

PAGO CON EMD RESIDUAL

El EMD residual es el resultado de una modificación previa, el cual genera una diferencia tarifaria a favor del pasajero.

Para realizar el cobro de un nuevo boleto con EMD RESIDUAL, se debe verificar que el EMD esté en estatus Open (O) posteriormente se deben seguir los siguientes pasos:

1. Copiar el número de **EMD**, punto de emisión (**POI** – Point of Issue), fecha de emisión (**DOI** – Date of Issue) y número IATA (**IOI** – IATA Number) y el **MONTO RESIDUAL**

```
> ewd/emd930-4550000477
EMD-9304550000477      TYPE-S      SYS-1A  LOC-UM33AH
INT-D      FCI-0  0      POI-CBB      DOI-31OCT19      IOI-56991034
PAX- TEST/EMD      ADT
RFIC-D  FINANCIAL IMPACT
REMARKS-
CPN-1  RFISC-99I  OB      S-O      VALUE-289
DESCRIPTION-RESIDUAL VALUE
PRESENT TO-BOLIVIANA DE AVIACION
PRESENT AT-COCHABAMBA
ICW-9302403391569
SERVICE REMARKS-
FARE  R  BOB      289
EXCH VAL BOB      289      RFND VAL
TAX-
TOTAL      BOB      NO ADC
/FC
FO 930-2403391566CBB31OCT19/56991034/930-2403391566
FP O/CASH
FOID- NI987654
```

2. Realizar una nueva reserva o incluir en la reserva original si es q aún está activa y cotizar.

```
--- TST RLR ---
RP/CBBOB0101/CBBOB0101      AA/SU  31OCT19/1827Z  UMW794
1.TEST/EMD
2  OB 511 I 08OCT 4 TJALPB HK1      1230 1340  *1A/E*
3 APN OB/M+59170320594
4 TK OK31OCT/CBBOB01RI
5 SSR FOID OB HK1 NI987654
6 FS R/987654/TEST
```

```
FXP
01 TEST/EMD
LAST TKT DTE 08OCT20 - DATE OF ORIGIN
-----
AL FLGT  BK T DATE  TIME  FARE BASIS      NVB  NVA  BG
TJA
LPB OB   511 I  I 08OCT 1230  IBOA      08OCT08OCT 20
BOB      422      08OCT20TJA OB LPB422.00BOB422.00END
BOB      66-BO
BOB      16-QM
BOB      504
BG CXR: OB
PRICED WITH VALIDATING CARRIER OB - REPRICE IF DIFFERENT VC
26 BOB PENALTY APPLIES
>
PAGE 2/ 2
```

3. Realizar el Balance entre el valor del EMD y el valor del nuevo boleto

ITEM	VALOR EMD RESIDUAL	VALOR NUEVO BOLETO	BALANCE TBP*
NETO	289.00	422.00	133.00
BO	-	66.00	66.00
QM	-	16.00	16.00
A7	-	-	-
TOTAL	289.00	504.00	215.00

Monto en BOB

*TBP: To be paid (monto a pagar)

4. Se guarda las modificaciones y se ingresa al PNR en el modo gráfico, se realiza click en **View** y se modifica manualmente el TST (Dónde se corrige el monto a pagar, impuestos y tasas, de acuerdo al balance, **inciso 3.**)

TST Summary

TST #	Ticket Status	Passenger	PTC	Sector	Price	
1 View	Not ticketed	1 TEST / Emd	-	ALL	BOB	504.00
TOTAL					BOB	504.00

4.1. Actualización del monto total a pagar (Modify TST – Update TST)

Modify TST

TST Matches PNR: YES NO | Origin/Destination: TJALPB | Last Update: CBB080101 AA/31OCT | TST Type: M (Manual priced)

#	Dep. City	Arr. City	Stop	Flight No.	Class	Date	Dep. Time	Sector Status	Fare Basis	INVB	IIVA	Baggage
1	TJA	LPB		OB 511	I	08OCT20	1230	OK	IBO A	08OCT20	08OCT20	20 K

Issuing Status: R (Re-issue) Voluntary Re-issue In-voluntary Re-issue

Fare Information	Currency	Amount
Base Fare @ Numerical Other	BOB	422.00
Taxes	BOB	82.00
TOTAL	BOB	215.00

Additional Information

Tour Code:

Commission:

Fare Calculation: TJA OB LPB422.00BOB422.00END
e.g. HGG CX TYO Q4.25 513.52CX HGG513.52 NUC1031.29 END ROE7.75080

Miles Calculation: -

Payment Restrictions:

Original Issue/In Exchange: -

Endorsement/Restrictions:

Form of Payment

Passenger	PTC	Document	Type	Details	Amount
ALL	-	Global FOP	Cash	OLD	-

Update TST Cancel Issue Docum

4.2. Actualizacion de impuestos (Modify Taxes - Apply)

The value EXEMPT can be entered in the Amount field to exempt a tax

Code	Currency	Amount	Status
BO	BOB	66.00	TO BE PAID
QM	BOB	16.00	TO BE PAID

Buttons: Add Tax, Apply (circled), Close

5. Volver al PNR e ingresar a la pestaña **ADD ORIGINAL DOCUMENT**

Fare Elements Section

[Add/Modify/Delete Fare Discount](#) [Add/Modify/Delete Fare Miscellaneous](#)

E-Ticket and Electronic Miscellaneous Document (EMD) Information

[Set Ticketing Arrangement](#) [Set Ticketing Endorsement](#) [Issue Documents](#) [Add Document Number](#) [Revalidate E-Tickets](#) [Print / Email / Fax Document Receipt](#) [Manage TST](#) [Manage TSM](#) [Get Document Diagnostic](#) [Add Original Document](#) (circled)

Buttons: E-tickets, EMDs

6. Click en EMD y actualizar los datos originales del EMD residual luego **Add Original Document**. Replicar los datos copiados en el inciso 1.

Original Document

Error Message

- Action to validate multiple E-documents and prefill Original Documents screen failed (28033)
- Missing tag in message: DOCUMENTS (9911)

Select Passenger and Document

Passenger: 1. TEST / End

Document: Electronic Document

Include All Coupons / Include Specific Coupons

Original Document Number

Document Type: ☐ E-ticket ☒ EMD (circled)

Airline: 930 Document Number: 4550000477 (circled) Conjunction: - Coupon: 1 Original Issue City: cbb First Issue Date: 31OCT19 Office IATA: 56991034

First Exchange Document Number

Document Type: ☐ E-ticket ☒ EMD

Second Exchange Document Number

Document Type: ☐ E-ticket ☒ EMD

Original Document Summary

Passenger	PTC	Sector	Original Issue / Exchange Document Number	Delete
-	-	-	-	-

Buttons: Add Original Document (circled), Close

6.1. Verificar que esté gravado el **Original Issue / Exchange Document Number**

E-Ticket and Electronic Miscellaneous Document (EMD) Information

[Set Ticketing Arrangement](#) [Set Ticketing Endorsement](#) [Issue Documents](#) [Add Document Number](#) [Revalidate E-Tickets](#) [Print / Email / Fax Document Receipt](#) [Manage TST](#) [Manage TSM](#) [Get Document Diagnostic](#) [Add Original Document](#)

E-tickets EMDs

Passenger	PTC	Sector	E-ticket Number and Information	Endorsement Information
ALL	-	ALL	TL 31OCT / CB080101 /	Delete
1 TEST / End	-	ALL	Original Issue / Exchange Document Number 930-4550000477CB0810CT19/56991034/930-45500004770M1	Delete
			Ticketing Arrangement	
			Ticketing Arrangement	
			Validating Carrier	
			OB	Delete

7. Modificar la forma de pago

Manage Payment

☐ Show Form of Payment Summary
 ☒ Show TST Summary
 ☐ Show TSM Summary

☐ First Issuance
 ☒ Re-Issuance

Passenger Association	Document Association	Document(s) Amount
1. TEST / Emd	TST1	BOB 215.00
Total Amount applied		BOB 0.00
Remaining Amount to be paid		BOB 215.00

Form of Payment

Original Form Of Payment

Payment Type 1:
 Payment Type 2:
 Payment Type 3:

New Form Of Payment

Payment Type:
 Total Amount (BOB):

[Add FOP](#)
[Calculate Payment](#)
[Clear](#)

Payment Solution

[Close](#)

Manage Payment

☐ Show Form of Payment Summary
 ☒ Show TST Summary
 ☐ Show TSM Summary

☐ First Issuance
 ☒ Re-Issuance

Passenger Association	Document Association	Document(s) Amount
1. TEST / Emd	TST1	BOB 215.00
Total Amount applied		BOB 215.00
Remaining Amount to be paid		BOB 0.00

Form of Payment

Payment Solution

Type	Details	Passenger	Expires	Available (BOB)	Applied (BOB)	Remaining (BOB)
<input checked="" type="checkbox"/> Cash	-	1. TEST / Emd	-	215.00	215.00	0.00
<input checked="" type="checkbox"/> Cash	OLD	1. TEST / Emd	-	-	-	-
TOTAL(BOB)				215.00	215.00	0.00

[Calculate Payment](#)
[Arrange FOP](#)
[Close](#)

8. Issue Documents

Una vez completos los pasos anteriores se procede a la emisión del nuevo boleto, directamente en gráfico o guardar los cambios y emitir en críptico.

Create New: [PNR](#) [Group PNR](#) Search: ☐ Member [Retrieve](#) SECHGARAY | Office ID : CBB080101

PNR UMW794 [Flight Search](#) [Pricing](#) [TST](#) [E-Ticket](#) [TSM](#) [EMD](#) [Delay PNR](#) [Place on Queue](#) [End of Transaction](#)

Fare Elements Section

[Add/Modify/Delete Fare Discount](#)
[Add/Modify/Delete Fare Miscellaneous](#)

E-Ticket and Electronic Miscellaneous Document (EMD) Information

☒ Success Message

- Supporting Documents delivery successful performed for all selected documents and destinations (12700)
- Issue e-Doc request succeeded for the given passenger(s) and document(s). (28019)
- OK ETTICKET (9980)

[Set Ticketing Arrangement](#)
[Set Ticketing Endorsement](#)
[Issue Documents](#)
[Add Document Number](#)
[Revalidate E-Tickets](#)
[Print / Email / Fax Document Receipt](#)
[Manage TST](#)
[Manage TSM](#)
[Get Document Diagnostic](#)
[Add Original Document](#)

E-tickets **EMDs**

Passenger	PTC	Sector	E-ticket Number and Information	Endorsement Information
ALL	-	ALL	OK 31OCT / CBB080101 / ETOB	Delete
1. TEST / Emd	-	ALL	Original Issue / Exchange Document Number 930-4550000-477CBB31OCT19/56991034/930-4550000-4770M1 Ticketing Arrangement - 930-2403391585 Refund Delete Ticketing Arrangement - Validating Carrier OB Delete	