FV	Full-size 7-seat plus more space	LV	Luxury 9-seat

	SV	Standard 7-seat	GV	Full-size Elite 7-seat plus more space	WV	Luxury Elite 9-seat
	UV	Premium Elite 8-seat	XV	Special 12-seat	OV	Oversize 15-seat
SUV	EF	Economy	JF	Intermediate Elite	PF	Premium
	HF	Economy elite	SF	Standard	UF	Premium Elite
	CF	Compact	RF	Standard Elite	LF	Luxury
	DF	Compact Elite	FF	Full-size	WF	Luxury Elite
	IF	Intermediate	GF	Full-size Elite		
Crossover	EG	Economy Crossover	JG	Intermediate Elite	UG	Premium Elite
	HG	Economy Elite	SG	Standard	LG	Luxury
	CG	Compact	RG	Standard Elite	WG	Luxury Elite
	DG	Compact Elite	FG	Full-size		
	IG	Intermediate	GG	Full-size Elite		

For information about the car makes and models corresponding to vehicle type, enter CPOXXYZ/VEH, where XX is the car company code and XYZ is the airport/city code. You will also find information about insurance coverage and tax.

ACRISS Codes

Avis assigned number	AAN
Budget assigned number	BCN
Automatic braking system	ABS
Airbag	ABG or AB
Air-conditioned	AC
Automatic confirmation	ACFM
Association of car rental system standards	ACRISS
Advance booking notice	ADV
Additional liability insurance	ALI
Corporate discount program (A for Avis, B for Budget)	AWD/CD/CDP/BCD
Budget express	BX
Cross-border traffic	CBT
Collision damage insurance	CDW
Driver's license	DL
Damage waiver	DW
Daily rate	DY
Goods in transit 3000GP cover	GIT3000 or GIT
Loss damage insurance	LDI
Loss damage waiver	LDW
Multi-passenger vehicle	MPV
Non-waiverable responsibility	NWR
One trip travel order	OTTO
One-way fee	OWF
One mileage (Budget only)	OWM
Personal accident insurance	PAI
Personal accident and effects cover	PAEC or PAE
Power-assisted steering	PAS
Personal effects protection	PEP
Mobile car phone	PHN
Peace of mind	POM
Power steering	PS or PWS
Radio	R
Rental agreement	RA

Rent-a-car voucher	RACV
Rear seat belts	RB or RSB
Radio cassette	R/C or RC
Request basis	REQ/NN
Rent it here -or- leave it here	RIH or LIH
Stand liable	SL
Supplementary liability insurance	SLI
Insurance of personal goods	SPAI
Sunroof	SR(SL) or SUN
Super personal accident and effects cover	SUPER PAEC
Super personal accident insurance	SUPER PAI
Travel agent	TA or T/
Theft protection waiver	THW or TW or TLW
Theft insurance	TI
Time and mileage	T and M
Theft protection	TP
Third party cover	TPC
Third party insurance	TPI
Corporate negotiated rates	VIPCO
Weekend rate	WE or WD
Weekly rate	WY
Young drivers insurance under 25 years	YNG-25 or UAD

Rate Categories and Plans

When specifying a rate category and plan using the /RC- option, you must enter the rate category, followed by the requested rate plan and a dash at the end. For example: /RC-BW-

If you do not add the dash at the end, Amadeus assumes that you are giving a car company's rate code. For information on the rate codes for a specific car company, enter: GG CAR XX RATE (where XX is the car company code). This information is not available for all car companies.

You can request a rate category without a rate plan (example /RC-B-), but not a rate plan only.

By default, Amadeus shows Standard rates only. Use the RC/BEST entry to show the best available rate.

Categories		Plans	
Association member	A	One- to four-day rental period	D
Business	B	Monthly rate 30 days or more	M
Consortium/group	U	Weekend rate one to four days, where drop-off is by 12.00 Monday	E
Convention	V	Weekly rental period five or more days	W
Corporate (customer ID needed)	C		
Travel industry	I		
Inclusive rate (includes coverage)	L		
Credentials required special ID	R		
Government affiliated customer	G		
Package rate with other travel products	K		
Standard rate	S		

Displaying Car Codes

The following transactions are used to display car codes and groups.

Display all vehicle codes	CG
Display only category (1st digit)	CG/1 or CG/CAT
Display only type (2nd digit)	CG/2 or CG/TYP

Display only SUV coding	CG/2-F or CG/TYP-F
Display only passenger van coding	CG/2-V or CG/TYP-V
Display only crossover coding	CG/2-G or CG/TYP-G
Display only transmission drive (3rd digit)	CG/3 or CG/TRA
Display only fuel/AC (4th digit)	CG/4 or CG/AIR
Display all pseudo codes	CG/PS or CG/PSEUDO
Check and decode vehicle code	CG-ECMN
Check and decode pseudo code	CG-AVAN

CAR LOCATION LIST

Basic Entries

By city or airport code	CLFRA
Specific company (where XX is the company code)	CLXXFRA
Specific area only	CLFRA-C
Single company by country	CLXXGB-C
Single company by country that has states	CLXXUSFL-C
Requests by country for multiple companies for a specific area	CLBRU/CO-ZE-ZI
By access type	CLPAR/CO-S

Area Identifiers

You can limit a car location display to a specific area of a city, by adding a dash followed by one of the following area identifiers:

Airport	A	North of city	N	Resort location	R
Airport terminal	T	East of city	E	Railway station	X
Off-terminal	O	West of city	W	Port or ferry	P
City center	C	South of city	S	Hotel	H

Direct Access Displays

Specific city (where XX is car company code: ZD, and ZI Avis only)	1XXCLXXLHR
--	-------------------

Scrolling

Display a cleared screen	MP	Move bottom	MB
Move down	MD	Move top	MT
Move up	MU	Move to previous CL display	MPCL

You can move to a CL display from another display type and scroll the CL display. Enter the scroll command followed by CL. Example: MDCL

CAR LOCATION POLICY

Amadeus Car Reservation allows you to obtain location policy information regarding location details, tax, policy, surcharge and vehicle type, without having to refer to a car rate availability display. To do this, use the transaction code CPO.

Show all car policy information for company XX at Nice	CPOXXNCE
Show car location policy for a non-airport location	CPOXXLON61
Show tax and surcharge for company XX at Heathrow	CPOXXLHR/TAX/SUR
Show insurance coverage fee for company XX in Miami	CPOXXMIA/COV
Show insurance coverage fee, tax and vehicle information for company XX in Miami	CPOXXMIA/C/T/V
Show the price of insurance cover with company XX at Paris Charles de Gaulle airport for an economy 2-door manual car with air-conditioning. <i>You cannot use * in the VT- option.</i>	CPOEPCDG/COV/VT-EBMR
Show only insurance cover for the following classes of insurance cover: Third Party Insurance, Collision Damage Waiver, Personal Accidents and Effects Cover.	CPO/COV-TPI-CDW-PAEC

Policy Indicators

Coverage	C	Vehicle	V
Tax	T	Surcharge	S

CAR SELL

Direct sell entry	CSXXLIN8MAY-10MAY/ARR-0900/VT-ECMN/RC-BEST
Reference to a car availability display	CS1
Reference to a car terms display	CS1
Reference to a car rate features display (CA+ only)	CS1
Reference to a location list	CSAB13OCT-2/VT-ECMN/RC-BEST/ARR-9A-6P
Reference to a flight segment (XX is the car company code)	CSXXS3/VT-ECAR/RC-S-
Reference to multiple flight segments <i>/ARR- is not needed because Amadeus knows the arrival time from the flight details.</i>	CSXXS3/VT-ECMN/RC-S- ;S4;S5
Override Complete Access sell with standard access booking, reference to Complete Access display	11ACS1
Upgrade Standard Access booking to Complete Access <i>The link must be re-established, and you must make the entry before end of transaction.</i>	CN4

Car Sell Options

You can re-enter the last value you entered for an option by replacing the data by a dash (-). For example, to re-enter the last special information you added using the /SI- option, enter: /SI--

Agency account information	/**-FREEFLOW TEXT
Booking agent	/BA-ABC TRAVEL
Billing number, to replace agency billing address with: IATA/TID number; or company profile record locator; or car company reference number	/BN-1234567
Billing reference (1-24 characters)	/BR-FREEFLOW TEXT
Booking source: agency control number, IATA or TID number, if another office is to be identified as the booking source (five to eight characters)	/BS-12345678

Corporate ID	/CD-332211
Collection	/COL-35 AVE DE PARIS, NICE/CD-123456
Delivery	/DEL-18 BAY STREET, DUBLIN/CD-9657812
<i>Not all car companies support the /DEL- and /COL- options. The /CD- is mandatory with both /DEL- and /COL-. It is also possible to update /DEL- and /COL- in an existing car segment.</i>	
Estimated distance the car will be driven (1-6 digits)	/DI-1500
Frequent traveller number (1-28 characters)	/FT-1234567891234
Guarantee (1-42 characters)	/G-CHECK-EUR500
Customer ID or profile number, if the client has one with the rental company (1-20 characters)	/ID-1234ABCD
Inclusive tour code (1-20 characters)	/IT-IT1AY3MOD
Passenger association	/P2
<i>Mandatory if the PNR contains more than one passenger name. You must enter this option after any other options in the entry.</i>	
Rate code, rate category /plan	/RC-RW-
Rate Override	/RO-GBP75.00
Overrides the rate shown in the availability screen.	
Supplementary information (free-flow, 3-25 characters)	/SI-PREFERS A RED CAR
Special equipment request	/SQ-SKR-SKV
Voucher value	/W-EUR51.25
Tracking	/TK-AUTH-000123456
Used to enter data needed by car company for validating the sell entry (free-flow, 1-25 characters)	

Options for Direct Sell and Segment Reference Sell Only

The car sell options below are not available for sell entries referencing an availability display, as the display already supplies the relevant data.

Return time	/RT-1800
Pick-up location not stored in Amadeus	/PUP-NCE325*
<i>In this example, NCE325 is the car company's own location code, and * is a mandatory asterisk indicating a non-Amadeus location</i>	
Vehicle type	/VT-LCAR

Options for Passive Segments Only

Confirmation number	CF-1333344
Rate quote	/RQ-77EUR
Car merge:	
Retrieve booking	1XXRT/CF-1333344
Merge	1XXCM

Retrieve Direct Access Booking

Retrieve (where XX is company code: AL, ZD, or ZI only)	1XXRT/CF-E324567
Adding a Passive Segment - for a Company not in the Distribution System	CU1A HK1 JFK 14AUG-16AUG ECAR/CF-210/P1

Cancel and Delete Segment

Cancel segment	XE4	Delete inactive segment	DL4
----------------	------------	-------------------------	------------

Equipment Codes

Use the /SQ- option to specify equipment codes (1-3, separated by dashes). To see which options a company supports, enter GG CAR xx SQ (where xx is company code).

Anti-lock braking	ABS	Front-wheel drive	FRT	Mobile phone	PHN
Air-conditioning	AIR	Hatchback	HCH	Power windows	PWS
Anti-theft device	ATD	Left-hand drive	HCL	Radio	RAD
Bicycle rack	BYC	Right-hand drive	HCR	Rear seat belt	RSB
Car alarm	CAL	Integrated child seat	ICS	Seat belt extensions	SBE
Camcorder	CAM	Laser disc player	LDP	Six-passenger car	SIX
CB radio	CBR	Left foot accelerator	LFA	Ski rack	SKR
Cruise control	CCL	Lead-free fuel	LFF	Ski-equipped vehicle	SKV
Computerized driving direct	CDD	Luggage rack	LUG	Snow chains	SNO
Central locking	CLS	Non-smoker car	NSK	Winter tires	STR
Baby seat	CSB	Navigational system plus phone	NVP	Sun roof	SUR
Infant seat	CSI	Navigational system	NVS	Cassette player	TAP
Child seat	CST	Passenger side airbag	PAB	Telephone	TEL
Driver side airbag	DAB	Power steering	PAS	Trailer	TRH
Diesel	DSL	No. of passengers	PAX	Tilt steering wheel	TSW
FM radio	FMR	Power door locks	PDL	Television	TVI

Modify/Delete Option Data

To modify any option data, enter the segment number with the option and the new data. For example, to change the corporate ID number for segment 3 to 332211, enter: 3/CD-332211. To delete option data, enter the segment number, then the option but no data. For example: 3/CD-

Note: To change the pickup location you cannot use /PUP. You must cancel the segment and rebook.

For Supplementary Information, you have three Modify options:

Overwrite old supplementary information	4/SI-PREFERS A RED CAR
Add additional information (prefix text with an asterisk)	4/SI-*WANTS SUNROOF
Override the booked rate with your own rate	2/RO-USD45.00

Some Modify options cancel the old segment and book a new one.

Resell Car Segment Using Segment Number

For a list of rate codes specific to a car company, enter: GG CAR XX (where XX is the company code). This is not available for all companies.

Rental details:	
Pick-up and drop-off dates	4/DT-12JUN-16JUN
Drop-off date	4/DD-16JUN
Location of rental	4/LO-LGW
Return time	4/RT-1700
Vehicle type	4/VT-LCAR
Rate:	
Category/plan	4/RC-ID-
Best rate	4/RC-BEST
Rate code specific to a car company	4/RC-3W

CAR TERMS

Basic Entries

Reference display line	CT3
Reference PNR segment (standard access booking only)	CTS3

Specific Categories of Information

1-3 category codes identified by its key or key letter separated by dashes. for example:

CT2/TAX/SUR/VEH or CT2/T/S/V

Surcharge information	CT3/SUR	Deposit information	CT3/DEP
Tax information	CT3/TAX	Rate code information	CT3/RCD
Coverage Information	CT3/COV	Location information	CT3/LOC
Vehicle type	CT3/VEH	Pick-up information	CT3/PUP
Advance payment	CT3/ADP	Policy information	CT3/POL
Advance booking	CT3/ADV	One-way information	CT3/ONW
Guarantee information	CT3/GUA	Remarks	CT3/RMK
Rate Information	CT3/RAT		

Scrolling

Display a cleared screen	MP	Move bottom	MB
Move down	MD	Move top	MT
Move up	MU		

You can move to a CT display from another display type, and scroll the CT display - enter the scroll command followed by CT. Example: MDCT

CAR RATE FEATURES

This display is an enhanced Car Terms display that is available only for Complete Access Plus companies, and for rates that have been returned from the car company when rate availability has been requested.

Basic Entries

From a rate availability display	CR2
Reference PNR segment	CRS3
<i>This is only possible if the PNR segment referenced is a previously booked car segment that has been created from a Complete Access Plus availability display.</i>	CR5/S/T/COV

Specific Categories of Information

Surcharge information	CR2/SUR or S	Deposit information	CR2/DEP or D
Tax information	CR2/TAX or T	Rate code information	CR2/RCD or E
Coverage Information	CR2/COV or C	Location information	CR2/LOC or L
Vehicle type	CR2/VEH or V	Pick-up information	CR2/PUP or U
Advance payment	CR2/ADP or P	Policy information	CR2/POL or Y
Advance booking	CR2/ADV or B	One way information	CR2/ONW or O
Guarantee information	CR2/GUA or G	Remarks	CR2/RMK or K
Rate Information	CR2/RAT or R	Coupon information	CR2/CPN or N
Special equipment	CR2/SEQ or Q	Delivery and collection	CR2/DCI or I

Scrolling

Display a cleared screen	MP	Move bottom	MB
--------------------------	-----------	-------------	-----------

Move down	MD	Move top	MT
Move up	MU		

You can move to a CR display from another display type and scroll through the CR display. Enter the scroll command followed by CR. Example: MDCR

CAR VOUCHER

Mandatory Options

The following options are mandatory:

For non-IATA booking	CVD/S3/VV-BN
If not VV-FC (Voucher Value Full Credit)	CVD/S3/VV-FP

Display Voucher

Voucher for segment number 3	CVD/S3
Segment three, passenger one	CVD/S3/P1
Accounting information	CVD/S3/**-ACCOUNT DETAILS
Guarantee / form of payment	CVD/S3/G-CHECK
Billing number: 'A' followed by six-character company profile record locator	CVD/S3/BN-ABB22C3
Billing number: 'A' followed by eight-digit IATA or TID number	CVD/S3/BN-A12345678
Billing number: 'C' followed by 1-25 character car company reference <i>The 'A' and 'C' prefix is mandatory to show whether the number is an Amadeus reference (A) or a car company reference (C).</i>	CVD/S3/BN-C12EF343GH23
Billing reference (free-flow 1-25 characters)	CVD/S3/BR-AB1234
Form of payment: credit card	CVD/FP-CCAX37144965311004
Form of payment: check or cheque	CVD/FP-CHECK or CVD/FP-CHEQUE
Form of payment: check (or cheque) with value	CVD/FP-CHECK-EUR66.46
Form of payment: cash	CVD/FP-CASH
Form of payment: cash with value	CVD/FP-CASH-EUR66.46
Voucher value: amount	CVD/S3/VV-EUR51.25
Voucher value: full credit	CVD/S3/VV-FC
Voucher value: nil value	CVD/S3/VV-NV
Voucher value: group days apply (special rate)	CVD/S3/VV-GDA

Print Voucher

The entries to print a voucher are identical to those for displaying a voucher, except that you change CVD (Car Voucher Display) to CVP (Car Voucher Print). For printing vouchers, you have these additional options:

Send print request to printer ID 2	CVP2/S3
Reprint voucher for passenger two	CVP/S3/P2
Billing reference (free-flow 1-25 characters)	CVP/S3/BR-AB1234
Form of payment: credit card	CVP/FP-CCAX37144965311004
Form of payment: check or cheque	CVP/FP-CHECK or CVD/FP-CHEQUE
Form of payment: check (or cheque) with value	CVP/FP-CHECK-EUR66.46
Form of payment: cash	CVP/FP-CASH
Form of payment: cash with value	CVP/FP-CASH-EUR66.46
Voucher value: amount	CVP/S3/VV-EUR51.25
Voucher value: full credit	CVP/S3/VV-FC
Voucher value: nil value	CVP/S3/VV-NV

Voucher value: group days apply (special rate)	CVP/S3/VW-GDA
--	----------------------

E-vouchers

You can choose to issue an electronic voucher (e-voucher) when a passenger does not require a paper document. This option is only available in certain markets and for certain car providers.

Issue an e-voucher for a segment	CVP/S3/ET
Reissue an e-voucher for a segment	CVP/S3/ET/P1
Billing number options for issuing an e-voucher	CVP/S3/ET/BN-A12345678
Specify voucher value	CVP/S3/ET/VW-FC

Car Billing Number Display

The car billing number display allows you to display all numbers associated to your agency's booking source for a specific car rental company.

Retrieve billing numbers for a specific car company	CBNZD
To get more details of the account, add the record locator or the IATA number.	CBNZDC23323343

CAR AUXILIARY SEGMENT

Request an airline participating in the PNR to book a car	CU LH NN1 FRA 14AUG-18AUG ECAR/PROVIDE BB SEAT/P1
Create auxiliary car segment for a confirmed booking	CU 1A HK1 BWN 14AUG-18AUG ECAR/CF- 210/P1

CAR EASY SHOPPER

Leisure multi-availability display:	
direct entry	CAMUC28JUN-2JUL/ARR-1200-1800/L
from flight segment	CAS2/L
from single-display	CA/CO-YY/L or CA/CO-C1-C2/L
Leisure single-availability display:	
direct entry	CAHAMUC28JUN-4/ARR-1200-1800/L
from flight segment	CAHAS2/L
from multi-display	CA1/L
from car location list	CAAB28JUN/ARR-1200/L
Sell leisure from availability display	CS1/P3
Modify booking	5/SI-NON SMOKING VEHICLE...
Remove option	5/SI-
Cancel leisure booking	XE5
View cancellation fee	RTSVCC5/CFX
View car rate features	CR1 RTSVCC1

Amadeus Insurance

The Amadeus Insurance product is available in certain markets only.

DISPLAYING INFORMATION

Display a list of insurance providers	IL
Display a list of products for your preferred provider	II
Display a list of products for a specific provider	IIAAI
Display a list of products from a list of providers	II2
Display features for your preferred product	IF
Display features for a specific provider and product	IFAAI/ACC
Display features from a list of providers	IF3
Display product features from insurance proposal	IF3/S3

PNR ELEMENT

Preference Settings

Set your preferred provider	JGU/IPV-AAI
Set your preferred product	JGU/IPD-ACC

Informative Pricing for a PNR

Informative pricing for your preferred product	IS/10FEB-15FEB/FQ
Informative pricing from a list of products	IS1/10FEB-15FEB/FQ
Informative pricing for a specific product	ISAAI/ACC/10FEB-15FEB/FQ
Informative pricing for a specific product with extension	ISAAI/MUL+FM/10FEB-15FEB/FQ
Confirm the booking after informative pricing	7/HK

Selling Insurance for a PNR

Sell your preferred product	IS/10FEB-15FEB
Sell from a list of products	IS2/10FEB-15FEB
Sell a specific product specifying end date	ISAAI/ACC/10FEB-15FEB
Sell a specific product with extension	ISAAI/MUL+FM/10FEB-15FEB
Long sell from a PNR	ISAAI/ACC/12JUL-19JUL/TV-EUR300/TT-FLT/NM-SMITH/JOHN MR
Sell an Annual Travel Policy	ISAIG/TC+ANN/20MAR-Y/TV-1600 or ISAIG/ANN/20MAR-19MAR15
Sell an Annual Travel Policy by duration	ISAIG/TC+ANN/19JUN-364/TV-1600
Specify policy duration in days	ISAIG/ANN/19JUN-7
Sell an Annual Travel Policy by period	ISAIG/TC+ANN/19JUN-18JUN09/TV-1600
Sell in Euros	IS/10FEB-15FEB/FC-EUR
Sell for a specific passenger	IS/10FEB-15FEB/P1
Sell for specific segments	IS/10FEB-15FEB/S3-4
Add an option	IS/BD-19JUN1970 or 3/BD-19JUN1970
Modify an option after informative pricing	3/TV-1600/HK
Cancel an insurance element	XE3
Clear an option	7/NB

Insurance Sell Options

Passenger ID: for a specific passenger	
passport	/PI-PP/987654321/P1
driving license	/PI-DL/564327896/P1
national identity	/PI-NI/547230147/P1
locally defined number	/PI-ID/124785963/P1
Credit card	/CC-AX371449635311004
Supplementary information	/SI-FREEFLOW TEXT
Supplementary information for passenger 1	/SI-FREEFLOW TEXT/P1
Date of birth	/BD-19JUN1970/P1
Trip value	/TV-250
Trip value for passenger 1	/TV-499/P1
Subscriber address	/AM-//A1-19 SUN STREET/ZP-6000/CI-NICE/CO-FRANCE
Phone number	/AP-00112233445566
Emergency phone number	/AE-0123456789
Email address	/APE-MY.EMAIL@ADDRESS.COM
Tour operator code	/TO-VCOM
Trip type	/TT-CRU
Geographic zone	/ZN-FR,DE
Coverage amount	/CV-2500
Personal coverage	/CP-4620
Medical coverage	/CM-2369
Extra reference	/XR-11223344
Nanny name	/NN-NANNY NAME
Beneficiary name	/NB-BENEFICIARY NAME
Beneficiary name for passenger 1	/NB-BENEFICIARY NAME/P1
Commission percentage	/FM-20
Fare discount	/FD-F
Fare discount for passenger 1	/FD-F/P1
Substitute name	/NS-SUBSTITUTE NAME
Tariff code	/TF-TARIF1
Extra amount	/XP-123
Rate code	/RC-333
Fare currency	/FC
Voucher number	/VN-1234567
Add name of subscriber if not first name in PNR	/NM-SMITH/TOM MR
Name of person insured no longer in PNR name field	/ON
Confirmation number	/CF

CERTIFICATES AND VOUCHERS

Printing Certificates and Vouchers

Most markets issue Amadeus Insurance certificates. However, the following entries also generate vouchers, depending on your market.

Print a certificate	IVP
Print a certificate for specific insurance elements	IVP/S4, 6-8
Print a duplicate certificate	IVP/COPY
Print a certificate in a specified language	IVP/LPSP
Print to a specific printer (certificate only)	IVP-SA1234 or IVP-2

Print to a specific printer (voucher only)	IVP12345678
Print to a satellite printer (voucher only)	IVP/ST12345678
Print a certificate with the agent ID	IVP/A1234

Displaying Certificates

The following entries are only valid for markets that issue certificates.

Display certificate	IVD
Display a certificate for a specific element	IVD/S2
Display a certificate in a specific language	IVD/LPSP
Display selected example of a certificate	IVD/E2

Requesting Insurance Proposal

Request an insurance proposal from PNR with name element	ISABC/10JUN-5/ZN-FR/TT-FLT/IP
Enter number of provider within a list	IS3/10JUN-5/ZN-FR/TT-FLT/IP
Return to insurance proposal	RTIP2

Form of Payment

Manually enter FP element	FPCCAX371449635311004/0108/L7
Copy form of payment	10/L7
Modify FP element	10/CASH
Add second form of payment	10//+CHECK/EUR100
Enter manual approval code	10//N123
Cancel FP element	XE/10

Amadeus Offers/Offers Proposal

CREATING OFFERS

Create air Offers	OFS/A
Create air Offers with a mark-up	OFS/A/MK-20
Create hotel Offers (from hotel pricing display)	OFS/H1
Create car Offers (from availability)	OFS/C1
Create car Offers (from segment)	OFS/C1

Creating Offers from Master Pricer Expert

Create air Offers	OFS/A1
-------------------	---------------

DISPLAYING OFFERS AND PRICES

Display Offers	RTOF
Display price details for air Offers	TQQ/01
Display price record from price record index	TQQ/01/Q1
Display hotel Offers details	RDP1

CREATING OFFERS PROPOSAL

Create Offers Proposal	PRP/0/T
Create Offers Proposal with a mark-up	PRP/01,4/T-LONDON HOP/MK
Create Offers Proposal with a mark-down	PRP/01,4/T-LONDON HOP/ML
Display list of Proposals	RTPR
Display details of a Proposal	RTPR2

EMAILING OFFERS OR OFFERS PROPOSAL NOTICES

Send all Offers notices (to the address in APE element)	OFN
Send individual Offers notices (to the address in APE element)	OFN/01,3
Send a range of Offers notices (to the address in APE element)	OFN/01-3
Send both Offers and booked segment information (to the address in APE element)	OFN/01,3*S1,2
Send Offers notice (to a specific address)	OFN-EML-jsmith@amadeus.com

VERIFYING AND CONFIRMING OFFERS OR OFFERS PROPOSAL

Verify Offers	OFV1
Confirm Offers	OFK1

CANCELLING OFFERS OR OFFERS PROPOSAL

Cancel Offers	XE1
---------------	------------

Amadeus Customer Profiles

ENTERING AND EXITING PROFILE MODE

Access profile mode	PM
Temporarily exit profile mode	PMP
Exit profile mode	PME

ENDING TRANSACTION OR IGNORING A PROFILE

You must be in profile mode to make these entries.

End transaction and file the profile	PE
End transaction, file, and redisplay the profile	PER
End transaction, file, and exit profile mode	PEE
Ignore the updates and file the profile	PI
Ignore the updates and redisplay the profile	PIR
Ignore the updates and exit profile mode	PIE

MANAGEMENT PROFILES

You must be in profile mode to make these entries.

Display the management profile	PDO
Display the management profile, different office ID	PDO/NCE1A0900
Modify the transfer indicator	6/*S
Display management profile history	PHO
Display management profile history, different office ID	PHO/NCE1A0900
Display history directly from the management profile	PH
End transaction and file the management profile	PE
End transaction and redisplay the management profile	PER
Ignore and file the management profile	PI
Ignore and redisplay the management profile	PIR

CREATING A PROFILE

You must be in profile mode to make these entries.

Create a company profile	PCN/BMW CORP
Create a traveller profile	NM1LEWIS/ARTHUR MR
Associate a traveller to a company profile	PCN/BMW CORP
Transfer all associated traveller profiles from one company profile to another	PA/TRITON DEV/TRITON GROUP
Create an agency profile	PYN/AMERICAN EXPRESS

PNR TRANSFERABLE ELEMENTS

Phone number - business	AP MUC 569 296-B
Phone number - home	AP MUC 490 190-H
Fax number	AP MUC 569 311-F
Fax number, changing the default transfer indicator	AP MUC 569 311-F*S
Fax number with corporate activity indicator	AP MUC 539 311-F*TA-C

Ticketing element	TK OK
Remark - general	RM DLVR TO TVL DEPT
Remark - confidential	RC HOME PHONE UNLISTED
Remark - accounting	RM*ACC 18968
Remark - accounting, specific airlines	RM*ACC 18968 *AL-AF, LH
Remark - quality control	RQ XYZ CORP
OSI - generic	OS YY VIP XYZ CORP
OSI - specific airline	OS LH VIP XYZ CORP
SSR	SR VGML
SSR explosion	SR* VGML
Fare discount	FD ZZ01JAN80
Fare endorsements or restrictions	FE RESTRICTIONS APPLY
A.I.R. destination	FK PARAX2134
Fare commission	FM 8.00
Fare original issue	FO IATA 123456
Form of payment	FP CHECK/ -PERSONAL
Miscellaneous information	FS PAID BY UNIVERSITY
Tour number	FT IT8LH1TOUR99
Validating carrier	FV LH
Fare price override	FY BULK
Miscellaneous remarks (with no TST)	FZ TKT PAID BY IBM
Structured address format	AM //CY-COMPANY/NA-NAME /A1-LINE 1/ZP-ZIP CODE /CI-CITY/CO-COUNTRY
Address: mailing billing delivery home	AM STRUCTURED ADDRESS AB STRUCTURED ADDRESS AM /D STRUCTURED ADDRESS AM /H STRUCTURED ADDRESS
Advance seat request	ST/N/A
Frequent flyer number	FFNAF-1990901462
Itinerary remarks: transfer from the office profile free-flow text	RIM/M1,3-5 RIR NO VISA REQUIRED
Account number	AIANDEC00129
Cost center	AICCDV123
IATA company number	AIIC038FR
Extended ownership security	ESPARWL21**-B
Queue option	OPNCE1A0900 /ISSUE TICKET

PNR Transferable Elements - Itinerary Section

Standard flight segment (undated)	SSRG8810M/GRUMIA1
Open segment	SOYWYJFKSEA
Informational segment (undated)	SIPA345Y

PNR Transferable Elements - Follow-up and Priority Section

Follow-up entry	PFO/VERIFY EXPIRY DATE VISA CARD/04FEB12
Display a follow-up list	PLF
Display from a follow-up list	PD2
Go back to the list	PDL
Create a priority field	PPR/CHK SEATING PREFERENCE

PNR Transferable Elements - General Information Section

Create an index field	PIN /ARC001
Create country information	PCO /DE
Country of birth	PCB /DE
Country of citizenship	PCZ /CH, FR
Language spoken	PLS /ES, EN
Date of birth	PBD /01JUL49

PNR Transferable Elements - Documents Section

Passport information	PAS /CO-DE/NR-DP341782/IS-12AUG2005/EX-12AUG2015
Visa information	PIV /CO-IN/NR-RZ589383773/IS-01JUL2009/EX-01DEC2009
Driving license information	PCE /CO-FR/NR-GTR28374765/IS-15JAN1987
Identity card information	PID /CO-ES/NR-Y575647464/IS-01JAN2004/EX-31DEC2014

TRAVEL MANAGEMENT SECTION

Airport defaults	PAD /HA-NCE/AA-ORY
Document delivery	PDD /DM-XM/TF-2 DAYS BEFORE DEPARTURE
Pre-paid ticket authorization	PTA /Y
Policy override authorization	POA /Y
Visa issuance authorization	PIA /N
Phone reservation authorization	PHA /Y
Travel request requirement	PRR /N
Trip approval requirement	PAR /Y
ETKT airlines requirement	PET /Y
Service level agreement	PSL /1
Department contact name	PCD /SALES
Agent contact name	PCA /ISABELLE LOGEAIS
Number of travellers allowed (company profile only)	PNT /10

TRAVEL POLICIES**Travel Policies - Trip and Traveler Categories**

You must be in profile mode to make these entries.

Create a trip category (company profile only)	PTP /TRN/TRAINING
Create a traveller category (company profile only)	PTV /DIR/DIRECTOR
Store the traveller category in an associated traveller profile	PTV /DIR

Travel Policies - Air

Preferred airlines	PPA /A-CO, BA, AF
Preferred airline with priority	PPA /A-CO/P-1
Preferred airlines with privilege indicator (company or agency profile only)	PPA /A-CO, BA, AF/PI-L
Preferred airline and transport class	PPA /A-CO/K-Y
Preferred airline and booking class	PPA /A-CO/C-B
For a specific origin or destination	PPA /A-CO, BA/OR-LON/DN-US
For a specific trip category	PPA /A-CO, BA/K-Y/TP-TRN

For a specific traveller category	PPA/A-CO, BA/K-F/TV-DIR
Transport class preference	PPK/K-C
Transport class for domestic flights	PPK/DOM-Y
Transport class according to elapsed time	PPK/EFT-8/LT-KY/GT-KC
Preferred airports	PPT/LHR, ORY
Excluded airlines	PXA/A-TW, AA
Excluded city pairs	PXA/OR-PAR/DN-BRU
Excluded transport class	PXK/F
Embargoed transit points	PXT/JFK, CU
Add availability information line	PPI/S-A/DN-TYO/AI-PAX PREFERS NON-STOP FLIGHTS

Travel Policies - Cars

You must be in profile mode to make these entries.

Preferred car companies	PPC/CO-ZI, ZE, EP, AL, ZT
Preferred car company with priority	PPC/CO-ZE/P-1
Preferred car companies with privilege indicator (company or agency profile only)	PPC/CO-ZI, ZE, EP, AL, ZT/PI-L
For a specific destination	PPC/CO-ZD/DN-NAMER
Preferred vehicle type	PPC/CO-ZE, ZI/VT-ICAR
For a specific trip category	PPC/CO-ZE, ZI, AL/TP-TRN
For a specific traveller category	PPC/CO-ZE, ZI, AL/TV-DIR
Smoking car preferred	PSC/Y
Non-smoking car preferred	PSC/N
Excluded car companies	PXC/CO-AL, SX
Billing number	PCI/CO-ZI/BN-C12EF343
Rate code	PCI/CO-ZI/RC-S
Corporate discount number (company profile only)	PCI/CO-ZI/CD-123456MG
Customer number (traveller profile only)	PCI/CO-ZI/ID-12345678
Frequent traveller airline code	PCI/CO-ZI/FT-BA
Guarantee form of payment	PCI/G-VOUCHER
Supplementary information	PCI/SI-FORD ONLY
Special request	PCI/SQ-TEL
Promotional code	PCI/PC-H2963QA
Add availability information line	PPI/S-C /AI- PAX PREFERS BMW

Travel Policies - Hotels

You must be in profile mode to make these entries.

Preferred hotel chains	PPH/CO-MC, IC, HI
Preferred hotel chain with priority	PPH/CO-HI/P-1
Preferred hotel chains with privilege indicator (company or agency profile only)	PPH/CO-MC, IC, HI/PI-L
For a specific destination	PPH/CO-HE, HI, IC/DN-NAMER
For a specific hotel name	PPH/CO-RT/HN-MERCURE
For a specific city name	PPH/CO-HE, HI, IC/CT-SAN JOSE
For a specific city area	PPH/CO-HE, HI, IC/DN-PAR/AR-S
Preferred room type	PPH/CO-HE, HI/RT-A*Q
Preferred bed type	PPH/CO-HE, HI/BT-Q-K
Preferred rate limit	PPH/CO-HE, HI/QU-200
Preferred facilities	PPH/CO-HE, HI/FF-FAX-SWI

For a specific trip category	PPH/CO-HE,HI/TP-TRN
For a specific traveller category	PPH/CO-HE,HI/TV-MGR
Non-smoking room preferred	PSH/N
Smoking room preferred	PSH/Y
Excluded hotel chains	PXH/CO-SW,MC
Deposit advice	PHI/CO-HE/DP-CHECK
Billing number (company profile only)	PHI/CO-HE/BN-847676
Special rate code	PHI/SR-COR
Customer number (traveller profile only)	PHI/CO-HE/ID-123456MG
Frequent traveller airline code	PHI/CO-HE/FT-BA
Guarantee form of payment	PHI/G-CHECK
Supplementary information	PHI/SI-2ND FLOOR
Enter availability information line	PPI/S-H /AI-PAX PREFERS HOTEL WITH SHUTTLE

Travel Policies - Fares

You must be in profile mode to make these entries.

Fare preference, Example 1	PPF/R-ID90N2/FC-EUR
Fare preference, Example 2	PPF/NEGO-Y/C-127/XP-NAP,NPE
Fare availability information, Example 1	PPI/S-F/AI-SUPER COMMISSION WITH AF UNTIL 2SEP09
Fare availability information, Example 2	PPI/DN-HOU/S-F/AI-SUPER COMMISSION WITH CO UNTIL 07APR

HOTEL BIASING ENTRIES

You must be in profile mode to make these entries.

Add city/airport codes to the city/airport list	PLB/CY-LON,PAR,AMS,LAX
Display the city/airport list	PLB
Display the city/airport list starting from a specific letter	PLB/M
Display the hotel biasing list for a city/airport	PHB/LON
Display the hotel biasing list from the city/airport list	PHB/3
Add a property from the hotel biasing list display	PHB/CO-HI/ID-601
Add a property from the profile display or city/airport list display	PHB/CY-LON/CO-HI/ID-601
Add a property with trip purpose, traveller category, and priority number	PHB/CO-HI/ID-601/TP-BIZ/TV-DIR/P-3

PRESTORED ENTRIES

Store an entry	PPS/CSZI.VT-ECMN/RC-BR
Store an entry, corporate activity	PPS/CSZI.VI-ECMN/RC-BR*TA-C
Transfer an entry to the system	PO6

CREATING AND UPDATING PROFILES

Creating a Profile from a Profile

Traveller profile from the displayed traveller profile	PCP*T/-WATSON/AL
Traveller profile from the displayed traveller profile, for a branch office	PCP*T/NCE1A0900/-WATSON/AL
Traveller profile associated to a company from the displayed traveller profile associated to a company	PCP*T/BMW CORP-WATSON/AL

Agency profile for another office from your agency profile	PCP*Y/NCE1A0900/BMW GLOBAL
Create an agency profile from the agency profile of another office	PCP*Y/AMADEUS TRAVEL
Company profile from the displayed company profile	PCP*C/BMW GLOBAL
Company profile from the displayed company profile, for a branch office	PCP*C/NCE1A0900/BMW GLOBAL

Updating a Profile from a Profile

Traveller profile from the displayed profile	PUP*T/-WATSON/AL MR
Traveller profile from the displayed profile, for a branch office	PUP*T/NCE1A0900/-WATSON/AL
Traveller profile associated to a company from the displayed traveller profile associated to a company	PUP*T/BMW CORP-WATSON/AL
Agency profile for another office from your agency profile	PUP*Y/NCE1A0900/BMW GLOBAL
Agency profile from the agency profile of another office	PUP*Y/AMADEUS TRAVEL
Company profile from the displayed profile	PUP*C/BMW GLOBAL
Company profile from the displayed profile, for a branch office	PUP*C/NCE1A0900/BMW GLOBAL

Creating a Profile from a PNR

Profile for passenger 1	PC/-1
Profile for passenger 1, transferring some PNR elements only	PC/-1,4,9-12
Profile for passenger 1, excluding some PNR elements	PC/-1,X5,7-10
Company profile	PC/XYZ CORP
Company profile, transferring some PNR elements only	PC/XYZ CORP,4,9-12
Company profile, excluding some PNR elements	PC/XYZ CORP,X5,7-10
Profile associated to a company for passenger one	PC/XYZ CORP-1
Profile associated to a company, from a similar name list	PC3
Profile associated to a company, transferring some PNR elements only	PC/XYZ CORP-1,4,9-12
Profile associated to a company, excluding some PNR elements	PC/XYZ CORP-1,X5,7-10

Updating a Profile from a PNR

Traveller profile for passenger name element 1	PU/-1
Traveller profile for passenger 1, for a branch office	PU/NCE1A0900/-1
Company profile	PU/BMW CORP
Company profile, for a branch office	PU/NCE1A0900/BMW CORP
Traveller profile associated to a company	PU/BMW CORP-1
Traveller profile associated to a company, for a branch office	PU/NCE1A0900/BMW CORP-1
Associated traveller profile from a similar name list	PU3
Traveller profile, transferring PNR elements 4, and 9 to 12	PU/-1,4,9-12
Company profile, transferring PNR elements 4, and 9 to 12	PU/BMW CORP,4,9-12
Traveller profile associated to a company, PNR elements 4, and 9 to 12	PU/BMW CORP-1,4,9-12
Traveller profile, all PNR elements except 5, and 7 to 10	PU/-1,X5,7-10
Company profile, all PNR elements except 5, and 7 to 10	PU/BMW CORP,X5,7-10
Traveller profile associated to a company, all PNR elements except 5, and 7 to 10	PU/BMW CORP-1,X5,7-10

PROFILE NOTES

Access profile notes	PN
Display by qualifiers	PD, NOT/H
Exit profile notes	PNE
Redisplay current screen	PND
Insert a single line	I
Insert five lines	I5
Delete a single line	D
Delete four lines	D4
Delete a block of lines	DD
Move a single line	M
Move three lines	M3
Move a block of lines	MM
Copy a single line	C
Copy six lines	C6
Copy a block of lines	CC
Duplicate a single line	“
Duplicate a block of lines	“““

DISPLAYING A PROFILE

Traveller profile	PDN/ -BRAUN
Traveller profile, exact match only	PDN/ -BRAUN/
Traveller profile, different office ID	PDN/PARAF0100/ -LACROIX
Agency profile	PDY
Agency profile, different office	PDY/PARAF0100
Company profile	PDN/BMW
Company profile, exact match only	PDN/BMW/
Company profile, different office ID	PDN/PARAF0100/BMW
Organizational profile, by search key	PDZK/HAV2
Organizational profile, from displayed company or agency profile	PDZ
Organizational profile, from a list of profiles	PDZ3
Organizational profile, by record locator	PDZR/F8K72X
Organizational profile, by member company	PDZC/ /IBM
Organizational profile, by member agency	PDZY/ /HAVAS
Traveller profile associated to the displayed company profile	PDT/ -LARSON
Merge traveller profile associated to the displayed company profile	PDM/ -LARSON
Company profile only, from a merged display	PDC
Traveller profile only, from a merged display	PDT
Redisplay the merged display	PDM
By index number	PDI/BMW003
By specific office	PDI/PARAF0100/AC0345
By corporate code	PDI/AX3/AC0345
By record locator: traveller profile	PDRT/D4ZNJD
By record locator: company profile	PDRC/XYZ789
By frequent flyer number	PDF/LH- J5690248
By specific office	PDF/PARAF0100/LH- J5690248
By corporate code	PDF/AX3/LH- J5690248
Traveller associated with a company	PDN/BMW- GRAF

Traveller associated with a company, exact match only	PDN /BMW-GRAF/
Traveller associated with a company, different office ID	PDN /MUCDF2390/BMW-GRAF
Similar traveller list	PDN / -GR
Similar company list	PDN /AMA
Display from a similar list	PD2
Redisplay a similar list	PDL
Display from a similar list, specific data section	PD2 , AIR
Traveller profile from a PNR passenger number	PD /2
Company profile within a corporation	PDA /TELECOM
Company profile within a corporation: by city	PDA /PAR/TELECOM
Company profile within a corporation: by corporate code	PDA /AX2/TELECOM
Company profile within a corporation: by country and corporate code	PDA /FR/AX2/TELECOM
Company profile within a corporation: by city and corporate code	PDA /PAR/AX2/TELECOM
Company profile within a corporation: by more than one corporate code	PDA /AX2.HS2/TELECOM
Traveller profile within a corporation	PDA / -FOSTER
Traveller profile within a corporation: by city	PDA /PAR/ -FOSTER
Traveller profile within a corporation: by corporate code	PDA /AX2/ -FOSTER
Traveller profile within a corporation: by country and corporate code	PDA /FR/AX2/ -FOSTER
Traveller profile within a corporation: by city and corporate code	PDA /PAR/AX2/ -FOSTER
Traveller profile within a corporation: by more than one corporate code	PDA /AX2.HS2/ -FOSTER
Traveller profile within a corporation: associated to a company within a corporation	PDA /TELECOM-FOSTER

Displaying Profile Data Sections

Traveller profile:	
specific data section	PDN / -LEWIS, PNR
multiple data sections	PDN / -LEWIS, AIR, HOT, CAR
automatic transfer elements only	PDN / -LEWIS, PNR/A
selectable transfer elements only	PDN / -LEWIS, PNR/S
by index number, specific data section	PDI /AC0345, DOC
by index number, multiple data sections	PDI /AC0345, DOC, PNR, NOT
by record locator, specific data section	PDR /DEXSTY, GEN
by record locator, multiple data sections	PDR /DEXSTY, GEN, PNR
Company profile: specific data section	PDN /BMW, PNR
multiple data sections	PDN /BMW, GEN, PNR
Specific data section from: similar name list	PD3 , FOL
displayed profile	PD , TEX
Redisplay: company profile	PDC
traveller profile	PDT

Displaying a Merged Profile

From a merged profile, display a traveller profile only	PDT
From a merged profile, display a company profile only	PDC
From a booking merged profile, display company level 1 profile	PDC1
From a booking merged profile, display agency level 2 profile	PDA2
Redisplay a merged profile	PDM
Merged profile by traveller name	PDMN / -SMITH/LEE
Merged profile, different office ID	PDMN /PARAF0100/ -SMITH/LEE
Merged profile, specified company name	PDMN /XYZ CORP-SMITH/LEE
Request a specific data section	PDMN / -SMITH, GEN
Merged profile by index	PDMI /WBFL15

Merged profile by index number, specific office	PDMI /PARAF0100/WBFL15
Merged profile by index number, corporate code	PDMI /AX3/WBFL15
Merged profile by record locator	PDMR /D3XKD1
Merged profile by frequent flyer number	PDMF /LH-905642
Merged profile by frequent flyer number, specific office	PDMF /PARAF0100/LH-905642
Merged profile by frequent flyer number, corporate code	PDMF /AX3/LH-905642
Guest merged profile, specified guest company name and traveller name	PDGN /GUESTCO-SMITH
Guest merged profile, specified traveller name only	PDGN /-SMITH

Booking Merged Display

For a company	PDBN /ABC TOURS
For a traveller	PDBN /-SMITH
For a profile in another office	PDBN /NCE1A0943/ABC TOURS
From a similar name list	PDB1
Search for a company created at a particular office location (country or city code), and display a booking merged display	PDBA /PAR/ABC TOURS
Search for a traveller associated to a company, and display a booking merged display	PDBA /ABC TOURS/SMITH
Display a booking merged display when the agency profile is part of an organization profile	PDBY /NCE1A0943
Display a booking merged display for a traveller whose frequent flyer number is specified in the entry	PDBF /AF-3251623
Display a booking merged display for a traveller or company whose index is specified in the entry	PDBI /1234
Display a booking merged display by record locator for a traveller profile	PDBR /T-94LT69
Display a booking merged display by record locator for a company profile	PDBR /C-PM75M9
Display a booking merged display by record locator for an agency profile	PDBR /A-3W2P9E
Display the traveller part of the booking merged display (non-merged display)	PDT
Display the company part of the booking merged display (non-merged display)	PDC
Display the company level 2 part of the booking merged display (non-merged display)	PDC2
Display the agency part of the booking merged display (non-merged display)	PDA
Display the agency level 2 part of the booking merged display (non-merged display)	PDA2
Display the traveller and company parts of the booking merged display (company merged display)	PDM
Return to the original booking merged display	PDB

MODIFYING A PROFILE

Cancel an individual element	XE4
Cancel multiple individual elements	XE3,6,9
Cancel a range of elements	XE4-8
Change an element	6/
Change a follow-up date	9//01JUN10
Change a transfer indicator	2/*A

CREATING A PNR FROM A PROFILE

Create a PNR from a profile and transfer all mandatory and automatic PNR elements	PT
Only elements 1, 2, and 5	PT1, 2, 5
All mandatory and automatic elements except 2 and 4	PTX2, 4
All mandatory, automatic, and selectable elements	PT*
All mandatory, automatic elements, and selectable elements 6 and 7	PT*6, 7
All elements except 2, and 4 to 6	PT*X2, 4-6
Frequent flyer element for an associated airline only	PT6AA0
All elements and the frequent flyer element for an associated airline	PT*6AA0
All frequent flyer numbers to the current PNR	PF
Transfer element 4 and append a date and office ID	PT4*15NOV/NCE1A0900*
Transfer elements 3 and 4 and append a segment/passenger association to element 3 and a date to element 4	PT3/S2/P1-3//4*15NOV*
Transfer flight segments 2 and 3, appending dates, and element 5	PT2*28JAN*//3*29JAN*//5

TRANSFERRING FROM A PROFILE TO A PNR

All automatic PNR elements	PTO
Element 2 and associate to all passengers in the PNR	PTO2
Elements 2 and 7	PTO2//7
Elements 2 though 4	PTO2-4
Element 4, appending a date and an office ID	PTO4*15NOV/NCE1A0900*
Associate elements to passenger 1	PTO2-3/P1
Associate elements to passengers 2 and 4	PTO2-3/P2, 4
Associate different elements to different passengers	PTO5/P1//7/P2
All automatic and selectable elements	PTO*

BLIND TRANSFER TO A PNR

For all of these entries, you can specify “all elements” by adding an asterisk (*) to the end of the entry.
For example:

Create a PNR from a company name: **PBN/BMW**

Create a PNR from a company name, all elements: **PBN/BMW***

From a company name	PBN/BMW
From a company name, exact name match	PBN/BMW/
From a company name, all PNR elements	PBN/BMW*
From a company name, specific PNR elements	PBN/BMW, 2, 4-6/P1
From a company name, different office ID	PBN/MUC1A0700/BMW
From an associated traveller name	PBN/BMW-SMITH/ J
From an associated traveller name, different office ID	PBN/MUC1A0900/BMW-COX/ J
From a traveller profile	PBN/- JONES/M MR
From a traveller profile, exact name match	PBN/- JONES/M MR/
From a traveller profile, all PNR elements	PBN/- JONES/M MR*
From a traveller profile, specific PNR elements	PBN/- JONES/M MR, 2, 4-6/P1
From a traveller profile, different office ID	PBN/MUC1A0700/-SMITH/ J
From an index reference	PBI/ABC123
From an index reference, all PNR elements	PBI/ABC123*
From an index reference, different office ID	PBI/MUC1A0900/ABC123

From an index reference, corporate identifier	PBI/LH0/ABC123
From a company record locator	PBRC/FGD6TY
From a traveller record locator	PBRT/FGD6TY
From a traveller record locator, all PNR elements	PBRT/FGD6TY*
Merge by traveller name	PBMN/-BRADLEY/M MR
Merge by index reference	PBMI/ABC123
Merge by record locator	PBMR/PTY6TR
Merge by frequent flyer number	PBMF/LH-6983737
From a frequent flyer number	PBF/LH-6983737
From a frequent flyer number, different office	PBF/MUC1A0900/LH-6983737
From a frequent flyer number, corporate identifier	PBF/LH0/LH-6983737
From a profile list	PB3
From a profile list, specific PNR elements	PB3, 2-4
From a booking merged display by profile name	PBZN/IBM
From a booking merged display by profile name and corporate ID	PBZA/HS2, L12/IBM
From a booking merged display by agency name	PBZY/ABC TRAVEL
From a booking merged display by frequent flyer number	PBZF/LH-6780340
From a booking merged display by index reference	PBZI/ABC123
From a booking merged display by record locator	PBZR/HGY7JU
From a booking merged display by credit card number	PBZC/-CCDC30125647382919
From a booking merged display via a profile list or a profile display	PBZ/3

PROFILE LIST GENERATION

Company profiles	PLC
Company profiles for another office	PLC/NCE1A0900
Traveler profiles	PLT
Traveller profiles for another office	PLT/NCE1A0900
Travellers associated to a company profile	PLT//BMW
Travellers associated to a company profile, exact name match	PLT//BMW/
Travellers associated to a company profile for another office	PLT/NCE1A0900/BMW
Follow-up list	PLF
Follow-up list for another office	PLF/NCE1A0900
Deactivated profile list	PLX
List of organization profiles	PLZ
Display organization profile from a list	PDZ3

GLOBAL SEARCH

Search for all profiles	PGA//AP;92;0492
Search for all company profiles	PGC//AP;92;0492
Search for all traveller profiles	PGT//AP;92;0492
Search for all traveller profiles associated to a specified company	PGN//BMW CORP/FP;CASH;CHECK
Add global search keyword to a profile	PGL/TENNIS
Search for all profiles containing a specified keyword	PGA//TENNIS/RM;TENNIS;TENNIS
Display global status search list	PLG
Display a profile from the list	PD4
Redisplay the selected profile list	PDL
Move a profile in a list from "For Update" to "Not for Update"	PGS2

Move a profile in a list from “Not for Update” to “For Update”	PGU2
Approve a list from a selected profiles’ list	PGE
Approve individual lists	PGE4, 6, 9
Approve a range of lists	PGE4-8
Approve combination	PGE2, 4-7
Delete a request from the list	PGX4
Delete individual requests	PGX4, 6, 9
Delete a range of requests	PGX4-8
Delete a combination	PGX2, 4-7

PROFILE HISTORY

From a retrieved profile	PH
For a traveller profile from a merged display	PHT
For a company profile from a merged display	PHC
From a profile list	PH2
Redisplay a profile	PD

DEACTIVATING AND REACTIVATING A PROFILE

You must be in profile mode to make these entries.

Deactivating a Profile

Deactivate a profile when it is displayed on the screen	PX
Blind deactivate an agency profile	PXY
Blind deactivate a company profile	PXN/XYZ CORP
Blind deactivate a company profile, exact match only	PXN/XYZ CORP/
Blind deactivate a traveller profile	PXN/-LEWIS
Blind deactivate a traveller profile associated to a company	PXN/XYZ CORP-LEWIS
Blind deactivate a profile by index reference	PXI/ABC123
Blind deactivate a traveller profile by record locator	PXRT/AH6TYF
Blind deactivate a company profile by record locator	PXRC/AH6TYF
Blind deactivate a profile by frequent flyer number	PXF/LH-639487
Blind deactivate a profile from a similar name list	PX2

Reactivating a Profile

Display the deactivated profile list	PLX
Display a profile from the deactivated profile list	PD3
Reactivate a displayed profile	PR
Reactivate a profile directly from the list	PR6

PRINTING A PROFILE

Displayed profile	WRA/PD
Traveller profile	WRA/PDN/-LEWIS
Company profile	WRA/PDN/BMW CORP
Traveller profile associated with a company	WRA/PDN/BMW-LEWIS
Profile by index reference	WRA/PDI/ABC123
Profile by record locator	WRA/PBR/GH6TYU
Profile by frequent flyer number	WRA/PDF/LH-453839

Profile from a similar name list	WRA/PD2
Traveller profile from a merged display	WRA/PDT
Company profile from a merged display	WRA/PDC
Traveller profile history	WRA/PHN/ - LEWIS
Company profile history	WRA/PHN/BMW CORP
Traveller profile associated to a company history	WRA/PHN/BMW CORP-LEWIS
Profile history by index reference	WRA/PHI/ABC123
Profile history by record locator	WRA/PHR/CT5FGW
Profile history by frequent flyer number	WRA/PHF/ABC123
Merged profile by traveller name	WRA/PDMN/ - LEWIS
Merged profile by company name	WRA/PDMN/BMW CORP
Merged traveller profile associated to a company	WRA/PDMN/BMW CORP-LEWIS
Merged profile by traveller index	WRA/PDMI/ABC123
Merged profile by record locator	WRA/PDMR/GH7TYU
Merged profile by frequent flyer number	WRA/PDMF/LH-475091
List of company profiles	WRA/PLC
List of traveller profiles	WRA/PLT
List of traveller profiles associated with a company	WRA/PLT//BMW
Follow-up list	WRA/PLF
Deactivated profile list	WRA/PLX
Global search status list	WRA/PLG

AMADEUS TRAVEL PREFERENCES MANAGER

Policy and Preference Display

Display applicable policies and preferences	PPD
---	-----

Air Requests

Availability	AN12MARCHILON/TC
For a specific trip purpose	AN12MARCHILON/TC-BIZ
Schedule	SN12MARCHILON/TC
Change from neutral availability	AC/TC

Air options (such as /A, /X, /C, ...) are not allowed with the /TC option.

Cars Requests

Availability:	
Multi-company	CALHR12MAR-4/ARR-2000-0800/TC
Single-company	CAXxLHR12MAR-4/ARR-2000-0800/TC
From multi-company display	CA2/TC
From a location list	CAS3/TC
Reference to a flight segment	CAS3/TC or CAXxS3/TC
Change from neutral availability	CA/TC
Sell:	
From an availability display	CS1/TC
From a car terms display	CS1/TC
From a location list	CSAB12MAR-4/VT-ECMN/TC
Reference to a flight segment	CSxxS3/VT-ECMN/TC
Direct sell	CSxxLON12MAR-4/ARR-0900/VT-ECMN/TC

The following car options are not allowed with the /TC option: CD, CO, FT, ID, RC, VT, VTA, BN, DP, G, SI, SQ.

Hotels Requests

Availability:	
Multiple-property	HALON12MAR-4/TC
Single-property	HAXxLON6012MAR-4/TC
From a hotel list	HAAB12MAR-4/TC
From an availability multi-property display	HA2/TC
From an HF, HR, or HP display	HA/TC
Reference to a flight segment	HAS3/TC
Change from neutral availability	HA/TC
Sell:	
From an HA multi-property display	HS11A/TC
From an availability single-property display	HS1A/TC
Two rooms	HS11A/NR-2/TC
Direct sell	HSHLLON60112MAR-4/TC

The following hotel options are not allowed with the /TC option: AR, BT, CT, CO, FC, HN, ID, QU, RT, FF, SR, BN, DP, G, FT, ID, SI.

Amadeus Fares and Pricing

CURRENCY CONVERSION

Convert a specific amount of a currency, using the default currency of your terminal	FQC100EUR
Convert a specific amount, using a country code	FQC100SEK/*GB
Convert a specific amount, using a city code	FQC100SEK/*LON
Convert a specific amount, using a currency code	FQC120GBP/EUR
Convert, using a designated BSR of 1.35	FQC250GBP/EUR1.35
Convert, using today's ICH rate	FQC120GBP/EUR/C
Convert at today's BSR and ICH rates	FQC120GBP/EUR/A
Convert from a designated currency to a NUC	FQC1000EUR/NUC
Convert from a NUC to a designated currency	FQC37.87NUC/EUR
Convert currencies up to 12 months in the past	FQCGBP/NOK/15FEB11
Convert currencies up to 12 months in the past, using a country code	FQC100GBP/*NO/15SEP11
Convert currencies up to 12 months in the past, using a city code	FQC100GBP/*OSL/15SEP11

LIST OF BANKERS RATES

Display a list of BSRs for a currency, using a currency code	FQBNOK
Display a list of BSRs for a currency, using a country code	FQB*NO
Display a list of BSRs for a currency, using a city code	FQB*OSL
Display a list of BSRs for a past date	FQBNOK/15SEP11

IATA RATES OF EXCHANGE

For the currency of your terminal	FQA
For a specific currency	FQAUSD
For the euro	FQAEUR
For a city	FQA*NYC
For a country	FQA*US or FQAUNITED STATES
For a specific currency and a past date	FQAUSD/24JAN09

CALCULATING MILEAGE

Calculate mileage between cities	FQMZRHLONFRASYD
Specific date	FQMZRHLONFRA/10FEB11
Global routing, via the eastern hemisphere	FQMZRHLONFRA/VEHSYD
Surface travel between two adjacent cities	FQMLONDUS--CGNZRH
Exclude city pair (display purposes only)	FQMLONNYC **MSPCHI
Display surcharge levels	FQM*LONLAX
Display surcharge band for a mileage amount	FQM*/9126
Display surcharge band for a currency amount	FQM*JPY25000
Display surcharge band for a mileage and currency amount	FQM*/9126*JPY25000
Display surcharge band for a city pair, currency, and global routing	FQM*HKG/VEHLON*HKD2700

Display the TPM and MPM for all existing global routes between a city pair	FQ0FRASYD
With a specific date	FQ0FRASYD/24JUN
Calculate mileage from a PNR	FRM/S4-6
Calculate mileage from a fare display	FRM1

CHARGES

Excess Baggage Charges

Today's charges for 10.5 kilos for a city pair	FQXZRH SIN/10.5
Today's charges for a specific airline	FQXZRH SIN/10.5/SK
Charges for a specific date and airline	FQXZRH SIN/26MAR/10.5/SK

Passenger Facility Charges

Display PFC information for specified airports	FQZPFC ATL/EWR/DEN/MIA
Display a collection method for specified airlines	FQZCOL AA/DL
Display carrier-absorbed PFCs for an airport	FQZCAP MIA

FARE DISPLAY

Origin city different from your location, today	FQDFRAMNL
Origin city and your location (same), today	FQDMNL

Options

Specific airline only	FQDFRAMNL/A-LH
Specific airline and common fares	FQDFRAMNL/ALH
Multiple airlines (maximum of three)	FQDFRAMNL/ALH,PR,KL
Common fares only	FQDFRAMNL/AYY
Fare Family fares	FQDFRAMNL/FF/AA
3-month display, starting in April	FQDFRAMNL/DAPR
Specific date	FQDFRAMNL/D11APR
Exact outbound travel date	FQDFRAMNL/A-LH/D26NOV*
Range of travel start dates	FQDFRAMNL/D21JUL**14AUG
From a specific date to seven days ahead	FQDFRAMNL/D21JAN**7D
From a specific date to three months ahead	FQDBCNMNL/AIB/D21JAN**3M
Exact outbound and inbound travel date	FQDPARLON/AAF/D2NOV*15DEC
Exact outbound and inbound travel date, with today's date as the outbound travel date	FQDPARLON/AAF/D*15DEC
Fares from today's date to a specific date	FQDFRAMNL/D**3MAR
Past month	FQDFRAMNL/DFEB11
Specific past date	FQDFRAMNL/ALH/D23JAN11
Different travel and ticketing dates	FQDPARFRA/D5JUN11/AAF/R,06APR11
Different travel and ticketing dates with date range	FQDHELNB0/D15AUG11**/R,10MAY11
Booking code	FQDFRAMNL/CY
Front cabin position (First)	FQDFRAMNL/KF
Front cabin position (Business)	FQDFRAMNL/KC
Rear cabin position (Economy and Premium Economy)	FQDFRAMNL/KY
Rear cabin (Economy, Premium Economy Class)	FQDFRAMNL/KW
Rear cabin (Economy, excluding Premium Class)	FQDFRAMNL/KM
Shopper display - lowest to highest for all Amadeus Participating Airlines	FQDFRAMNL/S

Fares shown in lowest to highest order for a specific airline	FQDFRAMNL/ALH/IX
One-way fares	FQDFRAMNL/IO
Round-trip fares	FQDFRAMNL/IR
Fares in NUC	FQDFRAMNL/R, NUC
Half round-trip fares in NUC	FQDFRAMNL/IH
Fares filed in a foreign currency	FQDMEXACA/AAM/R, FS-MXN
Asean Extension fares filed in a foreign currency	FQDBKKHKG/R, -EXT, FS-AUD
All date restrictions	FQDFRAMNL/IDD
Add tax (if not included by default)	FQDFRAMNL/R, AT
Withhold tax (if included by default)	FQDFRAMNL/R, WT
Fare request types, APEX, PEX, and MILITARY (maximum 3 codes)	FQDFRAMNL/ALH/R, -APX-PEX-MIL
Expanded parameters, fares with no penalty	FQDNYCLON/ABA/R, *NPE
Expanded parameters, fares with a percentage penalty	FQDNYCPAR/AAF/R, *PE25P
Expanded parameters, fares with an amount penalty	FQDNYCPAR/AAF/R, *PE100A
Global routing via the trans-Siberian route	FQDFRAMNL/ALH/VTS
Round-the-World (RTW) fares	FQDLONLON/AQF/VRW
Circle Trip (CT) fares	FQDSYDSYD/AQF/VCT
Unifares	FQDNYCMAD/R, U
Unifares for a corporate contract	FQDNYCMAD/R, U364477
Unifares by corporate name	FQDNYCMAD/R, UU*IBM
Unifares for a specific airline	FQDNYCSFO/AUS/R, U
Category 35 fares for a specific airline (you must be a selling updater to make this entry)	FQDLONVIE/AKL/R, RU-H135
Negotiated Fares for a corporate contract	FQDNYCMAD/R, C364477
Specific airline Negotiated Fares associated with a tour code	FQDWEHSEL/A6X/R, U, TC-1SDCNINEEK
Specific airline Negotiated Fares associated with a corporate code and a tour code	FQDWEHSEL/A6X/R, U008240, TC-1SDCNINEEK
Specific airline Negotiated Fares associated with a corporate name and a tour code	FQDWEHSEL/A6X/R, U*SAMSUNG, TC-1SDCNINEEK
Specific airline Negotiated and public fares associated with a tour code	FQDWEHSEL/A6X/R, UP, TC-1SDCNINEEK
Specific airline Negotiated Fares associated with a corporate code and a specific discount code (child)	FQDWEHSEL/A6X/R, U, TC-1SDCNINEEK, -CH
Specific airline Negotiated Fares associated with a corporate code and a past date	FQDWEHSEL/A6X/R, U, TC-1SDCNINEEK/D21DEC13

Follow-up Entries for Fare Display

Fares in NUCs from a local currency display	FQDN
Fares in a local currency from a NUC display	FQDL
Fares in NUCs or local currency from a euro display	FQDL
Fares in euros from a NUC or local currency display	FQDE
Display a fare in another currency	FRC7/GBP
Request fares in the opposite direction	FQDR
Change the fare display, new option is airline	FQDC/AAF
Tax breakdown for the fare on line 3	FQK3
Booking code information for the fare on line 3	FQS3

Fare Family-related Entries

Note: This feature is available to all travel agencies. For airline agents it is subject to a contract being signed and activation of dedicated parameters.

Display fares by Fare Family, for specified city pair and airline	FQDFRAMNL/FF/A6X
---	------------------

Display directly the description of specific Fare Families, for specified city pairs and airlines (long entry)	FQF HELNCE/A6X/VALUE-NCEHEL/A6X/BASIC
Display the Fare Family description for the fare in a specific line (short entry from FQD display, after pricing an itinerary or after the upsell proposition display)	FQF2
Display the Fare Family description for the fare in a specific line and for the fare component specified	FQF1-2
Display the Fare Family description for the fare in the upsell teaser proposition	FQF/TS
Price the full itinerary on the specified Fare Family	FXP/FF-BASIC
Price the specified flight segment on fares of the specified Fare Family	FXP/FF2-BASIC/FF3-VALUE
List all upsell propositions, from PNR	FXY
List upsell propositions after a pricing or best buy request	FXY1
List upsell propositions with the same Fare Family for the full itinerary	FXY/FFH
List upsell propositions for specified cabins	FXY/KCY
Rebook the full itinerary on the cheapest fare of the specified Fare Family and create a TST	FXB/FF-BASIC
Rebook the itinerary on the upsell proposition specified on a given line and create a TST	FXU4
Rebook the itinerary on the teaser upsell proposition and create a TST	FXU/TS
Rebook (without TST) upsell proposition	FXZ1

FARE NOTES

Basic entry to display a rule for the fare on line 3	FQN3
Select from multiple fare components	FQN1-1
Display a category for multiple fare components	FQN1*SO
Display a specific category, by code	FQN3*AP
Display a specific category, by keyword	FQN3*ADVANCE
Display a category one part at a time	FQN3*SR/P1
Display several categories	FQN3*AP,SU,PE
Display paragraph 2 in the rule for the fare on line 2	FQN2*2 or FQN2//2
Display several paragraphs	FQN2*2,4,6 or FQN2//1,4-6
Display a range of paragraphs	FQN2*4-6
Display by a fare rule number (only for fares filed through SITA)	FQNV235
Rule number, for a specific date (only for fares filed through SITA)	FQNV235/01SEP
Rule number, in a different language (only for fares filed through SITA)	FQN/ES/V235
Display the penalty category for the fare on line 2	FQN2*PE or FQN2//AP
Display all date-related categories	FQN1*DT or FQN1-1*DT
List applicable paragraphs or categories	FQN10*LIST or FQNA200*LI or FQNA200//LI
Display fare rule notes for a specific city pair, on a given pricing date, for a specific publishing airline and fare basis, without previously entering a pricing transaction	FRNMIAEWR/D-09JAN/A-6X /FB-KA14HN or FRNMIAEWR/D-09JAN15/A-6X /FB-KA14HN
Display fare rule notes for a specific city pair, on a given pricing date, for a specific publishing airline and fare basis, without previously entering a pricing transaction, and add option to specify a ticket designator	FRNMIAEWR/D-09JAN/A-6X /FB-KA14HN/TD-CH50
Display fare rule notes for a specific city pair, on a given pricing date, for a specific publishing airline and fare basis, without previously entering a pricing transaction, and add option to specify a departure date	FRNMIAEWR/D-09JAN /A-6X/FB-KA14HN/DD-30MAY or FRNMIAEWR/D-09JAN/A-6X /FB-KA14HN/DD-30MAY15

Display fare rule notes for a specific city pair, on a given pricing date, for a specific publishing airline and fare basis, without previously entering a pricing transaction, and add option to specify an account or corporate code	FRNMIAEWR/D-09JAN/A-6X /FB-KA14HN/CO-AMD10
Display past date fare note (from past date fare display)	FQDLONNYC/01SEP10 or FQN5
Tax information for a country	FQNTAX/US
Passenger Service Charges for a country	FQNPSC/DK
Mileage Exceptions index	FQNMILE
Display the method for collecting YQ tax for the carrier	FQNSUR/YQBA
Display the method for collecting YR tax for the carrier	FQNSUR/YRAF
Display the fare notes for the fare on line 2 in a different language (RESO100 format only)	FQN/FR/2
Display the notes for a specific rule number in a different language	FQN/ES/A200
Print a fare note	WRA/F

Mini Rules

Mini Rules in Pricing

Display Mini Rules at pricing	FWR
Display Mini Rules for specific passengers	FWR/P1,3-5
Display Mini Rules for all adults (excl. infants)	FWR/PAX
Display Mini Rules for infant associated to Passenger 2	FWR/INF/P2

Mini Rules in Offers

Display Mini Rules in Offers	FWR/O
Display Mini Rules for multiple Offers	FWR/01,2-4
Display Mini Rules in Offer 2, PQR1	FWR/02/Q1

Mini Rules in TST

Display Mini Rules for all TSTs	FWR/T
Display Mini Rules for multiple TSTs	FWR/T2-5,7

Mini Rules in E-Ticket

Display Mini Rules from e-ticket number	FWR/TKT123-1234567890
Display Mini Rules from FA/FHE element line number	FWR/L12

INFORMATIONAL NOTES

Informational notes from an airline-specific display	FQNLH/0448
YY informational notes	FQNY/0995
Display by rule number	FQNA200

ROUTING INFORMATION

Display routing information only for the fare on line 1	FQN1*RG
Display routing information with other notes	FQN1*RT
Display fare routing for the fare on line 2	FQR2
Display fare routing for multiple fare components	FQR2-1
Display specific fare routing version from a list	FQR2/1

INFORMATIVE PRICING

Display a list of fares	FQPLONSINLON
Display a list of fares and the mask	FQPLONSINLON/P
Display a mask	FQPLONSINLON/S
Display the booking code for the fare on line 3	FQS3
View the ticket image for the fare on line 3	FQQ3
Calculate total of fares on lines 9, 7, and 11	FQU9//7//11
Calculate total fares for three passengers on line 9, 1 passenger on line 7, and 2 passengers on line 11	FQU9/X3//7//11/X2

Options for Informative Pricing

Dates do not need to have leading zeros. For example, /D07JUL and /D7JUL are both correct.

Different airlines, each segment	FQPLON/ABASINJKT/ASQBKK
Same airline for all segments	FQPNCE/AAFMIPARNCE or FQPNCEMIAPARNCE/OAF
Travel dates	FQPLON/D04SEPSIN/D18OCTLON
Past travel and validation date (maximum 6 months for US/Canada and 12 months for the rest of the world)	FQPMUC/D01APRPARMAD/R, 07JUN11
Fare break point at the next city	FQPLON/BPARHEL
Inhibit fare break point at the next city	FQPLON/NPARHEL
Turnaround point at the next city	FQPLONKHI/TMNLON
Global routing via the eastern hemisphere	FQPLON/VEHSINLON
Global routing Round-the-World (RTW)	FQPLON/ABA/VRWCHIHNLSYDBKKLON
Lowest fare without displaying a list of fares	FQPMIALON/L
Passenger discount	FQPMADPARMAD/RCH
Cumulative discounts	FQPPRANYC/RMIL - INF
Multiple discounts (maximum 6 codes)	FQPMADPAR/RCH*ZZ*IN
Passenger type code	FQPLAX/AYXNYC/RMIL
Price passenger type code only	FQPNYC/ACOLAX/RMIL, *PTC
Booking codes	FQPLON/CFSIN/CYLON
Return as a mirror of outbound segments	FQPLONSIN/M
Expanded parameters, fares with no maximum stay	FQPPARSYDPA/R, *NMX
Expanded parameters, multiple restrictions	FQPNYC/AAAMIABOS/R, *NPE - NAP
Point-of-sale override	FQPMADPARMAD/R, LON
Ticketing city override	FQPMADPARMAD/R, . FRA
Point-of-sale and ticketing city override	FQPMADPARMAD/R, LON. FRA
Controlling carrier override	FQPAKL/A6XMEL/A7XKUL/R, OCC - 6X
Currency of fare selection override	FQPBOMDEL/OS2/R, DEL, FS - INR
Currency of sale override	FQPLONSIN/R, FC - USD
IATA rules source override	FQPPARABJPAR/R, IATA
Price in a foreign currency	FQPLONSIN/R, FC - USD
Price by specified airlines, booking classes, segments and fare family	FQPMAD/A6X/CYPAR/A6X/CELON/R, UP/FF - ECO
Price by specified airlines, booking classes, segments and fare families	FQPMAD/A6X/CYPAR/A6X/CELON/R, UP/FF1 - ECO/FF2 - CLASSIC
Stopover after CPH only	FQPMADGVACPH - FRAZRHMA
Surface sector	FQPREKLON - - FRAREF
Stopover and surface sector	FQPLONFRA - - - MUCDUSLON
Transfer at all points before the hyphen (FRA and MUC)	FQPLONFRAMUCGVA -
Equipment type	FQPNCE/AYO/ES58MCM
Tax exemption, all taxes	FQPMADPARMAD/R, ET

Add taxes	FQPB0G/ACOMIA-EWR-BOG/R,AC-US
Withhold taxes	FQPPAR/AFFRA-LON-PAR/R,WC-DE
Withhold surcharges	FQPNYC/AAA RIO /R,WQ
Withhold all taxes	FQPLONNCELON /R,WT
Unifares	FQPNCE/ABALHRNCE/R,U
Unifares for a corporate contract	FQPNCE/ABALHRNCE/R,U364477
Negotiated fares for a corporate contract	FQPNCE/ABALHRNCE/R,C364477

ITINERARY PRICING

Price a new or retrieved PNR, create a TST	FXP
Retrieve and price a PNR, create a TST	RTAANNAA, FXP
Price a PNR without creating a TST	FXX
Select the fare on line 3 for all passengers, create a TST	FXT3
Select the fare on line 4 for passenger 1	FXT4/P1
Select the fare on line 4 for passengers 2 and 3	FXT4/P2, 3
Select different fares for selected passengers	FXT1/P1, 3//5/P2
View the ticket image for the fare on line 3	FQQ3
View the fare calculation for the fare on line 3	FQH3

Options for Itinerary Pricing

Force pricing by fare basis (without pricing override)	FXX/A-JRT
Force pricing by fare basis (with pricing override)	FXX/L-JRT
Force pricing by overriding the controlling carrier	FXX/R,OCC-6X
Force pricing by fare basis (with pricing override) for Round-the-World (RTW) fare, whole itinerary	FXP/S2RW/L-YRTWSKY1
Force pricing by fare basis (with pricing override) for Round-the-World (RTW) fare, selected segments	FXP/S2RW/S3,7-9/L-YRTWSKY1
Force pricing by overriding the controlling carrier	FXP/R,OCC-6X
Fare break point at destination city of segment 4	FXP/B4
More than one break point	FXP/B4/B6
Prohibit break point at destination city of segment 4	FXP/N4
Turnaround point at destination city of segment 3	FXP/BT-3
Global routing via the polar route, segment 5	FXP/S5PO
Global routing Round-the-World (RTW), whole itinerary	FXP/S2RW
Global routing Round-the-World (RTW), selected segments	FXP/S2,RW,3-7,10
Open segments after segment 5 in the PNR	FXP/S5SKCHELOSL,LHCOSLFRA
Price passenger 1	FXP/P1
Price passengers 1, 2, and 5	FXP/P1,2,5
Price passengers 1 through 3	FXP/P1-3
Price only infants	FXP/INF
Price only non-infants	FXP/PAX
Same discount for all passengers	FXP/RDG
Multiple discounts	FXP/RCH*ZZ*CD
Passenger discount for passenger 1	FXP/P1/RDG
Cumulative discounts for passenger 3	FXP/P3/R DL-IN
Passenger discount for passengers 1 and 3	FXP/P1,3/RDG
Different discounts for specified passengers	FXP/P1/RCH//P2/RZZ//P3/RCD
Passenger type codes (maximum 6 codes)	FXP/RMIL*CD*CH
Price passenger type code, military only	FXP/RMIL,*PTC
Expanded parameters, fares with no restrictions	FXP/R,*NR

Expanded parameters, multiple restrictions	FXP/R,*NPE-NAP
Expanded parameters, penalty with percentage	FXP/R,*PE25P
Expanded parameters, penalty with amount	FXP/R,*PE100A
Point-of-sale override	FXP/R,LON
Ticketing city override	FXP/R,.FRA
Point-of-sale and ticketing city override	FXP/R,LON.FRA
Currency of sale override	FXP/R,FC-USD
Currency of fare selection override	FXP/R,DEL,FS-INR
IATA rules source override	FXP/R,IATA
Pricing in a foreign currency	FXP/R,FC-USD
Price segment 4	FXP/S4
Price segments 4 and 5	FXP/S4,5
Price segments 4 to 6	FXP/S4-6
Transfer override at destination city of segment 4	FXP/S4X
Validating carrier	FXP/R,VC-CO
Tax exemption, all taxes	FXP/R,ET
Tax exemption, all FR taxes	FXP/R,ET-FR
Tax exemption, SE type of FR tax	FXP/R,ET-FRSE
Add taxes (max. 4)	FXP/R,AC-US-GB
Withhold taxes (max. 4)	FXP/R,WC-DE-FR
Tax information for a country	FQNTAX/US
Unifares	FXP/R,U
Unifares for a corporate contract	FXP/R,U123001
Unifares for up to 6 corporate codes or names	FXP/R, U*000001-000002-*IBM
Negotiated fares	FXP/R,NEGO
Negotiated fares for a corporate contract	FXP/R,C123001
Exclude ticketing fee	FXP/NF
Zap off, percentage	FXP/ZO-10P
Zap off, amount	FXP/ZO-50A
Zap off, amount from several segments	FXP/ZO-50A.4,6
Zap add, percentage	FXP/R,U*ZAPADD/ZO-10P
Zap add, amount	FXP/R,U*ZAPADD/ZO-50A
Zap add, target corporate private fares	FXP/R,U039540-*ZAPADD/ZO-80P
Zap add, add a ticket designator	FXP/R,U*ZAPPADD/XO-25A*25ADD
Zap add, for an infant	FXP/RIN,U*ZAPADD/ZO-50P
Zap add, for a child	FXP/RCH,U*ZAPADD/ZO-10P
Combined options	FXP/S4X,5TS/OPEN/P1,2/RMIL,LON.MUC//P3/RMBT//P4/RZZ

AMADEUS BEST PRICER

Automatically rebook a new or retrieved PNR at the lowest fare, creating a TST	FXB
Automatically rebook a new or retrieved PNR at the lowest fare, without creating a TST	FXR
Display available lower fares without rebooking	FXA
Retrieve and price a PNR	RTWQH4LG,FXA
Select a fare and rebook segments, creating a TST	FXU2
Select a fare and rebook segments, without creating a TST	FXZ2
Display the lowest possible applicable fare and find out if there is seat availability (no rebooking)	FXL

View the ticket image for the fare on line 2

FQQ2**Options for Amadeus Best Pricer**

Display a list of lower available fares for the current itinerary	FXA/LI
Display the lowest fare plus other lower fares possible for the current itinerary (but not necessarily available)	FXA/LO
Display only the lowest available fare for the current itinerary	FXA/LA
Display only the lowest available fares for a specific cabin class	FXA/KC
Search for any economy and premium economy class fare	FXA/K, Y
Search for fares in economy and premium economy class only	FXA/KW
Search for fares in first class and if none are available, then extend the search to business class cabin	FXA/KF, C
Search for fares in economy and premium economy class. If none are available, extend the search to all other cabin classes	FXA/KW, +
Search for fares in economy and premium economy class. If none are available, extend the search to all other economy class codes	FXA/KW, M
Search for fares in any economy and premium economy class cabin	FXA/KWM
Fare break point at the destination city of segment 4	FXB/B4
More than one fare break point	FXB/B4/B6
Prohibit break point at destination city of segment 4	FXB/N4
Turnaround point at the destination city of segment 4	FXB/BT-4
Global routing via the polar route, segment 5	FXB/S5PO
Global routing Round-the-World (RTW), whole itinerary	FXA/S2RW
Global routing Round-the-World (RTW), selected segments	FXA/S2, RW, 3-7, 10
Passenger discount for all passengers	FXA/RZZ
Passenger type code	FXA/RMIL
Price passenger type code, military only	FXA/RMIL, *PTC
Price with controlling carrier override	FXA/R, OCC-6X
Expanded parameters, fares with no penalty	FXB/R, *NPE
Expanded parameters, multiple restrictions	FXB/R, XP-NPE
Expanded parameters, penalty with percentage	FXB/R, *PE25P
Expanded parameters, penalty with amount	FXB/R, *PE100A
Ticketing city override	FXB/R, . FRA
Point-of-sale and ticketing city override	FXB/R, LON. FRA
Controlling carrier override	FXB/R, OCC-6X
Currency of fare selection override	FXB/R, DEL, FS-INR
Currency of sale override	FXB/R, FC-USD
IATA rules source override	FXB/R, IATA
Price segment 4	FXB/S4
Price segments 4 and 6	FXB/S4, 6
Price segments 3 through 5	FXB/S3-5
Stopover override at destination city of segment 4	FXB/S4X
Transfer override at destination city of segment 4	FXB/S4S
Tax exemption, all taxes	FXB/R, ET
Exclude ticketing fee	FXB/NF
Validating carrier	FXB/R, VC-AA
Rebook segments on the fare proposed in the upsell teaser, and create a TST	FXU/TS

AMADEUS MASTER PRICER EXPERT

Search for travel recommendations	FXDJFKMIA
Display the recommendations in group 2	FXS2
Redisplay the groups of recommendations	MPFXD

Flight Options

Number of seats	FXD4JFKMIA
Date	FXDJFK/D15JUNMIA
Time of departure	FXDJFK/D15JUN/TD0900MIA
Time of arrival	FXDJFK/D15JUN/TA1100MIA
Airline (segment) (where DL is the two-character airline code)	FXDJFK/D15JUN/ADLMIA/D25JUNJFK
Airline (itinerary) (where DL is the two-character airline code)	FXDJFK/D15JUNMIA/D25JUNJFK//ADL
Multiple segments (up to six)	FXDJFK/D15JUNMIA/D25JUNATL/D27JUNJFK
Surface segment	FXDJFK/D15JUNMIA--ATL/D25JUNMIA
Flight category (segment)	FXDJFK/D15JUN/FNMIA/D25JUNJFK
Flight category (itinerary)	FXDJFK/D15JUNMIA/D25JUNJFK//FN
Connecting point	FXDNYC/D15JUN/XATLSFO
Exclude connecting point	FXDNYC/D15JUN/X-ATLSFO
Override default time window	FXDJFK/D15JUN/TD0900/W3MIA
No default time window	FXDJFK/D15JUN/TD0900/WNMIA
Mandatory single-cabin (itinerary)	FXDJFK/D15JUNMIA//KC
Recommended single-cabin (itinerary)	FXDJFK/D15JUNMIA//KC,+
Major single-cabin (itinerary)	FXDJFK/D15JUNMIA//KC,*
Mandatory multiple-cabins (itinerary)	FXDJFK/D15JUNMIA//KC,F
Recommended multiple-cabins (itinerary)	FXDJFK/D15JUNMIA//KC,F,+
Major multiple-cabins (itinerary)	FXDJFK/D15JUNMIA//KC,F,*
Mandatory cabin (segment)	FXDPAR/D15OCT/KMNCE/D25OCT/ KCLON
Recommended cabin (segment)	FXDPAR/D15OCT/KM,+NCE/D25OCT/KC,+LON
Major cabin (segment)	FXDPAR/D15OCT/KM,*NCE/D25OCT/KC,*LON
Multiple cabins (segment)	FXDPAR/D15OCT/KM,W,YNCE/D25OCT/KC,F,+LON

General Pricing Options (Whole Itinerary)

Currency conversion	FXDLON/D15JUNMIA//R,FC-USD
Withhold taxes	FXDJFK/D15JUNMIA//R,WT
Withhold Q surcharges	FXDJFK/D15JUNMIA//R,WQ
Withhold taxes and Q surcharges	FXDJFK/D15JUNMIA//R,WT,WQ
Expanded parameters	FXDJFK/D15JUNMIA//R,*NPE
Override selling city	FXDJFK/D15JUNMIA//R,LON
Override ticketing city	FXDJFK/D15JUNMIA//R,.LON
Override selling and ticketing city	FXDJFK/D15JUNMIA//R,PAR.LON
Public fares only	FXDJFK/D15JUNMIA//R,P
Unifares only	FXDJFK/D15JUNMIA//R,U
Corporate Unifares	FXDJFK/D15JUNMIA//R,U123456
Corporate and non-corporate Unifares	FXDJFK/D15JUNMIA//R,UU123456
Unifares and public fares	FXDJFK/D15JUNMIA//R,UP

Public fares and corporate Unifares	FXDJFK/D15JUNMIA//R,P,U123456
Public fares, non-corporate Unifares and Unifares	FXDJFK/D15JUNMIA//R,UP,U123456
Override cabin specified in the PNR	FXD//KF
Disable the best available fare	FXD//NPR
Select specific segments from the PNR	FXD/S3-5
Select the PNR connecting points	FXD//X
Select the PNR origin and destination airport codes	FXD//O
Select the PNR connecting airport codes	FXD//XA
Override the departure date	FXD//D-10
Find an airport by specifying the search radius	FXDPAR/DI-100K/D15OCTNCE

Pricing Options for Airline Ticketing Fees (Whole Itinerary)

Form of payment	FXDJFK/D15JUNMIA//R,FC371449
Add airline ticketing fee	FXDJFK/D15JUNMIA//R,FA-OBFCA*100
Exempt airline ticketing fees (specific fees)	FXDJFK/D15JUNMIA//R,FX-OBFCA
Exempt airline ticketing fees (all fees)	FXDJFK/D15JUNMIA//R,FX

Other Pricing Options (Whole Itinerary)

Paper ticket	FXDJFK/D15JUNMIA//PT
E-ticket	FXDJFK/D15JUNMIA//ET
Either paper or e-ticket	FXDJFK/D15JUNMIA//EP
Price to beat	FXDJFK/D15JUNMIA//PB300
Ticketability check	FXDJFK/D15JUNMIA//VY
Validating carrier with BSP/ARC check (where AA is the two-character code of the validating carrier)	FXDJFK/D15JUNMIA//R,V-AA
Validating carrier without BSP/ARC check (where AA is the two-character code of the validating carrier)	FXDJFK/D15JUNMIA//R,T-AA
Exclude validating carrier (where AA is the two-character code of the validating carrier)	FXDJFK/D15JUNMIA//R,W-AA
Passenger type code	FXD2JFK/D15JUNMIA/RYTH
Homogeneous recommendations only	FXD2PAR/D15SEPNC//PAX/1/RMIL/1/RYTH/NS
Price scheme (Service Fee Manager)	FXDJFK/D15JUNMIA//PS-1234

AMADEUS AIRLINE ANCILLARY SERVICES

Pricing Amadeus Airline Ancillary Services

Price all Airline Ancillary Services that have not been priced yet for all passengers in the PNR, informative pricing, without creating a TSM-P (Transitional Stored Miscellaneous document - type P)	FXH
Price all Airline Ancillary Services that have not been priced yet for all passengers in the PNR, confirmed pricing, creating a TSM-P (Transitional Stored Miscellaneous document - type P)	FXG

Options for Pricing Amadeus Airline Ancillary Services

Price all (priced and not yet priced) Airline Ancillary Services for all passengers in the PNR	FXH/ALL
For a specific passenger	FXG/P3
For multiple passengers	FXG/P1,3-5
By chargeable SSR element or SVC segment line number	FXH/L7

For multiple chargeable SSR element or SVC segment line numbers	FXH/L7-8,10
By flight segment number (<i>not for SVC segments</i>)	FXG/S3
For multiple flight segment numbers (<i>not for SVC segments</i>)	FXG/S3-4,6
By chargeable special service request (SSR) or SVC code	FXH/C-VGML
With an account code	FXH/AC-1224466889 or FXH/AC-UMNR85
With an Amadeus corporate code	FXH/R,U123456
For a chargeable seat by service code	FXG/C-SIT
By overriding the currency of sale	FXG/R,FC-USD
With the Service Commercial Description	FXG/SCD
With the Service Pricing Description	FXG/SPD
By forcing the passenger type code	FXG/RMIL,*PTC
By overriding the passenger type code	FXG/RCHD
By overriding the point of sale	FXG/R,LON
By overriding the journey turnaround point (<i>not for SVC segments</i>)	FXG/BT-3
With the No-Journey-Turnaround-Point override option (<i>not for SVC segments</i>)	FXG/NT
By overriding the pricing date	FXG/R,15NOV10
Price and show only issuable recommendations	FXH/IR
With a specific ticket designator	FXG/T-A2B2
With an account code	FXG/AC-1224466889 or FXG/AC-UMNR85
With an Amadeus corporate code	FXG/R,U123456
With the infant name in the TSM-P	FXG/INF
With the validating carrier (Where AY is the two-character code of the validating carrier Finnair)	FXG/VC-AY
By combining pricing options	FXH/S3/P1
By using different pricing options for multiple passengers	FXG/R,FC-EUR/P4-5//P1/RCH//P2-3/RZZ

Displaying a Catalogue of Airline Ancillary Services

Display a catalogue of eligible chargeable Airline Ancillary Services for all the passengers in the PNR and for the entire itinerary	FXK
--	------------

Book and Price from the Airline Ancillary Services Catalogue

Book and price services from the Airline Ancillary Services Catalogue.	FWK
--	------------

Options for Displaying a Catalogue of Airline Ancillary Services

For a specific passenger	FXK/P3
For multiple passengers	FXK/P1,3-5
For a specific air segment	FXK/S3
For multiple air segments	FXK/S3-4,6
For a specific group of services	FXK/G-BG
For a specific sub-group of services	FXK/G-BG/SG-XS
By overriding the currency of sale	FXK/R,FC-USD
With the Service Commercial Description	FXK/SCD
With the Service Pricing Description	FXK/SPD
By forcing the passenger type code	FXK/RMIL,*PTC

By overriding the passenger type code	FXK/RCHD
By overriding the point of sale	FXK/R, LON
By overriding the journey turnaround point	FXK/BT-3
With the No-Journey-Turnaround-Point override option	FXK/NT
By overriding the pricing date	FXK/R, 15NOV10
By showing only issuable recommendations	FXK/IR
By pricing with a specific ticket designator	FXK/T-A2B2
By pricing with an account code	FXK/AC-1224466889 or FXK/AC-UMNR85
By pricing with an Amadeus corporate code	FXK/R, U123456
By combining pricing options	FXK/S3/P1
By using different pricing options for multiple passengers	FXK/R, FC-EUR/P4-5//P1/RCH//P2-3/RZZ
Limiting the display to only the first chargeable standard baggage service.	FXK/STD-BAG1
Limiting the display to only the first and second chargeable standard baggage service.	FXK/STD-BAG1*2

AIRLINE TICKETING FEES (OB FEES)

Pricing Airline Ticketing Fees (OB Fees)

Check with the airline whether Airline Ticketing Fees apply in your market.

<i>Airline Ticketing Fees, also called OB Fees, are integrated in the displays with the following transactions:</i>	
Fare Display	FQD
Tax breakdown display after a fare display	FQK
Fare note (rules) display	FQN
Display fares in another currency	FRC
Informative pricing	FQP
Calculate fare combinations after informative pricing	FQU
Display a ticket image	FQQ
Display the fare calculation	FQH
Itinerary pricing with TST creation	FXP
Itinerary pricing without TST creation	FXX
Select a fare from a list of fares after itinerary pricing and store the TST	FXT
Amadeus Best Pricer, display list of lower fares	FXA
Amadeus Best Pricer, rebook with TST creation	FXB
Amadeus Best Pricer, rebook without TST creation	FXR
Select a fare and rebook after Amadeus Best Pricer (display list of lower fares), with TST creation	FXU
Select a fare and rebook after Amadeus Best Pricer (display list of lower fares), without TST creation	FXZ
Amadeus Best Pricer, display lowest possible fare and indicate seat availability	FXL
Display a TST (cryptic mode only)	TQT
Display the daily report	TJD
Display the cash report	TJC
Display the item sales period report	TJI
Display the summary sales period report	TJS
Display the query report	TJQ
Display the transaction report	TJT
Issue an e-ticket itinerary receipt	ITR

Options for Pricing Airline Ticketing Fees (OB Fees)

Price Airline Ticketing Fees and add a form of payment with an amount	FXP/R,FC301234*200
Price Airline Ticketing Fees and add multiple forms of payment	FXP/R,FC301234*200-FC361234*100-FC341234
Price Airline Ticketing Fees and add a specific OB Fee (ticketing fee of the type T)	FXP/R,FA-OBT01
Price Airline Ticketing Fees and add a specific OB Fee (form-of-payment fee with an amount)	FXP/R,FA-OBFCA*100
Price Airline Ticketing Fees and add multiple OB Fees (up to three)	FXP/R,FA-OBT01-OBFC1*100-OBFC3
Price Airline Ticketing Fees and add all automated OB Fees	FXP/R,FA
Price Airline Ticketing Fees and exempt a specific OB Fee	FXP/R,FX-OBT01
Price Airline Ticketing Fees and exempt multiple OB Fees (up to three)	FXP/R,FX-OBFCA-OBT01-OBT02
Exempt all Airline Ticketing Fees (manual and automated)	FXP/R,FX
Exempt all Airline Ticketing Fees with the exception of a specific OB Fee	FXP/R,FX,FA-OBFCA
Exempt all Airline Ticketing Fees with the exception of multiple OB Fees (up to two)	FXP/R,FX,FA-OBT01-OBFC1

Airline Ticketing Fees (OB Fees) Standalone Calculation

Check with the airlines directly, if Airline Ticketing Fees apply in your market.

Recalculate Airline Ticketing Fees with the standalone calculation entry for all the TSTs in the PNR	TTX
Recalculate Airline Ticketing Fees with the standalone calculation entry for a specific TST	TTX/T1
Recalculate Airline Ticketing Fees with the standalone calculation entry for a range of TSTs	TTX/T1-3
Recalculate Airline Ticketing Fees with the standalone calculation entry for multiple TSTs	TTX/T1,4,6
Recalculate Airline Ticketing Fees with the standalone calculation entry for multiple TSTs and a range of TSTs	TTX/T1,5,6-7

Options for Airline Ticketing Fees (OB Fees) Standalone Calculation

Recalculate Airline Ticketing Fees with the standalone calculation entry for a specific TST and add a new OB Fee	TTX/T2/FA-OBRO1
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and add multiple new OB Fees (up to three)	TTX/T2/FA-OBRO1-OBRO2-OBRO3
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt all OB Fees	TTX/T1/FX
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt a specific OB Fee	TTX/T3/FX-OBT01
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt multiple OB Fees (up to three)	TTX/T3/FX-OBT01-OBT02-OBT03
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt all Ticketing OB Fees	TTX/T1/FX-OBTXX
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and add and exempt specific OB Fees (up to three each)	TTX/T2/FA-OBRO1-OBRO2-OBRO3,FX-OBT01
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry, add a specific Ticketing OB Fee and exempt all other Ticketing OB Fees	TTX/T2/FA-OBT01,FX-OBTXX
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry, add specific OB Fees and exempt all Ticketing OB Fees	TTX/T2/FA-OBRO1-OBRO2,FX-OBTXX

Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt all OB Fees with the exception of a specific OB Fee	TTX/T3/FX, FA-OBT01
Recalculate Airline Ticketing Fees for a specific TST with the standalone calculation entry and exempt all OB Fees with the exception of multiple OB Fees (up to two)	TTX/T3/FX, FA-OBR01-OBT01
Recalculate Airline Ticketing Fees by selecting a specific TSM. This option can only be used when the validating carrier is a Light Ticketing airline.	TTX/M1

AMADEUS TICKET CHANGER

Pricing

This functionality is market-specific.

Amadeus Ticket Changer (ATC) Informative Pricing	FXF
Amadeus Ticket Changer (ATC) Confirmed Pricing	FXQ
Amadeus Ticket Changer (ATC) Best Pricer Informative Pricing	FXE
Amadeus Ticket Changer (ATC) Best Pricer Confirmed Pricing	FXO
Display the fare notes for the VC category to check fare conditions for ATC	FXQxx*VC
Replace xx with the FXQ display line number of the fare rule you want to display.	

Pricing Options

Unless otherwise specified, the following options are valid for all Amadeus Ticket Changer (ATC) repricing entries: FXF, FXQ, FXE, FXO.

Passenger selection	FXF/P1
FA/FH element line number	FXQ/T6
Ticket number	FXF/TKT057-1234567890/P1
Passenger type (non-infant)	FXF/PAX/P1
Passenger type (infant)	FXF/INF/P1
Segment selection	FXQ/S1, 3
Unifares	FXF/R,U
Unifares and public fares	FXE/R,UP
Corporate unifares	FXE/R,U123456
Corporate unifares and public fares	FXE/R,U123456,P
Unifares, corporate unifares and public fares	FXF/R,UU123456,P
Passenger type code	FXQ/Ryth
Discount code	FXQ/RZS
Force a passenger type code	FXQ/RLBR,*PTC
Ticket type (ET for e-ticket, PT for paper ticket)	FXF/ET
Controlling carrier override	FXF/R,OCC-6X
Point-of-sale override	FXO/R,LON
Ticketing city override	FXF/R,.FRA
Point-of-sale and ticketing city override	FXQ/R,PAR.FRA
Fare basis override	FXQ/A
Past date	FXF/R,16JUN10
Cabin Class (Amadeus Ticket Changer Best Pricer only)	FXE/KYC
Preferred cabin class (Amadeus Ticket Changer Best Pricer only)	FXE/KYC, +

Preferred alternative cabin class (Amadeus Ticket Changer Best Pricer only)	FXO/KY,C,F
No Split PNR option (Amadeus Ticket Changer Best Pricer only)	FXE/NS
Multiple passenger selection by ticket number	FXF/P1/TKT172-1234567890//P2/TKT172-1234567891
Multiple passenger selection with segment selection, and passenger association and discount codes	FXF/S3-4/P1/RCD//P2/RCH
ATC Informative Pricing using the fare families from the previous pricing	FXF/FF
ATC Informative Pricing using a specific fare family	FXF/FF-BIZSVR
ATC Informative Pricing of e-ticket with checked-in coupons	FXF/CK1
Pricing in the TCH market (the system automatically handles the TCH specific ZZ tax process)	FXF/R,ITKP

Involuntary Reissue

Ticket Changer Involuntary reissue of e-ticket (all remaining coupons with the status A, O or U)	FXI
Passenger selection	FXI/P2
Segment selection	FXI/S3
Multiple segment selection	FXI/S3-4
Reissue by FA/FH element line number	FXI/T8
Reissue by FA/FH element line number, selected coupons only	FXI/T8F1-2
Reissue by FA/FH element, selected coupons and segments	FXI/T8F1-3/S2-4
Reissue with e-ticket number	FXI/TKT074-1234567890
Reissue with e-ticket number, selected coupons only	FXI/TKT074-1234567890F1-2
Reissue with e-ticket number, selected coupons and segments	FXI/TKT074-1234567890F1-2/S2-3
Reissue with e-ticket number, all remaining coupons, passenger association	FXI/TKT074-1234567890/P1
Reissue with e-ticket number, selected coupons and segments, passenger association	FXI/TKT074-1234567890F1-2/S2-3/P3
Multiple ticket selection for reissue as a single ticket	FXI/T7F1+T8/S5-7
Multiple passenger selection with passenger association	FXI/P1,2//P4/S5-7
Multiple passenger selection with multi-ticket, ticket number and passenger association	FXI/T7+T8//TKT172-874563219F2/P1//P4/S5-7
Multiple passenger selection with ticket number selection	FXI/TKT172-1234567891/P1

AMADEUS SERVICE CHANGER

Amadeus Service Changer (ASC) functionality is market and customer specific.

ASC Voluntary

Unless otherwise specified, the same entry formats and options are valid for all Amadeus Service Changer repricing entries.

ASC Voluntary Informative Pricing	FXF/EMD
ASC Voluntary Confirmed Pricing	FXQ/EMD
Passenger selection	FXF/EMD/P1
Segment line number selection	FXQ/EMD/S2,3
Service line number selection	FXF/EMD/L5-7
Service code selection	FXQ/EMD/C-BIKE
Specific EMD line selection	FXQ/EMD/E11,12,13 FXQ/EMD/E11-13

Specific EMD number selection	FXF/EMD/EMD123-4567890123/P1
Service line selection with specific selection of EMDs to be reissued (The EMD selection identifier (/)) allows you to separate each EMD reissue in a single entry)	FXF/EMD/L5-7/EMD123-4567890123/P1//L8-10/E14/P2
EMD selection by FA/FH element line number with service line selection	FXQ/EMD//E14/L3-5
Combined entry with multiple EMD selection and additional selection options (The EMD selection identifier (/)) allows you to separate each EMD reissue in a single entry)	FXQ/EMD//EMD123-4567890123/P1/L5-7//E14/L8-10

ASC Involuntary

Amadeus Service Changer Involuntary to reissue all valid EMD coupons	FXI/EMD
Passenger selection	FXI/EMD/P1
Service line number selection	FXI/EMD/L5-7
Segment line number selection	FXI/EMD/S2,3
Specific EMD line selection	FXI/EMD/E11D1
Specific EMD number selection	FXI/EMD/EMD123-4567890123D1
Service line selection with specific selection of EMDs to be reissued (The EMD selection identifier (/)) allows you to separate each EMD reissue in a single entry)	FXI/EMD/L5-7/EMD123-4567890123D1/P1//E14D1/P2
EMD selection by FA/FH element line number with service line selection	FXI/EMD/E14D2/L3-5
EMD selection by document number with segment line selection	FXI/EMD//EMD123-4567890123D1/P1/S4-6
Combined entry with multiple EMD selection and additional selection options (The EMD selection identifier (/)) allows you to separate each EMD reissue in a single entry)	FXI/EMD//EMD123-4567890123D1/P1/S3-5//E14D1/L8-10

TICKET TYPE OPTION

The following ticket type options can be used in any pricing entry.

Request an e-ticket only	FQPLONSYDLON/ET
Request a paper ticket only	FQPNYCPEKLON/PT
Request both an e-ticket and a paper ticket	FQPCDGKULCDG/EP

ENCODING/DECODING CORPORATE CONTRACTS

Decode a contract number	FQE000001
Encode a company name	FQEAMADEUS
Display a list of corporate contracts available for today	FRD
Display the details of a contract from the list	FRD/N1

HISTORICAL FARE RECORDS

Only available for certain markets.

Create a historical fare record after pricing	FR
Fare record and free-flow text	FR/COMMENT UP TO 60 CHARS
Free-flow text only	FR/-COMMENT UP TO 60 CHARS
Retrieve historical fare records	RH FR

Retrieve an item number	RH FR/3
Retrieve by an agent sign	RH FR/001AA
Retrieve by a date	RH FR/12JUN
Print a fare record	WRA/RH FR

FARE DISCOUNT ELEMENT

For other fare elements, see Commission on page 116.

Agent discount code	FD AD50/P1
FD element with a PTC	FD MIL/P1
Create an FD element	FD ZZ/P2
FD element with date of birth	FD IN02MAR11/P3
Add a fare discount element for a TSM-P by TSM number	TMI/M1/FD-ZZ
Add a fare discount element for a TSM-P by SSR element or SVC segment line number	TMI/L4/FD-ZZ
Add a fare discount element for a TSM-P by passenger number	TMI/P1/FD-ZZ
Add a fare discount element for all TSM-Ps in the PNR	TMI/ALL/FD-ZZ
Delete a fare discount element for a TSM-P by TSM number	TMI/M1/FD-
Delete a fare discount element for a TSM-P by SSR element or SVC segment line number	TMI/L4/FD-
Delete a fare discount element for a TSM-P by passenger number	TMI/P1/FD-
Delete a fare discount element for all TSM-Ps in the PNR	TMI/ALL/FD-

FARE CODES

Expanded Parameters

These options apply only to fares that use automated rules. This is currently the Americas, trans-Atlantic, trans-Pacific, Pacific, and Asia.

No penalty information (example)	NPE (FQD NYCLON/ABA/R, *NPE)
No day or time information	NDA
No maximum stay information	NMX
No minimum stay information	NMN
No advance purchase information	NAP
Penalty information	PE
No restriction	NR
No minimum and no maximum fare	NMM
Non-refundable fares	NRF
Refundable fares	RF

Fare Request Type Codes

The examples shown here are the most commonly used ones. For further examples and a complete list, please refer to HE FARE REQ.

APEX (example)	APX (FQD LONPAR/R, -APX)
Companion, normal, and excursion	CNX
Excursion, adult and child, APEX, and PEX	EXC
Normal child, dependent child	CH
Group	GRP
Individual inclusive tour for adult	IT

Frequent traveller	FT
Inclusive tour fare	GIT
Infant	IN
US military and government fares	MIL
Normal and excursion for adult	NLX
Normal and special fares	NSP
PEX fares	PEX
PEX and APEX fares	PXA
Special fares	SPL
Companion	YC
Senior citizen	YS
Youth	ZZ
Student and youth	ZS
Student and youth standby	SYB
Youth standby	YB
Family plan	YP

AMADEUS TAX ANALYTICS

Display PNR tax details	FWT
Display PNR tax details for passenger 1	FWT/P1
Display PNR tax details for infant	FWT/INF
Display PNR tax details for infant associated with passenger 2	FWT/P2/INF

Amadeus Ticketing

PNR ELEMENTS

Ticketing Arrangement

Tickets have been issued, no queue placement	TKOK
Ticketing time limit, your office ID	TKTL15SEP
Ticketing time limit, specific hour	TKTL30JUN/1800
Ticketing time limit, different office ID	TKTL15SEP/PARAF0245
Ticketing time limit, non-Amadeus office	TKTL/1800/ROMAZ
Tickets with a domestic itinerary	TKD017SEP/HELSEK0200
Tickets with an international itinerary	TKIN16JUL/PARAF0245
Tickets to be mailed	TKMA12JUL/PARAF0245
Tickets to be revalidated	TKBTR13SEP/PARAF0435
Tickets to be issued at an airport ticket office	TKAT14SEP/LONAF0100
Tickets to be issued at a satellite office	TKST19FEB
Tickets to be issued using a self-service ticketing device	TKSS
TK element with free-flow text	TKTL13APR/NCEAF0100/-FREEFLOW TEXT
Cancel the itinerary if not ticketed by a specified date, no queue placement	TKXL06NOV/PARAF0345
Passenger- and segment-associated	TKOK/P1/S3-4
Passenger-associated	TKTL15SEP/P2
Alternative queue placement, queue 8 category 20	TKTL15JUL/C20
Alternative queue placement, queue 3 category 0	TKTL15JUL/Q3
Alternative queue placement, queue 3 category 5	TKTL15JUL/Q3C5
Print functions for burst document printing, ticket only	TKTL/TTP
Print functions for burst document printing, ticket and invoice	TKTL/TTP/INV
Modify a ticketing arrangement element (line number 9)	9/12JUN/MADIB0789
Cancel a ticketing arrangement element	XE8

Commission

Commission, percentage	FM9
Commission percentage with decimals	FM7.50
Commission, fixed amount	FM50.00A
Commission subject to VAT, percentage amount	FM9V FM50.00AV
New and old commission	FM8/X0/9
New commission, old commission, and cancellation penalty commission (<i>US only</i>)	FM334.25A/X0/287.36A/XP/50.00A
Net remit commission (<i>market-specific</i>)	FM9N
Commission, manual capping	FM9/C50.00
Manual capping, old commission and penalty commission (<i>US only</i>)	FM5/C50.00/X0/49.25A/XP/25.00A
Commission, Dynamic Discount Fares (DDF)	FM*D*8.00
Commission for a specific Miscellaneous Document element (line number 4)	FM9/L4 or 4/FM9
Modify a commission element (line number 13)	13/20
Cancel a commission element	XE13
Modify a commission element for a Miscellaneous Document (element number 3, sub-element number 1)	3.1/10

Cancel a commission element for a Miscellaneous Document	XE3.1
Add Commission for a TSM-P by TSM number	TMI/M1/FM-10A
Add Commission for a TSM-P by SSR element or SVC segment line number	TMI/L4/FM-10A
Add Commission for a TSM-P by passenger number	TMI/P1/FM-10A
Add Commission for all TSM-Ps in the PNR	TMI/ALL/FM-10A
Delete Commission for a TSM-P by TSM number	TMI/M1/FM-
Delete Commission for a TSM-P by SSR element or SVC segment line number	TMI/L4/FM-
Delete Commission for a TSM-P by passenger number	TMI/P1/FM-
Delete Commission for all TSM-Ps in the PNR	TMI/ALL/FM-
Display the commission table	TGTC D/LCQA
Display a commission rule content	TGTC D00049/LCQA

Endorsement Restrictions

Endorsement/restriction	FENON REFUNDABLE
Endorsement/restriction for a specific Miscellaneous Document element	FENON REFUNDABLE/L4
Add Endorsement Restrictions for a TSM-P by TSM number	TMI/M1/FE-NON REFUNDABLE
Add Endorsement Restrictions for a TSM-P by SSR element or SVC segment line number	TMI/L4/FE-NON REFUNDABLE
Add Endorsement Restrictions for a TSM-P by passenger number	TMI/P1/FE-NON REFUNDABLE
Add Endorsement Restrictions for all TSM-Ps in the PNR	TMI/ALL/FE-NON REFUNDABLE
Delete Endorsement Restrictions for a TSM-P by TSM number	TMI/M1/FE-
Delete Endorsement Restrictions for a TSM-P by SSR element or SVC segment line number	TMI/L4/FE-
Delete Endorsement Restrictions for a TSM-P by passenger number	TMI/P1/FE-
Delete Endorsement Restrictions for all TSM-Ps in the PNR	TMI/ALL/FE-

Miscellaneous Ticketing Information

Miscellaneous Ticketing information - with a TST split	FSTKT PAID BY AMADEUS
Miscellaneous Ticketing information - without a TST split	FZTKT PAID BY AMADEUS/P1
Add Miscellaneous Ticketing information for a TSM-P by TSM number	TMI/M1/FZ1-TICKET PAID BY IBM
Add second Miscellaneous Ticketing information element for a TSM-P by TSM number	TMI/M1/FZ2-MARKETING ACCOUNT 1234567
Add Miscellaneous Ticketing information for a TSM-P by SSR element or SVC segment line number	TMI/L4/FZ1-TICKET PAID BY IBM
Add second Miscellaneous Ticketing information element for a TSM-P by SSR element or SVC segment line number	TMI/L4/FZ2-MARKETING ACCOUNT 1234567
Add Miscellaneous Ticketing information element for a TSM-P by passenger number	TMI/P1/FZ1-TICKET PAID BY IBM
Add second Miscellaneous Ticketing information element for a TSM-P by passenger number	TMI/P1/FZ2-MARKETING ACCOUNT 1234567
Add Miscellaneous Ticketing information for all TSM-Ps in the PNR	TMI/ALL/FZ1-TICKET PAID BY IBM
Add second Miscellaneous Ticketing information element for all TSM-Ps in the PNR	TMI/ALL/FZ2-MARKETING ACCOUNT 234567
Delete Miscellaneous Ticketing information element 1 for a TSM-P by TSM number	TMI/M1/FZ1-
Delete Miscellaneous Ticketing information element 2 for a TSM-P by TSM number	TMI/M1/FZ2-

Delete Miscellaneous Ticketing information element 1 for a TSM-P by SSR element or SVC segment line number	TMI/L4/FZ1-
Delete Miscellaneous Ticketing information element 2 for a TSM-P by SSR element or SVC segment line number	TMI/L4/FZ2-
Delete Miscellaneous Ticketing information element 1 for a TSM-P by passenger number	TMI/P1/FZ1-
Delete Miscellaneous Ticketing information element 2 for a TSM-P by passenger number	TMI/P1/FZ2-
Delete Miscellaneous Ticketing information element 1 for all TSM-Ps in the PNR	TMI/ALL/FZ1-
Delete Miscellaneous Ticketing information element 2 for all TSM-Ps in the PNR	TMI/ALL/FZ2-

Manual Ticket Number

Manually enter a manual ticket number (conjunction ticket) with free-flow text, passenger and segment association	FHM057-1234567890-91//FREEFLOW TEXT/S2/P1
Manually enter an automated ticket number	FHA057-1234567890//FREEFLOW TEXT/S2/P2
Manually enter an electronic ticket number	FHE057-1234567890//FREEFLOW TEXT/S2-3/P3
Manually enter an electronic ticket number with coupon numbers	FHE057-1234567890/C1-3//FREEFLOW TEXT/S2-4/P1
Manually enter an EMD document number with mandatory SSR element association	FHD057-1234567890/E6-7
Manually enter an EMD document number with mandatory SVC segment association	FHD057-1234567890/S2
Enter a manual miscellaneous document number for which an EMD does not exist with mandatory SSR element association, and with passenger association	FHP057-1234567890/E6-7/P1
Enter a manual miscellaneous document number for which an EMD does not exist with mandatory SVC segment association, and with passenger association	FHP057-1234567890/S2/P1
Manually send the ticket number with an OSI element to an airline that does not support automatic ticket number transmission (airline-specific example)	OS H3 TKNO 458-1234567890/S2/P1
Manually send the ticket number (conjunction ticket) with an SSR element to an airline that does not support automatic ticket number transmission (airline-specific example)	SR OTHS EQ-TKNO 269-1234567890-92/S2-4/P1

Original/Issued-In-Exchange-For

Original document and document in exchange are the same - without coupon numbers	FO125-2499001304LON12SEP09/91496715
Original document and document in exchange are the same - including coupon numbers	FO125-2499001304E1LON12SEP09/91496715
Original document and document in exchange are the same - including ticketing office's IATA number, passenger association and type of exchange indicator (I for involuntary, V for voluntary)	FO125-12345678901E1LHR20MAR10/00112233/P1*I
Original document and document in exchange are the same - conjunction ticket including coupon numbers	FO125-2499001304E1-05LON12SEP09/91496715
With one original issue and one document in exchange, incl. coupon number and check digit, segment and passenger association	FO006-34077770002FRA01JUL09/23205980/006-37088880003E2MIA02AUG09/23205980/S3-4/P1

With one original issue and one document in exchange, incl. coupon number and check digit, the value of the document amount in exchange, segment and passenger association	FO006-34077770002FRA01JUL09/23205980/006-37088880003E2MIA02AUG09/23205980/USD500.00/S3-4/P1
With one original issue and two different documents in exchange, incl. coupon numbers	FO001-3702678596MIL01JUL09/98576453/001-3702645454C34/001-3702557766E3
Original issue element, including the base fare, tax value, and penalty amount of the document taken in exchange (<i>US only</i>)	FO001-1234567890E1MIA13JAN10*B100.00/X20.00/C35.00
With the infant passenger type identifier including coupon numbers	FOINF125-2499001304E1LON12SEP09/91496715
Generate the original issue element automatically, if there is only one FA/FH element in the PNR (<i>electronic documents only</i>)	FO*
Generate the original issue element automatically by FA/FH element line number (<i>electronic documents only</i>)	FO*L6
Exchange a coupon with 'flown' status (<i>authorized airline agents only</i>)	FO172-8530838692E1LON21JUN17/91496716/172-8530838692E1*D
Add the original issue for a TSM-P by TSM number	TMI/M1/FO-125-1234567890E1LON21OCT09/23205980
Add the original issue for a TSM-P by SSR element or SVC segment line number	TMI/L4/FO-125-1234567890E1LON21OCT09/23205980
Add the original issue for a TSM-P by passenger number	TMI/P1/FO-125-1234567890E1LON21OCT09/23205980
Delete the original issue for a TSM-P by TSM number	TMI/M1/FO-
Delete the original issue for a TSM-P by SSR element or SVC segment line number	TMI/L4/FO-
Delete the original issue for a TSM-P by passenger number	TMI/P1/FO-
Delete the original issue for all TSM-Ps in the PNR	TMI/ALL/FO-

Tour Code

Tour code number	FTIT5LH1TOUR08
Add a tour code for a TSM-P by TSM number	TMI/M1/FT-IT4LH1TOUR05
Add a tour code for a TSM-P by SSR element or SVC segment line number	TMI/L4/FT-IT4LH1TOUR05
Add a tour code for a TSM-P by passenger number	TMI/P1/FT-IT4LH1TOUR05
Add a tour code for all TSM-Ps in the PNR	TMI/ALL/FT-IT4LH1TOUR05
Delete a tour code for a TSM-P by TSM number	TMI/M1/FT-
Delete a tour code for a TSM-P by SSR element or SVC segment line number	TMI/L4/FT-
Delete a tour code for a TSM-P by passenger number	TMI/P1/FT-
Delete the tour code for all TSM-Ps in the PNR	TMI/ALL/FT-

Validating Carrier

Manually add the validating carrier element to a PNR (where AF is the two-character validating carrier code)	FVAF
--	-------------

AMADEUS INFORMATION PAGES

Introduction to IATA validating airline selection rules	GGBSP
General GSA information	GGGSA
List of airlines for which Amadeus checks the interline ticketing agreement	GGITA

Interline ticketing agreements for a specific airline (XX to be replaced by the two-character airline code)	GGAIR XX INTERLINE
Airline-specific information pages (XX to be replaced by the two-character airline code)	GGAIRXX
Information on airline-specific e-ticketing policies (XX to be replaced by the two-character airline code)	HEETXX

SETTLEMENT/REPORTING PLAN, INTERLINE AGREEMENT, GSA, AND ELECTRONIC TICKETING CARRIER TABLES

Display settlement/reporting plan table	TGBD
Display settlement/reporting plan table for a specific country	TGBD-FR
Display settlement/reporting plan status for a specific airline	TGBD-FR/LH
Display GSA table for a specific country	TGGSD-FR
Display interline agreement table	TGAD
Display interline agreement table for a specific airline	TGAD-IB
Display interline agreements between two airlines	TGAD-LH/SQ
Display interline agreement exceptions between two airlines	TGAD-JU/NW*
Display electronic ticket carrier table	TGETD
Display electronic ticket carrier table for a specific country (XX to be replaced by the two-character country code)	TGETD-XX

CREDIT CARD CHECK

Get an approval code for a PNR before TTP	DEFP
Get an approval code for a PNR before TTM	DEFM
Get an approval code for a PNR before TTP/TTM	DEFP/M
Get an approval code without a PNR	DECCAX371449635311004/0611/GBP400.00/AF
Get an approval code with extended payment	DECCAX371449635311004/E/0611/GBP400.00/AF
Get an approval code for a non-air product	DECCAX371449635311004/0611/GBP400.00/ZZ
Get an approval code and verify the address (for credit cards issued in the US and CA only)	DECCCA5499830000000015/0711/USD1200.00/BA*89 25TH AVENUE NY-85282
Create an AQ element referring to the AB element in a PNR (for credit cards issued in the US and CA only)	AQ*
Create an AQ element manually (for credit cards issued in the US and CA only)	AQ89 25TH AVENUE NEW YORK - 85282/P1
Verify FP and AQ elements (for credit cards issued in the US and CA only)	TTV
Verify specific FP and AQ element (for credit cards issued in the US and CA only)	TTV/E7

FORM OF PAYMENT

These entries are either IATA standard forms of payment or Amadeus-specific. For detailed information on airline- or market-specific forms of payment, see the help page HE FP in the Amadeus central system.

Cash	FPCASH
Check	FPCHECK
EMV Terminal	FPEMV TERMINAL
Including currency and amount	FPCHECK/GBP450.00
Credit card	FPCCA5499830000000015/1211

Credit card including amount and manual approval code	FP CCCA5499830000000015/1211/USD250.00/N123
Two forms of payment	FP CASH+CCCA5499830000000015/1211/EUR550.00
Old form of payment	FP 0/CASH
Two old forms of payment	FP 0/CASH+CC
Old form of payment, miscellaneous	FP 0/MS
One old (cash) and one new (cash)	FP 0/CASH+/CASH
Two old and two new	FP 0/CASH+CC+/CHECK+CCAX371449631311004/0511/JPY365240
Form of payment for a specific miscellaneous document (Miscellaneous Charges Order or Service Fee/Charge, for example)	FP CASH/L4 or 4/FP CASH
Add a form of payment for a TSM-P by TSM number	TMI /M1/FP-CCVI401212222222226/1211
Add two forms of payment for a TSM-P by TSM number	TMI /M1/FP-CASH+CCVI401212222222226/1211
Add a form of payment for a TSM-P by SSR element or SVC segment line number	TMI /L4/FP-CASH
Add an old form of payment for a TSM-P by SSR element or SVC segment line number (no additional collection)	TMI /L7/FP-O/CASH
Add an old and a new form of payment for a TSM-P by SSR element or SVC segment line number (additional collection)	TMI /L7/FP-O/CASH+/CASH
Add a form of payment for a TSM-P by passenger number	TMI /P1/FP-CASH
Add a form of payment for all TSM-Ps in the PNR	TMI /ALL/FP-CASH
Delete the form-of-payment information for a TSM-P by TSM number	TMI /M1/FP-
Delete the form-of-payment information for a TSM-P by SSR element or SVC segment line number	TMI /L4/FP-
Delete the form-of-payment information for a TSM-P by passenger number	TMI /P1/FP-
Delete the form-of-payment information for all TSM-Ps in the PNR	TMI /ALL/FP-

Using a Method of Payment Element

The use of this feature is subject to dedicated parameters being activated. For detailed information, see the help page HE MEP in the Amadeus central system.

Automatically create a Method of Payment (MEP) element	FP CCVI4444333322221111/0620*CV123
Update the MEP element in the specified line number with the card holder name	8/NM-JOHN SMITH
Update the MEP element in the specified line number with the card verification value (CVV)	8/CVV-123
Delete the MEP element in the specified line number (after deleting the Form of Payment element)	XE 8
Create a form of payment (FP) element from the MEP element in the specified line number	FP MEP7
Create multiple forms of payment, including currency and amount	FP MEP9+CAEUR25.00 FP CHEUR27.53+MEP9/CUR-EUR/AMT-262.00
Create multiple forms of payment, when two MEP elements are present in the PNR	FP MEP8/CUR-EUR/AMT-100.00+MEP9/CUR-EUR/AMT-121.57
Create a net remit form of payment element with a credit card	FP NR+MEP7/CUR-EUR/AMT-100.00

Create an old form of payment followed by a new one in the context of a flight exchange

FPO/CCVI+/MEP7

Using a Mobile Device

The use of this feature is subject to the activation of dedicated parameters and is for airline-subscribers only. For detailed information, see the help page HE FP, FP MOBIP section, in the Amadeus central system.

Create payment with mobile device, and send the payment message to the mobile phone number entered in the APM element

FPMOBIP

Options to associate to specific passengers

FPMOBIP/P2
FPMOBIP/P2,5
FPMOBIP/P2-4

Options to associate to specific segments

FPMOBIP/S2
FPMOBIP/S2,3
FPMOBIP/S2-4

Options to associate to specific passengers and segments

FPMOBIP/P2/S2
FPMOBIP/P2,5/S2,3
FPMOBIP/P2-4/S5-7

Create payment with mobile device, and send the payment message to the specified mobile phone number

FPMOBIP/PHN-0033777000444

Create payment with mobile device, and send the payment message to the specified email address

FPMOBIP/EML-JDOE@GMX.COM

Create payment with mobile device, and send the payment message to the specified mobile phone number and email address

FPMOBIP/PHN-0033777000444/EML-JDOE@GMX.COM

Create payment with mobile device, and send the payment message in the specified language, to the specified mobile phone number

FPMOBIP/LNG-XX/PHN-0033777000444

Create payment with mobile device, and send the payment message in the specified language, to the specified email address

FPMOBIP/LNG-XX/EML-JDOE@GMX.COM

Using a Virtual Card Number

The entries described here apply to travel agents only. For detailed information, see the help page HE VCN in the Amadeus central system.

Create a virtual card

VCN/NEW/EUR100

Specify the virtual card type (PRE = Prepaid)

VCN/NEW/EUR100/PRE

Specify the number of transactions allowed

VCN/NEW/EUR100/TRX2

Adding currency restrictions

VCN/NEW/EUR100/CURCHF-USD

Link a virtual card to a specific reservation ID

VCN/NEW/EUR100/RESID-ABC123

Delete a virtual card using the Amadeus reference

VCN/DEL/AMA-123456XC

List virtual card numbers

VCN/LIST

Retrieve virtual cards based on the vendor code

VCN/LIST/CA

Retrieve virtual cards based on the card type

VCN/LIST/PRE

Display a VCN details

VCN/GET/AMA-1234EFH8

Inserting a virtual card in a PNR

FPVCN

Associating the virtual card to a passenger

FPVCN/P1

Associating the virtual card to a segment

FPVCN/S3

Overriding the default amount

FPVCN/EUR300

Using a Virtual Credit Card

The use of this functionality is subject to a contract being signed and specific settings to be put in place. For detailed information, see the help page HE FP, GP VCC in the Amadeus central system.

Create a virtual credit card with the travel agency's account number and expiry month and year

DECC/VCC/TP122001010828235/1015

Add option to specify amount <i>Note: The currency code entered must be the one associated with the credit card.</i>	DECC/VCC/TP122001010828235/1015/EUR100
Add option to specify amount and number of authorization transactions allowed <i>Note: The number of authorization transactions allowed by default is three.</i>	DECC/VCC/TP122001010828235/1015/EUR100/TRX2
Add option to specify a validity period (format: YYYYMMDD) <i>Note: B precedes the begin date and E the end date.</i>	DECC/VCC/TP122001010828235/1015/EUR100/B20140912/E20140913
Add option to restrict transactions to specific currencies (maximum of two currency codes allowed)	DECC/VCC/TP122001010828235/1015/EUR100/CURCHF-USD
Add option to include descriptive billing information	DECC/VCC/TP122001010828235/1015/EUR100/DBI/AE-2/AK-1/AU-AB
Descriptive billing information possible values:	
Accounting unit	/AE-
Accounting code	/AK-
Order number	/AU-
Departure date	/BD-
Departure code	/DS-
Internal account	/IK-
Cost center	/KS-
Employee number	/PK-
Project number	/PR-
Destination	/RZ-

Displaying a Payment Record

This feature is subject to specific conditions. For detailed information, see the help page HE FP, GP PRC in the Amadeus central system.

Display a payment record by record ID	DE/PR/ID-1234567890
Display a payment record by record locator	DE/PR/RL-5TCYSZ

TEMPORARY TICKETING

Access temporary ticketing mode	TY
Issue ticket and exit temporary ticketing mode	TTP/IG
Open segment with status code	S0IBC13JANBCNMAD/SA
Segment sell, long sell, with full flight details	SSSQ872F15DECSINTPEHK1/08351305
Segment sell, short sell, with status code	SS1C1/HK
Exit temporary mode	IG

AMADEUS TIME LIMITS (ATL)

Add time limit for ticket issuance to PNR before EOT	TL
Add time limit for ticket issuance to PNR before EOT, for a specific airline	TL/YY

ISSUING TICKETS

Issue a ticket for all TSTs stored in a PNR	TTP
Issue a ticket and redisplay the PNR	TTP/RT
Pre-issue validation	TTP/TKT
Issue tickets for all passengers except infants	TTP/PAX
Issue tickets for infant passengers	TTP/INF
Issue a ticket for selected passengers	TTP/P1-3,5
Issue a ticket for selected segments	TTP/S1,4-6
Issue a ticket for a specific passenger type (infant associated with passenger 2)	TTP/INF/P2
Issue selected TSTs	TTP/T1-3,5
Issue a ticket and specify validating airline	TTP/VAF
Issue a ticket including a mirror-image open return	TTP/OPEN
Issue a ticket for selected segments and a mirror-image open return	TTP/S2,3/OPEN
Issue the entire itinerary, including a specified open segment after segment 3	TTP/S3LHCFRPAR
Issue a ticket for segments 2 and 3 with two open segments	TTP/S2,3,AFYMIACDG,AFYCDGNCE
Reprice the TST and issue a ticket	TTP/R
Reprice the TST including a discount code and issue a ticket	TTP/RCH
Issue a ticket and specify an involuntary reroute indicator (Airline Agents Only)	TTP/IVI
Price with specific validating carrier and issue ticket	TTP/R,VC-AA
Issue a ticket and withhold all taxes	TTP/R,WT
Issue a ticket and withhold all surcharges	TTP/R,WQ
Issue ticket and override e-ticket issuance	TTP/PT
Issue ticket and override paper ticket issuance	TTP/ET
Override the past date TST and issue a ticket	TTP/O
Issue a ticket and override the ticketing date	TTP/OD19JAN11
Issue a ticket and override the booking date	TTP/R,DO-OB
Issue a ticket and override the electronic ticket-only fare condition (<i>not allowed in BSP markets</i>)	TTP/OPT
Issue a ticket and override the paper ticket-only fare condition	TTP/OET
Issue a ticket and override the validating carrier	TTP/V*TG
Remove the PNR change flag and issue a ticket	TTP/F
Add an agent code and issue a ticket	TTP/A22AB
Override the time preference and issue a ticket	TTP/T012 or TTP/T024
Issue a ticket and an invoice	TTP/INV
Issue a ticket and an itinerary	TTP/IBP
Issue a ticket and a mini-itinerary	TTP/IMP
Issue a ticket and an itinerary receipt	TTP/ITR
Issue a ticket and print specific accounting coupons on (OP)ATB stock (You can specify multiple coupons. The specified coupons are printed in addition to the coupons that are defined in the DCP field of your office profile.)	TTP/C-UI
Issue an e-ticket and print specific accounting coupons on a broadcast printer (You can specify multiple coupons. Only the specified coupons are printed regardless of the coupons that are defined in the BCP field of your office profile.) (<i>Amadeus Central Ticketing travel agents in BSP markets only</i>)	TTP/C-UI
Update the form of payment and issue the ticket	TTP/FPCASH
Override the net fare amount in the remittance area and issue the ticket (<i>not available in all markets</i>)	TTP/NF500.00/T2

Issue a ticket from a specific stock range by specifying the stock range reference (<i>Amadeus Central Ticketing</i>)	TTP/XED1
Issue a ticket on a specific printer by specifying the six-digit printer identification	TTPSA0023
Issue tickets from queue 8 with a specific category identifier	TTP/TL
Send a ticket to a remote ticketing location (<i>Amadeus Central Ticketing, US only</i>)	TTP/STMILIG2100
Send a ticket to a remote ticketing location by specifying the DPR name (<i>Amadeus Central Ticketing, US only</i>)	TTP/STBMW11
Issue exchanged ticket (<i>US only</i>)	TTP/EXCH
Issue tickets and leave Temporary Ticketing Mode	TTP/IG
Send an Amadeus Interface Record to the back office (no ticket is issued)	TTP/BTK
Override system checks for duplicates and issue a ticket	TTP/DUPE

REPRINTING ACCOUNTING COUPONS - ATB COUPON REGENERATION

Reprint accounting coupons for tickets and Automated MCOs/Automated Excess Baggage Tickets (XSBs) by sequence number	TTR/SN0000012345
Reprint accounting coupons for tickets only, by sequence number	TTR/T/SN0000012345
Reprint accounting coupons for Automated MCOs/Automated Excess Baggage Tickets (XSBs) only, by sequence number	TTR/M/SN0000012345
Reprint accounting coupons on a specific printer by sequence number (SA0306 = 6-digit printer identification)	TTRSA0306/SN0000012345
Reprint specific accounting coupons by sequence number (You can specify multiple coupons. The specified coupons are printed in addition to the coupons defined in the DCP, DMP and DXP fields in your office profile.)	TTR/SN0000012345/C-UI
Reprint accounting coupons on a specific stock reference by sequence number	TTR/SN0000012345/XE1
Reprint accounting coupons using a specific Distribution Profile Record (DPR) name by sequence number (<i>Satellite Printing</i>)	TTR/SN0000012345/ST21
Reprint accounting coupons for a specific passenger by sequence number	TTR/SN0000012345/P1
Reprint accounting coupons for a range of passengers by sequence number	TTR/SN0000012345/P1-3
Reprint accounting coupons for multiple passengers by sequence number	TTR/SN0000012345/P1,4
Reprint accounting coupons for a range and multiple passengers by sequence number	TTR/SN0000012345/P1-2,5
Reprint specific accounting coupons on a specific printer (SA0306 = 6-digit printer identification) and stock reference for specific passengers by sequence number	TTRSA0306/SN0000012345/XE1/C-UI/P1-3
Reprint accounting coupons from a retrieved PNR by specifying the FB or MCO/XSB element line number	TTR/L3
Reprint accounting coupons from a retrieved PNR, for tickets only, by specifying the PNR FB element line number	TTR/T/L7
Reprint accounting coupons from a retrieved PNR, for MCOs/Automated Excess Baggage Tickets (XSBs) only, by specifying the PNR FB element line number	TTR/M/L7
Reprint accounting coupons from a retrieved PNR by FB or MCO/XSB element line number on a specific printer (SA0306 = 6-digit printer identification)	TTRSA0306/L8
Reprint specific accounting coupons from a retrieved PNR by FB or MCO/XSB element line number (You can specify multiple coupons. The specified coupons are printed in addition to the coupons defined in the DCP, DMP and DXP fields in your office profile.)	TTR/L8/C-UI
Reprint accounting coupons from a retrieved PNR by FB or MCO/XSB element line number on a specific stock reference	TTR/L6/XE1

Reprint accounting coupons from a retrieved PNR by FB or MCO/XSB element line number using a specific Distribution Profile Record (DPR) name (<i>Satellite Printing</i>)	TTR/L6/ST21
Reprint accounting coupons from a retrieved PNR by FB or MCO/XSB element line number for a specific passenger	TTR/L6/P1
Reprint specific accounting coupons from a retrieved PNR on a specific printer (SA0306 = 6-digit printer identification) for a specific passenger by FB or MCO/XSB element line number	TTR/SA0306/L6/C-UI/P1
Display passenger number, name, and document number by sequence number	TTZM0600001133

REPRINTING ACCOUNTING COUPONS ON BLANK PAPER

The entries described here apply to airline agents, travel agents in the US market and travel agents using Electronic Ticketing Direct. For all other agents, see 'Reprinting Accounting Coupons - ATB Coupon Regeneration'.

Reprint accounting coupons for all e-tickets from a retrieved PNR	TTR
Reprint accounting coupons for all e-tickets from a retrieved PNR	TTR/T
Reprint e-ticket accounting coupons for a specific passenger from a retrieved PNR	TTR/P1
Reprint e-ticket accounting coupons for multiple passengers from a retrieved PNR	TTR/P1,3
Reprint e-ticket accounting coupons for a range of passengers from a retrieved PNR	TTR/P1-5
Reprint e-ticket accounting coupons for a range and for multiple passengers from a retrieved PNR	TTR/P1-3,5
Reprint e-ticket accounting coupons by FA/FH element line number from a retrieved PNR	TTR/L7
Reprint e-ticket accounting coupons for multiple FA/FH elements from a retrieved PNR	TTR/L7,9,12
Reprint e-ticket accounting coupons for a range of FA/FH elements from a retrieved PNR	TTR/L7-12
Reprint e-ticket accounting coupons for multiple FA/FH elements and a range from a retrieved PNR	TTR/L7-8,12
Reprint e-ticket accounting coupons by document number	TTR/T/125-1234567890
Reprint specific e-ticket accounting coupons from a retrieved PNR with the coupon selection override option (You can specify multiple coupons. Only the specified coupons are printed, regardless of the coupons that are defined in the BCP and BMP field of your office profile.)	TTR/C-UIF
Reprint specific e-ticket accounting coupons with the coupon selection override option by document number (You can specify multiple coupons. Only the specified coupons are printed, regardless of the coupons that are defined in the BCP field of your office profile.)	TTR/T/125-1234567890/C-UIF
Reprint e-ticket accounting coupons from a retrieved PNR on a specific printer (SA0205 = 6-digit printer identification)	TTRSA0205
Reprint e-ticket accounting coupons on a specific printer (SA0205 = 6-digit printer identification) by document number	TTRSA0205/T/125-1234567890

ISSUING MISCELLANEOUS PAPER DOCUMENTS

The following entries are only applicable to certain users in certain markets. SVC stands for Service Fee/Charge (including Travel Agent Service Fees TASF) and MCO for Automated paper MCO. SSR elements and SVC segments stand for chargeable special service and seat requests for Amadeus Airline Ancillary Services.

Issue all MCO/SVC/SSR elements or SVC segments for all passengers	TTM
Issue all MCO/SVC/SSR elements or SVC segments for a specific passenger	TTM/P1
Issue a specific MCO/SVC element for all passengers	TTM/L4
Issue a specific TSM-P by TSM number	TTM/M1
Issue all MCO elements for a specific passenger type (INF = infants)	TTM/INF
Issue all MCO elements for a specific passenger type (PAX = non-infant passenger types)	TTM/PAX
Issue all MCO/SVC/SSR elements or SVC segments for all passengers and redisplay the PNR	TTM/RT
Issue all MCO/SSR elements or SVC segments for all passengers on a specific stock range	TTM/XED1
Issue all MCO/SVC/SSR elements or SVC segments for all passengers on a specific printer (SA0203 = six-digit printer identification)	TTMSA0203
Issue all MCO elements for all passengers and include a specific accounting coupon (You can specify one coupon. The specified coupon is printed in addition to the coupons that are defined in the DMP field of your office profile.)	TTM/C-U
Issue all MCO/SSR elements or SVC segments for all passengers and include the self-sale indicator	TTM/SST
Send an Amadeus Interface Record for a specific MCO element to the Back Office System	TTM/BTK/L5
Send an Amadeus Interface Record for a specific TSM-P to the Back Office System	TTM/BTK/M1
Issue tickets and MCO/SVC/SSR elements or SVC segments for all passengers	TTP/TTM
Issue tickets and MCO/SSR elements or SVC segments for all passengers on a specific stock range	TTP/TTM/XED1
Issue tickets for a specific air segment and MCO/SVC element for all passengers	TTP/TTM/L6/S4
Issue tickets for a specific air segment and TSM-P	TTP/TTM/M1/S3
Issue tickets and all MCO elements, including a specific accounting coupon, for all passengers (You can specify one coupon. The specified coupon is printed in addition to the coupons that are defined in the DCP and DMP field of your office profile.)	TTP/TTM/C-F
Issue tickets, MCO/SVC elements or SVC segments, and invoice for all passengers	TTP/TTM/INV
Issue a specific MCO/SVC element and invoice for a specific passenger	TTM/INV/L6/P1

REPRINTING EMD ACCOUNTING COUPONS

Reprint EMD accounting coupons from a retrieved PNR for all passengers and EMDs in the PNR	EMR
Reprint EMD accounting coupons from a retrieved PNR for the EMDs of a specific passenger	EMR/P1
Reprint EMD accounting coupons from a retrieved PNR for the EMDs of multiple passengers	EMR/P1,3
Reprint EMD accounting coupons from a retrieved PNR for the EMDs of a range of passengers	EMR/P1-2
Reprint EMD accounting coupons from a retrieved PNR for the EMDs of a range and multiple passengers	EMR/P1-2,4
Reprint EMD accounting coupons from a retrieved PNR for an EMD in a specific FA/FHD element line number	EMR/L7
Reprint EMD accounting coupons from a retrieved PNR for EMDs in multiple FA/FHD element line numbers	EMR/L7,9,12

Reprint EMD accounting coupons from a retrieved PNR for EMDs in a range of FA/FHD element line numbers	EMR/L7-8
Reprint EMD accounting coupons from a retrieved PNR for EMDs in a range and multiple FA/FHD element line numbers	EMR/L7-8,12
Reprint EMD accounting coupons by EMD document number	EMR/EMD125-1234567890
Reprint specific EMD accounting coupon from a retrieved PNR (You can specify one coupon. Only the coupon specified is printed.)	EMR/C-F
Reprint specific EMD accounting coupon by EMD document number (You can specify one coupon. Only the coupon specified is printed.)	EMR/EMD125-1234567890/C-F
Reprint EMD accounting coupons from a retrieved PNR and redisplay the PNR	EMR/RT
Reprint EMD accounting coupons from a retrieved PNR on a specific printer (SA0205 = six-digit printer identification)	EMRSA0205
Reprint EMD accounting coupons on a specific printer (SA0205 = six-digit printer identification) by EMD document number	EMRSA0205/EMD125-1234567890
Reprint EMD accounting coupons from a retrieved PNR and send the passenger receipts to the specified email address	EMR/EPR-EML-PAT.SMITH@AOL.COM
Reprint EMD accounting coupons from a retrieved PNR for a specific passenger and send the passenger receipts to the email addresses specified in the APE elements that are associated to this passenger in the PNR	EMR/EPR-EMLA/P1
Send the passenger receipts from a retrieved PNR to the email address specified and do not print the EMD accounting coupons	EMR/EPR-EML-PAT.SMITH@AOL.COM/NOPRT
Send the passenger receipts from a retrieved PNR to the email addresses specified in the APE elements of the PNR and do not print the EMD accounting coupons	EMR/EPR-EMLA/NOPRT
Reprint EMD accounting coupons from a retrieved PNR on a specific printer (SA0205 = six-digit printer identification) for a specific EMD by FA/FHD element line number and redisplay the PNR	EMRSA0205/L8/RT
Reprint a specific EMD accounting coupon (You can specify one coupon. Only the coupon specified is printed.) on a specific printer (SA0205 = six-digit printer identification) by EMD document number	EMRSA0205/EMD125-1234567890/C-F

ADVANCE BOARDING PASSES

Advance Boarding Passes (ATB)

The following entries are only applicable to Amadeus Central Ticketing users in the US, issuing (OP)ATB tickets.

Issue an ATB ticket and a boarding pass	TTP
Issue an ATB ticket and a boarding pass for selected passengers and segments	TTP/P1-2/S3-4
Issue an ATB ticket only	TTP/TKA
Issue a specific ATB coupon	TTP/C-U
Issue an ATB boarding pass only	BPA
Issue an ATB boarding pass only for selected passengers and segments	BPA/P1-2/S2,4-6
Issue a duplicate ATB boarding pass only	BPDA
Issue an ATB boarding pass only for an infant	BPA/INF
Issue an ATB boarding pass only at a satellite site	BPA/STIBM4

Advance Boarding Passes (TAT)

The following entries are only applicable in markets issuing (OP)TAT tickets and having a separate boarding-pass printer.

Issue a boarding pass	BP
-----------------------	----

Infant	BPI
Duplicate a boarding pass	BPD
Select passengers	BP/P1,3-5
Specific segments	BP/S5,7
Alternate printer	BPAB1234
On specific queue, category and date range	BP/Q3C1D2
Check the status	NIB PAA0013
Restart the printer	NIB PAA0013 START
Stop the printer	NIB PAA0013 STOP

TRANSITIONAL STORED TICKET (TST)

Creating a Manual TST

Create a TST Shell	TTC
Create TST shells for all passengers except infants	TTC/PAX
Create a TST shell for all infant passengers	TTC/INF
Create a TST shell for a selected passenger only	TTC/P1
Create a TST shell for multiple selected passengers only	TTC/P1,3-4
Create an individual TST shell for each passenger	TTC/D
Create an individual TST shell for each non-infant passenger type	TTC/D/PAX
Create a TST shell for a selected segment	TTC/S2
Create a TST shell for multiple selected segments	TTC/S2,5

Adding and Splitting a TST

Add passenger 2 to the only existing TST	TTA/P2
Add an infant passenger to the specified TST	TTA/P3/INF/T2
Split passenger 2 from the only existing TST	TTS/P2
Split passenger 3 and 5 from the specified TST	TTS/P3,5/T3

Displaying the TST

Display a TST list	TQT
Display a TST in panel mode	TQTP
Display a TST in cryptic mode	TQTC
Display a TST by number	TQT/T1
Display a TST for a specific passenger	TQT/P1
Display a TST for a specific passenger and passenger type	TQT/PAX/P1
Display a TST for selected segments	TQT/S3-5
Display a commission from the Amadeus commission table	TQT/FM
Display commission information from the Amadeus commission table for a specific amount	TQT/FM9
Display a TST with negotiated fares information	TQN
Display a TST with negotiated fares information by TST number	TQN/T3

Displaying the Amadeus Ticket Changer Reissue Panel

For offices using Amadeus Ticket Changer.

Display the Amadeus Ticket Changer (ATC) Reissue Panel, if only one exists	TQR
Display the Amadeus Ticket Changer (ATC) Reissue Panel by TST number	TQR/T2

Displaying Airline Ticketing Fees

Display an Airline Ticketing Fees list for a specific TST	TQ0/T1
Display the Pricing Context for a specific TST	TQC/T1

Confidential TST

Make all TSTs confidential	TTD
Make a specific TST confidential	TTD/T1
Remove the confidential flag from all TSTs	TTD/X
Remove the confidential flag from a specific TST	TTD/X/T1

Inserting a Fare Calculation in the TST

You can also use the TTK entry to insert a fare calculation in the TST.

Add a fare calculation to a TST	TTI/CNCE AF PAR292.00EUR292.00END
Create an outline for a fare calculation	TTI/CBUILD
Delete the fare calculation from a TST	TTI/C
Automatic calculation, the same fare in each fare break point	TTI/L1-3/Z200.00
Automatic calculation, a different fare in each fare break point	TTI/L1/Z1150.00/L2-3/Z50.00
Automatic calculation, with the currency	TTI/L1/Z150.00/L2-3/Z50.00USD
Automatic calculation, with the ROE	TTI/L1/Z150.00/L2-3/Z50.00ROE1.527220
Automatic calculation, with a free stopover	TTI/L1/Z50/L2-3/Z50.00
Automatic calculation, with a stopover surcharge	TTI/L1/ZS10.00/L2-3/Z50.00
Automatic calculation, with a Q surcharge	TTI/CMUC LH LON Q10.00 720.22NUC730.22END ROE0.802525
Automatic calculation, with a transfer	TTI/L1,2X,3/Z250.00
Automatic calculation, with passenger facility surcharges (PFC)	TTI/L1,2/ZS0/L3/Z150.00/ZXF JFK3ATL3
Adding PFCs, old and new	TTI/ZXF JFK3ATL3 PD XF LAX3ABQ2
Adding data to the end of an existing fare calculation line (<i>US only</i>)	TTI/C+XFMIA4.50JFK3

Inserting Other Information in the TST

You can also use the TTK entry to insert information in the TST.

Selecting a specific TST from a PNR	TTI/T1/DNYCNYC
Select specific TSTs from a PNR	TTI/T3-4/DNYCNYC
Delete TST data	TTI/D
Origin and destination	TTI/DMIALON
International sales indicator	TTI/SSITI
Ticket type indicator	TTI/T-P
Stopover indicator	TTI/L3-5
Connection indicator	TTI/L2X
Fare basis, all segments	TTI/BYPX3M
Ticket designator	TTI/BYPX3MCD10
Not valid before and after, all segments	TTI/V5AUG15SEP
Not valid after, all segments	TTI/VXX20NOV
Not valid before, all segments	TTI/V20NOV
Baggage allowance	TTI/A30K
Base fare field	TTI/FUSD600.00
No base fare	TTI/UNOFARE

Charter	TTI/FCHARTER
Equivalent currency	TTI/FCAD700.00/EUSD600.00
Tax field	TTI/FUSD400.00/XUSD6.00US
No tax	TTI/FSEK6000/XEXEMPTSE
Passenger facility charges (PFC)	TTI/ZXFMIA4.50ATL3
Refundable tax field	TTI/QUUSD22.00US
Refundable PFC	TTI/HEWR3
Bankers rate 1	TTI/K13.3968
Bankers rate 2	TTI/K2EUR6.93624
Total fare field	TTI/FEUR500.00/XEUR7.50FR/TEUR507.50
Payment restriction	TTI/NNONREF APEX
Mileage amount for mileage redemption tickets (<i>airline agents only</i>)	TTI/M10500
Net fare field. (This entry is market-specific).	TTI/NF-EUR875.00
First issue base fare, no taxes	TTI/FUSD498.75
First issue base fare, taxes, total	TTI/FGBP400.00/XGBP4.70DE/TGBP404.70
First issue base fare, equivalent fare, and taxes (the system automatically calculates the total)	TTI/FEUR1550.00/EUSD1813.00/XUSD5.50DE/XUSD7.50FR
Reissue base fare, old tax, no additional collection (ADC). (<i>Reissue procedure is different in the US</i>)	TTI/RSEK14910/OSEK166YA/TEUR0
Reissue base fare, old tax, new tax, additional collection. (<i>Reissue procedure is different in the US</i>)	TTI/RGBP400.00/OGBP3.10NL/XGBP4.00DE/TGBP244.00
Set a TST into reissue mode	TTI/EXCH
Add/change base fare only	TTK/FEUR500.00
Add/change no base fare	TTK/UNOFARE
Delete base fare, equivalent fare, taxes and total fare	TTK/F
Add/change equivalent fare only	TTK/EUSD850.00
Delete equivalent fare only	TTK/E
Add new tax only	TTK/XEUR3.92FRSE
Add old tax only	TTK/OEUR2.50DESE
Add tax exempt only	TTK/XEXEMPTDE
Update tax exempt only	TTK/X2-XEXEMPTDE
Delete all new taxes	TTK/X
Delete all old taxes	TTK/O
Delete specific tax only	TTK/X2
Change tax identifier from new to old for a specific tax	TTK/X3-0
Change tax identifier from old to new for a specific tax	TTK/X4-X
Change tax code, amount and identifier	TTK/X3-0USD12.51USAP
Add/change total amount only	TTK/TUSD1270.50
Update fare field and non-fare field elements in one entry	TTK/FEUR650.00/BY/A30K

Updating Airline Ticketing Fees

Add an Airline Ticketing Fee to a TST	TT0/ST05/CNEWFEE/F100.00/X4.00FR/T1
Modify an Airline Ticketing Fee in a TST	TT0/ST02//F50.00/X2.50DE/T1
Delete an Airline Ticketing Fee from a TST	TT0/ST04/T1

Updating the TST Itinerary

Replace TST segments with specified PNR segments	TTU/T1/S2,3
--	-------------

Displaying the TST History

For all TSTs	TTH
For a specific TST	TTH/T2
History A for a specific TST	TTH/T2A

Removing the PNR Change Flag from the TST

Remove the flag from the only existing TST	TTF
From a specified TST	TTF/T1
From all TSTs	TTF/ALL
Remove the flag and issue a ticket	TTP/F

Deleting a TST

Delete the only existing TST	TTE
Delete a TST by a TST number	TTE/T1
Delete selected TSTs by TST number	TTE/T1,3
Delete all TSTs	TTE/ALL
Delete all infant TSTs	TTE/INF
Delete TSTs for all passengers except infants	TTE/PAX
Delete a TST for selected passengers	TTE/P1,3,4
Delete TST 1 and passenger 1 from TST 2	TTE/T1/T2/P1

TRANSITIONAL STORED MISCELLANEOUS DOCUMENTS (TSM)

The following entries are only applicable to users in certain markets.

Manually Creating a TSM-P

A TSM-P is a Transitional Stored Miscellaneous (TSM) document of the type P (Pricing Quotation Record). Note that you can also automatically create a TSM-P by using the Amadeus Airline Ancillary Services confirmed pricing entry FXG. Note that travel agents must always add the validating airline option /Vxx to their TMC entry (where xx stands for the two-character code of the validating airline).

Manually create the TSM-Ps for all the SSR elements and SVC segments for all non-infant passenger types in the PNR	TMC
Manually create the TSM-Ps for all the SSR elements and SVC segments for all the infant passenger types	TMC/INF
Manually create the TSM-P for a specific SSR element or SVC segment by PNR line number	TMC/L8
Manually create the TSM-Ps for multiple SSR elements or SVC segments by PNR line number	TMC/L8-10,12
Manually create the TSM-P for a specific SSR element or SVC segment for an infant passenger type	TMC/L8/INF
Manually create the TSM-Ps for all SSR elements and SVC segments for a specific passenger	TMC/P1
Manually create the TSM-Ps for all SSR elements and SVC segments for multiple passengers	TMC/P1-2,4
Manually create the TSM-Ps for all the SSR elements and SVC segments for all non-infant passenger types in the PNR with a validating airline code (where AF is the two-character airline code for Air France) (Entering the validating airline code when manually creating a TSM-P is mandatory for travel agents)	TMC/VAF
Manually create the TSM-Ps for specific SSR elements and SVC segments with a validating airline code (where AF is the two-character airline code for Air France)	TMC/L8-10,12/VAF

Manually create the TSM-Ps for all the SSR elements and SVC segments for multiple passengers with a validating airline code (*where AF is the two-character airline code for Air France*)

TMC/P1-2,4/VAF

Displaying the TSM

Display a TSM	TQM
Display in cryptic mode	TQTC
Display in panel mode (not available for all TSM types)	TQTP
Display a specific TSM by the Miscellaneous Document element (MCO/SVC) line number (<i>This entry does not apply to TSM-P.</i>)	TQM/L6
Display a specific TSM by TSM index number	TQM/M2
Display a specific TSM by passenger association	TQM/P1
Display a specific TSM by passenger type (INF = Infants) (<i>This entry applies to MCOs and TSM-Ps only.</i>)	TQM/INF
Display a specific TSM for an infant associated to a specific passenger (<i>This entry applies to MCOs and TSM-Ps only.</i>)	TQM/P2/INF
Display a specific TSM by passenger type (PAX = non-infant passenger types) (<i>This entry applies to MCOs and TSM-Ps only.</i>)	TQM/PAX

Inserting Information in the MCO TSM

Present to	TMI/DIBERIA
Present at (where MAD is the three-letter airport code for Madrid)	TMI/AMAD
Validating carrier code (where IB is the two-character airline code for Iberia)	TMI/VIB
List of reason-for-issuance codes	TMI/I?
Reason for issuance	TMI/IL
Type of service	TMI/GHOTEL ACCOMODATION
Additional information/remarks	TMI/HIBERIA PLUS MEMBER
Issued in connection with	TMI/B0751234567890
Bankers rate 1	TMI/K16.5669
Bankers rate 2	TMI/K25.7888
Transitional currency	TMI/UEUR
International indicator	TMI/YI
Add a supplementary name	TMI/Q-ORTEGA LUIS MR or TMI/QP2
Add supplementary names	TMI/QP2-4
Change a supplementary name	TMI/Q2-PUIG CANDELA MRS TMI/Q2-P3
Change supplementary names	TMI/Q6-9P7-10
Delete a supplementary name	TMI/Q3
Delete supplementary names	TMI/Q2-4
Delete all supplementary names	TMI/Q
Base fare amount	TMI/F50.00
Base fare amount, reissue, additional collection	TMI/REUR150.00/WEUR150.00
Base fare amount with equivalent amount	TMI/FCAD70.00/EUSD60.00
Base fare amount with new tax	TMI/FUSD40.00/XUSD6.00US
Base fare amount, reissue, with equivalent currencies and no additional collection	TMI/RNOK3500/EGBP EUR/WEUR0
Base fare amount, reissue, with old and new taxes, and an additional collection	TMI/REUR1094.00/EGBP/OEUR2.40DE/XGBP 3.92FR/WGBP83.92
Net fare amount (market-specific)	TMI/NF-EUR1580.00
Total amount	TMI/FUSD60.00/WUSD60.00

Total amount with tax	TMI /FGBP52.00/XGBP8.20GB/WGBP60.20
Total amount with equivalent amount and tax	TMI /FNOK6175/EEUR797.00/XEUR16.52N0 /WEUR813.52
Total amount with old tax, reissue, no additional collection	TMI /RHKD600/OHKD20HK/WHKD0
Total amount with old and new tax, reissue, equivalent currency, additional collection	TMI /REUR550.00/EGBP/OEUR3.50FR/XGBP 4.45DE/WGBP54.45
Total amount with tax and other charges	TMI /FEUR650.00/XEUR5.50DE/CEUR50.00 /WEUR705.50
Total amount with tax, other charges and service charge	TMI /FEUR877.00/XEUR2.71DQ/CEUR60.00 /SEUR25.00/WEUR964.71
Delete all fare field elements	TMI /F
Update multiple TSM fields	TMI /DHILTON/APAR/GHOTEL ACCOMODATION
Update a TSM field for a specific MCO by MCO element line number	TMI /L3/ALAX
Update a TSM field for a specific MCO by passenger number	TMI /P2/AMIA
Update a TSM field for a specific MCO by MCO TSM number	TMI /M2/ACHI
Delete a TSM field	TMI /A
Delete a TSM field for a specific MCO by MCO element line number	TMI /L3/A
Delete multiple TSM fields	TMI /H/V/B
Delete multiple TSM fields by MCO TSM number	TMI /M2/V/H
Delete multiple TSM fields by passenger number	TMI /P2/V/H

Inserting Information in a TSM-P

A TSM-P is a Transitional Stored Miscellaneous (TSM) document of the type P (Pricing Quotation Record).

Present to	TMI /DBRITISH AIRWAYS
Present at (where MIA is the three-letter airport code for Miami)	TMI /AMIA
International indicator	TMI /YI
Document remarks	TMI /HTHE LOUNGE IS LOCATED IN TERMINAL 3
Coupon remarks	TMI /CR-CAT IN CRATE
Not valid before	TMI /NB-21OCT10
Not valid after	TMI /NA-24OCT10
Issued in connection with	TMI /IC-TKT1251234567890E1
Excess baggage (kilos)	TMI /KG-10.5
Excess baggage (pieces)	TMI /PC-5
Rate per unit	TMI /ER-EUR150.00
Non-refundable coupon indicator (Y = Yes, N = No) (airline control desk agents only)	TMI /NR-Y
Non-exchangeable coupon indicator (Y = Yes, N = No) (airline control desk agents only)	TMI /NX-N
Consumed-at-issuance coupon indicator (Y = Yes, N = No) (airline control desk agents only)	TMI /CA-N
Non-interlineable coupon indicator (Y = Yes, N = No) (airline control desk agents only)	TMI /NI-Y
Coupon value	TMI /CV-250.75
Fee owner	TMI /FW-BA
Add reason for waiving (airline agents only)	TMI /RW-UPPER TIER PASSENGER
Bankers rate 1	TMI /K16.5669

Fare amount with currency, first issue	TMI /FEUR50.00
Fare amount with currency, reissue, and additional collection	TMI /RUSD75.00/WUSD50.00
Fare amount with currency, inclusive tour, first issue	TMI /I-EUR850.00
Fare amount with currency, inclusive tour, reissue, and additional collection	TMI /Y-EUR387.00/WEUR50.00
Fare amount with currency and equivalent amount	TMI /FCAD70.00/EUSD60.00
Fare amount with currency and exchange value	TMI /FEUR250.00/NEUR250.00
Fare amount with currency, reissue, and refundable value	TMI /REUR250.00/RV-EUR50.00
Fare amount with currency and new tax	TMI /FUSD500.00/XUSD12.40US
Fare amount with currency and new tax with tax nature code	TMI /FEUR80.00/XEUR3.92DESE
Delete all new taxes	TMI /FEUR100.50/X
Fare amount with currency, reissue, equivalent currency, old tax and additional collection	TMI /REUR740.00/EGBP/OEUR3.45GB/WGBP150.00
Delete all old taxes	TMI /FEUR500.85/O
Fare amount with currency, reissue, equivalent currency, old and new taxes, additional collection	TMI /REUR1094.00/EGBP/OEUR2.40DE/XGBP3.92FR/WGBP83.92
Fare amount with currency and total amount	TMI /FUSD60.00/WUSD60.00
Fare amount with currency, new tax and total amount	TMI /FGBP152.00/XGBP8.20GB/WGBP160.20
Fare amount with currency, equivalent amount, new tax and total amount	TMI /FNOK6175/EEUR797.00/XEUR16.52NO/WEUR813.52
Fare amount with currency, reissue, old tax and additional collection	TMI /RHKD600/OHKD20HK/WHKD0
Fare amount with currency, reissue, equivalent currency, old and new tax, and additional collection	TMI /REUR550.00/EGBP/OEUR3.50FR/XGBP4.45DE/WGBP54.45
Net fare amount (market-specific)	TMI /NF-EUR250.00
Fare calculation	TMI /FC-FRA LH LIS44.01LH FRA44.01NUC88.02END ROE0.692944
Set the TSM-P into reissue mode by specifying the TSM number	TMI /EXCH/M1
Set the TSM-P into reissue mode by specifying the TSM number and generate the FO element automatically	TMI /EXCH/M1/L8
Update multiple TSM-P fields	TMI /HCAT IN CRATE/YI
Update a TSM-P field for a specific TSM by TSM number	TMI /M3/HCAT IN CRATE
Update a TSM-P field for a specific TSM by passenger number	TMI /P2/HCAT IN CRATE
Update a TSM-P field in all TSM-Ps	TMI /ALL/HCAT IN CRATE
Update a TSM-P field for a specific passenger type (INF = Infants)	TMI /INF/HCAT IN CRATE
Update a TSM-P field for a specific coupon in a TSM-P	TMI /L6/CR-CAT IN CRATE
Update multiple fields for a specific coupon in a TSM-P	TMI /L6/CR-CAT IN CRATE/CV-75
Update a TSM-P field for all coupons in a specific TSM-P	TMI /M1/CR-CAT IN CRATE
Update multiple fields for all coupons in a specific TSM-P	TMI /M1/CR-CAT IN CRATE/CV-75
Update a TSM-P field for all coupons in all TSM-Ps	TMI /ALL/CR-CAT IN CRATE
Delete a TSM-P field	TMI /H
Delete a TSM-P field for a specific TSM-P coupon	TMI /L6/CV-
Delete multiple TSM-P fields for a specific TSM-P coupon	TMI /L6/D/H/CV-
Delete all TSM-P fare field elements	TMI /F
Delete multiple TSM-P fields	TMI /H/A/NA-
Delete multiple TSM-P fields by TSM number	TMI /M2-3/H/A
Delete multiple TSM-P fields by passenger number	TMI /P1-2,4/H/CV-
Delete a TSM-P field for all TSM-Ps	TMI /ALL/H

Delete and update TSM-P fields in one entry	TMI/M2-3,5/FEUR200.00/N
--	--------------------------------

Modifying Information in the Service Fees TSM for TASF

Travel Agent Service Fees (TASF) are available in BSP markets only.

Modify the TASF amount	TMI/F50
Modify reason-for-issuance code	TMI/IC
Remove reason-for-issuance code	TMI/I
Change type-of-service fee description/default reason-for-issuance description	TMI/GFREEFLOW TEXT
Remove type-of-service fee description/default reason-for-issuance description	TMI/G
Add information/remarks	TMI/HFREEFLOW TEXT
Remove information/remarks	TMI/H
Add ticket number to TASF TSM	TMI/B954-0000005742

Displaying the TSM History

Display the TSM history, if only one TSM exists in the PNR	TMH
Display the history of a specific TSM by TSM number	TMH/M2
Display the history by the Miscellaneous Document element line number (<i>This entry does not apply to TSM-Ps.</i>)	TMH/L3

Removing the PNR Change Flag from a TSM-P

Note that you can only remove the PNR Change Flag from a TSM of the type P (TSM-P).

Remove the flag from the only existing TSM-P	TMF
From a specific TSM-P	TMF/M1
From multiple TSM-Ps	TMF/M1-2,5
From all TSM-Ps	TMF/ALL

Deleting a TSM-P

Note that you can only delete a Transitional Stored Miscellaneous (TSM) document of the type P (Pricing Quotation Record), not any other TSM type.

Delete the only existing TSM-P	TMX
Delete a specific TSM-P by TSM number	TMX/M1
Delete multiple TSM-Ps by TSM number	TMX/M1-2,4
Delete the TSM-Ps for a specific passenger	TMX/P1
Delete the TSM-Ps for multiple passengers	TMX/P1-2,4
Delete the TSM-Ps for all infant passenger types	TMX/INF
Delete the TSM-Ps for all infant passenger types associated to specific passengers	TMX/P1-2/INF
Delete all TSM-Ps in the PNR	TMX/ALL

AMADEUS BYPASS TICKETING (ATS)

All Amadeus Bypass Ticketing entries must be made in upper-case letters, with the exception of scrolling entries, which must be made using lower-case letters.

Entering and Exiting Bypass Mode

Enter Amadeus bypass mode	1AF//
Exit Amadeus bypass mode	1//

Single bypass entry

1AF//ATV02

Stock Control

Replace number 12345678 with your agency IATA number.

Display (OP)TAT stock	A96I12345678
Display (OP)ATB2 stock	A99I12345678
Display a list of non-issued (OP)TAT tickets	A96L12345678
Display a list of non-issued (OP)ATB2 tickets	A99L12345678
Create initial (OP)TAT stock	A96C12345678
Create initial (OP)ATB2 stock	A99C12345678
Modify (OP)TAT stock	A96M12345678
Modify (OP)ATB2 stock	A99M12345678
Add new (OP)TAT stock (delete continuing)	A96Z12345678
Add new (OP)ATB2 stock (delete continuing)	A99Z12345678

Managing the Ticket Images

The countries to which the entry applies are listed within brackets.

Display a list of non-issued ticket images (CZ/SK)	ADO
Cancel a ticket image from the ADO list (CZ/SK)	ADA
Display a list of non-issued ticket images (PT, BE/LU)	ATFW
Cancel a ticket image from the ATFW list (PT, BE/LU)	Type an X in the CMD column
Change the print order of the ticket images in the ATFW list (PT, BE/LU)	Type a P in the CMD column
List issued ticket images not yet included in a cash report (BE/LU, PT, AU, NL, NZ)	ATFI
List issued ticket images included in a cash report (BE/LU, PT, AU, NL, NZ)	ATFH
Display extended ticket data from an ATF display (BE/LU, PT, AU, NL, NZ)	Type a D in the CMD column

ATF Search Options

Date of first ticketed air segment (does not apply to ATFW)	ATFH/D 20JAN08
Passenger name	ATFI/P SMITH
Record locator	ATFI/L ETJ8XN
Date of the original issue (does not apply to ATFW)	ATFH/I 10FEB08
Validating airline	ATFH/C AF
Ticket number, last eight digits (does not apply to ATFW)	ATFH/T 12345675
Ticket delivery office (remote ticketing only, does not apply to ATFW)	ATFI/O 12345675
Satellite ticket printing office	ATFI/S 12345678 F
Cancel an already issued ticket (UK, IT, CZ/SK)	ADA 3028009876 4 UK 12345678/001
Cancel an already issued ticket (BE/LU, PT, AU, NL, NZ, HK)	Type an X in the CMD column of the ATFH or the ATFI display

Print Recovery Entries

These entries apply to the following markets only: AU, HK, NL, NZ, CH

Issue a test ticket	ATV01
Display list of ticket images on the print recovery queue	ATV02
Cancel the first ticket image on the print recovery queue	ATV04

Cancel all ticket images on the print recovery queue	ATV04 /ALL
Restart the print recovery queue including the last two digits of the next ticket to be printed	ATV05 //12
Redirect all ticket images to another printer	ATV06 /23456/76543

Cancelling Unusable Tickets

Cancel one unusable ticket	A811234567890
Cancel five unusable tickets	A811234567890 /005

Creating and Displaying Cash Reports

Create a cash report	ADBA
Display the cash report summary	ADBL
Display the cash report summary, starting at a specific date (January 20, 2009)	ADBL 200109

Scrolling Entries

These entries must be made using lower-case letters.

Move up	a
Move down	b
Exit a cash report	z

Amadeus Central Ticketing Platform

Printer List

Display printers associated to your terminal and office

TTQLIST

Document Bank

For a list of all existing stock type identifiers, enter HE DOC in the distribution system.

Register ticket stock, example 1	TSM/E1/1212123001C5-1000
Register ticket stock, example 2	TSM/E1/1212123001C5-1212124000
Register invoice stock, example 1	TSM/IN1/0000000001-2000000000
Register invoice stock, example 2	TSM/IN1/1212123001-1212124000
Register stock and assign an attribute, example 1	TSM/E1/1212123001C5-500/P-EB7026
Register stock and assign an attribute, example 2	TSM/E1/1212123001C5-1212123500 /P-EB7026
Assign an attribute	TSM/E1/A-50
Register stock and assign multiple attributes, example 1	TSM/E1/1212123001C5-500/A-50/B-1 /P-EB7026/S-0001AA
Register stock and assign multiple attributes, example 2	TSM/E1/1212123001C5-1212123500 /A-50/B-1/P-EB7026/S-3143RM
Assign multiple attributes	TSM/E1/A-50/B-1/S-0001AA
Display the document bank	TSD
Display the document bank of a remote location	TSD/STNCE1A0900
Display a stock reference	TSD/E1
Display all stock for a specific stock type	TSD/E
Register unallocated stock, example 1	TSM/E/1212120401C2-200
Register unallocated stock, example 2	TSM/E/1212120401C2-1212120600
Allocate stock from unallocated stock	TSM/E1/1
Allocate new stock, delete previous allocated stock, example 1	TSM/E1/1212122001C1-1000/X
Allocate new stock, delete previous allocated stock, example 2	TSM/E1/1212122001C1-1212123000/X
Allocate new stock, void previous allocated stock, example 1	TSM/E1/1212122001C1-1000/V
Allocate new stock, void previous allocated stock, example 1	TSM/E1/1212122001C1-1212123000/V
Allocate new stock, update attributes, void previous stock, example 1	TSM/E1/1212122001C1-500/P-AB4321 /A-50/B-2/V
Allocate new stock, update attributes, void previous stock, example 2	TSM/E1/1212122001C1-1212122500 /P-AB4321/A-50/B-2/V
Allocate stock from unallocated stock, unallocate previous stock	TSM/E1/2/U
Adjust allocated stock backwards	TSN/E1/423
Adjust next number to print, delete unused documents	TSN/E1/203/X
Adjust next number to print, void unused documents	TSN/E1/203/V
Remove a stock reference of allocated stock	TSX/E1/X
Remove an unallocated stock range	TSX/E/2
Remove a stock reference, unallocate the stock range	TSX/E1/U
Remove a stock reference, void the stock range	TSX/E1/V
Delete all stock ranges for a stock type (no stock currently allocated)	TSX/E/ALL
Delete all allocated and unallocated stock ranges for a stock type	TSX/E/ALL/X

Sales Reports

Summary sales period report	TJS
Item sales period report (BSP)	TJI

Weekly ARC report (ARC)	TJI
Daily report	TJD
Query report	TJQ
Cross-reference report	TJX
Consolidated sales report list	TJL
This entry is market-specific.	
Transaction report, from the query report	TJT/I-3218
Transaction report from the query report, for another office	TJT/I-2247/SOF-BKKLT2105
Transaction report, by ticket number	TJT/TK-451000035
History report (specific Amadeus Central Ticketing users only)	TJH
Cash report (specific Amadeus Central Ticketing airline agents only)	TJC
Form of payment report (specific Amadeus Central Ticketing airline agents only)	TJF
Net remit report	TJN

Sales Report Options

All agents in another office	TJD/SOF-NYCUS2100
All offices sharing the same IATA (agency) number	TJI/SAN
Specific agent sign in your office	TJQ/SAS-0801CM
All agents in your office	TJS/SOF
Specific agent sign in a remote office	TJI/SAS-0801CM/P-NYCUS2100
Alternative currency	TJD/C-USD
Report for a specific date	TJD/D-13DEC
Display a closed sales report by period (<i>TJI and TJS only</i>)	TJI/H-2
Display a closed sales report by report number (<i>TJI and TJS only</i>)	TJI/HNU-596
Report for all agents in your office for a specific date (<i>TJI in the US only</i>)	TJI/SOF/D-27OCT
Report for all documents issued using an incentive ticketing method (<i>TJQ only</i>)	TJQ/N
Report for all documents issued on specific pre-printed airline stock	TJD/T-LH
Report for a specific date range (option applies for TJQ and TJN only)	TJQ/D-12MAY15MAY
Document or sequence number (option applies for TJQ and TJN only)	TJQ/F-1234567890
Group of transaction types (option applies for TJQ and TJN only)	TJQ/QTX-SALE
Transaction type (option applies for TJQ and TJN only)	TJQ/QTC-TKTT
Transaction type and date (option applies for TJQ and TJN only)	TJQ/QTC-TKTT/D-15MAY
Domestic (DOM) or international (INT) sales indicator (<i>option applies for TJQ and TJN only</i>)	TJQ/QSI-DOM
Form of payment (option applies for TJQ and TJN only)	TJQ/QFP-CC
Credit card company (option applies for TJQ and TJN only)	TJQ/QCC-VI
Validating airline, neutral stock (option applies for TJN, TJQ and TJI only)	TJQ/QVP-BA
Report of voided documents, for the current sales period (<i>option applies for TJQ and TJN only</i>)	TJQ/V
Report of voided documents, for a specific date range (<i>option applies for TJQ and TJN only</i>)	TJQ/V-15DEC30DEC
Report of voided documents, for a specific date (<i>option applies for TJQ and TJN only</i>)	TJQ/V-19FEB19FEB
Report in reverse order (option applies for TJQ and TJN only)	TJQ/R
Report for a specific client code (option applies for TJQ and TJN only)	TJQ/QCL-128530
Cross-reference report, invoice numbers and their associated ticket numbers	TJX/XIT

Cross-reference report, ticket numbers and their associated stock control numbers	TJX/XTS
Cross-reference report, stock control numbers and their associated ticket numbers	TJX/XST
Cross-reference report, find the stock control number for a specific ticket	TJX/XTS-1234567890
Cross-reference report, find the ticket number for a specific stock control number	TJX/XST-1234567890
Cross-reference report, find the invoice number for a specific ticket number	TJX/XTI-1234567890
Cross-reference report, find the ticket number for a specific invoice number	TJX/XIT-1234567890
Cross-reference report in reverse order	TJX/R

Closing a Sales Report

Close a sales report	TRCS
----------------------	----------------------

Printing Sales Reports

Print a displayed sales report	TJP
Print a sales report on a printer other than the default printer	TJP/PRT-AB1234
Print a sales report (query report) without displaying it	WRA/TJQ

Printing/Reprinting Accounting Coupons from the Query Report

The following entries are available to certain Amadeus Central Ticketing markets only.

Print or reprint accounting coupons for a specific item from the query report	TRCP/I-728
Print or reprint accounting coupons for multiple items from the query report	TRCP/I-788,810,815
Print or reprint accounting coupons for a range of items from the query report	TRCP/I-701-750
Print or reprint accounting coupons for a range and multiple items from the query report	TRCP/I-720-730,788,790
Print or reprint accounting coupons for multiple ranges (up to four) from the query report	TRCP/I-320-325,410-415,560-565,735-740
Print or reprint accounting coupons for multiple ranges and items (up to four) from the query report	TRCP/I-320-325,328,410-415,501
Print or reprint accounting coupons by issue date (documents must still be available in the corresponding query report)	TRCP/D-10JUN
Print or reprint accounting coupons for a range and multiple items from the query report on a specific broadcast printer (BD0456 = six-digit printer identification)	TRCP/I-720-750,790,810/PRT-BD0456
Print or reprint accounting coupons on a specific broadcast printer by issue date (BD0456 = six-digit printer identification)	TRCP/D-10JUN/PRT-BD0456
Print or reprint specific accounting coupons for an item from the query report (You can specify multiple coupons. Only the specified coupons are printed.)	TRCP/I-728/C-UI
Print or reprint specific accounting coupons by issue date (You can specify multiple coupons. Only the specified coupons are printed.)	TRCP/D-10JUN/C-UI
Print or reprint specific accounting coupons for a range and multiple items from the query report on a specific broadcast printer (BD0456 = six-digit printer identification, only the specified coupons are printed)	TRCP/I-720-750,790,810/PRT-BD0456/C-UI
Print or reprint specific accounting coupons by issue date on a specific broadcast printer (BD0456 = six-digit printer identification, only the specified coupons are printed)	TRCP/PRT-BD0456/D-10JAN/C-UI

Print Queue

Display print queue A1	PQD/A1
Display the print queue for a remote office	PQD/A1/STMIALT0105
Open print queue	PQO/A1
Close print queue	PQC/A1
Rearrange the print queue, move item 7 to position 2	PQR/A1/7/2
Delete items 2 to 7 from print queue F2	PQX/F2/2-7
Delete all items from print queue A2	PQX/A2/ALL
Transfer all items from print queue A2 to A1	PQT/A2/A1
Print a specific item on the print queue next	PQN/A2/6

You can also use the PQO, PQC, PQR, PQN, PQT and PQX entries for remote offices.

Printer Status

As a host office you can use all TZ entries for a satellite office by adding the /ST option to the end of your entry.

Display status of the ticket delivery mechanism (TDM)	TZD
Stop the ticket delivery	TZSTOP
Start the ticket delivery	TZSTART
Purge item from the TDM	TZPURGE
Purge item from the TDM - nothing printed	TZPURGE/XREF-NONE
Purge item from the TDM - for a specific printer address, nothing printed	TZPURGE/SA2520/XREF-NONE
Purge item from the TDM - last physically printed stock control number	TZPURGE/XREF-1234567890
Purge item from the TDM - for a specific printer address, last physically printed stock control number	TZPURGE/SA2520/XREF-1234567890
Reprint item in the TDM	TZREPRINT
Reprint item in the TDM - nothing printed	TZREPRINT/XREF-NONE
Reprint item in the TDM - for a specific printer address, nothing printed	TZREPRINT/SA2520/XREF-NONE
Reprint item in the TDM - last physically printed stock control number	TZREPRINT/XREF-1234567890
Reprint item in the TDM - for a specific printer address, last physically printed stock control number	TZREPRINT/SA2520/XREF-1234567890
Recover item from the TDM	TZRECOVER/4
Recover item from the TDM for a specific printer address	TZRECOVER/SA2520/4
Display the ticket delivery mechanism for a satellite office	TZD/STTYOJL2200

Registering Documents Manually

Register a manual ticket sale from a PNR, if there is only one FH element in the PNR	TRMD/TKTM
Register a manual ticket sale from a PNR, for a specific FH element line number	TRMD/TKTM/L8
Register a manual ticket sale from a PNR and send an AIR to back office	TRMD/TKTM/ZA
Register a manual ticket sale from a PNR and override back office interface	TRMD/TKTM/ZX
Register an MCO from a PNR, if there is only one FH element in the PNR	TRMD/MCOM
Register an MCO from a PNR, for a specific FH element line number	TRMD/MCOM/L8
Manually register an Electronic Miscellaneous Document (EMD) for excess baggage, for a specific FHP element line number	TRMD/XSBM/L7
Manually register an Electronic Miscellaneous Document (EMD) for all other EMD types, for a specific FHP element line number	TRMD/MCOM/L7
Register a manual ticket sale at a satellite office (US only)	TRMD/TKTM/STNYCE42345
Register a full refund from the PNR	TRMD/RFND

Register a full refund from the PNR for a specific FH element line number	TRMD/RFND/L8
Register a full refund from the PNR (<i>US only</i>)	TRMD/RENM
Register a full refund from the PNR for a specific FH element line number (<i>US only</i>)	TRMD/RENM/L8

Cancelling/Reinstating Documents

Cancel a sale, exchange or refund from a PNR with only one FA/FH element	TRDC
Cancel a sale, exchange or refund from a PNR by FA/FH element line number	TRDC/L8
Cancel a sale, exchange or refund item from the query report	TRDC/3
Cancel multiple items from the query report (up to four items for electronic documents to avoid timeout issues)	TRDC/1,3,6
Cancel a range of items from the query report (up to four items for electronic documents to avoid timeout issues)	TRDC/1-3
Cancel multiple items and a range from the query report (up to four items for electronic documents to avoid timeout issues)	TRDC/1,3-4
Cancel a sale, exchange or refund by document number	TRDC/TK-1234567890
Cancel a sale, exchange or refund from the PNR without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/SR
Cancel a sale, exchange or refund from the PNR by FA/FH element line number without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/L6/SR
Cancel a sale, exchange or refund from the query report without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/2587/SR
Cancel a sale, exchange or refund by document number without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/TK-1234567890/SR
Reinstate a cancelled sale from a PNR with only one FA/FH element (<i>market-specific. Not available for electronic tickets and EMDs.</i>)	TRDR
Reinstate a cancelled sale from a PNR by FA/FH element line number (<i>market-specific. Not available for electronic tickets and EMDs.</i>)	TRDR/L8
Reinstate a cancelled sale from the query report (<i>market-specific. Not available for electronic tickets and EMDs.</i>)	TRDR/4
Reinstate multiple cancelled sales from the query report (<i>market-specific. Not available for electronic tickets and EMDs.</i>)	TRDR/1,3,6 or TRDR/1-3 or TRDR/1,3-6
Reinstate a cancelled sale by document number (<i>market-specific. Not available for electronic tickets and EMDs.</i>)	TRDR/TK-1234567890

Sale Type Codes

Cancelled sale (<i>cancelled same day as issue</i>)	CANX
Cancelled sale with reversal (<i>cancelled after day of issue</i>)	CANR
System voids, electronic ticket rejection	CANN
Cancelled pro-forma document	CANP
Automated associated Electronic Miscellaneous Document (EMD-A) sale	EMDA
Automated standalone Electronic Miscellaneous Document (EMD-S) sale	EMDS
Manual paper MCO and manual EMD sale	MCOM
Automated MCO sale	MD50
Manual PTA document	PTAM
Automated ticket sale (OP)TAT	TKTA
Automated ticket sale (OP)ATB	TKTB
Manual ticket sale (OP)TAT	TKTM

Electronic ticket sale	TKTT
Tour order document	TORM
Travel Agent Service Fees	TASF
Manual Excess Baggage Ticket and manual EMD Sale for excess baggage	XSBM

Refund Type Codes

Manual refund (<i>US only</i>)	RENM
Manual and automated refund	RFND
Cancelled Refund (manual and automated)	RFNX
Not Reported Refund	RFNØ

Adjustment Type Codes

Agency credit memo	ACMA
Travel agents automated deduction (<i>US only</i>)	TAAD
Agency debit memo	ADMA
Commission recall statement	RCMS

Inventory Type Codes

Cancelled non-issued (OP)TAT ticket	CANX
Cancelled sale with reversal (cancelled after the document has been reported to the BSP/ARC)	CANR
Cancelled system generated logical ticket number (ATB)	CANN
Printed stock control number (in the case of refunded or exchanged flight coupons of an electronic ticket)	PSCN
Cancelled non-issued (OP)ATB stock control coupon	VSCN
Regenerated stock control number (in the case of reprinted ATB audit, agent or passenger coupons)	RSCN

AMADEUS AUTOMATED REFUNDS

Processing a Full Refund

By document number	TRF125-1234567890/FULL
From a PNR	TRF/L6/FULL
From the query report	TRF/I-121/FULL
With a cancellation penalty by amount	TRF125-1234567890/FULL/CP100.00A
With a cancellation penalty in percentage	TRF125-1234567890/FULL/CP10
With a cancellation penalty by commission	TRF125-1234567890/FULL/CP50/CM8
Initiating a full refund for an EMD (to process the refund, you enter TRFP)	TRF125-1234567890/EMD

Initiating a Partial Refund and Displaying the Refund Record

By document number	TRF125-1234567890
By EMD number (This entry can also be used to initiate a full refund.)	TRF125-1234567890/EMD
From a PNR	TRF/L6
From the query report	TRF/I-121

Initiating a Tax-only Refund

By document number	TRF125-1234567890/TAX
--------------------	-----------------------

From a PNR	TRF/L6/TAX
From the query report	TRF/I-121/TAX

Initiating an Involuntary Refund

By document number (<i>airline agents only</i>)	TRF125-1234567890/INVOL
From a PNR (<i>airline agents only</i>)	TRF/L6/INVOL
From the query report (<i>airline agents only</i>)	TRF/I-121/INVOL

Initiating a Zero Refund

By document number (<i>airline agents only</i>)	TRF220-1234567890/ZERO
From a PNR (<i>airline agents only</i>)	TRF/L6/ZERO
From the query report (<i>airline agents only</i>)	TRF/I-121/ZERO

Initiating a Blank Refund

By document number	TRF220-1234567890/BLANK
From a PNR	TRF/L6/BLANK
From the query report	TRF/I-121/BLANK

Initiating a Cover Refund

By document number (<i>airline agents only</i>)	TRF220-1234567890/COVER
By EMD number	TRF220-1234567890/COVER
From a PNR (<i>airline agents only</i>)	TRF/L6/COVER
From the query report (<i>airline agents only</i>)	TRF/I-121/COVER
From the multiple document numbers list (<i>airline agents only</i>)	TRF/I-02/COVER

Processing a Not-reported Refund

By document number (<i>e-tickets only</i>)	TRF220-1234567890/NOREP
From a PNR (<i>e-tickets only</i>)	TRF/L6/NOREP
From the query report (<i>e-tickets only</i>)	TRF/I-121/NOREP

General Refund Entries

Redisplay the refund record	TRF
Display the refundable tax record	TRFT
Display the refundable Airline Ticketing Fees record (<i>airline agents only</i>)	TRFOB
Process and print or reprint a refund	TRFP
Process and print a refund on a specific printer	TRFPJA2580
Process and print a refund for a specific stock range reference	TRFP/XE1
Process a refund and flag the refund record as review needed	TRFP/R
Ignore a refund record	TRFIG
Display a processed refund record from a multiple document numbers list	TRF/I-2

Cancelling a Refund

Cancel a refund from the PNR	TRDC
By FA/FH element line number	TRDC/L3
By FA/FH element line number and issuing office ID	TRDC/L6/SOF-MAD1A0001
From the query report	TRDC/3

For multiple items from the query report	TRDC/1, 3, 6
For a range of items from the query report	TRDC/1-3
Multiple items and a range from the query report	TRDC/1, 3-4
By document number	TRDC/TK-1234567890
Cancel a refund from the PNR without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/SR
Cancel a refund from the PNR by FA/FH element line number without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/L6/SR
Cancel a refund from the query report without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/2587/SR
Cancel a refund by document number without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/TK-1234567890/SR

Updating the Refund Record for a Partial Refund

Refund number	TRFU/R12512345678903
Passenger name	TRFU/NM WATSON KEVIN MR
Date of issue	TRFU/I25JAN09
Add document numbers	TRFU/DA2
Delete document numbers	TRFU/DX2
Check digit	TRFU/D1DG2
Add TKT/DOC coupons (not updatable for e-tickets)	TRFU/D1C34/D2C12
Delete TKT/DOC coupons (not updatable for e-tickets)	TRFU/DX1C34/DX2C12
Document type	TRFU/TKTY
Itinerary	TRFU/SD
Fare paid	TRFU/F1000.00
Fare used	TRFU/U500.00
Commission percentage	TRFU/FM9
Commission percentage on a net fare	TRFU/FM9N
Commission amount	TRFU/FM100.00A
Cancellation penalty in percentage	TRFU/CP50
Cancellation penalty in percentage	TRFU/CP50P
Cancellation penalty by amount	TRFU/CP50.00A
Cancellation penalty commission percentage	TRFU/CM9
Cancellation penalty commission amount	TRFU/CM100.00A
Miscellaneous fee	TRFU/MF25.00
Add specific tax	TRFU/TA10.00GB
Add US Flight Segment tax	TRFU/TA10.00ZPMIA2
Add Passenger Facility Charge tax	TRFU/TA10.00XFJFK4.5
Update existing tax	TRFU/TU4-10.00
Delete specific tax	TRFU/TX9
Delete range of taxes	TRFU/TX1-12
Add Airline Ticketing Fee (<i>airline agents only</i>)	TRFU/OBA10.000BFCA
Add Airline Ticketing Fee and taxes (<i>airline agents only</i>)	TRFU/OBA10.000BFCA12.00 VA8.00GB
Delete Airline Ticketing Fee (<i>airline agents only</i>)	TRFU/OBX3
Delete multiple Airline Ticketing Fees (<i>airline agents only</i>)	TRFU/OBX3-5
Tour code	TRFU/TCIT8LH2TOUR11
Net fare (market-specific)	TRFU/NF1000.00
Form of payment (up to three): cash (1)	TRFU/FP1CASH
Form of payment (up to three): EMV Terminal	TRFU/FP1EMV
Form of payment (up to three): credit card (2)	TRFU/FP2CCVI4000123456789010/1211

Form of payment amount for FOP number 1	TRFU/FPA11000.00
Original issue	TRFU/F01251234567890LHR 17JAN1023205980
Remarks	TRFU/RMFREEFLOW TEXT
Airline authority (airline code for refund authorization)	TRFU/AA10C504Q59QBXE9
Equivalent currency refund	TRFU/CURUSD1.45
Indicate a currency code	TRFU/CURGBP
Insert a waiver code	TRFU/WA51ADDF004

AMADEUS TICKET CHANGER REFUND

These entries apply to offices using Amadeus Automated Refunds and Amadeus Ticket Changer.

Initiating an ATC Refund and Displaying the Refund Record

By e-ticket number	TRF125-1234567890/ATC
By paper ticket number (single ticket)	TRF125-1234567890*90C34/ATC
By paper ticket number (conjunction ticket)	TRF125-1234567890*90C34-91C1234/ATC
From the PNR for an e-ticket by FA/FH element line number	TRF/L6/ATC
From the PNR for a paper ticket (single ticket) by FA/FH element line number	TRF/L6*90C34/ATC
From the PNR for a paper ticket (conjunction ticket) by FA/FH element line number	TRF/L6*90C34-91C1234/ATC
From the query report	TRF/I-121/ATC

Options for Initiating an ATC Refund and Displaying the Refund Record

By e-ticket number for an e-ticket issued on specific airline stock (where 6X is the two-character airline code of the ticket stock provider)	TRF125-1234567890/T-6X/ATC
By paper ticket number (single ticket) for a paper ticket issued on specific airline stock	TRF125-1234567890*90C34/T-6X/ATC
By paper ticket number (conjunction ticket) for a paper ticket issued on specific airline stock	TRF125-1234567890*90C34-91C1234/T-6X/ATC
From the PNR by FA/FH element line number for an e-ticket issued on specific airline stock	TRF/L6/T-6X/ATC
From the PNR by FA/FH element line number for a paper ticket (single ticket) issued on specific airline stock	TRF/L6*90C34/T-6X/ATC
From the PNR by FA/FH element line number for a paper ticket (conjunction ticket) issued on specific airline stock	TRF/L6*90C34-91C1234/T-6X/ATC
From the query report issued on specific airline stock	TRF/I-121/T-6X/ATC
By e-ticket number with currency override option (where XXX is the currency code)	TRF172-1234567890/ATC/CURXXX
From the PNR by FA/FH element line number for an e-ticket with currency override option (where XXX is the currency code)	TRF/L6/ATC/CURXXX
From the query report with currency override option (where XXX is the currency code)	TRF/I-121/ATC/CURXXX

Processing an ATC Refund Without Displaying the Refund Record

By e-ticket number	TRF125-1234567890/ATC/FULL
By paper ticket number (single ticket)	TRF125-1234567890*90C34/ATC/FULL

By paper ticket number (conjunction ticket)	TRF125-1234567890*90C34-91C1234/ATC/FULL
From the PNR for an e-ticket by FA/FH element line number	TRF/L6/ATC/FULL
From the PNR for a paper ticket (single ticket) by FA/FH element line number	TRF/L6*90C34/ATC/FULL
From the PNR for a paper ticket (conjunction ticket) by FA/FH element line number	TRF/L6*90C34-91C1234/ATC/FULL
From the query report	TRF/I-121/ATC/FULL

Options for Processing an ATC Refund Without Displaying the Refund Record

By e-ticket number for an e-ticket issued on specific airline stock (where 6X is the two-character airline code of the ticket stock provider)	TRF125-1234567890/T-6X/ATC/FULL
By paper ticket number (single ticket) for a paper ticket issued on specific airline stock	TRF125-1234567890*90C34/T-6X/ATC/FULL
By paper ticket number (conjunction ticket) for a paper ticket issued on specific airline stock	TRF125-1234567890*90C34-91C1234/T-6X/ATC/FULL
From the PNR by FA/FH element line number for an e-ticket issued on specific airline stock	TRF/L6/T-6X/ATC/FULL
From the PNR by FA/FH element line number for a paper ticket (single ticket) issued on specific airline stock	TRF/L6*90C34/T-6X/ATC/FULL
From the PNR by FA/FH element line number for a paper ticket (conjunction ticket) issued on specific airline stock	TRF/L6*90C34-91C1234/T-6X/ATC/FULL
From the query report issued on specific airline stock	TRF/I-121/T-6X/ATC/FULL
Using the e-ticket number and the currency override option (where XXX is the currency code)	TRF172-1234567890/ATC/CURXXX/FULL
From the PNR by FA/FH element line number using the currency override option (where XXX is the currency code)	TRF/L5/ATC/CURXXX/FULL
Display the negotiated fares refund panel	TRFN

General Refund Entries

Redisplay the refund record	TRF
Display the refundable tax record	TRFT
Display the refundable Airline Ticketing Fees record (<i>airline agents only</i>)	TRFOB
Process and print or reprint a refund	TRFP
Process and print a refund on a specific printer	TRFPJA2580
Process and print a refund for a specific stock range reference	TRFP/XE1
Process a refund and flag the refund record as review needed	TRFP/R
Ignore a refund record	TRFIG
Display a processed refund record from a multiple document numbers list	TRF/I-2

Cancelling a Refund

Cancel a refund from the PNR	TRDC
By FA/FH element line number	TRDC/L3
By FA/FH element line number and issuing office ID	TRDC/L6/SOF-MAD1A0001
From the query report	TRDC/3
For multiple items from the query report	TRDC/1,3,6
For a range of items from the query report	TRDC/1-3
Multiple items and a range from the query report	TRDC/1,3-4

By document number	TRDC/TK-1234567890
Cancel a refund from the PNR without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/SR
Cancel a refund from the PNR by FA/FH element line number without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/L6/SR
Cancel a refund from the query report without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/2587/SR
Cancel a refund by document number without updating the e-ticket/EMD coupon status (<i>market-specific</i>)	TRDC/TK-1234567890/SR

Updating the Refund Record for a Partial Refund

Refund number	TRFU/R12512345678903
Passenger name	TRFU/MMWATSON KEVIN MR
Date of issue	TRFU/I25JAN09
Add document numbers	TRFU/DA2
Delete document numbers	TRFU/DX2
Check digit	TRFU/D1DG2
Add TKT/DOC coupons (not updatable for e-tickets)	TRFU/D1C34/D2C12
Delete TKT/DOC coupons (not updatable for e-tickets)	TRFU/DX1C34/DX2C12
Document type	TRFU/TKTY
Itinerary	TRFU/SD
Fare paid	TRFU/F1000.00
Fare used	TRFU/U500.00
Commission percentage	TRFU/FM9
Commission percentage on a net fare	TRFU/FM9N
Commission amount	TRFU/FM100.00A
Cancellation penalty in percentage	TRFU/CP50
Cancellation penalty in percentage	TRFU/CP50P
Cancellation penalty by amount	TRFU/CP50.00A
Cancellation penalty commission percentage	TRFU/CM9
Cancellation penalty commission amount	TRFU/CM100.00A
Miscellaneous fee	TRFU/MF25.00
Add specific tax	TRFU/TA10.00GB
Add US Flight Segment tax	TRFU/TA10.00ZPMIA2
Add Passenger Facility Charge tax	TRFU/TA10.00XFJFK4.5
Update existing tax	TRFU/TU4-10.00
Delete specific tax	TRFU/TX9
Delete range of taxes	TRFU/TX1-12
Add Airline Ticketing Fee (<i>airline agents only</i>)	TRFU/OBA10.000BFCA
Add Airline Ticketing Fee and taxes (<i>airline agents only</i>)	TRFU/OBA10.000BFCA12.00 VA8.00GB
Delete Airline Ticketing Fee (<i>airline agents only</i>)	TRFU/OBX3
Delete multiple Airline Ticketing Fees (<i>airline agents only</i>)	TRFU/OBX3-5
Tour code	TRFU/TCIT8LH2TOUR11
Net fare (market-specific)	TRFU/NF1000.00
Form of payment (up to three): cash (1)	TRFU/FP1CASH
Form of payment (up to three): EMV Terminal	TRFU/FP1EMV
Form of payment (up to three): credit card (2)	TRFU/FP2CCVI4000123456789010/1211
Form of payment amount for FOP number 1	TRFU/FPA11000.00
Original issue	TRFU/F01251234567890LHR 17JAN1023205980
Remarks	TRFU/RMFREEFLOW TEXT

Airline authority (airline code for refund authorization)	TRFU/AA10C504Q59QBXE9
Equivalent currency refund	TRFU/CURUSD1.45
Indicate a currency code	TRFU/CURGBP
Insert a waiver code	TRFU/WA51ADDF004

AMADEUS REMOTE TICKETING

Note: Remote ticketing (STP, STDO, SEL and EUSTP) for air travel is no longer allowed in BSP markets.

Sending a Document Print Request to a Remote Site

Ticket issuance using the Amadeus Office ID (<i>not in the US</i>)	TTP/STMILIG2100
Ticket issuance using the distribution profile record ID	TTP/STIBM5
MCO issuance by Amadeus office ID	TTM/STMILIG2100
MCO issuance by DPR ID	TTM/STIBM5
Invoice print	INV/IBM5
Itinerary print	IBP/IBM5
Duplicate invoice	IBP/D/IBM5
Duplicate itinerary	IEP/D/IBM5
Ticket, invoice and duplicate invoice	TTP/IBP/D/IBM5
Ticket and invoice	TTP/INV/IBM5
Ticket, Miscellaneous Document and invoice	TTP/TTM/INV/IBM5

Creating the Document Bank for a Remote Site

Register ticket stock numbers for a remote site	TSM/E1/1234567890C5-1234568300/STNYCUS2101
Register invoice stock numbers for a remote site	TSM/IN1/1234567890-1234569000/STNYCUS2101
Register ticket stock numbers with attributes for a remote site	TSM/E1/1234567890C5-12345678300/P-EB7026/B-2/STNYCUS2101

The Distribution Profile Record (DPR)

Create a DPR with split-coupon distribution	DSCA/IBM5/NYCUS2101S-E1-CR/NYCUS2102H-E3-UIF
Create a DPR with all coupons to the same location	DSCA/IBM5/NYCUS2101S-E1-*
Create a DPR with (OP)ATB ticket, invoice, no specific printer, no split coupons	DSCA/IBM5/NYCUS2101B-TKT-E1-*/NYCUS2101B-INV
Create a DPR with (OP)ATB ticket, invoice, no specific printer, split coupons	DSCA/IBM5/NYCUS2103S-TKT-E1-CR/NYCUS2101H-TKT-E1-UIF/NYCUS2102H-INV
Display all DPRs for your office	DSCD
Display a specific DPR	DSCD/IBM5
Delete a specific DPR	DSCX/IBM5
Delete all DPRs for your office	DSCX

Sales Reports at Remote Sites

The entries below give sales reports for all agents.

Sales report for host and all satellite and TDO offices	TJS/SOF
Sales report for host and all satellite and TDO offices, specific date	TJI/SOF/D-210CT
Sales report for all satellite offices	TJD/SOF/P
Sales report for all TDO offices (<i>not for TJS</i>)	TJQ/SOF/O
Sales report for specific satellite office	TJX/SOF/P-BKKLT2105

Sales report for specific branch or remote office	TJN/SOF-BKKLT2105
Transaction report (from the query report) for specific branch or remote office	TJT/I-224/SOF-BKKLT2105
Consolidated report list for specific branch or remote office (<i>market-specific</i>)	TJL/SOF-BKKLT2105

Amadeus Electronic Ticketing

Issuing Electronic Tickets

For more information on how to issue Electronic Miscellaneous Documents, see *Issuing Electronic Miscellaneous Documents (EMD)* on page 154. For more TTP entry options, see *Issuing Tickets* on page 124.

Override the system default and issue a paper ticket (<i>airline agents and US market only</i>)	TTP/PT
Override the system default and issue an electronic ticket	TTP/ET
Issue an electronic ticket for a specific TST	TTP/T2/ET
Issue an electronic ticket for specific segments	TTP/S3-4/ET
Override the TST fare condition to issue a paper ticket (<i>airline agents and US market only</i>)	TTP/OPT
Override the TST fare condition to issue an e-ticket	TTP/OET
Revalidate an electronic ticket (short entry) This entry is airline-specific.	TTP/ETRV
Revalidate an electronic ticket (long entry) This entry is airline-specific.	TTP/ETRV/L10/S3-4/E3-4
Issue a paper ticket from an active ET record (<i>airline agents and US market only</i>)	TWP
Issue a paper ticket from an active ET record, using a specific stock range (<i>airline agents and US market only</i>)	TWP/XE1
Issue tickets and miscellaneous documents for all passengers	TTP/TTM

Displaying Electronic Ticket Records

From a retrieved PNR	TWD
From a retrieved PNR by FA/FHE element line number	TWD/L10
Without a retrieved PNR by e-ticket number	TWD/TKT005-1234567890
Without a retrieved PNR by phone number, travel date, and passenger name (The two-character airline code /Vxx is optional for airline agents.)	TWD/VDL/ORG999888777/20AUG-BUCKMAN/ROBERT
Without a retrieved PNR by frequent traveller number (numerics only) and travel date (The two-character airline code /Vxx is optional for airline agents.)	TWD/VDL/FTI12345678/20AUG
Without a retrieved PNR by form of payment, travel date, and passenger name (The two-character airline code /Vxx is optional for airline agents.)	TWD/VDL/FOPCCVI401212222222226/20AUG-BUCKMAN/ROBERT
Without a retrieved PNR by flight number, trip, and passenger name information (The two-character airline code /Vxx is optional for airline agents.)	TWD/VCO/FLT477/20AUGMIALAX-BUCKMAN/ROBERT
Without a retrieved PNR by form of identification (FOID) (validating airline must be an Amadeus Electronic Ticket Server user)	TWD/VLA/FOID-FF12345678
From a list of ET records	TWD/3
Redisplay an ET record	TWDR
Redisplay the list of ET records	TWDR
Redisplay a PNR from an ET Record	RT*E
Display an old ET record from a new ET record	TWD/O*
Display the tax details panel	TWD/TAX

Displaying Electronic Ticket Record History

Display the history from an active ET record	TWH
--	------------

E-Ticket Management Entries for Airline Offices

Force back airport control from the airline's DCS in preparation for servicing an ET	TWA/FCS/E1-2/S-0/Z-CHECK AVAILABILITY OF COUPONS
Force the status of an e-ticket coupon (<i>Amadeus ETS-hosted carriers</i>)	TWA/FCS/E1-2/S-0/Z-FREE FLOW TEXT
Update the status of coupon 2 to exchanged (E)	TWA/FCS/E2/S-E/Z-SYSTEM ERROR
Update the status of coupon 1 to flown (F) (replace YY by the two-character airline code)	TWA/FCS/E1/S-F/CCYY/FN4550 /DF01JAN10/CSY/RTSYDHKG /Z-PAX UPLIFTED PRIOR TO TKT
Update the status of coupon 2 to refunded (R)	TWA/FCS/E2/S-R/Z-SYSTEM ERROR
Update the status of coupon 1 to suspended (S)	TWA/FCS/E1/S-S/Z-PENDING INVESTIGATION
Update coupon 1 status to open (O) (entry valid only when the current status is suspended.)	TWA/FCS/E1/S-0/Z-PAX CLEARED TO TRAVEL
Get airport control for a single coupon	TWA/GAC/E2
Get airport control for multiple coupons	TWA/GAC/E1-2
Get airport control for a single coupon with involuntary indicator	TWA/GAC/E3/IVI
Redirect airport control for a single coupon (replace YY by the two-character airline code)	TWA/RDC/E2/RYY
Redirect airport control for multiple coupons (replace YY by the two-character airline code)	TWA/RDC/E1-2/RYY
Redirect airport control for a single coupon with involuntary indicator (replace YY by the two-character airline code)	TWA/RDC/E3/RYY/IVI
Test e-ticket eligibility without specifying a passenger type code (Specific Amadeus ETS-hosted carriers only)	TWA/CHECK
Test e-ticket eligibility by specifying a passenger type code (INF = Infant) (Specific Amadeus ETS-hosted carriers only)	TWA/CHECK/P-INF

E-Ticket Management Entries for Airline Control Desks

Force an update to the status of an e-ticket coupon (<i>see also 'e-Ticket Management Entries for Airline Offices'</i>)	TWC/FCS/E2-4,6/S-0/Z-FREE FLOW TEXT
Force a coupon status update using the Super Force Coupon Status option, /FORCE	TWC/FCS/FORCE/E1/S-F/Z-FREE FLOW TEXT
Force coupon transmission	TWC/FCT/E2/Z-FREE FLOW TEXT
Lock all e-tickets for a specific flight	TWC/ELL/VBA/BA352/19JUN/LHR/NCE
Unlock all e-tickets for a specific flight	TWC/ELU/VBA/BA354/20JUL/NCE/LHR
Lock the currently displayed e-ticket	TWC/ELL
Unlock the currently displayed e-ticket	TWC/ELU
Lock an agency by Amadeus office ID	TWC/AGL/VBA/NCEAX2106
Lock an agency by IATA number	TWC/AGL/VBA/23205980
Unlock an agency by Amadeus office ID	TWC/AGU/VBA/NCEAX2106
Unlock an agency by IATA number	TWC/AGU/VBA/23205980
Add an office as Control Desk to the Amadeus Electronic Ticketing Server	TWC/ACD/VBA/NCEBA0985
Remove an office as Control Desk from the Electronic Ticketing Server	TWC/RCD/VBA/98765432
Add an e-ticket boarding point	TWC/ABP/VBA/MDI/BLHR/DII
Remove an e-ticket boarding point	TWC/RBP/VBA/MDI/BLHR/DII

Display an eligible boarding point	TWC/DBP/VBA/MDI/BLHR/DII
Add an e-ticket routing	TWC/ART/VBA/MDI/BLHR/ONCE/S-19JUN10/E-24DEC11
Remove an e-ticket routing (with immediate effect)	TWC/RRT/VBA/MDI/BLHR/ONCE

ISSUING ELECTRONIC MISCELLANEOUS DOCUMENTS (EMD)

Note: A TSM-P is a Transitional Stored Miscellaneous (TSM) document of the type P (Pricing Quotation Record).

Issue the EMDs for all SSR elements/SVC segments for all passengers	TTM
Issue a specific TSM-P by TSM number	TTM/M1
Issue the EMDs for all SSR elements/SVC segments for a specific passenger	TTM/P1
Issue the EMDs for all SSR elements/SVC segments for a specific passenger type (INF = Infants)	TTM/INF
Issue the EMD for a specific SSR element/SVC segment by PNR line number	TTM/L8
Issue the EMDs for all SSR elements/SVC segments on a specific printer (SA0205 = Printer Identification)	TTMSA0205
Issue the EMDs for all SSR elements/SVC segments with the Present Credit Card indicator (airline agents only)	TTM/PCC
Do an EMD prevalidation for all the EMDs in the PNR	TTM/TKT
Issue the EMDs for all SSR elements/SVC segments and print a specific accounting coupon (You can specify one coupon. Only the specified coupon is printed.)	TTM/C-F
Issue the EMDs for all SSR elements/SVC segments and redisplay the PNR	TTM/RT
Issue the EMDs for all SSR elements/SVC segments and inhibit the Credit Card Charge Form coupons print	TTM/ICP
Issue the EMDs for all SSR elements/SVC segments and send the passenger receipts to the specified email address	TTM/EPR-EML-PAT .SMITH@AOL.COM
Issue the EMDs for all SSR elements/SVC segments for a specific passenger and send the passenger receipts to the email addresses specified in the APE elements that are associated to this passenger in the PNR	TTM/EPR-EMLA/P1
Issue tickets and the EMDs for all SSR elements/SVC segments and passengers in the PNR	TTP/TTM
Issue tickets and the EMDs for specific TSM-Ps and TSTs	TTP/TTM/M1-2,4 /T1-2,4
Issue tickets and the EMDs for all SSR elements/SVC segments for a specific passenger	TTP/TTM/P2
Force the issuance of a paper MCO	TTM/PT
Force the issuance of a paper MCO for a specific TSM-P by TSM number	TTM/PT/M1
Force the issuance of an EMD	TTM/ED
Force the issuance of an EMD for a specific TSM-P by TSM number	TTM/M1/ED
Reissue/exchange an EMD with involuntary rerouting indicator (airline agents only)	TTM/IVI
Reissue/exchange an EMD and override the non-exchangeable indicators (airline control desk agents only)	TTM/OVNE

Displaying Electronic Miscellaneous Document (EMD) Records

From a retrieved PNR	EWD
----------------------	------------

From a retrieved PNR by FA/FHD element line number	EWD/L10
Without a retrieved PNR by EMD document number	EWD/EMD125-1234567890
Without a retrieved PNR by passenger name and travel date (<i>airline agents only</i>)	EWD/PAX-MILLER/THOMAS/21APR10
Without a retrieved PNR by passenger name, travel date, reason-for-issuance code and reason-for-issuance sub code (<i>airline agents only</i>)	EWD/PAX/RC/SC99L-MILLER/THOMAS/21APR10
Without a retrieved PNR by frequent traveller number (numerics only) (The two-character airline code /Vxx is optional for airline agents.)	EWD/VAY/FTIAY-11223344556677
Without a retrieved PNR by phone number (<i>airline agents only</i>)	EWD/PHONE-0492929087
Without a retrieved PNR by email address (<i>airline agents only</i>)	EWD/EMAIL-TOM.MILLER@AMADEUS.COM
Without a retrieved PNR by credit card form of payment and passenger name (The two-character airline code /Vxx is optional for airline agents. Entering the passenger's name is optional for airline agents, if the airline is hosted on the Amadeus ETS server.)	EWD/VBA/FOPCCVI401212222222226-MILLER/THOMAS
Without a retrieved PNR by form of identification (FOID)	EWD/VAA/FOID-FF22334455667788
From a list of EMD records	EWD/2
Redisplay an EMD record	EWDRT
Redisplay the list of EMD records	EWDRL
Redisplay a PNR from an EMD Record	RT
Display an old EMD record from a new EMD record	EWD/O*

Displaying Electronic Miscellaneous Document (EMD) Record History

From an active EMD record	EWH
Without an active EMD record	EWH/EMD125-1234567890
Extended EMD record history from an active EMD record (<i>airline agents only</i>)	EWH/XT
Extended EMD record history without an active EMD record (<i>airline agents only</i>)	EWH/EMD125-1234567890/XT

EMD Guide

Use the embedded guide to find out which airlines and markets are using EMD through the Amadeus distribution channel. You can also check services available per airline, as well as detailed information about these services.

Display airlines using EMD per country	EGVD/CFR
Display countries using EMD for an airline	EGVD/V6X
Display list of EMD services per airline	EGVD/V6X
Filter list of EMD services per airline by RFIC	EGVD/V6X/RFIC-B
Filter list of EMD services per airline by Booking Method (SSR, SVC, SEAT)	EGVD/V6X/BM-SSR
Filter list of EMD services per airline by Service Code	EGVD/V6X/SC-PENF
Filter list of EMD services per airline by combining options	EGVD/V6X/RFIC-D/RFISC-992
Display details of EMD service from list	EGVD/L3
Display details of EMD service for an airline	EGVD/V6X/L3
Display Group of Services Preference Table for an airline to determine exchange rules for an EMD	EGVD/V6X
Display rule for exchanges from an EMD with a particular RFIC (B)	EGXD/V6X/FR-RFICB

Display rule for exchanges from a document type (ETK) to an EMD with a particular RFIC (A)

EGXD/FR-ETK/TO-RFICA

EMD Management Entries for Airline Offices

Force the coupon status of an EMD coupon to open for use (O), single coupon	EWA/FCS/E1/S-O/Z-FREE FLOW TEXT
Force the coupon status of an EMD coupon to open for use (O), multiple coupons	EWA/FCS/E1-2/S-O/Z-FREE FLOW TEXT
Force the status of coupon 2 to exchanged (E)	EWA/FCS/E2/S-E/Z-SYSTEM ERROR
Force the status of coupon 1 to flown (F) with carrier code, flight number, date of flight and routing option (The /CC, /FN, /DF and /RT options are airline-specific and can only be used by agents of airlines that allow these options.)	EWA/FCS/E1/S-F/CCBA/FN4550 /DF01MAR10/RTSYDHKG /Z-PAX UPLIFTED PRIOR TO TKT
Force the status of coupon 2 to refunded (R)	EWA/FCS/E2/S-R/Z-SYSTEM ERROR
Force the status of coupon 1 to suspended (S)	EWA/FCS/E1/S-S/Z-PENDING INVESTIGATION
Force the status of coupon 1 to open (O) (entry valid only when the current status is suspended)	EWA/FCS/E1/S-O/Z-PAX CLEARED TO TRAVEL
Get airport control for a single coupon	EWA/GAC/E2
Get airport control for multiple coupons	EWA/GAC/E1-2,4
Get airport control for a single coupon with involuntary indicator	EWA/GAC/E3/IVI
Force a coupon status update using the Super Force Coupon Status option, /FORCE	EWA/FCS/FORCE/E1/S-F/Z-FREE FLOW TEXT
Associate an EMD with an e-ticket	EWA/ASC/E1-2/TKT125-1234567890/E1-2
Disassociate an EMD from an e-ticket	EWA/DSC/E1-2/TKT125-1234567890/E1-2

EMD Management Entries for Airline Control Desks

Airline Control Desk agents can make all the airline office management entries. For more information, see 'EMD Management Entries for Airline Offices'. Additional entries for control desk agents are listed here.

Lock an agency by Amadeus office ID	TWC/AGL/VBA/NCEAX2106
Unlock an agency by IATA number	TWC/AGU/VBA/87654321
Set the non-exchangeable indicator for an EMD in the TSM-P (Y = Yes, N = No)	TMI/NX-Y
Set the non-interlineable indicator for an EMD in the TSM-P (Y = Yes, N = No)	TMI/NI-N
Set the non-refundable indicator for an EMD in the TSM-P (Y = Yes, N = No)	TMI/NR-Y
Set the consumed-at-issuance indicator for an EMD in the TSM-P (Y = Yes, N = No)	TMI/CA-N
Override the non-refundable indicator when initiating a refund by document number	TRF125-1234567890/EMD/O
Override the non-refundable indicator when initiating a refund by FA/FHD element line number	TRF/L6/O
Override the non-refundable indicator when initiating a refund from the query report	TRF/I-121/O
Reissue/exchange an EMD and override the non-exchangeable indicators	TTM/OVNE

Unused E-Ticket Tracking Report (UETTR)

These entries are applicable to specific markets and users only.

Request an unused e-ticket tracking report (UETTR) for your office	I-SB/TR
By Amadeus office ID	I-SB/TR/O-MIA1S2DT1

By Amadeus office ID with a wild card	I-SB/TR/O-MIA4B2***
By passenger name	I-SB/TR/N-JOHNS
By Amadeus record locator	I-SB/TR/R-Y573BL
By last date of travel	I-SB/TR/D-15JUL10
By a range of last travel dates	I-SB/TR/D-15JUL10-25JUL10
By passenger name and last date of travel	I-SB/TR/N-COLLINS-DON/D-15JUL10
By query date	I-SB/TR/Q-04SEP10
By airline code	I-SB/TR/V-DL
By ticket number	I-SB/TR/T-0017005832805
By account number	I-SB/TR/A-1234ABC891
By excluding refused e-ticket items from the report	I-SB/TR/U
Manually delete unused e-ticket numbers from the UETTR	I-SB/TR/X-0576004436187
Reinstate manually deleted, unused e-ticket numbers to the UETTR	I-SB/TR/I-2204005442683
Request an UETTR of all manually deleted, unused e-ticket numbers for your office or all your airline offices	I-SB/TR/H
Request an UETTR of all manually deleted, unused e-ticket numbers for a specific office	I-SB/TR/H/O-MIA1SDT1

Amadeus Light Ticketing

These entries are for authorized-only travel agencies to display, price and book seats on airlines that ordinarily sell directly through their own website.

Requesting Availability and Schedule

Request an Amadeus availability display	AN30NOVBOSATL
Change to the light ticketing carrier flight availability and fares display (from neutral availability or schedule display)	ACW2/B2
Request an Amadeus schedule display	SN30NOVBOSATL

Creating Mandatory PNR Elements

Enter passenger names	NM2SMITH/JOHN MR/JANE MRS
Enter email address	APE-JSMITH@MAIL.COM APE-LCC*JSMITH@MAIL.COM
Enter ticketing arrangement	TKOK
Enter form of payment: Credit card Debit card	CCVI4444333322221111/1020*CV123/HHOLDER FPDCVI1111222233334444/1020*CV123

Creating Optional PNR Elements

Enter phone contact	APNYC69686869-H
Enter passenger's billing address	AB//NA-MR JOHN SMITH/A1-12 LONG STREET/ZP-BS7890/CI-NEWTOWN/CO-UNITED STATES/P1
Enter received from	RFPSGR
Enter a preferred language code for the confirmation email	RMZ/CONF*LANG:PT
Enter SRDOCS information	SRDOCS6XHK1-P-USA-012345678-USA-30JUN73-M-14APR20-SMITH-JOHN-H/P1/S3

Selling and Pricing

Display the fare notes (after an availability or schedule display)	FLC3/Y
Sell seat (short sell, from availability display)	SS1Y3
Sell seat (long sell)	SS6X8349Y12JULBOSATL1
Price the itinerary (informative pricing)	FXX
Price the itinerary (confirmed pricing)	FXP
Display the lowest available fare for the itinerary	FXA
Rebook on lowest available fare (no TST creation): FXA follow-up entry Standalone	FXZ FXR
Rebook on lowest available fare (with TST creation): FXA follow-up entry Standalone	FXU FXB
Search for travel recommendations	FXD

Booking and Pricing Chargeable Services

Display the catalogue of ancillary services	FXK
Add a chargeable SSR and price the service after displaying the ancillary services catalogue	FWK4
Display seat map	SM/2/Y

Select a seat number	ST/RQST/12F
Add chargeable SSR	SRXBAGNN1/P1
Display the chargeable services pricing information	FXH
Price the chargeable services and create a TSM	FXG
Recalculate the ticketing fees for all TSTs in the PNR	TTX

Canceling PNR Elements

Cancel a single element	XE3
Cancel multiple elements	XE3-4

Displaying Pricing Information (TST and TSM)

Display the TST containing all the ticketing information	TQT
Display a specific TST from the index	TQT/T1
Display the TSM for the chargeable SSRs and airline fees created during pricing	TQM
Display a specific TSM from the index	TQM/M1

Issuing Light Documents

Issue light documents (tickets and EMDs)	TTP/TTM
Issue light documents and redisplay the PNR	TTP/TTM/RT
Issue light documents and prevent printing	TTP/TTM/NOPRT/RT
Issue light documents and print agent coupons	TTP/TTM/C-I/RT
Associate a TSM to a credit card, when adding a chargeable service after flight ticket issuance	TMI/M2-3/FP-CCVI4444333322221111/1019*CV123/HOLDER
Issue a light EMD and keep the PNR open after issuance	TTM/RT
Issue a light EMD and prevent printing	TTM/NOPRT/RT
Issue a light EMD for a specific TSM	TTM/M2-3/RT

Finalizing and Displaying PNRs

End transaction and redisplay the PNR	ER
Display the airline's record locator	RL
Retrieve the PNR from Queue 1 Category 7	QS1C7
Retrieve the PNR by Amadeus record locator	RT20UWH6

Exchanging and Reissuing Light Documents

Display Amadeus Ticket Changer informative pricing	FXF
Display Amadeus Ticket Changer confirmed pricing	FXQ
Amadeus Ticket Changer (FXF and FXQ) options:	
Passenger selection	FXQ/P1-2
Segment selection	FXQ/S4-5
Ticket number selection	FXQ/TKT/712-1234567890
Ticket line number selection	FXQ/T8-9
Segment and ticket line number selection	FXQ/S4/T8
Display Amadeus Service Changer voluntary informative pricing	FXF/EMD
Display Amadeus Service Changer voluntary confirmed pricing	FXQ/EMD

Amadeus Service Changer (FXF and FXQ) options:

Passenger selection	FXF/EMD/P1
Segment selection	FXQ/EMD/S6-7
Service line number selection	FXF/EMD/L10
FA line number selection	FXF/EMD/E19-21
Service and FA line number selection	FXQ/EMD/L10/E19

Displaying Online Sales Reports

Display light ticketing sales in the online sales report	TJQ/SOF/T-6X
Display light ticketing sales for a specific date range	TJQ/SOF/D-10APR14APR/T-6X
Display an item transaction report	TJT/I-000671/T-6X
Display a history report	TJH/I-000672/T-6X
Display an item sales period report	TJI/SOF/H-1/T-6X
Display a daily sales report	TJD/SOF/T-6X
Display a summary sales report	TJS/SOF/T-6X
Print the last report displayed	TJP

Amadeus Invoice

To register for this product, contact your local ACO.

Printing Invoices

Display an individual basic invoice	INVD
Display an individual extended invoice	INED
Display a single basic invoice for all passengers	INVDJ
Display a single extended invoice for all passengers	INEDJ
Print an individual basic invoice for each passenger	INV
Print an individual extended invoice for each passenger	INE
Print a single basic invoice for all passengers	INVJ
Print a single extended invoice for all passengers	INEJ
Print selected passengers	INV/P1, 3-5
Print a single invoice for all passengers in TST 3	INVJ/T3
Print invoice for specific segments and passengers	INV/S2, 4/P1-3
Print non-air segments only	INV/A*
Print air segments only	INV/S*
Print TSTs	INV/T1-2
Print an invoice in a specific language	INV/LP FR
Print a copy	INV/COPY 1234567890
Overwrite a credit card number with 'CREDIT CARD'	INV/CREDIT
Redisplay the PNR after printing	INV/RT
Enter a manual invoice number	INV/MI 1234567890
Override a time preference	INV/T012 or INV/T024
Print an invoice with hotel terms	INE/HT
Print an invoice for all adults and children	INV/PAX
Print an invoice for infants only	INV/INF
Print an invoice for an adult passenger only	INV/PAX/P1
Alternate date	INV/OD23MAR05
Print an invoice for MCO element on line 4	INV/L4
Print an invoice for all MCO elements	INV/L*
Print passengers	INV/P1
Print passenger, segment and MCO	INV/P1/S2/L3
Print TST	INV/T1/L3
Print all air segments and MCO elements	INV/S*/L*
Print all auxiliary segments and MCO elements	INV/A*/L*
Inhibit Amadeus Interface Record transmission	INV/ZX
Override the Amadeus Interface Record transmission setting, when your office is set to No	INV/ZA
Print an invoice with fare price override	INV/FYBULK/EBULK/XBULK/TBULK
Print an invoice with fare price override, specified amount	INV/FY100.00/X10.00/T110.00
Print an invoice, and ignore FY element	INV/NFY
Print an invoice with no fare	INV/NO FARE
Print an invoice with no fare, overriding base fare and tax	INV/NOFARE*YUSD1500.00*XF17.00
Print an invoice without VAT	INV/VAT
Override default VAT (not the US)	INV/VAT 18.25
Override GST (CA only)	INV/GST
Duplicate an invoice on a specific printer	INV/D SA1234

Print an invoice specifying the printer address	INV-SA1234 or INV-3
Print an invoice in a remote location	INV-NYCUS2101
Duplicate an invoice in a remote location	INV/D NYCUS2101
Print an invoice on a specific printer and duplicate the invoice in a remote location	INV-SA1234/D NYCUS2101
Print an invoice together with the tickets	TTP/INV
Print an invoice together with the tickets and duplicate the invoice on a specific printer	TTP/INV/D SA1234
Stop the invoice print queue (Amadeus Central Ticketing users only)	NI INV SA0136 STOP
Start the invoice print queue (Amadeus Central Ticketing users only)	NI INV SA0136 START

Daily Ticket and Invoice Report

This functionality is available to all system users, providing the office receives A.I.R. records.

Display a daily ticket and invoice report	BJI
Display a daily ticket and invoice report for a specific date	BJI/D-16NOV
Display a daily ticket and invoice report for another office	BJI/O-MIA1S2203
Display an extended daily ticket and invoice report	BJI/ALL
Display a daily ticket report	BJT
Display a daily ticket report for a specific date	BJT/D-16NOV
Print the entire report	WRA/BJI
Print the report for a specific day	WRA/BJI/D-16NOV
Print on another local network	WRAP67547306/BJI

Add PNR Remark

Add adjustment amount	RIA USD230.00-F FREEFLOW/P3
Add service fee	RIS EUR25.00-FREEFLOW TEXT
Add refund	RIS EUR-25.00-FREEFLOW TEXT
Override total (plus)	RIT EUR340.00
Override total (minus)	RIT EUR-340.00
Add auxiliary form of payment	RIU CHECK/P3
Add invoice remark	RIF FREEFLOW TEXT
Add combined invoice and itinerary remark	RII FREEFLOW TEXT

Add Office Profile Remark

Add agency billing information	RIB/P1
Add due date information	RID/P2
Add due date and agency billing	RIC/M15-17
Add invoice remark	RIP/M1, 3-5, 1/S3-4/P1
Add combined invoice and itinerary remarks	RIO/M1, 3-5, 1/S3-4/P2
Add print and select remarks	INV/M1-3

Accounting Information Element

Enter an account number	AIANDEC00129
Enter a cost center	AICCDV123
Enter a cost center with segment association	AICCDV123/S4
Enter an account number with passenger association	AIANDEC00129/P2
Enter a client reference	AICRDECD12459745
Enter an IATA company number	AIICDEC038FR

Print GST details	AI GDSMITH*ABN98765432101*
Enter a Combination	AI ANDEC001029/CCDV123/ICDEC038FR

Invoice Stock

Register invoice stock	TSM/IN1/0000000001-2000000000
Register invoice stock and assign a printer	TSM/IN1/0000000001-2000000000/P-BA0002
Display the document bank	TSD
Display the document bank of a remote location	TSD/STNCE1A0900
Display an invoice stock	TSD/IN
Display all invoice stock reference	TSD/IN1
Remove an invoice stock reference	TSX/IN1
Remove all invoice stock ranges	TSX/IN1/ALL

Displaying Issued Invoice Numbers

See *Document Bank* on page 139.

Display a cross-reference report	TJX
Display a cross-reference report for a specific agent sign	TJX/SAS-0801CM
Display a cross-reference report for all agents in another office	TJX/SOF-MILIG2345
Display a cross-reference report for a specific date	TJX/D-12JAN
Display a cross-reference report for an alternative currency	TJX/C-USD
Display Ticket Stock Provider (specific agents only)	TJX/T-LH
Display in reverse order	TJX/R
Display Ticket Numbers and their stock control numbers	TJX/XTS-5172194976
Display stock control numbers and their ticket numbers	TJX/XST-0002233442
Display Ticket numbers and their invoice numbers	TJX/XTI-5172194978
Display invoice numbers and their ticket numbers	TJX/XIT-0000003725
Display cross-reference report for all satellite offices	TJX/SOF/P
Display cross-reference report for a specific satellite office	TJX/SOF/P-BKKLT2105
Display cross-reference report for all TDO offices	TJX/SOF/O

Billing and Mailing Addresses

Create billing address in structured format	AB//CY-COMPANY/ NA-NAME/A1-LINE 1 / ZP-ZIP CODE/CI-CITY/ CO-COUNTRY/P1
---	---

See *Billing Address* on page 25.

Amadeus Itinerary

Display a plain-text itinerary for all passengers	IBD
Display a plain-text itinerary for all passengers	IED
Print a plain-text itinerary for each passenger	IBP
Print a graphical itinerary for each passenger	IEP
Print a joint plain-text itinerary for all passengers	IBPJ
Print a joint graphical itinerary for all passengers	IEPJ
Display a plain-text itinerary for specific passengers	IBD/P2,5
Display a plain-text itinerary for a range of passengers	IBD/P1-4
Display a plain-text itinerary for specific segments	IBD/S2,5
Display a plain-text itinerary for a range of segments	IBD/S2-4
Display a plain-text itinerary with hotel room and rate description	IBD/HT
Print a plain-text itinerary for specific segments and passengers	IBP/S2,4/P1-3
Print a plain-text itinerary in a specific language	IBP/LP FR
Include customized remark number 1 from the mini-office profile	IBP/M 1
Time preference	IBP/TO 12
Print a plain-text itinerary specifying the printer address	IBP-SA1234
Print a plain-text itinerary specifying the printer number	IBP-3
Print a plain-text itinerary in a remote location	IBP-NYCUS2101
Print a duplicate plain-text itinerary at a specified printer address	IBP/D SA1234
Print a duplicate plain-text itinerary in a remote location	IBP/D NYCUS2100
Send a plain-text itinerary to the Amadeus Fax queue	IBP-FAX
Fax a plain-text itinerary with the country code and the fax number	IBP-FAX-FR492947200
Fax a plain-text itinerary with an APF element in the PNR	IBP-FAXA
Fax a plain-text itinerary with a nickname	IBP-FAXN-JOHN
Send a plain-text itinerary to the Amadeus Email queue	IBP-EML
Email a plain-text itinerary to a specified address	IBP-EML-MRYAN@AOL.COM
Email a plain-text itinerary to a specified address if platform does not support @ symbol	IBP-EML-MRYAN AT AOL.COM
Email a plain-text itinerary to a specified address if platform does not support the underscore symbol	IBP-EML-DAN U RUTH@AOL.COM
Send a plain-text itinerary to the email address in the APE element	IBP-EMLA
Email a plain-text itinerary with a nickname	IBP-EMLN-MARY
Combine invoice and email options selecting passenger association and language	IBP-EML/PA/LPFR
Email a plain-text itinerary with hotel room and rate description	IBP/HT
Email a plain-text itinerary with offers information	IBP/O
Email a plain-text itinerary with Total Trip Record information	IBP/ETR
Print a graphical itinerary for a range of passengers	IEP/P1-2
Print a graphical itinerary for a range of segments	IEP/S3-4
Print a graphical itinerary with hotel room and rate description	IEP/HT
Email a graphical itinerary with offers information	IEP/O
Email a graphical itinerary with Total Trip Record information	IEP/ETR
Print a graphical itinerary in a specific language	IEP/LP FR
Print a graphical itinerary with a 12-hour or 24-hour format	IEP/TO 12 or IEP/TO 24
Print a graphical itinerary on a specific printer	IEP-SA1234
Print a graphical itinerary in a remote site	IEP-NYCUS2101
Print a duplicate graphical itinerary	IEP/D SA1234
Print a duplicate graphical itinerary in a remote site	IEP/D NYCUS2100

Indicate printer, and duplicate in remote site	IEP-SA1234/D NYCUS2100
Fax a queue	IEP-FAX
Fax a country code and number	IEP-FAX-FR49296846
Fax an itinerary with APF element in PNR	IEP-FAXA
Fax a nickname	IEP-FAXN-JOHN
Email a queue	IEP-EML
Email an address	IEP-EML-MBAUER@YKT.COM
Send a graphical itinerary to the email address in the APE element	IEP-EMLA
Email a nickname	IEP-EMLN-MARY
Send an itinerary by SMS	IEP-SMSA
Send an itinerary by SMS for a specific passenger	IEP-SMSA/P1
Send an itinerary by SMS for a specific segment	IEP-SMSA/S3
Send an itinerary by SMS in a specific language	IEP-SMSA/LP FR
Send an itinerary by SMS with a 12-hour clock format	IEP-SMSA/TO 12
Print ticket and itinerary	TTP/IEP
Print an itinerary together with tickets	TTP/IBP
Print an itinerary together with tickets, and duplicate the itinerary on a specific printer	TTP/IBP/D SA1234
Combine ticket print with the itinerary fax option	TTP/IBP-FAX-FR492947200
Combine ticket print with the itinerary email option	TTP/IBP-EMLN-MARY
Start or Stop the itinerary print queue (<i>Amadeus Central Ticketing users only</i>)	NI ITN SA0136 STOP or START
Send an itinerary overriding the default 'From' address	RMZ/CONF*FROM:ABC@MAIL.COM
Send an itinerary overriding the default 'Reply to' address	RMZ/CONF*RPLY:DEF@MAIL.COM
Send an itinerary in .pdf format	RMZ/CONF*FORMAT:PDF
Send an itinerary in .txt format	RMZ/CONF*FORMAT:TXT
Send an itinerary with an email attachment that allows the receiver to update their calendar	RMZ/CONF*FORMAT:ICS
Generate an informative document	RMZ/CONF*FORMAT:INFO
Send an itinerary overriding the default language for another one	RMZ/CONF*LANG SP
Possible language values:	
	CA (Catalan)
	ZH (Chinese Traditional)
	CZ (Czech)
	DA (Danish)
	DU (Dutch)
	EN (English)
	ET (Estonian)
	FI (Finish)
	FR (French)
	KA (Georgian)
	GE or DE (German)
	HU (Hungarian)
	IT (Italian)
	JA (Japanese)
	KK (Kazakh)
	KY (Kirghiz)
	LV (Latvian)
	LT (Lithuanian)
	NO (Norwegian)
	PL (Polish)

	PO (Portuguese)
	RO (Romanian)
	RU (Russian)
	SK (Slovak)
	SP or ES (Spanish)
	SW or SV (Swedish)
	TH (Thai)
Include offers information in the document emailed	RMZ/CONTENT*OFFER
Include all mini-rules information (if activated) in the document emailed	RMZ/CONTENT*MINIRULES
Include specific mini-rules information (if activated) in the document emailed	RMZ/CONTENT*MINIRULES:5,6,7
Include agent name in agency information section of the graphical document	RIR*NAME*JANE SMITH**
Include agent phone number in agency information section of the graphical document	RIR*PHONE*555-666-7777**
Include agent email in agency information section of the graphical document	RIR*EMAIL*JANESMITH@MAIL.COM**

WALLET ITINERARY

Display a wallet itinerary	IWD
Select passengers	IWD/P2
Select segments	IWD/S2,4-6/P1
Select alternate language	IWD/LP GE
Print the ticket and the wallet itinerary	TTP/IWP
Print wallet itinerary only	IWP
Select multiple passengers	IWP/P1, 3-5
Select multiple segments	IWP/S3, 6-8
Alternate language	IWP/LP GE
Indicate a printer	IWP-SA1234 or IWP-33
Select an alternate printer	IWP-CNX01
Print to a remote office	IWP-NYCUS2101
Print a distribution profile	IWP-ST12AB
Duplicate a wallet itinerary	IWP/D SA1234 or IWP/D 3
Duplicate in a remote office	IWP/D NYCUS2101
Print a wallet itinerary at a local printer and duplicate at a remote office	IWP-SA1234/D NYCUS2101

ATB MINI-ITINERARIES

Print an ATB mini-itinerary	IMP
Print an ATB mini-itinerary and ticket	TTP/IMP
Print an ATB mini-itinerary for specific passengers	IMP/P1-3,5
Print an ATB mini-itinerary for specific TSTs	IMP/T3-4
Print an ATB mini-itinerary for specific segments	IMP/S3,6-8
Print an ATB mini-itinerary for specific passenger selecting both air and auxiliary segments	IMP/P1/S7-9
Print an ATB mini-itinerary for an alternate date (US only)	IMP/OD22MAR05
Print an ATB mini-itinerary in a specific language	IMP/LP FR
Issue an ATB mini-itinerary in a specific language when issuing the ticket	TTP/IMP/LP FR

REMARKS

PNR Remarks for Invoice and Itinerary

Combined invoice and itinerary remark	RII FREEFLOW TEXT/P1/S3
Combine an invoice and itinerary remark	RII FREEFLOW TEXT
Add an office profile itinerary remark	RIM /M2,5
Combine an office profile invoice and itinerary remark	RIO /M2,5
Positive invoice adjustment remark for air segments	RIA USD230.00-F FREEFLOW TEXT
Negative invoice adjustment remark for non-air segments (miscellaneous)	RIA USD-20.00-M FREEFLOW TEXT
Positive adjustment remark for non-air segments (hotel)	RIA USD200.00-H
Positive adjustment remark for non-air segments (car)	RIA USD200.00-C
Adjustment remark for a passenger	RIA USD20.00-M FREEFLOW TEXT/P3
Service fee	RIS USD25.00-FREEFLOW TEXT
Refund	RIS USD-25.00-FREEFLOW TEXT
Positive override of invoice total amount	RIT USD340.00
Negative override of invoice total amount	RIT USD-340.00
Form of payment for auxiliary segments	RIU CHECK/P3
Invoice remark	RIF FREEFLOW TEXT/P1/S3
Multiple-categories remark	RIF /C-C,H,P//FREEFLOW TEXT
Add an itinerary remark	RIR FREEFLOW TEXT/P1/S3
Using time stamps	RIR /T//FREEFLOW TEXT
Removing a time stamp	RIR /TX//FREEFLOW TEXT
Mini-itinerary remark for a restricted list of offices	RIZ /L-***6X0***-W//FREE FLOWTEXT
Using wildcards in invoice and itinerary remarks	RMA /L-SEL1A3102-W,LON6X010*

Mini-Office Profile Remarks for Invoice and Itinerary

Include all combined invoice and itinerary remarks	RIO
Include specific combined invoice and itinerary remarks	RIO /M1, 3-5,1/S3-4/P2
Include all itinerary remarks	RIM
Include specific itinerary remarks	RIM /M1, 3-5,1/S4-5/P4
Include all invoice remarks	RIP
Include specific invoice remarks	RIP /M1, 3-5,1/S3-4/P1
Include an agency billing information remark	RIB /P1
Include a due date information remark	RID /P2
Include billing and due date information remarks, and all invoice remarks	RIC
Include billing and due date information remarks, and specific invoice remarks	RIC /M15-17

PNR Remarks for ATB Mini-Itinerary, Filler Strip and ITR

ATB mini-itinerary remark	RIZ FREEFLOW TEXT/P1
Filler strip remark	RIZ FREEFLOW TEXT/P1
E-ticket itinerary receipt (ITR) remark	RIZ FREEFLOW TEXT/P1

Updating Remarks

Add or change message lines	6 /M1-3,5
Delete message lines	6 /M
Change a free-flow remark on line number 6	6 /NO VISA REQUIRED

OFFICE PROFILE

Display your own office profile	PV
Display the office profile for another office	PV/NYCUS2100
Display the office profile by IATA number	PV/12345678
Display the office profile by AMID number	PV/069189
Display the invoice and itinerary messages section	PV/M
Update the due date invoice message, line 2	PVU/D02-FREEFLOW TEXT
Update the billing address invoice message, line 1	PVU/BI1-FREEFLOW TEXT
Update the automatic invoice/itinerary message, line 1	PVU/V01-FREEFLOW TEXT
Update the customized invoice/itinerary message, line 3	PVU/C03-FREEFLOW TEXT
Display the general section	PV/G
Update the free-flow text, line 1	PVU/F01-FREEFLOW TEXT
Delete an office profile remark line	PVU/F01-

E-TICKET ITINERARY RECEIPTS (ITRS)

This functionality is market/airline specific and is therefore not available to all agents.

Print an individual ITR for each passenger	ITR
Print an ITR for specific passengers	ITR/P1, 3-5
Print an ITR specifying FB element (line number 10)	ITR/L10
Print an ITR for an e-ticket number	ITR/TKT 005-1234567890
Print an ITR in a specific language	ITR/LP FR
Print an ITR specifying the printer address	ITR-SA1234 or ITR-3
Print an ITR in a remote location	ITR-NYCUS2101
Print an ITR together with the tickets	TTP/ITR
Combine TTP and ITR print options	TTP/ITR-SA1234/LPFR/P4
Fax an ITR with the country code and the fax number	ITR-FAX-FR492947200
Fax an ITR with an APF element in PNR	ITR-FAXA
Fax an ITR with a nickname	ITR-FAXN-JOHN
Email an ITR to a specified address	ITR-EML-MRYAN@AOL.COM
Email an ITR with an APE element in the PNR	ITR-EMLA
Email an ITR with a nickname	ITR-EMLN-MARY
Combine ticket print with the TKT fax option	TTP/ITR-FAX-FR492947200
Combine ticket print with the ITR email option	TTP/ITR-EML-MBAUER@YKT.COM
Display ITR	ITRD
Combine ticket and invoice print with the ITR email option	TTP/INV/ITR-EMLA
Print a copy of a previously issued ITR	ITR/COPY
Print a copy of a previously issued ITR with a specified ticket number	ITR/COPY/TKT 005-1234567890

Amadeus Fax

To register for this product, contact your local ACO.

Creating and Sending Faxes

(ENTER) indicates that you must press Enter to move to the next line.

Send a free-flow text fax message	WMP (ENTER) FAX FR492947200; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Create a fax message, append an invoice or itinerary, and send	WMP (ENTER) FAX FR492947200; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND/APPEND-1
Send a free-flow text fax message using a nickname	WMP (ENTER) FAXN JOHN; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send a message to multiple numbers	WMP (ENTER) FAX FR492947200, (ENTER) TLXN JACK, (ENTER) FAX UK1711234567; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Request a delivery notification	WMP (ENTER) FAX FR492947200; (ENTER) /NTF (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Include alternate numbers	WMP (ENTER) FAX UK1711234567 (ENTER) /ALT (ENTER) FAX UK1711234566; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send to an individual	WMP (ENTER) FAX FR492947200; (ENTER) /ATTN MR GREENE (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Fax Amadeus display	WM/FWD/FAX FR492947200/AN08JANPARNCE

Creating and Managing Nicknames

The entries below are used to manage the agent nickname list. To manage the office nickname list, replace NIC with NICO.

Define a nickname	WM/ADD/NIC/FAX/JOHN/FR492947200
Define a nickname at office level	WM/ADD/NICO/FAX/MKT/FR492947171
Display a nickname list	WM/DIS/NIC
Display a nickname list for an office	WM/DIS/NICO
Delete a nickname	WM/DEL/NIC/FAX/JOHN
Define a nickname with several numbers	WM/ADD/NIC/FAX/MARKETING/FAX FR493637588, (ENTER) FAX FR493637589, (ENTER) FAX FR493637590, (ENTER)
Update an element within an office nickname	WM/CHA/NICO/FAX/MKT/4/FAX FR492947171
Add an element to a nickname	WM/ADD/NIC/FAX/JACK/ FAX FR492947172
Update an element within a nickname	WM/CHA/NIC/FAX/JACK/4/ FAX FR492947172
Add an element to an office nickname	WM/ADD/NICO/FAX/MKT/FR492947171
Delete an element from a nickname	WM/DEL/NIC/FAX/JACK/ FAX FR492947172
Delete an element from an office nickname	WM/DEL/NICO/FAX/MKT/FR492947171
Delete a nickname from an office list	WM/DEL/NICO/FAX/MKT

Managing the Amadeus Fax Queue

Register a terminal ID	WM/
Display an agent queue index	WM/MSG
Display an agent queue index for a different agent	WM/MSG/12345A12
Display an office queue index	WM/MSG/O

Display an agent message	WM/MSG-2
Display an office message	WM/MSG-2/O

Fax Header Options

The entries below are used to manage agent message headers. To manage office message headers, replace HDR with HDRO (this does not apply to the /ON and /OFF options).

Create a message header including free-flow text	WM/ADD/HDR/FAX/GREETING/THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Create an office message header	WM/ADD/HDRO/MSG TYPE/HEADER NAME/HEADER TEXT
Include a logo in the header	WM/ADD/HDR/FAX/WELCOME LETTER//LOGO LOGO NAME
Display a list of headers	WM/DIS/HDR
Delete a header	WM/DEL/HDR/FAX/GREETING
Delete an office header	WM/DEL/HDRO/FAX/HEADER NAME
Activate a header	WM/HDR/ACT/FAX/GREETING
Deactivate a header	WM/HDR/INA/FAX/GREETING
Activate an office header	WM/HDRO/ACT/FAX/HEADER NAME
Deactivate an office header	WM/HDRO/INA/FAX/HEADER NAME
Turn the header function on	WM/HDR/ON
Turn the header function off	WM/HDR/OFF

Amadeus Email

Creating and Sending Emails

If your terminal does not support the @ symbol, enter the letters 'AT' instead. For example: MRYAN AT AOL.COM. For terminals that do not support the _ (underscore) symbol, enter the letter 'U' instead. For example: JOHN U SMITH@AMADEUS.NET.

A space before and after the 'AT' and the 'U' is mandatory. (ENTER) indicates that you must press Enter to move to the next line.

Send an email message with free-flow text	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) ON MANY LINES (ENTER) LLLL/SEND
Send an email message to multiple email addresses	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) EML JSMITH@MAIL.COM; (ENTER) EML FPETERS@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send an email message with free-flow text specifying the title	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) /TITLE YOUR TITLE HERE (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Replace default email title	WMP (ENTER) EML AMADEUS@AMADEUS.NET# (ENTER) /TITLE HAVE A NICE TRIP (ENTER) (FREEFLOW TEXT) (ENTER) LLLL/SEND
Create an email message, append an invoice or itinerary, and send	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND/APPEND-1
Send an email message with free-flow text using a nickname	WMP (ENTER) EMLN MARY; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send email messages between Amadeus Email users	WMP (ENTER) AMD 00009268 (ENTER) TEXT DESTINED FOR (ENTER) AMADEUS E-MAIL USER (ENTER) NO 00009268 (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND
Send an email message and save a copy in the Amadeus Email queue	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) LLLL/SEND/CPY
Create an email message and store temporarily	WMP (ENTER) EML MRYAN@AOL.COM; (ENTER) FREEFLOW TEXT (ENTER) LLLL
Register a terminal ID	WM/
Display the pending message	WM/MSG-P
Resume the creation of a stored message	WM/RESUME
Cancel a stored message	WM/CANCEL
Send a stored message	WM/SEND
Save a stored message in the Amadeus Email queue	WM/SAVE
Load a saved message from the Amadeus Email queue	WM/LOAD-2
Retrieve a saved message from the Amadeus Email queue	WM/FIND/2
Delete a saved message from the Amadeus Email queue	WM/DELETE/2
Send an email with an Amadeus display.	WM/FWD/EML TOM@AOL.COM/AN08JANPARNCE
Save an Amadeus display in the Amadeus Email queue	WM/GET/AN08JANPARNCE

Creating and Managing Nicknames

These entries are used to manage the agent nickname list. To manage the office nickname list, replace NIC with NICO.

Define a nickname	WM/ADD/NIC/EML/MARY/MRYAN@AOL.COM
Define a nickname at office level	WM/ADD/NICO/EML/MKT/MRYAN@AOL.COM

Define nickname with several addresses	WM/ADD/NIC/EML/MARKETING/EML MRYAN@AOL.COM, (ENTER)EML JSMITH@MAIL.COM, (ENTER)EML FPETERS@AOL.COM, (ENTER)
Display a nickname list	WM/DIS/NIC
Display a nickname list for an office	WM/DIS/NICO
Delete a nickname	WM/DEL/NIC/EML/MARY
Add an element to a nickname	WM/ADD/NIC/EML/JACK/AMADEUS@AMADEUS.COM
Add an element to an office nickname	WM/ADD/NICO/EML/MKT/AMADEUS1@AMADEUS.NET
Update an element within a nickname	WM/CHA/NIC/EML/JACK/4/EML AMADEUS@AMADEUS.COM
Update an element within an office nickname	WM/CHA/NICO/EML/MKT/4/EML AMADEUS1@AMADEUS.NET
Delete an element from a nickname	WM/DEL/NIC/EML/JACK/1
Delete an element from an office nickname	WM/DEL/NICO/EML/MKT/2
Delete a nickname from an office list	WM/DEL/NICO/EML/MKT

Managing the Amadeus Email Queue

Display an agent queue index	WM/MSG
Display an agent queue index for a different agent	WM/MSG/12345A12
Display an office queue index	WM/MSG/O
Display an agent message	WM/MSG-2
Display an office message	WM/MSG-2/O

E-mail Header Options

These entries are used to manage agent message headers. To manage office message headers, replace HDR with HDRO (this does not apply to the /ON and /OFF options).

Create a message header including free-flow text	WM/ADD/HDR/EML/GREETING/THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Create a message header for an office	WM/ADD/HDRO/EML/GREETING/THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Create a message header including an email title	WM/ADD/HDR/EML/MYTITLE/ (ENTER)/TITLE YOUR TRAVEL PLAN
Create a message header including both free-flow text and an email title	WM/ADD/HDR/EML/GRTNG02//TITLE YOUR TRAVEL PLAN (ENTER)THANK YOU FOR CHOOSING HAPPY HOLIDAYS TRAVEL
Display a list of headers	WM/DIS/HDR
Display a list of office headers	WM/DIS/HDRO
Delete an agent header	WM/DEL/HDR/EML/HEADER NAME
Delete an office header	WM/DEL/HDRO/EML/HEADER NAME
Activate a header	WM/HDR/ACT/EML/HEADER NAME
Activate an office header	WM/HDRO/ACT/EML/HEADER NAME
Deactivate a header	WM/HDR/INA/EML/HEADER NAME
Deactivate an office header	WM/HDRO/INA/EML/HEADER NAME
Turn the header function on	WM/HDR/ON
Turn the header function off	WM/HDR/OFF

Using a Reply-To Address

These entries are used to manage the agent reply-to address. To manage the office reply-to address, replace RPY with RPYO.

Create a reply-to address	WM/ADD/RPY/AGENTNAME@AMADEUS.COM
Create an office reply-to address	WM/ADD/RPYO/AMADEUS1@AMADEUS.COM
Display the current reply-to address	WM/DIS/RPY
Display an office reply-to address	WM/DIS/RPYO

Delete a reply-to address	WM/DEL/ RPY
Delete an office reply-to address	WM/DEL/ RPY0

Amadeus Queues

Starting and Working Queues

Start Queues (default category)	QS87
Start a queue, specified by nickname	QS.TKT
Start a queue, specified by corporate nickname	QS.WL2/MAILTKT
Start a specific queue category	QS87C1
Start a specific queue category and date range	QS87C1D1
Start a specific queue category and date range, for a branch office	QS/MUCLH1023/87C1D1
Start a specific queue category and display the specified elements for all PNRs in this queue and category	QS8C3.RTN,I,K
Start a queue, specified by nickname, and display the specified elements for all PNRs in this queue	QS.TKT.RTN,A,K
Change the PNR elements displayed in the previous QS entry	RT.N,I
Display all PNR elements after using a previous QS entry to display specific elements	RT.
Start a specific queue category and display the specified history elements for all PNRs in this queue and category	QS8C3.RHN,I,K
Change the PNR history elements displayed in the previous QS entry	RH.N,I
Display all PNR history elements after using a previous QS entry to display specific history elements	RH.
Ignore PNR	IG
Redisplay the PNR if the screen is cleared	RT
Redisplay the message if the screen is cleared	QU
End transaction on the PNR and display the next PNR	ET
Browse a specified queue	QSB1
Browse a queue specified by its nickname	QSB.JANE
Browse a specified queue in another office	QSB/NCE1A0950/1
Browse a specified queue and category	QSB97C25
Browse a queue, specified by its nickname, and the specified category	QSB.JANE.C1
Browse a specified queue, category, and date range	QSB97C25D1

Delaying PNRs and Messages

You can only make a QD entry after you have started to process a queue with a QS entry.

Delay the PNR or message to the bottom of the queue	QD
Delay the PNR to a time	QD1300
Delay the PNR to a time, with a remark	QD1300/UTC
Delay the PNR to a date	QD20DEC
Delay the PNR to a date, with a remark	QD20DEC/UTC
Delay the PNR to a date and time	QD20DEC/1300
Delay the PNR to a date and time, with a remark	QD20DEC/1300/LMCB
Delay the PNR or message to the bottom of the queue and exit Queues	QDF
Delay the PNR to a time and exit Queues	QDF1400
Delay the PNR to a date, and exit Queues	QDF13NOV
Delay the PNR to a date and time, and exit Queues	QDF13NOV/1400

Removing PNRs and Messages

You can only make a QN entry after you have started to process a queue with a QS entry.

Remove the current item and display the next one	QN
Remove the current item and exit Queues (only for message queues)	QNF
End transaction on the PNR and remove from queue	ET

Adding Queues

Add a special queue	QA/NCE1A0900/6C1
Add a queue and a number of categories	QA91C1
Add a queue, category, and date range	QA91C1D05MAY-12MAY-19MAY
Change an existing date range	QAD7D10NOV-16NOV-20NOV
Add a single queue category	QAC87C2-2
Add multiple queue categories	QAC87C1-3
Delete a category name of a special queue	QAN3C1
Add or change a category name to a dual queue	QAR2C2AGENT
Delete a category name of a dual queue	QAR2C2
Change a dual queue to a special queue	QAM7C1
Change a special queue to a dual queue	QAM7C1D23MAR-30MAR-07APR
Add a queue name	QAQ87VOUCHER
Delete a queue name	QAQ87
Add a category name to a special queue	QAN3C1PURGED

Exiting a Queue

You can only make a QF or QI entry after you have started to process a queue with a QS entry.

End transaction on the PNR, remove from the queue, and exit Queues	QF
End transaction on the PNR, remove from the queue, exit Queues, and redisplay the PNR	QFR
Ignore a PNR or message, leaving it at the top of the queue, and exit Queues	QI
Ignore changes to the PNR or message, exit Queues, and redisplay the PNR outside the Queues application	QIR

Activating Queue Sortation

These entries must be entered in the order that they are listed.

Activate a queue category	JGU/QCT-21
Add the sign-associated category	QAC6C21-21
Name the category (optional)	QAR6C21NAME
Name the category (special queue)	QAN6C21NAME

Queue Nicknames

Add a nickname	QLAJANE/30C1
Add a nickname, different office	QLAHDQ/FRAWL2100/5
Add a nickname, corporate list	QLA/BA1/NLFARE/LONBA1111/31C1
Delete a nickname	QLXJANE
Delete a nickname, different office	QLX/BA1/NLFARE
Display a nickname list	QLD
Display specific nicknames only	QLDTKT
Display a corporate nickname list	QLD/BA1

Displaying Queue Counts

Display the count for the default category of the specified queue	QC87
Display the count for a specified queue and category	QC87C1

Display the queue count, queue specified by its nickname	QC . TODAY
Display the queue count, queue specified by its corporate nickname	QC . BA1/GBFARE
Display the count for a specified category and branch office	QC/MUCLH1023/87C1
Display the count for the sign-associated category	QCC
Display the count for the sign-associated category - activity only	QCA
Display the count for a specified category - activity only	QCAC1
Display the count for all categories with active messages or PNRs	QC1CA
Display the count for all existing categories	QC1CE
Display the count for all categories with workable items	QC1CW
Display the count total (with activity category and date range detail)	QT
Display the count total for a branch office	QT/MUCLH1023
Display the count total (summary)	QTQ
Display the count total (summary) for a branch office	QTQ/HOU1A2901
Reset the count	QCR
Reset category 1 of queue 8 in current office for date range 1	QCR8C1D1
Reset category 1 of queue 8 in current office for date range 1 and recalculate the queue counts	QCR8C1D1-R
Reset all categories for queue 8 in current office for all date ranges and recalculate the queue counts	QCR8-R
Recalculate queue counts for the queue planner	QCR-U
Reset all queues in the specified office	QCR/LYSAF0105

Deleting Queues

To use the following entries, you must be signed in with an SU duty code. Also note that only empty queues and categories can be deleted, and that you cannot delete categories 0 or 97, even if they are empty.

Delete queue two	QK2
Delete queue categories one through four	QKC87C1-4
Delete queue category four only	QKC87C4-4
Delete queue two from a branch office ID	QK/MUCLH1023/2

Monitoring Queues - Adding and Cancelling

QOA is the transaction code to add the queue monitor function. To cancel it, use the same entries but change QOA to QOX.

Monitor a specific queue	QOA2
Monitor all categories for queue 97	QOA97CA
Monitor all categories and date ranges for queue 97	QOA97CADA
Monitor a specific category of queue 97	QOA97C1
Monitor a specific queue category and date range	QOA97C3D2
Monitor a specific queue category and date range for a specific office ID	QOA/NCE1A0900/97C3D2
Monitor a specific queue category and date range for a different office ID	QOA/PARAX2101/8CAD2
Monitor a specific queue category and date range for a specific terminal address	QOA97C3D2/09020815

Monitoring Queues - Displaying

Display all monitored queues	QODALL
Display a specific monitored queue	QOD8C1D1

Cancel Queue Monitor

Cancel queue monitor for a specific queue	QO X 2
Cancel queue monitor for a specific queue all categories	QO X 97CA
Cancel queue monitor for a specific queue all categories and date ranges	QO X 97CADA
Cancel queue monitor for a specific queue, category and date range	QO X 97C3D2
Cancel queue monitor for a specific queue, category and date range for a specific terminal address	QO X 97C3D2/09020815

Placing PNRs and Messages on Queues

The QER, QMR, and QBR entries can be used to retain PNRs or messages on queue and to transfer them. Also note that messages can only be placed on message queues and PNRs can only be placed on PNR queues. Office IDs can be added to all entries. (ENTER) indicates that you must press Enter to move to the next line.

Place a PNR or message on a queue, category zero	QE87
Place a PNR or message on a queue specified by its nickname	QE . JANE
Place a PNR or message on a queue specified by its corporate nickname	QE . BA1/GB TOD
Place a PNR or message on a queue in a specified category	QE87C2
Place a PNR or message on a queue, specified by its nickname, and in a specified category	QE . URGENT . C3
Place a PNR or message on a queue, category, and date range	QE87C2D1
Place a PNR or message on a queue, category, and date range for a specified office	QE/MUCLH1023/87C2D1
Place a PNR or message on a queue, category, specific date and time	QE87C2/15MAR-1100
Place a PNR or message on a queue and category by record locator	QE87C2-GTF6YT
Place a PNR or message on a queue and category, and retain on screen	QE8-RT
Place a message on the message queue	QE97 (ENTER) MESSAGE TEXT//
Place a message on a queue, by its nickname	QE . JANE (ENTER) MESSAGE TEXT//
Place a message on a queue for a different office	QE/MIA1A0980/97 (ENTER) MESSAGE TEXT//
Place a PNR or message on a queue, and retain on the current queue	QER8
Place a PNR or message on a queue and category and retain it on the current queue	QER8C1
Place a PNR or message on a queue, category, and date range, and retain it on the current queue	QER8C1D2
Place a PNR or message on a queue, category, and date range, for a different office, and retain it on a current queue	QER/FRALH0900/8C122
Place a PNR or a message on a queue specified by its nickname and retain on the current queue	QER . JANE
End transaction on a PNR and retain it on the same queue	QES
Place a PNR in the default category of two or more queues (maximum ten)	QM87/2
Place a PNR in the specified category of two or more queues (maximum ten)	QM87C1/2C1
Place a PNR in the specified categories and date ranges of two or more queues (maximum ten)	QM87C1D1/2C1D1
Place a PNR in the specified categories and date ranges of one queue in your own office and one queue in one or more other offices	QM87C1D1/MAD1A9999/19C1D2/MAD2A9999/5C3D2
Place PNR on one queue in your own office, and on two queues in another office (maximum five queues in another office)	QM7/NCE1A0999/1/22
Place a PNR on other queues but also retain it on the current queue	QMR87C1D1/MAD1A9999/19C1D2/MAD2A9999/5C3D2

Place a message on a queue in two other offices	RM MESSAGE (ENTER) QM/MIA1A0980/97/NCE1A0980/97
Place a PNR to your messenger viewer	QME
Place a PNR to your messenger viewer and append a space control topic	QME/C
Place a PNR to queue to another agent in your office	QME/NCE6X0980-6434GY
Place a PNR to queue to another agent to more than one office	QME/NCE6X0980-6434GY/NCE6X0856-3409HJ
Place a PNR to queue according to the flight number for a specific date	QME/6X105/15DEC
Queuing a text message to another office	QME/NCE6X0980-6434GY/FREEFLOW TEXT//
Transfer a specified number of PNRs or messages from one queue, category and date range to another	QB87C1D2-1C1D1-25
Transfer a specified number of PNRs or messages from a queue in your own office to a queue in another office	QB1C1D2-/PERQF0110/1C1D2
Transfer a specified number of PNRs to another queue and retain them on the current queue	QBR2C2D1-7C2D2
Deactivate the automatic clearance of queue 8 to queue 12	QVU/Q12/OFF
Reactivate the automatic clearance of queue 8 to queue 12	QVU/Q12/ON
Display automatic clearance status	QVU/Q12/DISP

Broadcasting Messages

Send a broadcast message to all branch offices	BM/SK0
Send a broadcast message to all branch offices in a specific city	BMST0,CPH/SK0
Send a broadcast message to a specific branch	BMST0/SK0/034

Displaying a List of Queues Containing the Current PNR

Display a list of all queues containing the current PNR	RTQ
---	------------

Removing the Current PNR From One or More Queues

*Use the following commands after using **RTQ** to display the list of queues containing the current PNR.*

Remove the current PNR from the queue on line 3	QXP3
Remove the current PNR from all queues	QXP/ALL
Remove a PNR using its record locator from a specific queue	QX/ZIACLQ/15CD
Remove a PNR using its record locator from all queues in a specific office	QX/ZIACLS/ALL

Displaying a List of PNRs Using Queue View

Display a list of PNRs on queue 15, category 0, date range 1, with a ticketing date of March 10, sorted by the date of departure of the first segment.	QV/15C0D1-TK(10MAR)/S-(DD)
Display a list of PNRs on queue 15, category 0, date range 1, for the dates indicated, sorted by the date of departure of the first segment.	QV/15C0D1-TK(10MAR-20MAR,25MAR,12APR)/S-(DD)
Display a list of PNRs on queue 1 in your office	QV/1
Display next set of PNRs	QVMD
Display a list of PNRs on queue 1 in the office FRALH0980	QV/FRALH0980/1
List the PNRs on queue 1 in your office, from line number 250 to line number 500	QV/1/R(250-500)
Display the PNRs in category 1 of the nicknamed queue in the current office.	QV.JANE.C1
Display the PNRs in category 1 of the nicknamed queue in the nicknamed corporation.	QV.CORPID/JANE.C1

Retrieving and Removing PNRs Using Queue View

Use the following entries after you have displayed a list of PNRs using Queue View.

Retrieve the item on line 3 of a Queue View list	QV3
Retrieve the item on line 3 and also remove it from the queue	QVD3
Refresh the list view showing the list after the PNR or message has been removed	QV0
Remove the PNR on line 1	QVX1
Remove the PNR on both lines 1 and 2	QVX1,2
Remove the PNRs on lines 1 through 4	QVX1-4
Remove the items on the specified lines (maximum number of elements is five)	QVX1-10,15-20,25,30
Remove all PNRs from the currently displayed queue	QVXALL

Retrieving and Moving PNRs and Messages Using Queue View

Use the following entries after you have displayed a list of PNRs using Queue View.

Move the PNR on line 3 to queue 1, category 1, date range 1	QVM3/1C1D1
Move the PNRs on lines 3 and 6 to queue 1, category 1, date range 1	QVM3,6/1C1D1
Move the PNRs on the specified lines to queue 1, category 1, date range 1, (maximum number of elements is five)	QVM3,6,15-20,25,35-40/1C1D1
Move the PNRs on line 3 and lines 6 through 8 to queue 1, category 1, date range 1 in specified office	QVM3,6-8/NCE1A0950/1C1D1
Move the PNRs on lines 5 through 15 to the queue in your nicknamed office	QVM5-15.BOB
Move the PNRs on lines 5 through 15 to category 1 of the nicknamed queue in the nicknamed corporation	QVM5-15.CORPID/BOB.C1

Printing Queues

To print and remove from queue, use QP. To print and retain on queue, change QP to QPR in the following entries. To print with history, use QH (to print and remove) or QHR (to print and retain).

Print all PNRs or messages on a queue, category zero	QP87
Print all PNRs or messages on a queue and category	QP87C1
Print all PNRs or messages on a queue, category, date range	QP87C1D1
Print a specified number of PNRs or messages on a queue, category, and date range	QP87C1D1/24
Print a specified number of PNRs or messages on a queue, category, and date range, to a printer address	QP87C1D1/24-NCE333
Print a specified number of PNRs or messages on a queue, category, and date range, to a branch office	QP87C1D1/24-NCEAF0900
Start the automatic queue print, to the default office printer	QP30C1D2 START
Stop the automatic queue print, to the default office printer	QP30C1D2 STOP
Start the automatic queue print, to a specified printer	QP30C1D2-NCE33 START
Stop the automatic queue print, to a specified printer	QP30C1D2-NCE33 STOP
Display alternate print queue status	QPD

Removing All PNRs or Messages from Queues

You can add an office identification to these entries.

Remove from a specified queue, category zero	QR87
Remove from specific queues, category zero	QR28/29/87
Remove from a specified queue and category	QR87C1
Remove from a specified queue, category, and date range	QR87C1D1
Remove from a specified queue, all categories	QR87CA

Remove from a specified queue, category, date range, in a branch office	QR/MUCLH1023/87C1D1
---	----------------------------

Summary Planner - for Ticketing, Delay, and Option Queues

Queue count for time-delayed PNRs	QCT
Time-delayed PNRs, specified date	QCT/25JUN
Time-delayed PNRs, specific office identification	QCT/NCEAF0100
Time-delayed PNRs, specific office identification and date	QCT/NCEAF0100/25JUN
Queue count:	
for date-delayed PNRs	QCD
for half-month summary	QCM
for half-month summary, specific queue	QCM/12
for half-month summary, specific office	QCM/NCEAF0100
Number of PNRs on queue by record locator	QVR
specified date	QVR/25JUN
including the current date	QVR/ALL

Ticketing Planner - for Ticketing Queues

Queue count for time-delayed PNRs	QCTT
Queue count for time-delayed PNRs, specified date	QCTT/25JUN
Queue count for date-delayed PNRs	QCDT
Queue count half-month PNR totals	QCMT
Queue count half-month PNR totals, specific queue	QCMT/12
PNR record locators	QVRT
PNR record locators, specified date	QVRT/25JUN
Specific PNR record locator	QVRT/AGHY5T
All record locators, including the current date	QVRT/ALL
Copy PNRs and messages from the ticketing queue to a specific queue and category	QWMT/25JUN/8C1
Copy all future PNRs from the ticketing queue	QWMT/ALL
Copy PNRs for a specific date, for a specific queue and category, and remove from ticketing planner	QWDT/25JUN/8C1
Copy all future PNRs and remove from ticketing planner	QWDT/ALL

Delay Planner - for Delay Queues

Queue count for time-delayed PNRs	QCTD
Queue count for time-delayed PNRs, specified date	QCTD/25JUN
Queue count for date-delayed PNRs	QCDD
Queue count half-month PNR totals	QCMD
Queue count half-month PNR totals, specific queue	QCMD/12
PNR record locators	QVRD
PNR record locators, specified date	QVRD/25JUN
Specific PNR record locator	QVRD/AGHY5T
All record locators including the current date	QVRD/ALL
Copy PNRs and messages from the delay queue to a specific queue and category	QWMD/25JUN/5C1
Copy all future PNRs from the delay queue	QWMD/ALL
Copy PNRs for a specific date, for a specific queue and category, and remove from delay planner	QWDD/25JUN/8C1
Copy all future PNRs and remove from delay planner	QWDD/ALL

Option Planner - for Option Queues

Queue count for time-delayed PNRs	QCTO
Queue count for time-delayed PNRs, specified date	QCTO/25JUN
Queue count for date-delayed PNRs	QCDO
Queue count half-month PNR totals	QCMO
Queue count half-month PNR totals, specific queue	QCMO/12
PNR record locators	QVRO
PNR record locators, specified date	QVRO/25JUN
Specific PNR record locator	QVRO/AGHY5T
All record locators, including the current date	QVRO/ALL
Copy PNRs and messages from the option queue to a specific queue and category	QWMO/25JUN/8C1
Copy all future PNRs from the option queue	QWMO/ALL
Copy PNRs for a specific date, for a specific queue and category, and remove from option planner	QWDO/25JUN/8C1
Copy all future PNRs and remove from option planner	QWDO/ALL

Amadeus Total Travel Record (TTR)

AMADEUS EXTENDED TRAVEL RECORD (ETR)

Displaying ETR

Display all ETRs in a PNR	EPD/ETR
Display pricing information for ETRs	TQD/ETR

Adding ETR to Itinerary Documents

Add ETR to basic itinerary documents	IBP/ETR
Add ETR to extended itinerary documents	IEP/ETR

Emailing ETR

Send ETR basic itinerary to the email address in the APE field	IBP-EMLA/ETR
Send ETR basic itinerary to a specific address	IBP-EML-jsmith@amadeus.com/ETR
Send ETR extended itinerary to the email address in the APE field	IEP-EMLA/ETR
Send ETR extended itinerary to a specific address	IEP-EML-jsmith@amadeus.com/ETR

TTR HISTORY

Display TTR History

Display TTR history	RH/TTR
Display PNR history only	RH/TTR
Display ETR history	RH/ETR
Display TTR attachment history	RHATT
Display detailed TTR history	RH/TTR/FULL
Display detailed ETR history	RH/ETR/FULL
Display detailed financial items history	RHFI/FULL
Display TTR history by step number	RH023/TTR
Display a Past Date Record (PDR) by PNR record locator	RPP/RLC-4XY2ND
Display ETR and attachment data from a PDR	RPP/EPD/ETR
Display PDR history	RPP/RH
Display TTR elements in PDR history	RPP/RH/TTR

Amadeus Interface Record

WORKING WITH THE APPLICATIONS QUEUE

Display status of the applications queue	BB
Start transmission	B START
Stop transmission	B STOP
Display a list of Amadeus Interface Records	BD
Display a list of Amadeus Interface Records starting with sequence number	BD 0819927023
Display a list of Amadeus Interface Records created on a specific date (transmitted and un-transmitted)	BD 07AUG
Display a list of Amadeus Interface Records created on a specific date (transmitted only)	BL 07AUG
Display a counter of Amadeus Interface Records on the applications queue (un-transmitted only)	BC
Display a list of Amadeus Interface Records Sequence Numbers	BG
Display number of PNR record locators on queue	BCP

TRANSMITTING AMADEUS INTERFACE RECORDS

Transmit Amadeus Interface Records by date	BA 07AUG
Transmit Amadeus Interface Records by IATA number	BA 00498936
Transmit Amadeus Interface Records by office ID	BA PARAX2100
Retransmit Amadeus Interface Records by date	BR 07AUG
Retransmit Amadeus Interface Records by sequence number	BR 100000014
Retransmit a range of Amadeus Interface Records by sequence numbers	BR 100000014-100000019
Retransmit Amadeus Interface Record to a shadow or mirror destination	BR /L12

VOIDING AND RESTORING

Void an Amadeus Interface Record by sequence number	BV 1234567890
Restore a manually voided Amadeus Interface Record	BO 1234567890

MANUALLY CREATING AN AMADEUS INTERFACE RECORD

Create an accounting Amadeus Interface Record manually	TTP /BTK
Create an IMR manually	BT
Create an IMR for specific passengers and Amadeus Interface Record segments	BT /P2/S3-4
Create an IMR for specific auxiliary segments	BT /A5-6/S0
Create an IMR for MCO elements	BT /L3-5
Create an IMR and send to a shadow location	BT /H5

SHADOW AND MIRROR DESTINATIONS

Generate an Amadeus Interface Record to a shadow destination on demand	TTP /H1
--	----------------

Generate a mirror Amadeus Interface Record/IMR with the FK element	FK MIAUS2M01/LAXUS2CTS/LONUF2100
Retransmit an Amadeus Interface Record to the primary and shadow destinations	BR 1302165310/H1
Retransmit an Amadeus Interface Record to the shadow destination only	BR 1302165310/I1
Retransmit an Amadeus Interface Record to the primary and mirror destinations	BR 1302165310/M1
Retransmit an Amadeus Interface Record to the mirror destination	BR 1302165310/R1
Retransmit an Amadeus Interface Record to the shadow or mirror destinations (from the PNR)	BR / L12

Timatic

Timatic is available to airlines only.

Amadeus Online Help on Timatic	HETI
Timatic Help on Timatic	TIHELP
Index for rules, terms and definitions	TIRULES
Index for news items	TINEWS
Mask for visa information	TIFV or TI/VISA
Mask for health information	TIFH or TI/HEALTH
Mask for visa and health information	TIFA or TI/ALL
Visa information referencing the PNR	TIRV/NAUS/S4-6
Health information referencing the PNR	TIRH/S4-6
Health and Visa information referencing the PNR	TIRA/NAMIA/S4-6
Display country names and country codes	TIRCC
Display the city list for a specific country	TIRCC/IT
Display country group codes and country group names	TIRGL
Display member countries from group codes (example European Economic Area)	TIRGL/EEA

Australian Visas (ETAS)

Application	TIETAR
Inquiry	TIETAQ
History Inquiry	TIETAH
Check-in Inquiry	TIETAC
Display ETAS help	TIETAS

Printing a Timatic Response

First page	WRAP581A06BF/TIRA/NAUS/EMLON/DEDEL
Next page	WRAP581A06BF/TIPN

Scrolling in Timatic

Next screen	MD	Last page	MB
Previous screen	MU	Top of the page	MT

Timatic Database Full Text

You can search for information using the Timatic full text database. You specify the country and section you are interested in (mandatory), and you can also specify a subsection (optional).

Entry Format	
TIDFT/	3-letter city or airport code or 2-letter country code /Section (see below) /Subsection (optional, see below)

Sections	Subsections that can be used with each section (described below)
CS Customs	IM PE EX BC NO
CY Currency	IM EX NO
GE Geographical	
HE Health	
PA Passport	WA PT VA RE CR ML AI MI NO

PV	Passport and visa	WA PT VA RE CR ML AI MI NO
SR	Stateless persons and refugees	
TX	Airport tax	
VI	Visa	WA VS TW SE CR ML IS AI MI CO

Subsections (optional)

WA	Warning	SE	Merchant Seaman
PT	Passport Exemptions	IS	Issue
VA	Validity	CO	Compulsory Currency Exchange
RE	Admission or Transit Restrictions	RP	Re-entry Permit
AI	Additional Information	EP	Exit Permit
MI	Minors	IM	Imports
NO	Notes	PE	Pets
VS	Visa Exemptions (except TWOV)	EX	Exports
TW	Transit without visa (TWOV)	BC	Baggage Clearance

Example Entries

Customs policy on pets in USA	TIDFT/NYC/CS/PE
French geography	TIDFT/FR/GE
Passport validity for UK	TIDFT/ABZ/PA/VA
Currency export restrictions from Russian Federation	TIDFT/LED/CY/EX

Amadeus Service Fee Manager

AGENT ENTRIES

List price schemes available to your office	TFL
List price schemes available to your office by price scheme name	TFL/NM-ABC
List price schemes available to your office by geographical zone	TFL/ZN
Define price scheme reference (all passengers in a PNR)	TFP/1234
Define price scheme reference (specific passengers)	TFP/1234/P1-2

Pricing Integrated with Amadeus Service Fee Manager

If your office profile is configured, the system automatically includes the ticketing fee in the pricing displays for Amadeus Itinerary Pricing and Amadeus Best Pricer. To include the ticketing fee in the Amadeus Informative Pricing display you must include the price scheme option in your entry.

Informative pricing (default price scheme)	FQPLHRSYD/PS
Informative pricing (specific price scheme)	FQPLHRSYD/PS-1234
Price without ticketing fee	FXP/NF

Manually Update Contextual Fee Parameters

Update booking channel	TFU/BC-C/T1/P1
Update delivery type	TFU/DT-MSGR

Activate the Ticketing Fee

Activate ticketing fee	TFU/T1/P1
Change ticket type	TFU/TT-ET/T1/P1
Change validating carrier	TFU/VC-BA/T1/P1
Change fare amount type	TFU/AT-B/T1/P1
Enter form of payment	TFU/FP-CC/T1/P1
Enter credit card type	TFU/CT-D/T1/P1
Enter credit card provider	TFU/CP-VI/T1/P1
Change several parameters	TFU/TT-ET/VC-BA/CT-D/CP-VI/T1/P1
Deactivate ticketing fee	TFU/T0/P1

Manually Update Ticket Counters

Ticket issue counter	TFC/TKIS+1/P1
Ticket reissue counter	TFC/TKRI+1/P1
Ticket refund counter	TFC/TKRF+1/P1
Ticket cancel and void counter	TFC/TKVX+1/P1
MCO issue counter	TFC/MOIS+1/P1

Manage Transitional Stored Fees (TSFs)

Display informative TSF (selected passengers)	TFIA/P1-3
Display informative TSF (all passengers in PNR)	TFIA
Display informative TSF (all passengers in a group PNR)	TFI
Display informative TSF (single passenger and future date)	TFI/P1/D-12SEP09
Display fee parameters for informative TSF	TFDA/P1
Validate TSF (one passenger)	TFV/P1
Validate TSF (all passengers in PNR)	TFVA

Adjust amount	TFA/5.00/*FREEFLOW TEXT/F1
List validated and deactivated TSFs	TFFL
Display the sum of all validated TSFs (all passengers)	TFFA
Display the sum of all validated TSFs (selected passengers)	TFFA/P1-3
Display a validated or deactivated TSF	TFF/F5
Display fee parameters for a validated TSF	TFDA/F5
Deactivate a validated TSF	TFX/F5
Create service fee element in the PNR (<i>US only</i>)	TFE/F5/P1

PRICE SCHEME ADMINISTRATOR ENTRIES

List price schemes by validity status (in production)	TFL/BD<=01APR09/ED>=01APR09
List price schemes by validity status (inactive)	TFL/BD>01APR09
List price schemes by validity status (archived)	TFL/ED<01APR07
Display price scheme algorithms	TFS/PS-1234

Display Fee Codes

Display fee codes	TFMF/BF
Display booking process fee	TFMF/BF/TY-BKG
Display ticketing fee	TFMF/BF/TY-TKF
Display contextual fee	TFMF/BF/TY-CTF
Display total fee	TFMF/BF/TY-TOT

Display Input Codes

Display input codes	TFMF/IN
Display booking process fee	TFMF/IN/TY-BKG
Display ticketing fee	TFMF/IN/TY-TKF
Display contextual fee	TFMF/IN/TY-CTF

Index

A

- AccesRail, 92
- Accounting coupons
 - reprinting for EMDs, 126
 - reprinting from the query report, 140
 - reprinting on blank paper on a broadcast printer, 125
 - reprinting with ATB coupon regeneration, 124
- Accounting Information, 161
- Add calculator function, 11
- Adding
 - data to a fare calculation line, 129
- Address
 - billing, 33
 - mailing, 33
- Adjustment type codes, 143
- Agent preferences, 10, 184
- Agent sign, 181
- Air alliances, 8
- Airline Ancillary Services
 - automatic pricing, 106
 - book and price, 107
 - displaying a catalogue of eligible chargeable Ancillary Services, 107
 - issuing, 126
 - issuing an EMD, 153
 - updating multi-coupon TSM-P, 133
- Airline Ticketing Fees
 - add fee to TST, 130
 - automatic pricing, 108
 - delete fee from TST, 130
 - displaying, 129
 - displaying the Pricing Context, 129
 - modify fee in TST, 130
 - pricing options, 109
 - refunding, 144
 - add fee, 145, 148
 - add fee and taxes, 145, 148
 - delete fee, 145, 148
 - delete multiple fees, 145, 148
 - displaying the refundable Airline Ticketing Fees record, 144, 147
 - standalone calculation, 109
- Airport information pages, 8
- AIS, 8
 - for ticketing, 118
- Amadeus Airline Ancillary Services
 - See Airline Ancillary Services.*
- Amadeus AIS
 - See Information Pages.*
- Amadeus Automated Refunds
 - See Automated Refunds.*
- Amadeus Best Pricer
 - See Best Pricer.*
- Amadeus Bypass Ticketing
 - See Bypass Ticketing.*
- Amadeus Cars
 - See Cars.*
- Amadeus Customer Profiles
 - See Customer Profiles.*
- Amadeus Email
 - See Email.*
- Amadeus Extended Travel Record
 - See ETR.*
- Amadeus Fax
 - See Fax.*
- Amadeus Hotel Reservation
 - See Hotel.*
- Amadeus Information Pages
 - See Information Pages.*
- Amadeus Insurance Reservation
 - See Insurance Reservation.*
- Amadeus Interface Record
 - See Interface Record.*
- Amadeus Itinerary
 - See Itinerary.*
- Amadeus Master Pricer Expert
 - See Master Pricer Expert.*
- Amadeus Offers
 - See Offers.*
- Amadeus Offers Proposal
 - See Offers Proposal.*
- Amadeus Online Help
 - See Online Help.*
- Amadeus Queues
 - See Queues.*
- Amadeus Rail Reservation
 - See Rail.*
- Amadeus Remote Ticketing
 - See Remote Ticketing.*
- Amadeus Service Changer
 - See Service Changer.*
- Amadeus Service Fee Manager
 - See Service Fee Manager.*
- Amadeus Ticket Changer
 - See Ticket Changer.*
- Amadeus Ticketless Access
 - See Ticketless Access.*
- Amadeus Training Environment, 10
- ARC report, 139
- Area identifiers, 71
- ARNK, 28
- ATB mini-itinerary, 165
- ATS
 - See Bypass Ticketing.*
- Australian visas, 15
- Automated Refunds, 143
 - blank refund, 144
 - cancelling, 144, 147
 - cancelling a refund, 144, 147
 - cover refund, 144
 - full refund, 143
 - general entries, 144, 147
 - involuntary refund, 144
 - not reported refund, 144
 - partial refund, 143
 - processing, 143
 - tax-only refund, 144
 - updating the refund record, 145, 148
 - zero refund, 144
- Automatic rebooking, 103
- Auxiliary segments, 29
 - manual, 29
- Availability and schedules, 17
 - airline alliance display, 17, 19, 21
 - dual city pair, 17
 - negotiated space, 25
 - one-way routing, 17
 - round-trip routing, 17
- AXR, 40
- AXR (cross-referenced PNR), 41

B

- Bankers rates, 96
- Best Pricer, 103
- Billing address, 33
- Boarding passes, 127
- Booking codes, 97
- Bypass Ticketing
 - entering/exiting bypass mode, 135
 - search options, 136
 - stock control, 136

C

Calculating mileage, 96
 Cancelling a sale, exchange or refund, 142
 Cancelling a ticket, 136
 using Amadeus Bypass Ticketing, 136
 using Central Ticketing, 141
 Car
 area identifiers, 71
 auxiliary segment, 77
 availability, 66, 67
 company information, 66
 equipment codes, 74
 location list, 71
 location policy, 72
 rate categories and plans, 70
 rate features, 75
 sell, 72
 terms, 75
 type and class codes, 68
 voucher, 76
 Cars, 66
 Cash report
 in Central Ticketing, 139
 Cash reports
 in Bypass Ticketing, 137
 Celsius to Fahrenheit conversion, 11
 Central Ticketing
 printer list, 138
 sales reports, 138
 Changing availability displays, 19
 Charges, 97
 issuing, 126
 Check digit, 12
 Checking a credit card, 119
 Circle Trip (CT) fares, 98
 Closing a sales report, 140
 Codes, 104
 Commission, 115
 calculator, 128
 Connect points, 24
 Consolidated report list, 139
 Contact element, 29
 APN, 29
 passenger notification, 29
 Converting
 a date, day, or time, 11
 metric and imperial, 11
 Corporate contracts, 112
 Corporate recognition
 SSR element, 31
 Creating
 manual TSM-P, 131
 manual TST, 128
 Credit card approval, 119
 Credit card check, 119
 Cross-reference report, 139
 Cross-referenced PNRs, 41
 See AXR.
 Currency conversion, 96
 Currency preferences, 185
 Customer Profiles, 52

D

Daily report, 139
 Decimal to hexadecimal, 11
 Decoding and encoding, 11
 Direct access, 22
 car availability, 67
 fare display, 23
 flight information, 23
 PNR retrieval, 23
 seat maps, 23
 Discounts, 101, 104, 113

Divide calculator function, 11
 Document bank, 138
 Document registration, 141

E

Electronic Miscellaneous Documents
 See EMD.
 Electronic ticket records
 displaying, 151
 history
 displaying, 152
 Electronic ticketing carrier tables, 119
 Electronic tickets, 151
 issuing, 151
 unused e-tickets, 155
 Email, 170
 sending an itinerary, 163
 sending an ITR, 167
 EMD
 accounting coupons
 reprinting, 126
 fare elements, 116
 forcing coupon status, 155
 issuing, 153
 manual auxiliary segments, 29
 updating TSM-P, 133
 EMD management entries for airline control desks, 155
 EMD management entries for airline offices, 155
 EMD record
 displaying, 153
 history
 displaying, 154
 Encoding and decoding, 11
 corporate contracts, 112
 Endorsement restrictions, 116
 ETAS
 See Australian visas.
 E-ticket itinerary receipt (ITR), 167
 E-Ticket management entries for airline control desks, 152
 E-Ticket management entries for airline offices, 152
 E-tickets
 forcing e-ticket status, 152
 ETR
 adding to basic itinerary, 51
 adding to extended itinerary, 51
 displaying all ETRs, 51
 displaying pricing information, 51
 emailing, 51
 sending basic itinerary, 51
 sending extended itinerary, 51
 sending to specific address, 51
 Euro, 98
 Excess baggage charges, 97
 Exchange
 cancelling, 142
 Exchange rates, 96

F

Fahrenheit to celsius conversion, 11
 Fare discount element, 113
 Fare display, 97, 98
 Direct access, 23
 follow-up entries, 98
 tax breakdown, 114
 Fare Family, 97
 Fare Family display, 98
 Fare notes and rules, 99
 Fare Options
 Fare Family, 97
 Fare request type codes, 113
 Fax, 168
 sending an itinerary, 163
 sending an ITR, 167

Ferry information pages, 8
 FK element, 35
 Flight information, 23
 Flight segments
 display details, 28
 group sell, 48
 long sell, 28
 short sell, 27
 Foreign currency fares on display, 98
 Form of payment, 119
 Form of payment report, 139
 Frequent flyer, 34
 SSR element, 31

G

Ghost segment, 28
 Group PNR
 fare, 49
 retrieve, 49
 seat request, 48
 GSA tables, 119
 GST, 31

H

HE pages, 9
 Historical fare records, 112
 History report, 139
 Hotel, 78
 area identifiers, 80
 availability, 80
 bed type codes, 79
 biased displays, 89
 Billback, 84
 chain information, 78
 display options, 86
 Facilities Codes, 79
 features, 81
 inventory, 82
 location list, 80
 predefined rate codes, 78
 rate change, 81
 resend documents by email, 86
 room type codes, 78
 sell, 83
 transport identifiers, 80
 Virtual Credit Card, 84

I

Information Pages, 8
 accessing, 8
 updating, 9
 Information segment
 See ARNK.
 Informative pricing, 101
 Insurance, 93
 certificates and vouchers, 94
 PNR element, 93
 provider information, 93
 sell, 93
 Insurance Reservation, 93
 Interface Record, 13
 Interline agreement tables, 119
 Inventory type codes, 143
 Invoice and itinerary remarks, 166
 Invoices, 160
 Issue in exchange, 117
 Issuing
 Airline Ancillary Services, 126
 Amadeus Electronic Miscellaneous Documents, 153
 boarding pass, 127
 electronic tickets to paper tickets, 151
 EMDs, 153

 miscellaneous charges orders, 126
 miscellaneous documents, 126
 service fees/charges, 126
 tickets, 123
 Issuing an EMD
 Airline Ancillary Services, 153
 Item sales period report, 139
 Itinerary, 163
 Itinerary pricing, 102
 options, 102
 Itinerary receipt (ITR), 167
 Itinerary service information, 38

L

Local security, 181
 Long sell, 28
 group, 48

M

Mailing address, 33
 Manual auxiliary segments, 29
 Manual notification, 30
 Manual ticket number
 element, 117
 transmission, 117
 Master Pricer Expert, 105, 106
 MCO
 excess baggage, 36
 issuing, 126
 miscellaneous fees, 35
 updating TSM, 131
 updating TSM, 132
 MEP, 120
 Method of Payment, 120
 Mini Rules at pricing, 100
 Mini Rules in e-ticket, 100
 Mini Rules in Offers, 100
 Mini Rules in TST, 100
 Minimum connecting time (MCT), 24
 Miscellaneous Charges Order
 See MCO.
 Miscellaneous documents
 issuing, 126
 Miscellaneous ticketing information, 116
 Mobile Device, 121
 MOBIP, 121
 Modifying a name element, 27
 Multiply calculator function, 11

N

Name change, 27
 Name element, 27
 staff, 27
 Negotiated fares, 98
 Negotiated space, 25
 Net remit report, 139
 Neutral availability, 17
 Non-commercial PNRs, 49

O

Offers
 air offer with mark-down, 50
 air offer with mark-up, 50
 cancelling, 50
 confirming, 50
 creating air offer, 50
 creating car offer, 50
 displaying, 50
 emailing, 50
 from air segment, 50
 from car availability, 50

- from car segment, 50
- from hotel pricing display, 50
- from Master Pricer Expert, 50
- sending, 50
- verifying, 50
- Offers Proposal
 - creating air offer, 50
 - displaying, 50
- Office ID, 185
- Office profile, 167
- Online Help, 9
- Open segment, 28
- Option planner (queues), 180
- Options
 - for Best Pricer, 104
 - for displaying a catalogue of eligible chargeable Airline Ancillary Services, 107
 - for informative pricing, 101
 - for Itinerary Pricing, 102
 - for pricing Airline Ancillary Services, 106
 - for pricing Airline Ticketing Fees, 109
 - for pricing Airline Ticketing Fees (Standalone Calculation), 109
 - for repricing with Ticket Changer, 51, 110
 - Master Pricer Expert, 105, 106
- Original issue, 117
 - electronic tickets, 117
- Other service information (OSI), 30

P

- Passenger facility charges, 97
- Passenger type codes, 104
- Passive segment, 28
- Past Date Record (PDR)
 - displaying, 45
 - printing, 42
 - recalling interactively, 45
 - recalling off-line, 44
 - recalling PDRs purged before April 2004, 46
- Payment record, 122
- PNR
 - automatically rebooking, 103
 - cabin baggage, 27
 - claiming, 46
 - copying, 40
 - copying itinerary elements only, 40
 - copying passenger data only, 41
 - display (partial), 38
 - ending transaction, 36
 - excess baggage, 36
 - extra seat, 27
 - history, 47
 - history explorer, 48
 - ignoring an entry, 37
 - information segment, 28
 - list by flight, 42
 - list by office, 43
 - MCO miscellaneous fees, 35
 - multilist display, 42
 - name, 27
 - non-commercial, 49
 - placing on queues, 176
 - printing, 41
 - record locator, 38
 - remarks, 32
 - removing from queues, 178
 - retrieving, 37
 - retrieving and pricing, 102
 - retrieving another system's PNR, 46
 - search by flight, 42
 - search by special meal, 44
 - search by special meal requirements, 44
 - security, 46
 - servicing, 38

- splitting, 41
- transfer ownership, 47
- PNR change flag
 - removing, 131, 135
- PNR elements
 - cancelling, 40
 - changing, 39
 - combining, 36
 - deleting, 40
 - FK element, 35
 - insurance, 93
 - keywords element, 35
 - multiple entry, 36
 - queue option, 32
 - rearranging, 39
 - rebooking, 39
 - received from element, 30
 - service elements, 30
 - SK element, 35
- PNR fare elements, 115, 116, 117, 118
- Pricing, 101
- Print queue, 141
 - remote office, 141
- Print recovery entries, 141
 - in Bypass Ticketing, 136
- Printer status, 141
- Printing
 - a PNR, 41
 - accounting coupons, 140
 - electronic ticket ITRs, 167
 - invoices, 160
 - itineraries, 163
 - PDR, 42
 - profiles, 63
 - queues, 178
- Purged PNR
 - See Past Date Record.*

Q

- Query report, 139
- Queue
 - option in PNR, 32
- Queue view, 177, 178
- Queues, 173
 - adding, 174
 - browsing, 173
 - delay planner, 179
 - delaying PNRs and messages, 173
 - deleting, 175
 - displaying, 175
 - displaying counts, 174
 - exiting from, 174
 - monitoring, 175
 - nicknames, 174
 - option planner, 180
 - placing PNRs and messages on, 176
 - printing, 178
 - recalculating queue counts, 175
 - removing messages from, 178
 - removing PNRs and messages, 174
 - removing PNRs from, 178
 - resetting, 175
 - sorting, 174
 - starting and working with, 173
 - summary planner, 178
 - ticketing planner, 179

R

- Rail, 90
 - AccesRail, 92
 - Air-Rail Display, 91
 - automatic rebooking, 92
 - availability and schedule display, 90

- Best Pricer, 92
- claiming an Amadeus PNR, 91
- fare notes and rules, 92
- fares, 90, 91, 92
- information pages, 8
- Master Pricer Expert, 92
- on-board service, 91
- passenger type codes, 91
- pricing, 91
- provider information, 90
- Rail Complete Access, 91
- special services, 91
- ticketing, 91
- train status information, 91
- Rate desk pricing, 8
- Rates of exchange, 96
- Record locator, 38
- Refund
 - cancelling, 142
- Refund type codes, 143
- Remarks
 - confidential, 32
 - corporate, 32
 - general, 32
 - invoice and itinerary, 165
- Remote office sign-in, 10
- Remote ticketing, 124, 149
 - distribution profile record (DPR), 149
 - issuing documents at a remote site, 149
 - sales reports, 149
- Remote Ticketing
 - document bank, 149
- Reporting plan tables, 119
- Reprinting
 - accounting coupons, 140
- Responsibility transfer, 47
- Retrieving a PNR, 37
- Round-the-World (RTW) fares, 98
- Routing information, 100
- RW, 38

S

- Sale
 - cancelling, 142
 - reinstating, 142
 - type codes, 142
- Sales reports, 138
 - for remote ticketing offices, 149
 - printing, 140
- Schedules, 17
- Seat characteristics, 34
- Seat maps, 34
- Seat requests, 35, 48
- Secure flight program, 37
- Security, 181
- Segment information, 38
- Segment sell
 - ghost segment, 28
 - group, 48
 - long entry, 28
 - passive segment, 28
 - service segment, 28
 - short entry, 27
- Segments
 - auxiliary, 29
 - information, 28
 - open, 28
 - rearranging, 39
 - rebooking, 39
 - status, 39
- Service Changer Involuntary, 112
- Service Changer Voluntary, 111
- Service Fee, 187

- Service Fee Manager, 187
- Service Fees
 - issuing, 126
 - updating TSM, 131
- Service segment, 28
- Settlement plan tables, 119
- Shopper display, 97
- Short sell, 27
 - group, 48
- Sign bank, 181
- Signing in and out, 10
 - Training Environment, 10
- SK element, 35
- Splitting a PNR, 41
- SSR, 30
- Staff passengers, 27
- Stock control, 136
- Subtract calculator function, 11
- Summary sales period report, 138

T

- Tax Analytics, 114
- Tax base and totals calculator function, 11
- Temporary ticketing, 122
- Terminal ID, 185
- Ticket and Invoice reports, 161
- Ticket Changer, 110
 - reissue panel
 - displaying, 128
- Ticket Changer Involuntary, 111
- Ticket Changer Refund, 146
 - initiating a refund, 146
 - options, 146
 - processing a refund without displaying the refund record
 - options, 147
 - processing a refund without displaying the refund record, 146
- Ticket Delivery Mechanism (TDM), 141
- Ticket images
 - Amadeus Bypass Ticketing, 136
- Ticket stock
 - in Central Ticketing, 138
- Ticket type
 - e-ticket and paper, 112
 - e-ticket only, 112
 - option, 112
 - paper only, 112
- Ticketing
 - arrangement element, 115
- Timatic, 15
- Time Limits, 122
- Timetable, 20
- Tour code element, 118
- Training Environment, 10
- Transaction
 - report, 139
 - type codes, 142
- Transitional Stored Miscellaneous (TSM) documents
 - See TSM.
- Transitional Stored Miscellaneous (TSM)-Type P (Pricing Quotation Record)
 - See TSM-P.
- Transitional Stored Ticket (TST)
 - adding passengers, 128
 - deleting, 131
 - displaying, 128
 - history, 131
 - manually creating, 128
 - removing confidentiality, 129
 - removing the PNR change flag, 131
 - setting confidentiality, 129
 - splitting passengers, 128
 - updating, 129
 - updating fare calculation, 129

Travel Agent Service Fees

- displaying, 131
- history
 - displaying, 135
- issuing, 126
- modifying, 135

TSM

- displaying, 132
- history, 135
- issuing, 126
- updating, 132

TSM-P

- deleting, 135
- displaying, 132
- fare elements, 113, 115, 116, 117, 118
- history, 135
- issuing, 153
- manually creating, 131
- removing the PNR change flag, 135
- updating, 133

TSM-P fare elements, 120

U

- Unifares, 98
- Unused e-ticket tracking report, 155
- Updating a name element, 27

V

- Validating carrier, 118
- VCC, 121
- VCN, 121
- Virtual card, 121
- Virtual credit card, 121
- Virtual MCO
 - updating TSM, 131

W

- Weather forecast, 8